

## Statistics

### Number of Referrals Received for MDS-HC Assessments

- As at 30 June 2010, a total of 180 117 referrals were received for MDS-HC assessments. The source of referrals is as follows:

| Organization                   | Service Type   | No. of Referrals | Percentage  |
|--------------------------------|--|------------------|-------------|
| Social Welfare Department      | Integrated Family Service Centre   | 11 974           | 6.6%        |
|                                | Medical Social Services Unit   | 21 627           | 12%         |
|                                | Placement Units under Standardised Care Need Assessment Management Offices (Elderly Services)                        | 36 759           | 20.4%       |
|                                | Others (e.g. Family and Child Protective Services Unit)  | 102              | 0.1%        |
| Non-governmental Organisations | Integrated Family Service Centre   | 4 092            | 2.3%        |
|                                | Others (e.g. Neighbourhood Elderly Center, Day Care Centre for the Elderly, Integrated Home Care Services Teams etc) | 71 572           | 39.7%       |
| Hospital Authority             | Medical Social Services Unit   | 33 991           | 18.9%       |
| <b>Total</b>                   |  | <b>180 117</b>   | <b>100%</b> |

### Number of Assessment Completed

- As at 30 June 2010, a total of 165 034 MDS-HC assessments were completed. The distribution of assessments completed is set out as follows:

| Completed by   | No. of Cases   | Percentage  |
|--|----------------|-------------|
| Social Welfare Department<br>[Standardised Care Need Assessment Management Offices (Elderly Services)] | 112 432        | 68.1%       |
| Social Welfare Department<br>(Integrated Family Service Centre and Medical Social Services Unit)       | 30 556         | 18.5%       |
| Non-governmental Organisations   | 20 401         | 12.4%       |
| Hospital Authority   | 1 645          | 1%          |
| <b>Total</b>   | <b>165 034</b> | <b>100%</b> |

## Appeal / Pre-appeal Mediation

- As at 30 June 2010, a total of 1 138 referrals were received for pre-appeal mediation. Of the 1 138 cases referred for pre-appeal mediation, one case finally lodged an appeal against the MDS-HC assessment results. Details are as follows:

### Cases for Pre-appeal Mediation

| <b>Party Showing Disagreement towards Assessment Results</b> | <b>No. of Cases</b> | <b>Percentage</b> |
|--|---------------------|-------------------|
| Service Users  | 827                 | 72.7%             |
| Service Providers (Residential Care Institutions)            | 295                 | 25.9%             |
| Service Providers (Community Care Services Units)            | 16                  | 1.4%              |
| <b>Total</b>   | <b>1 138</b>        | <b>100%</b>       |

| <b>Disagreed Areas<br/>(each disagreement may involve more than one area)</b> | <b>No. of Cases</b> | <b>Percentage</b> |
|---|---------------------|-------------------|
| Impairment Level  | 1 035               | 79.5%             |
| Health Condition  | 152                 | 11.7%             |
| Environmental Condition   | 34                  | 2.6%              |
| Coping Condition  | 31                  | 2.4%              |
| Others  | 50                  | 3.8%              |
| <b>Total</b>  | <b>1 302</b>        | <b>100%</b>       |

### Appeal Case

| <b>Party Showing Disagreement towards Assessment Results</b> | <b>No. of Cases</b> | <b>Percentage</b> |
|--|---------------------|-------------------|
| Service Users  | 1                   | 100%              |
| Service Providers (Residential Care Institutions)            | 0                   | 0%                |
| Service Providers (Community Care Services Units)            | 0                   | 0%                |
| <b>Total</b>   | <b>1</b>            | <b>100%</b>       |

| <b>Disagreed Areas<br/>(each disagreement may involve more than one area)</b> | <b>No. of Cases</b> | <b>Percentage</b> |
|---|---------------------|-------------------|
| Impairment Level  | 1                   | 100%              |
| Health Condition  | 0                   | 0%                |
| Environmental Condition   | 0                   | 0%                |
| Coping Condition  | 0                   | 0%                |
| Others  | 0                   | 0%                |
| <b>Total</b>  | <b>1</b>            | <b>100%</b>       |

### **Number of Accredited Assessors**

- As at 30 June 2010, there are a total of 2 293 trained and accredited assessors. Of them, 1 969 are serving assessors and their distribution is as follows:

| <b>Organisation</b>            | <b>No. of Accredited Assessors</b> | <b>Percentage</b> |
|--------------------------------|------------------------------------|-------------------|
| Social Welfare Department      | 1 139                              | 57.8%             |
| Non-governmental Organisations | 679                                | 34.5%             |
| Hospital Authority             | 151                                | 7.7%              |
| <b>Total</b>                   | <b>1 969</b>                       | <b>100%</b>       |

[Remarks: Owing to rounding, there may be a slight discrepancy between the sum of individual items and the total as shown in the tables.]