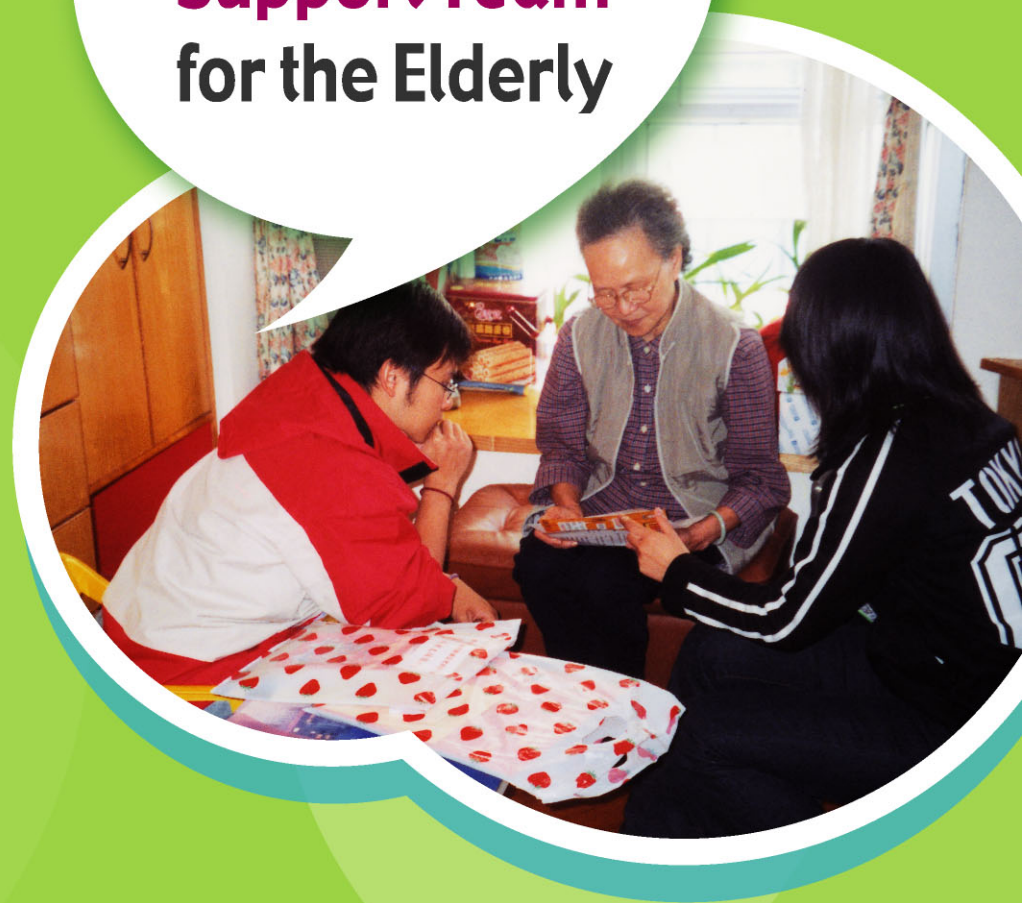


Support Team for the Elderly

Enquiries

- Integrated Family Service Centres / Integrated Services Centres
- Medical Social Services Units
- District Elderly Community Centres /
Neighbourhood Elderly Centres / Social Centres for the Elderly
- Social Welfare Department Hotline : **2343 2255**
- Addresses and telephone numbers of District Elderly
Community Centres can be downloaded from the
Social Welfare Department's website :
<http://www.swd.gov.hk>



Support Team for the Elderly

Support Team for the Elderly is one kind of community support services for elders attached to District Elderly Community Centres. Through serving the elders in need, the teams show concern and provide assistance for elders so that they can live actively in the community under the support network.

To promote a sense of worthiness among elders, Support Team for the Elderly has also developed the Senior Volunteer Programme to encourage elders to become volunteers, to be continuously involved in community affairs and to serve other elders in need.



Target Group

- Elders aged 60 or above
- Willing to receive services
- Under one or more of the following circumstances:
 - living alone or lacking family support
 - lacking social support network
 - suffering from poor health
 - having financial difficulties
 - living in unfavourable environment
 - unable to make proper use of community resources or services
 - facing other unfavourable circumstances

Application Procedures

- Elders :
Elders may contact the Support Team for the Elderly direct. Social service organisations, local organisations or individuals may also make referrals to the teams nearby.
- Volunteers :
Interested persons or organisations may approach Support Team for the Elderly for registration as volunteers or volunteer organisations.

Scope of Service

- To identify vulnerable elders through an outreaching approach, e.g. to contact elders in different locations including streets and housing estates
- To show concern to elders through regular home visits and telephone contacts
- To introduce community resources
- To provide simple personal assistance such as escorting elders to and from clinics and handling simple household chores for them
- To provide emotional support
- To refer elders for formal services such as counselling service
- To recruit, train and sustain volunteers