

## Statistics

### Number of Referrals Received for MDS-HC Assessments

- As at 30 November 2011, a total of 216 227 referrals were received for MDS-HC assessments. The distribution of source of referral is as follows:

Organisation	Service Type	No. of Referrals	Percentage
Social Welfare Department	Placement Units under Standardised Care Need Assessment Management Offices (Elderly Services)	44 696	20.6%
	Medical Social Services Unit	25 290	11.7%
	Integrated Family Service Centre	12 962	6%
	Others (e.g. Family and Child Protective Services Unit)	132	0.1%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	88 834	41.1%
	Integrated Family Service Centre	4 967	2.3%
Hospital Authority	Medical Social Services Unit	39 346	18.2%
<b>Total</b>		<b>216 227</b>	<b>100%</b>

### Number of Assessment Completed

- As at 30 November 2011, a total of 197 963 MDS-HC assessments were completed. The distribution of assessments completed is set out as follows:

Organisation	Service Type	No. of Assessments Completed	Percentage
Social Welfare Department	Standardised Care Need Assessment Management Offices (Elderly Services)	134 746	68.1%
	Medical Social Services Unit	23 887	12.1%
	Integrated Family Service Centre	11 065	5.6%

	Others (e.g. Family and Child Protective Services Unit)	242	0.1%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	22 114	11.1%
	Integrated Family Service Centre	4 010	2%
Hospital Authority	Medical Social Services Unit	1 899	1%
<b>Total</b>		<b>197 963</b>	<b>100%</b>

### Appeal / Pre-appeal Mediation

- As at 30 November 2011, a total of 1 309 referrals were received for pre-appeal mediation. Of the 1 309 cases referred for pre-appeal mediation, one case finally lodged an appeal against the MDS-HC assessment results. Details are as follows:

#### Cases for Pre-appeal Mediation

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	972	74.3%
Service Providers (Residential Care Institutions)	318	24.2%
Service Providers (Community Care Services Units)	19	1.5%
<b>Total</b>	<b>1 309</b>	<b>100%</b>

Disagreed Areas (each disagreement may involve more than one area)	No. of Cases	Percentage
Impairment Level	1 193	76.7%
Health Condition	165	10.6%
Environmental Condition	37	2.4%
Coping Condition	107	6.9%
Others	53	3.4%
<b>Total</b>	<b>1 555</b>	<b>100%</b>

<b>Mediation Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Settled	1 257	96%
Not Settled	1	0.1%
Withdrawn	47	3.6%
Mediation in process	4	0.3%
<b>Total</b>	<b>1 309</b>	<b>100%</b>

### Appeal Case

<b>Party Showing Disagreement towards Assessment Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Service Users	1	100%
Service Providers (Residential Care Institutions)	0	0%
Service Providers (Community Care Services Units)	0	0%
<b>Total</b>	<b>1</b>	<b>100%</b>

<b>Disagreed Areas (each disagreement may involve more than one area)</b>	<b>No. of Cases</b>	<b>Percentage</b>
Impairment Level	1	100%
Health Condition	0	0%
Environmental Condition	0	0%
Coping Condition	0	0%
Others	0	0%
<b>Total</b>	<b>1</b>	<b>100%</b>

<b>Appeal Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Established	0	0%
Not Established	1	100%
Withdrawn	0	0%
<b>Total</b>	<b>1</b>	<b>100%</b>

### Number of Accredited Assessors

- As at 30 November 2011, there are a total of 2 474 trained and accredited assessors. Of them, 2 060 are serving assessors and their distribution is as follows:

<b>Organisation</b>	<b>No. of Accredited Assessors</b>	<b>Percentage</b>
Social Welfare Department	1 192	57.9%
Non-governmental Organisations	714	34.6%
Hospital Authority	154	7.5%
Total	<b>2 060</b>	<b>100%</b>

[Remarks: Owing to rounding, there may be a slight discrepancy between the sum of individual items and the total as shown in the tables.]