



社會福利署

Social Welfare Department

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Rehabilitation and
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13 November 2007

To: Officers-in-charge of all subvented, not-for-profit and private residential care homes for persons with disabilities

Dear Sir/Madam,

Prevention of Norovirus Gastroenteritis

I attach for your attention a letter from the Centre for Health Protection (CHP) regarding the caption subject. As we are entering the peak season of viral gastroenteritis, CHP reminds you to be vigilant for the prevention of viral gastroenteritis in your institution. Should you notice an increase in the number of residents or staff with such symptoms, please contact CHP as early as possible (Fax: 2477 2770 or Tel: 2477 2772).

For enquiries about this letter, please contact our staff at 2892 5652. The copy of this letter, the attached letter and the relevant guidelines (Chinese version) on prevention of communicable diseases applicable to rehabilitation service units can be downloaded from our Department's website (http://www.swd.gov.hk/en/index/site_pubsvc/page_rehab/sub_healthprot/).

Yours faithfully,

(Mrs. Agnes Li)

for Director of Social Welfare

Encl.



c.c.

Heads of the concerned agencies providing subvented rehabilitation services
Chief Officer, Service Development (Rehabilitation), Hong Kong Council of
Social Service

本署檔號 Our Ref. : (49) in DH/SEB/CD/8/39/1
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12 November 2007

Dear Operators/ Managers/Infection control officers of residential care homes,

Vigilant against norovirus gastroenteritis

I would like to draw your attention to the prevention of viral gastroenteritis in your institution / organization as we are approaching the peak season of viral gastroenteritis.

Viral gastroenteritis, commonly caused by noroviruses, is a frequent cause of outbreaks in institutions. Norovirus infection is usually mild and self-limiting yet they may result in outbreaks that are difficult to control. Symptoms include nausea, vomiting, diarrhoea, abdominal pain, fever and malaise. The infection can spread through the consumption of contaminated food or direct contact with the vomitus or excreta of infected persons. Norovirus outbreaks may occur throughout the year but are known to occur more frequently in winter months.

To prevent outbreaks of acute gastroenteritis, strict personal, food and environmental hygiene with particular attention to handling of vomitus and faecal matter are very important. I would recommend you taking the following steps:

1. Remind residents and staff to maintain personal hygiene practices especially proper hand-washing using liquid soap before meals and after going to toilet.
2. Remind staff, residents and their family to maintain proper food hygiene. Ensure all food is adequately cooked especially high risk food like shellfish.
3. Train staff on the proper management and disinfection of the environment after vomiting incidents:



- ◆ Keep residents away from the area during the cleaning process;
- ◆ Wear gloves and mask while cleaning the vomitus;

- ◆ Use disposable towels (do not use floor mops) to wipe away all the vomitus from outside inward, before applying diluted bleach 1:49 to the surface and neighbouring area (say within two metres of the vomitus);
 - ◆ Leave for about 15 to 30 minutes to allow the bleach to inactivate viruses in the vomitus before rinsing the surface with water, and then leave it until dry;
 - ◆ Wash hands thoroughly afterwards;
 - ◆ Maintain good indoor ventilation.
4. Staff developing vomiting or diarrhoea should be advised to refrain from work and seek medical advice.

As schools, daycare and residential institutions are at risk of communicable disease outbreak, I would urge you to keep vigilance against communicable diseases. The “*Guideline on Prevention of Communicable Diseases in Residential Care Homes for the Elderly*” and “*Guideline on Prevention of Communicable Diseases in Day Care Centre/ Home Care Services/ Home-based Training and Support Service for the Elderly and Disabled Persons*” contain practical information and control measures on prevention of communicable diseases and are available at <http://www.chp.gov.hk/files/pdf/grp-elderly-tc-20070917.pdf> and http://www.chp.gov.hk/files/pdf/grp-CSS_Guideline-tc-2004052100.pdf respectively. If you notice an increase in the number of residents or staff with symptoms of viral gastroenteritis or other infectious diseases, please inform the Central Notification Office of CHP as early as possible at Fax: 2477 2770 or Tel: 2477 2772, so that investigation and intervention can be initiated as soon as possible.

Yours sincerely,



(Dr SK CHUANG)

Consultant Community Medicine (Communicable Disease)
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