

Senior Citizen Card Scheme

The 'Senior Citizen Card Scheme' (the Scheme) aims to promote a spirit of respect for the elderly. Senior Citizen Cards are issued for the elderly to enjoy the concessions, discounts and priority services offered by relevant government departments, public organizations and private companies.

Eligibility of applying Senior Citizen Card

Hong Kong residents aged 65 or over are eligible to apply for a Senior Citizen Card.

Fee

First application : Free
Replacement fee : \$22

Application Procedures

Complete this application form and mail it to the Senior Citizen Card Office together with a copy of the Hong Kong Identity Card and a recent full-faced photograph (with name written at the back). Applicant may also apply the Card in person within office hours to the Senior Citizen Card Office.

For replacement application, please also send in the replacement fee by crossed cheque / cashier order payable to 'The Government of the Hong Kong Special Administrative Region'. Please **do not** send cash along with the application.

Senior Citizen Card Office

Address : Room 2361, 23/F., Wu Chung House, 213 Queen's Road East, Wanchai, Hong Kong.
Telephone No. : 2961 7580 / 2961 7581
Opening Hours : Monday to Friday 8:45 am to 1:00 pm and 2:00 pm to 5:45 pm. Closed on Saturday, Sunday and Public Holiday.

Remarks:

- The Senior Citizen Card is not necessary to be renewed every year. The staff of the Senior Citizen Card Office will not inform the card holders to renew their cards by phone. Please do not disclose your personal particulars to strangers. In case of doubt, please call the Senior Citizen Card Office.
- If the application is submitted by the applicant's representative who wants to obtain the card upon the approval of the application, the latter is also required to submit the applicant's written authorization and produce his/her own original identity document.

APPLICATION FORM

(Please as appropriate : First Application Replacement Application)

Name : _____ Sex : _____

Date of Birth : _____ HKID No. : _____

Address : _____

_____ Tel. No. : _____

RETURN ADDRESS LABEL

Name : _____

Address : _____

Name : _____

Address : _____

Senior Citizen Card Scheme APPLICATION FORM



Notice to Data Subject Before Collection of Personal Data

Please read this notice before you provide any personal data to the Social Welfare Department

Purposes of Collection

1. The personal data supplied by you will be used by the Social Welfare Department (SWD) to provide appropriate assistance or service from SWD which is relevant to your needs, including but not limited to monitoring and review of services and conducting of research and surveys, and for discharging statutory duties. The provision of personal data to SWD is voluntary. If you do not provide sufficient personal data, we may not be able to process your application or provide assistance/service to you.

Classes of Transferees

2. The personal data you provide will be made available to persons working in the Department on a need-to-know basis. Apart from this, they may only be disclosed to the relevant parties or in the circumstances listed below -

- (a) Other parties such as government bureaux / departments, non-governmental organizations and public utility companies if they are involved in the assessment of application from or provision of service/assistance to you;
- (b) Where such disclosure is authorized or required by law; or
- (c) Where you have given consent to such disclosure.

Access to Personal Data

3. Except where there is an exemption provided under the Personal Data (Privacy) Ordinance, you have a right of access to and correction of personal data held on you when the data have not been erased. However, data will usually be erased after fulfilling the purposes of collection. Your right of access under the Ordinance means the right to obtain a copy of your personal data subject to payment of a fee. Applications for access to data should be made either on application form or by a letter. Application forms for access to data are available at offices/centres of SWD.

Enquiries, Access to and Correction of Personal Data

4. Please ensure that the data you provide to SWD are accurate. If you have enquiries concerning your application for assistance/service or if there are changes in the data you provide, please contact the office which collected the data from you.

5. If you have requests for access to personal data collected by SWD and correction of data obtained from a data access request, please contact the Officer-in-charge of the Senior Citizen Card Office whose address and telephone number are : Room 2361, 23/F., Wu Chung House, 213 Queen's Road East, Wanchai, Hong Kong, 2961 7584.

(Effective from 2 August 2010)