

家庭服務 | Family Services

目標

家庭及兒童福利服務的目標，是維繫和加強家庭凝聚力，促使家庭和睦，協助個人和家庭預防或應付問題，並為未能自行應付需要的家庭提供協助。

OBJECTIVE

The objectives of family and child welfare services are to preserve and strengthen the family as a unit, to develop caring interpersonal relationships, to enable individuals and family members to prevent personal and family problems and to deal with them when they arise, and to provide suitable services to meet needs that cannot be adequately met from within the family.



方法

社署採取三管齊下的方式，為家庭提供一系列預防、支援和專門服務，包括：

- 第一層 —— 預防問題和危機：舉辦宣傳、教育和自強活動，及早識別問題家庭；
- 第二層 —— 一系列的支援服務：由發展計劃至深入輔導；及
- 第三層 —— 專門服務和危機介入：如家庭暴力、虐兒和自殺。

**支援家庭的三層服務及統計數字
(2001-02年度)**

APPROACH

The Department has adopted a three-pronged approach to provide a continuum of services to support families. This includes :

- at the primary level, prevention of problems and crises: publicity, education empowerment, early identification;
- at the secondary level, a range of support services : from developmental programmes to intensive counselling; and
- at the tertiary level, specialised services and crisis intervention e.g. domestic violence, child abuse, suicide.

**Services and Statistics (2001-02) under
the Three-pronged Approach:**

第一層 Primary Level

「家庭動力迎挑戰」宣傳運動
"Empowering Families to Face
Challenges" publicity campaign

- 2次開展禮
2 kick-off ceremonies
- 10輯電台節目
10 radio programmes
- 8輯實況劇集
8 TV docudramas
- 32個地區活動
32 district programmes

- 1,450人出席
1,450 participants
- 122個諮詢電話(轉介14宗個案)
122 callers (14 referrals made)
- 30,802人出席
30,802 participants

家庭生活教育
Family Life Education (FLE)

- 79個單位
79 units

- 5,167個活動
5,167 programmes
- 308,333人出席
308,333 participants

家庭教育(試驗計劃)
Family Education (pilot project)

- 5個計劃
5 projects

- 578個活動
578 programmes
- 8,611個家庭接受服務
8,611 families served

家長教育
Parent Education

- 與母嬰健康院合辦74個講座和25個支援小組
74 talks and 25 supportive groups in
Maternal & Child Health Centres (MCHC)

部門熱線
Departmental Hotline

- 1條主線 — 8條分線
1 line – 8 extensions

- 共接獲210,246宗查詢
210,246 calls received

家庭求助熱線
Family Help-line

- 1條主線
1 line

- 共接獲12,149宗求助來電
12,149 calls received

家庭支援網絡隊
Family Support Networking Team (FSNTs)

- 14隊(於2002年1月1日成立)
14 teams (commencing on 1.1.2002)

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第二層 Secondary Level

家庭服務中心 Family Services Centres (FSCs)	■ 65間中心 65 centres	■ 共處理85,954宗個案 85,954 cases served
單親中心 Single Parent Centres	■ 5間中心 5 centres	■ 2,974個單親家庭接受服務 2,974 families served
新來港定居人士服務中心 Post-migration Centres	■ 8間中心 8 centres	■ 15,233位新來港定居人士接受服務 15,233 new arrivals served
家庭指導服務 Family Aide Service	■ 44個家務指導員 44 workers	■ 共處理2,388宗個案 2,388 cases served
家庭支援及資源中心 Family Support and Resource Centres (FSRCs)	■ 20間中心(於2002年1月1日開始) 20 centres (commencing on 1.1.2002)	—
家居照顧示範及資源中心暨護老者支援中心 Family Care Demonstration and Resource Centre cum Carers' Support Centre	■ 1間中心 1 centre	■ 299節訓練/活動項目 299 training/programme sessions

第三層 Tertiary Level

家庭危機支援中心 Family Crisis Support Centre	■ 1間中心(第一期不受地點限制的服務包括熱線服務於2001年11月開展；全面中心服務包括短期住宿服務於2002年3月開展) 1 centre (non-premises tied service including hot-line service commencing in November 2001, full operation of centre including short-term accommodation service commencing in March 2002)	■ 共接獲3,905宗來電 3,905 calls received
珍愛生命 — 預防長者自殺計劃 Joint Project on Prevention of Elder Suicide	■ 1個計劃(由2001年12月開展) 1 project (commencing in December 2001)	■ 共接獲307宗查詢/求助來電 307 calls received ■ 共處理20宗個案 20 cases served
婦女庇護中心 Refuge Centres for Women	■ 4間中心(第四間庇護中心自2002年3月投入服務) 4 centres (the fourth refuge centre commencing in March 2002)	■ 全年平均入住率為95% 95% average utilisation rate ■ 共處理763宗個案 763 cases served
保護家庭及兒童服務課* Family and Child Protective Services Units (FCPSUs)*	■ 5隊 5 units	■ 4,356個家庭接受服務 4,356 families served ■ 共為266宗懷疑虐待兒童個案與警方進行聯合調查 266 joint investigations with police
監護兒童事務課* Child Custody Services Units (CCSUs)*	■ 2隊 2 units	■ 共完成750個家庭背景調查報告 750 social enquiry reports ■ 共處理908宗個案 908 cases served
防止虐待長者計劃 Projects on Prevention of Elder Abuse	■ 3個計劃(2個由2001年4月開展服務，1個由2002年2月開展) 3 projects (2 commenced in April 2001 and 1 commenced in February 2002)	■ 共處理61宗個案 61 cases served ■ 舉辦53節義工訓練 53 volunteer training sessions ■ 舉辦181個社區教育活動 181 community education programmes
協助露宿者計劃 Projects for Street Sleepers	■ 3個計劃 3 projects	■ 201個案離開街頭 201 cases to live off street ■ 120個案獲安排就業 120 cases matched with jobs

*保護家庭及兒童服務課和監護兒童事務課已於2002年3月25日合併為五個以區域為本的保護家庭及兒童服務課
*The FCPSUs and CCSUs were amalgamated to form five regional-based FCPSUs on 25 March 2002



家庭生活教育網頁啟用
Launching of Family Life Education Website



向晴軒
Family Crisis Support Centre



全年重點

由分割割離轉為綜合服務

綜合家庭服務中心、家庭支援及資源中心和家庭支援網絡隊

為了更有效地協調服務，訂定服務需要的優先次序，以及更有效和全面地去協助解決家庭所面對的困難，社署根據一項全面的家庭服務檢討的建議，以嶄新的服務模式推行綜合家庭服務。綜合家庭服務中心把家庭服務與社區服務結合，提供一系列的預防、支援和輔導服務，以切合家庭轉變中的需要。社署已選取十五間綜合家庭服務中心由2002年4月開始為期兩年的先導計劃，並委任香港大學於兩年試驗期內檢討綜合家庭服務中心的成效。

綜合家庭服務中心由家庭資源組、家庭支援組和家庭輔導組，以綜合和協作各類現存的家庭服務，如家庭服務中心、家庭資源及活動園地、家庭生活教育及其他社區支援單位而組成。



HIGHLIGHT OF THE YEAR

From Fragmentation to Integration

Integrated Family Service Centre (IFSC), Family Support and Resource Centre (FSRC), and Family Support Networking Team (FSNT)

Based on a review on family services which aims to achieve better co-ordination of existing family services and re-prioritise them to address problems faced by families in a holistic and effective way, a new service delivery model of Integrated Family Service Centre (IFSC) was introduced. The IFSC integrates family services with community-based services to provide a continuum of preventive, supportive and remedial services to meet changing family needs. Fifteen IFSCs were pioneered for a two-year period from April 2002. The University of Hong Kong had been commissioned to evaluate the effectiveness of the IFSC model during the two-year pilot period.

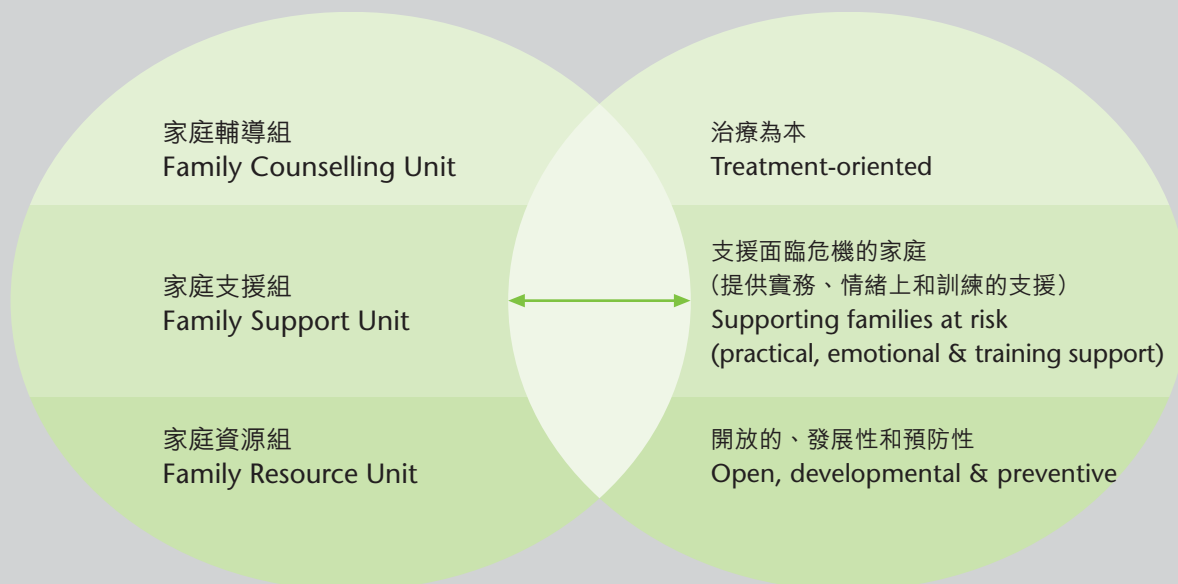
The model structure of an IFSC comprises a Family Resource Unit, a Family Support Unit and a Family Counselling Unit. These IFSC services were created through integrating and synergizing services provided through existing FSCs, FSRCs, FLE units and other community support services through either the same operator merging the various service units or two or more operators forming a strategic alliance.

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如服務單位屬於同一機構，便合併一同運作；如屬於不同機構管理的服務單位則結合為策略性聯盟。在綜合家庭服務中心，顧客將得到適切的支援以滿足他們的服務需要。例如，缺乏管教孩子技巧的家長可在家庭資源組接受發展性及教育性的服務，而有嚴重婚姻問題的夫婦則可在家庭輔導組接受治療性的輔導服務。人力資源將會適當地由同一綜合家庭服務中心調配到各組別。

Customers at an IFSC will receive appropriate level of support best meeting their needs. For example, parents lacking parenting skills can receive developmental and educational services at the Family Resource Unit while spouses with severe marital problems can attend treatment oriented services at the Family Counselling Unit. Staffing resources at one IFSC will be deployed accordingly.

綜合家庭服務中心的模式
Model Structure of Integrated Family Service Centre



由獨立分割轉為跨界別合作

綜合家庭服務中心須與社區及社會服務系統結合為合作夥伴。它的結合模式如下：

From Compartmentalisation to Cross-sector Collaboration

These IFSCs have to work in partnership with the community and other social service systems. This partnership is illustrated as follows:

與社區及社會服務系統的關係

Partnership with Community and Social Service System



家庭服務 Family Services



「家庭動力迎挑戰」宣傳運動
“Empowering Families to Face Challenges” publicity campaign



出席宣傳運動嘉賓接受傳媒訪問
Guests interviewed by media

預防家庭悲劇、家庭暴力和自殺

「家庭動力迎挑戰」

為加強積極生命態度，強化家庭，並鼓勵大眾面對逆境，自強不息，社署於2001年12月2日展開「家庭動力迎挑戰」宣傳活動。內容包括兩個開展禮、十輯電台節目及八輯實況劇集分別於2001年12月至2002年7月期間播出。除此之外，亦有製作電台、電視宣傳片，海報及地區活動。

家庭危機支援中心

為加強對危機家庭的支援，以防止家庭慘劇發生，社署委託香港明愛營辦全港首間的家庭危機支援中心。這中心全年提供24小時的綜合服務，包括設有24小時熱線(18288)，外展及即時介入，以及短期住宿服務等。中心已於2002年3月全面投入服務。



To Combat Family Tragedies, Family Violence and Suicide

Empowering Families to Face Challenges

To promote positive values towards life, strengthen families and enhance people's resilience in coping with stress, a publicity campaign on “Empowering Families to Face Challenges” was launched on 2 December 2001. The campaign included ten radio programmes, eight TV docudramas broadcasted from December 2001 to July 2002, two kick-off ceremonies, radio and TV Announcement of Public Interest, promotional leaflets and posters, as well as district programmes.

Family Crisis Support Centre

To strengthen support to families in crisis with the specific objective of preventing family tragedies, Caritas – Hong Kong was selected to operate a Family Crisis Support Centre, which is the first of its kind in Hong Kong. Operating on a 24-hour basis, the Centre provides an integrated package of services including a 24-hour hotline (18288), outreach and prompt intervention and short-term overnight accommodation. The Centre came into full operation in March 2002.



自殺危機處理中心

獎券基金於2001年10月撥款1,060萬元，資助香港撒瑪利亞防止自殺會以三年試辦形式設立自殺危機處理中心。中心為身處危機和有高/中度自殺危機的人士提供24小時外展和危機介入/深入輔導的服務。該中心於2002年4月分階段開展服務。

婦女庇護中心

現有的三間婦女庇護中心共有120個名額，為遭受家庭暴力的女受害人和面對嚴重個人及家庭問題的婦女及其子女提供短期住宿。社署已委託保良局營辦第四間婦女庇護中心。新中心於2002年3月開始分期投入服務，提供42個婦女及兒童名額。

保護家庭及兒童服務課

為進一步加強及整合保護家庭及兒童服務，社署由2002年3月起，把五個保護家庭及兒童服務課及兩個監護兒童事務課合併為五個區域專責辦事處，名稱沿用保護家庭及兒童服務課(香港)、保護家庭及兒童服務課(東九龍)、保護家庭及兒童服務課(西九龍)、保護家庭及兒童服務課(東新界)及保護家庭及兒童服務課(西新界)。

Suicidal Crisis Centre

A Lotteries Fund grant of \$10.6 million was approved in October 2001 for the Samaritan Befrienders Hong Kong to set up a Suicidal Crisis Centre on a three-year pilot basis to provide round-the-clock outreach service and crisis intervention/intensive counselling to those who are in crisis situation and at high/moderate suicidal risks. The Centre will commence service by phase in April 2002.

Refuge Centre for Women

The three existing refuge centres for women provide 120 short-term temporary residential places to female victims of domestic violence and needy women and their children who have serious personal or family problems. Po Leung Kuk was selected to operate the fourth refuge centre with a capacity for 42 women and children. The centre commenced operation by phases starting from March 2002.

Family and Child Protective Services Units

To further strengthen and integrate family and child protective services, the Department's five Family and Child Protective Services Units (FCPSUs) and two Child Custody Services Units (CCSUs) were amalgamated in March 2002 to form five regional specialised units while retaining the names of FCPSU(HK), FCPSU(EK), FCPSU(WK), FCPSU(NTE) and FCPSU(NTW).



向晴熱線
24-hour hotline service



家庭服務 Family Services

為了加強管理、督導及提升服務的專門性及專業發展，每個保護家庭及兒童服務課均設立一名高級社會工作主任職位，擔任督導工作。除了該職位之外，保護家庭及兒童服務課自2001年4月以來合共增加了19名社會工作者，處理日益增加的服務需求。此外，保護家庭及兒童服務課採用雙社工手法處理複雜的個案，並聯同臨床心理服務課制訂個案危機評估和甄別工具，及增強為受害者和施虐者(特別是男性施虐者)提供的深入個案和小組治療服務。

「珍愛生命 —— 預防長者自殺計劃」

社署聯同香港社會服務聯會及香港老年精神科學會於2001年中開展了一個為期三年的「珍愛生命 —— 預防長者自殺計劃」。該計劃內容包括社區教育活動、電話熱線服務、義工探訪、社工輔導、老人精神科的醫務介入及治療及將於2003年舉行的亞太地區研討會。

「防止虐待長者計劃」

社署於2001年8月成立一個跨專業虐老問題工作小組，成員包括安老事務委員會委員、衛生福利局、衛生署、法律援助署、警務處、醫院管理局、香港社會服務聯會的代表及一位香港大學教授。工作小組的職責包括探討長者被虐待的有關問題，以及提議有關處理虐老問題的策略。

To strengthen supervisory and management support and to enhance service specialisation and professional development, one Senior Social Work Officer post was created for each FCPSU. Apart from strengthened supervision, a total of 19 social workers were added to these units to cope with increasing demand since April 2001. The FCPSUs adopt a co-worker approach in handling complicated cases, develop risk assessment and screening tools in collaboration with the Clinical Psychology Units and enhance services for victims and batterers, particularly male batterers through intensive casework and group work services.

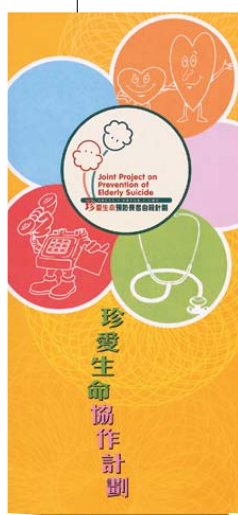
Joint Project on Prevention of Elderly Suicide

The Department launched a three-year Joint Project on Prevention of Elderly Suicide with the HKCSS and Hong Kong Psychogeriatric Association in mid-2001. The project includes community education programmes, hotline services, volunteers/befriending service, counselling, psychogeriatric intervention and treatment; and an Asia-Pacific Regional Conference to be held in 2003.

Projects on Prevention of Elder Abuse

The Working Group on Elder Abuse convened by the Department and attended by representatives from Elderly Commission, Health and Welfare Bureau, Department of Health, Legal Aid Department, Hong Kong Police Force, Hospital Authority, HKCSS and a professor of University of Hong Kong was set up in August 2001 to examine

relevant issues and propose strategies to combat the problem of elder abuse.



香港明愛及基督教靈實協會共獲獎券基金撥款資助540萬元，由2001年4月起，各自推行為期三年的「預防和處理虐待長者先導計劃」。這兩項計劃提供的服務包括社區教育活動、電話熱線服務、義工探訪、互助小組、短期輔導服務和保健活動。

香港基督教服務處獲獎券基金撥款資助230萬元，在2002年2月推行一項為期兩年的「虐老防治計劃」。這項計劃包括研究本港虐待長者的情況、制訂跨專業工作指引、設計有關虐待長者的電腦資料系統以方便處理虐待長者個案、以及一系列的培訓課程。

體恤安置

為了加強對家庭暴力受害人的支援，社署與房屋署協議，自2001年11月開始把「有條件租約計劃」政策的涵蓋範圍擴闊至沒有供養子女而已提出離婚申請的家庭暴力受害者，包括沒有子女的配偶以及離開婚姻居所而沒有帶同受供養子女的配偶。在2001-02年度，本署共推薦1,429宗個案至房屋署申請體恤安置，及2,124宗個案申請其他類別的房屋援助，例如租住公屋調遷/分戶/加戶，恢復租戶身份或增配公屋單位。



Two three-year "Pilot Projects on Prevention and Handling of Elder Abuse" have been launched respectively by Caritas – Hong Kong and Haven of Hope Christian Service since April 2001 with a total Lotteries Fund grant of \$5.4 million. The services provided by these two projects include community education, hotline service, volunteer visits, mutual support groups, short-term counselling and health promotion programmes.

A two-year "Project on Elder Abuse Research and Protocol" was launched by the Hong Kong Christian Service in February 2002 with a grant of \$2.3 million from the Lotteries Fund. The Project included a research on the phenomenon of elder abuse in Hong Kong, compilation of a multi-professional protocol, design of a computerised elder abuse registry for handling elder abuse, and a series of training sessions

Compassionate Rehousing (CR)

To strengthen support for victims of domestic violence, agreement was reached with the Housing Department (HD) resulted in the extension with effect from November 2001 of the Conditional Tenancy Scheme to cover victims of domestic violence on divorce who have no offspring or bring along no dependent children when leaving their matrimonial home. In 2001-02, 1,429 cases were recommended to HD for CR. Another 2,124 cases for various forms of housing assistance on social and compassionate grounds such as transfer/splitting/addition of family members to public rental housing tenancy, reversion to tenant status or allocation of additional housing unit were processed during the year.



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跨專業合作

由社署代表擔任主席的防止虐待兒童委員會、關注暴力工作小組及虐老問題工作小組，每年均定期與來自不同政府部門、非政府機構和有關專業人士的成員舉行會議。透過跨專業合作，委員會/工作小組會制訂打擊虐兒、虐待配偶、性暴力和虐老的策略和處理方法。

為加強公眾對家庭暴力問題的認識，本署製作了十節，每節三分鐘，以「預防虐待配偶」為主題的電台節目；以及一系列電視宣傳短片和電台宣傳聲帶以宣揚「及早求助，制止家庭暴力」的訊息。此外，在2001-02年度，十三區家庭及兒童福利服務地區協調委員會和保護家庭及兒童服務課亦舉辦了超過250項宣傳活動，以預防家庭暴力。

加強其他支援服務

臨床心理服務

社署的四位高級臨床心理學家和四十位臨床心理學家為有心理或行為問題的市民提供各類心理評估和心理治療服務。在這年度內，他們亦定期到訪庇護工場，特殊幼兒中心及社署轄下的其他院舍，提供服務。其他的服務包括為專業人士提供諮詢、為香港大學及香港中文大學臨床心理學碩士課程的研究生提供臨床督導訓練、為部門提供員工培訓、提供公眾教育以及進行各種心理測驗的翻譯和本土化工作。

Multi-Disciplinary Collaboration

The Committee on Child Abuse, Working Group on Combating Violence and Working Group on Elder Abuse chaired by the Department and attended by representatives from other Government departments, NGOs and concerned professionals met regularly during the year to devise strategies and measures to tackle the problem of child abuse, spouse battering, sexual violence and elder abuse through multi-disciplinary collaboration.

To enhance public awareness of the problem on domestic violence, a ten 3-minute segment radio programme on "Prevention of Spouse Battering" and a series of television and radio API on "Seek Early Assistance Stop Domestic Violence" were produced by the Working Group on Combating Violence. More than 250 programmes were also conducted by the 13 District Co-ordinating Committees (DCCs) on Family and Child Welfare Services and FCPSUs in 2001-02 in the districts for prevention of domestic violence.

Strengthening of Other Support Services

Clinical Psychological Services

The four Senior Clinical Psychologists and the 40 clinical psychologists (CPs) in SWD offered intellectual and diagnostic assessments and psychological treatment for customers with psychological and behavioural problems. During the year, visiting service was provided to sheltered workshops, special child care centres and other SWD institutions. In addition, consultation to other professionals, supervision of CP trainees of the University of Hong Kong and the Chinese University of Hong Kong, and staff training and public education services were offered. Translation and adaptation of psychological tests for the use with the local population were also carried out.

在2001-02年度，社署臨床心理服務課共處理了1,799宗心理評估個案和進行了10,523節心理治療，涉及的個案數目為1,973宗。三月份，專職復康服務的臨床心理學家們出版了《從挑戰中學習，臨床心理學家諮詢個案實錄》一書，亦完成了《兒童性虐待背景研究》、《成年智障人士性現象：康復機構職員觀念及處理法之研究》等報告。臨床心理服務科在九月正式成立，專責計劃和發展在社會福利界的臨床心理服務。為了加強對有需要家庭提供支援，社署在本年度新增了兩個臨床心理學家的職位，專責處理涉及家庭暴力的個案。十二月份，臨床心理服務科發起「月明行動」，主動接觸傳播媒介，透過公眾教育，以第一層預防方式推廣正面思維及優質生活模式，提升市民的心理健康，並且幫助他們增強處理危機的能力及當有問題時能主動尋求協助。

In 2001-02, 1,799 assessments and 10,523 treatment sessions were conducted, and a total of 1,973 cases were served. In March 2001, "Learning through Challenges: Casebook Articles by Clinical Psychologists" was published for reference of workers in the rehabilitation field. The "Epidemiological Study On Child Sexual Abuse" and "Sex for Adult Mentally Retarded Persons: a Survey on the attitudes held and ways of handling by Workers in the Rehabilitation Field" were also completed. In September 2001, the Clinical Psychological Service Branch was formally established to oversee service development and delivery. Two additional CP posts were created to deal specifically with domestic violence cases, so as to strengthen the support to families in need. In December 2001, the "Operation Silver Lining" was launched. With the initiation of this campaign which focuses on primary intervention and advocates positive thinking and quality-living through public education and media contacts, it is hoped that the public's resilience towards crises in life would be built up, and individuals would cope better and be more ready to seek services when in need.



家庭日
Family day



幼兒中心
Child Care Centre

家庭服務 Family Services



立法局議員參觀綜合家庭服務中心
Legco members visited IFSC



信託基金

四項信託基金，包括李寶椿慈善信託基金、鄧肇堅何添慈善基金、蒲魯賢慈善信託基金及羣芳救援信託基金，是為因特殊或緊急情況有短暫經濟困難而提供的臨時援助。於2001-02年增加了225萬元額外撥款，以應付因經濟放緩而增加的申請。全年總撥款為895萬，3,331個人或家庭得以受惠。

單親中心

為協助單親家庭克服困難以適應單親生活，五間單親中心於2001年2月成立，為單親人士提供一系列綜合服務。由2002年3月起，五間單親中心透過欣葵計劃與社會保障辦事處合作，加強對領取綜援的單親人士的支援服務，改善他們的自力更生能力及互助網絡。



Trust Fund

In 2001-02, with increased number of applications for trust funds to tide over financial hardships arising from the economic downturn, a total supplementary allocation of \$2.25 million from Tang Shiu Kin and Ho Tim Charitable Fund, Li Po Chun Charitable Trust Fund, Brewin Trust Fund and Kwan Fong Trust Fund for the needy were approved, in addition to the regular annual allocation given to help individuals and families to overcome their temporary financial hardships due to special and emergency situations. In total, \$8.95 million was allocated during the year, benefiting 3,252 families or individuals in need.

Single Parent Centre

Five Single Parent Centres were set up in February 2001 to provide an integrated package of services to assist single parent families reduce problems in adjusting to single parenthood. Since March 2002, partnership between these five Single Parent Centres and the Department's social security offices through the Ending Exclusion Project has been strengthened to provide enhanced support services to promote self-reliance and mutual help of CSSA single parent recipients.

新來港定居人士服務中心

社署於2001年2月除了增設四間新來港定居人士服務中心，亦同時加強現有的另外四間新來港定居人士服務中心的人手及服務，擴大服務範疇，加強外展服務、家長教育及家庭教育。

露宿者服務

為應付露宿者數目的上升，三間專為露宿者服務的非政府機構獲獎券基金撥款873萬元營辦「協助露宿者的三年工作計劃」，已於2001年4月開展。工作計劃的三個主要部分包括深宵外展和其他綜合支援服務、在灣仔設立一間額外的緊急收容中心、以及由香港城市大學進行的評估研究。



Post-migration Centre

Apart from setting up four new Post-migration Centres in February 2001, the staffing and provision of the other four existing Post-migration Centres were also enhanced to better serve the new arrivals. Among other things, the services were expanded with focus on providing enhanced outreaching service, parent education and family education.

Service for Street Sleepers

To tackle an increasing number of street sleepers, a "Three-year Action Plan to Help Street Sleepers" jointly operated by three NGOs specialising in street sleeper services was put in place in April 2001 with an allocation of \$8.73 million from the Lotteries Fund. The plan is composed of three key elements: midnight outreaching and other integrated supportive services, an additional emergency shelter in Wan Chai, and an evaluative research conducted by the City University of Hong Kong.



新來港人士服務中心
Post-migration Centre