

醫務社會服務

MEDICAL
SOCIAL SERVICES



“主動關懷
苦樂共享
Caring & Sharing”



醫務社工駐於公立醫院及部分專科診所，為病人和其家屬提供及時心理社會輔導及援助，協助他們處理因患病、創傷或殘疾而引起的問題。醫務社工作為臨床小組的成員之一，擔當著聯繫醫務和社會服務的重要角色，協助病人達至康復和融入社會。

Medical Social Workers (MSWs) are stationed in public hospitals and specialist clinics to provide timely psychosocial intervention to patients and their families and help them cope with problems arising from illness, trauma and disabilities. MSWs being members of the clinical teams playing an important role in linking up the medical and social services to facilitate patients' rehabilitation and reintegration into the community.

身為醫務社工，我們樂意： As Medical Social Workers, we are glad to

- 透過輔導協助您解決因患病、創傷或殘疾而引起的家庭及情緒等問題；
Assist you in managing social and emotional problems arising from illness, trauma and disabilities through counselling;
- 提供能助您達致全面康復及重新融入社會的服務；
Provide you with services contributing to your holistic rehabilitation and reintegration into the community;



- 助您與醫療人員協商訂定離院計劃，以及轉介您及您的家人申請康復服務及有關社區資源；
Help you formulate discharge plan with the clinical teams, and make referrals for rehabilitation services and community resources for you and your families;
- 助您申請經濟援助，例如減免醫療收費，基金資助以購買醫療器材等；
Assist you in applying for financial assistance such as waiving of medical charges, charitable/ trust funds for purchase of medical appliances, etc;
- 致力促進您、您的家人及整個社區的健康意識。
Promote your health and that of your families and the community.

如您想接觸我們： If you are in need of our service:

請直接與公立醫院/專科診所的醫務社會服務部聯絡或要求醫院/診所的醫護人員轉介。

Please approach the Medical Social Services Units in public hospitals/ specialist clinics directly or ask for referrals from medical and allied health professionals in the hospitals/ clinics.

社會福利署熱線 (24小時) 2343 2255
Social Welfare Department Hotline (24 hours)

醫院管理局精神健康熱線 (24小時) 2466 7350
Hospital Authority Mental Health Hotline (24 hours)

向晴熱線 (24小時) 18288
Family Crisis Support Centre Hotline (24 hours)

香港撒瑪利亞防止自殺會求助熱線 (24小時) 2389 2222
The Samaritan Befrienders Hong Kong Hotline (24 hours)

生命熱線 (24小時) 2382 0000
Suicide Prevention Hotline (24 hours)

聽覺不良人士專用圖文傳真號碼 2763 5874
Fax Number for Hearing Impaired Persons

社會福利署網址 <http://www.swd.gov.hk>
Website of Social Welfare Department

