

# 社會福利服務 統計數字一覽

**Social Welfare Services  
in Figures**

二零一一年版  
2011 Edition

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目錄 Contents	頁數 Page
I. 人事 Personnel	4
II. 全年開支 Annual Expenditure	5
III. 社會保障 Social Security	5
IV. 為違法者、刑釋人士及戒毒康復者提供的服務 Services for Offenders, Ex-offenders and Ex-drug Abusers	7
V. 家庭服務 Family Services	8
VI. 安老服務 Services for the Elders	10
VII. 醫務社會工作服務 Medical Social Services	11
VIII. 社區發展 Community Development	11
IX. 為青少年提供的服務 Services for Young People	11
X. 康復服務 Rehabilitation Services	12
XI. 臨床心理服務 Clinical Psychological Services	14
XII. 支援服務 Supporting Services	15
XIII. 社會福利署中央轉介系統 Social Welfare Department Central Referral Systems	15

社會福利署 Social Welfare Department <sup>1,2</sup>

	員工數目 No. of Staff	
	2009-10	2010-11
中央行政人員 Central Administration Staff	134	129
社會工作人員 Social Work Staff	2 018	2 031
社會保障人員 Social Security Staff	1 378	1 446
秘書及文書人員 Secretarial and Clerical Staff	872	889
體力勞動人員 Manual Staff	308	289
護士及輔助醫療人員 Nurse and Para-medical Staff	124	121
其他人員 Other Staff	234	228
總人數 Total Strength	5 068	5 133

符號： N.A. 不適用 § 修訂數字  
Symbols : Not applicable Revised figures

註： 財政年度由四月一日至三月三十一日。

Notes : The financial year runs from 1 April to 31 March.

所有數字均代表財政年度終結的情況，而劃有「\*」符號的數字則代表該年度全年總數。

All figures are as at end of the financial year except where marked with 「\*」 which represent 12-month total.

「個案」指處理中的個案。

「Cases」refer to active cases.

1 社會福利署的員工人數只計算以公務員聘用條款聘用的人員。

Strength of the Social Welfare Department includes persons who are employed on civil service terms of appointment only.

2 不包括受僱於資助服務的人員數目。因為在實施整筆撥款後，受資助機構已無須向社會福利署呈報員工人數及職位。

Excluding the number of staff employing in subvented services as subvented agencies are no longer required to report the rank and number of staff employed to the Social Welfare Department after the implementation of Lump Sum Grant.

## II 全年開支 (百萬元) Annual Expenditure (\$ million) \*

	政府機構 Government Sector		受資助機構 Subvented Agencies	
	2009-10	2010-11	2009-10	2010-11
政府一般收入帳目 <sup>3</sup> General Revenue Account <sup>3</sup>	31,187.50	30,812.22	8,341.83	8,556.03
政府獎券基金撥款 Payment from Lotteries Fund	0.35	0.04	737.15	964.98
總數 Total	31,187.85	30,812.26	9,078.98	9,521.01

## III 社會保障 Social Security

### 社會福利署 Social Welfare Department

	個案數目 No. of Cases		發放款項* (百萬元) Payment* (\$million)	
	2009-10	2010-11	2009-10	2010-11
綜合社會保障援助 Comprehensive Social Security Assistance	287 822	282 732	19,028.24	18,493.29
高額傷殘津貼 Higher Disability Allowance	16 617	17 332	550.24	572.37
普通傷殘津貼 Normal Disability Allowance	113 257	117 577	1,980.32	2,041.05
高齡高齡津貼 Higher Old Age Allowance	427 962	437 002	5,429.11	5,551.64
普通高齡津貼 Normal Old Age Allowance	69 980	71 068	891.01	897.33
暴力及執法傷亡賠償 Criminal and Law Enforcement Injuries Compensation	316 * <sup>4</sup>	228 * <sup>4</sup>	6.35	5.86
交通意外傷亡援助 Traffic Accident Victims Assistance	7 350 * <sup>4</sup>	7 203 * <sup>4</sup>	191.66	187.17
緊急救濟 Emergency Relief	401 *	630 *	0.48	0.43
緊急救援基金 Emergency Relief Fund	0 *	2 *	0.00	0.16

註： 3 開支包括非經常開支及非經營賬目金額。它亦包括僱用服務之款項，用以支付由私營機構和非政府機構營辦者提供福利服務的合約費用，這些服務包括安老院舍、改善買位計劃所購買的安老院舍名額、改善家居及社區照顧服務和其他福利服務。

Expenditure covers expenses on Non-recurrent Account and Capital Account. It also covers expenses on hire of services, which include contract payments for welfare services provided by operators in the private and non-governmental organisations sectors. These services include residential care homes for the elderly, elderly home places purchased under the Enhanced Bought Place Schemes, enhanced home and community care services and other welfare services.

4 數字代表整個財政年度內首次獲批准發放款項的個案數目。

Figures refer to the number of cases authorised for first payment during the financial year.

**綜合社會保障援助計劃**  
**Comprehensive Social Security Assistance Scheme**

受助人類別 Category	由二零一一年二月一日起生效的標準金額 (每人每月以元計) Standard rate with effect from 1.2.2011 (Amount per person per month (\$))			
	單身人士 Single person	家庭成員 Family member		
<b>60歲或以上的長者</b> <b>Elderly person aged 60 or above</b>				
健全 / 殘疾程度達 50% Able-bodied / 50% disabled	2,680	2,530		
殘疾程度達 100% 100% disabled	3,245	2,870		
需要經常護理 Requiring constant attendance	4,570	4,190		
<b>60歲以下而健康欠佳 / 殘疾的成人</b> <b>Ill-health / Disabled adult aged under 60</b>				
健康欠佳 / 殘疾程度達 50% Ill-health / 50% disabled	2,275	2,060		
殘疾程度達 100% 100% disabled	2,840	2,450		
需要經常護理 Requiring constant attendance	4,145	3,770		
<b>殘疾兒童</b> <b>Disabled child</b>				
殘疾程度達 50% 50% disabled	3,025	2,635		
殘疾程度達 100% 100% disabled	3,585	3,205		
需要經常護理 Requiring constant attendance	4,900	4,525		
	單身人士 Single person	有不超過2名健全成人 / 兒童的家庭 In a family comprising not more than 2 able-bodied adults/children	有3名健全成人 / 兒童的家庭 In a family comprising 3 able-bodied adults/children	有4名或以上健全成人 / 兒童的家庭 In a family comprising 4 or more able-bodied adults/children
<b>60歲以下的健全成人</b> <b>Able-bodied adult aged under 60</b>				
單親人士 / 須照顧家庭人士 Single parent / Family carer	N.A.	2,060	1,855	1,645
其他健全成人 Other adult	1,890	1,685	1,520	1,360
<b>健全兒童</b> <b>Able-bodied child</b>	2,275	1,880	1,690	1,505

**公共福利金計劃**  
**Social Security Allowance Scheme**

由二零一一年二月一日起生效的 每月津貼金額 Allowance per month with effect from 1.2.2011		由二零一一年二月一日起生效的 每月津貼金額 Allowance per month with effect from 1.2.2011	
高額傷殘津貼 <sup>5</sup> Higher Disability Allowance <sup>5</sup> (\$)	普通傷殘津貼 <sup>5</sup> Normal Disability Allowance <sup>5</sup> (\$)	高額高齡津貼 Higher Old Age Allowance (\$)	普通高齡津貼 Normal Old Age Allowance (\$)
2,650	1,325	1,035	1,035

**IV 為違法者、刑釋人士及戒毒康復者提供的服務**  
**Services for Offenders, Ex-offenders and Ex-drug Abusers**

**社會福利署 Social Welfare Department**

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
感化院舍 Probation Home	1	1	79	53
感化服務 Probation Service			3 265	3 237
社會調查(感化服務) Social Enquiries (Probation Service)	12	12	9 131 *	7 611 *
社會服務令計劃 Community Service Order Scheme			1 094	1 137
社會調查(社會服務令計劃) Social Enquiries (Community Service Orders Scheme)	1	1	2 559 *	1 992 *
羈留服務 Remand	1	1	25	24
感化院 Reformatory School			21	23
善後輔導服務 Aftercare Service	1	1	14	3
			(特假外宿及憑感化證開釋之個案 (cases on placement leave and discharge on licence))	
社區支援服務計劃 Community Support Service Scheme	1	1	496	537
			(青少年會員人數 (youth members))	
			96	111
			(家長會員人數 (parents members))	
監管釋囚計劃 Post-Release Supervision of Prisoners Scheme	1	1	543	460

**受資助機構 Subvented Agencies**

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
刑釋人士宿舍 Hostel for Ex-offenders	6	6	125	128

註： 5 年齡介乎十二至六十四歲的傷殘津貼受惠人每月可獲發交通補助金 215 元，以鼓勵他們多些外出參與活動，從而促進他們融入社會。  
Note : A monthly supplement of \$215 is payable to Disability Allowance recipients aged 12 to 64 to encourage them to participate more in activities away from home, thereby enhancing their integration into society.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
刑釋人士社會服務中心 Social Service Centre for Ex-offenders	5	5	4 284	4 218
青年受感化者住宿服務 <sup>6</sup> Residential Service for Young Probationers <sup>6</sup>	1	1	54	93
戒毒治療及康復中心/中途宿舍 Drug Treatment and Rehabilitation Centres/ Half-way Houses	13	13	275	280 (院友數目) (residents)
濫用精神藥物者輔導中心 Counselling Centre for Psychotropic Substance Abusers	7	11	1 415	1 552
戒毒康復者會所 Club House for Ex-drug Abusers	2	2	556	485
法院社工服務 Court Social Work Service	1	1	249	252

## V 家庭服務 Family Services

### 社會福利署 Social Welfare Department

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
輔導個案(綜合家庭服務中心) Counselling Cases (Integrated Family Service Centre)	40	40	31 317	29 775
保護家庭及兒童服務課 Family and Child Protective Services Unit	11	11	5 720	5 322
寄養家庭登記 Foster Home Registration	1	1	975	960
領養 Adoption	2	2	278 <sup>7</sup>	314 <sup>7</sup>
受社會福利署署長監護的兒童 /受高等法院監護的兒童 Wards of Director of Social Welfare/Wards of High Court	N.A.	N.A.	784	782 (受監護的兒童數目) (wards)
露宿者登記 Street Sleepers Registration	N.A.	N.A.	364 <sup>8</sup>	414 <sup>8</sup> (已登記的露宿者數目) (street sleepers registered)
收容所 Places of Refuge	2	2	116	119 (院友數目) (residents)

註： 6 由二零一零年起，青年受感化者住宿服務所提供的宿額，由四十個男宿額增加至五十個男宿額及二十個女宿額。

Notes : Number of Placement of Residential Service for Young Probationers has been increased from 40 places for male to 50 places for male and 20 places for female since 2010.

7 數字包括其他與領養有關的個案，例如：對準領養家庭進行家庭調查。  
Figures include other cases in relation to adoption, e.g. conducting home assessment on prospective adoptive family.

8 數字是根據社會福利署露宿者登記資料編製。  
Figures are compiled basing on the data from the Street Sleepers Registry of the Social Welfare Department.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
家務指導服務 Family Aide	34 (工作者) (workers)	34	2 235 *	1 841 *
熱線電話服務 Hotline Service	1	1	176 267 *	182 845 *

### 受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
輔導個案(綜合家庭服務中心) Counselling Cases (Integrated Family Service Centre)	21	21	14 827	14 630
日間幼兒中心 Child Care Centre (Day)	12	12	690	685
住宿幼兒中心 Child Care Centre (Residential)	3	3	179	201
兒童院 Children's Home	6	6	475 (院友數目) (residents)	445
男童院或宿舍 Boys' Home or Hostel	8	8	608 (院友數目) (residents)	592
女童院或宿舍 Girls' Home or Hostel	6	6	252 (院友數目) (residents)	262
兒童之家 Small Group Home	108	108	813	815
寄養安排及督導 Foster Care Placement and Supervision	11 (機構數目) (agencies)	11	962	939
海外領養 Adoption (Intercountry)	1	1	72 <sup>9</sup>	81 <sup>9</sup>
婦女庇護中心 Refuge Centre for Women	5	5	238 (院友數目) (residents)	222
臨時收容中心或宿舍 Temporary Shelter or Hostel	6	6	51 881 * (人次) (attendance)	58 724 *
家務指導服務 Family Aide	10 (工作者) (workers)	10	504 *	541 *
家務生活教育 Family Life Education	22 (工作者) (workers)	22	1 208 * (活動數目) (programmes)	1 353 *
家庭危機支援中心 Family Crisis Support Centre	1	1	754 * (入住個案) (live-in cases)	626 *

註： 9 數字包括其他與領養有關的個案，例如：對準領養家庭進行家庭調查。

Note: Figures include other cases in relation to adoption, e.g. conducting home assessment on prospective adoptive family.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
危機介入及支援中心 <sup>10</sup> Multi-purpose Crisis Intervention and Support Centre <sup>10</sup>	1	1	85 *	486 *
			(入住個案)	(live-in cases)

## VI 安老服務 Services for the Elders

### 社會福利署 Social Welfare Department

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
安老院牌照事務處 Licensing Office of Residential Care Homes for the Elderly	1	1	767	777
長者咭計劃 Senior Citizen Card Scheme	8 376 (參與機構的總數目) (organisations participated)	8 582	1 216 106 (已發出長者咭的總數目) (cards issued)	1 267 420

### 受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
長者宿舍 Hostel for the Elderly	1	1	6	6
安老院 Home for the Aged	75	75	2 319	1 769
護理安老院 <sup>11</sup> Care and Attention Home for the Elderly <sup>11</sup>	122	122	12 557 §	12 927
護養院 Nursing Home	6	6	1 512	1 519
合約院舍 Contract Home	16	16	1 170	1 209
長者活動中心 Social Centre for the Elderly	53	53	41 207 (會員人數) (members)	43 361
長者鄰舍中心 Neighbourhood Elderly Centre	117	117	84 688 § (會員人數) (members)	87 181
長者地區中心 District Elderly Community Centre	41	41	63 406 (會員人數) (members)	63 392
長者日間護理中心 Day Care Centre for the Elderly	59 §	59	2 466	2 591
家務助理服務 Home Help Services	1 (隊) (teams)	1	162	125

註: 10 由二零一零年一月起, 危機介入及支援中心獲社會福利署撥款資助。  
Notes: The Multi-purpose Crisis Intervention and Support Centre has been funded by recurrent subvention of the Social Welfare Department starting from January 2010.

11 包括提供持續照顧服務的護理安老院宿位。  
Including care and attention places providing continuum of care.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
綜合家居照顧服務 Integrated Home Care Services	60 (隊) (teams)	60	19 968 (普通個案) (ordinary cases)	20 376 (傷殘及體弱個案) (frail cases)
長者支援服務隊 Support Teams for the Elderly	41 (隊) (teams)	41	59 082	59 059
改善家居及社區照顧服務 Enhanced Home and Community Care Services	24 (隊) (teams)	24	3 267	3 395

## VII 醫務社會工作服務 Medical Social Services<sup>12</sup>

### 社會福利署 Social Welfare Department

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
醫務社會服務部 Medical Social Services Units	33	33	180 348 *	178 902 *

## VIII 社區發展 Community Development

### 受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
社區中心 Community Centre	13	13	75 651 (會員人數) (members)	68 853
鄰舍層面社區發展計劃 Neighbourhood Level Community Development Project	17	17	270 448 * <sup>s</sup> (參加活動人次) (programme attendance)	264 222 *

## IX 為青少年提供的服務 Services for Young People

### 受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
兒童中心 Children Centre	5	5	4 800 (會員人數) (members)	5 261
青年中心 Youth Centre	4	4	4 213 (會員人數) (members)	4 537

註： 12 醫院管理局提供的醫務社會工作服務不計算在內。

Note : Excluding Medical Social Services provided by the Hospital Authority.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
青少年中心 Children and Youth Centre	15	15	25 254 (會員人數) (members)	24 543
綜合青少年服務中心 Integrated Children and Youth Services Centre	137	137	302 240 § (會員人數) (members)	301 132
學校社會工作服務 School Social Work Service	484 (學校數目) (schools covered)	482	15 096	15 093
地區青少年外展社會工作隊 District Youth Outreaching Social Work Team	16	16	5 765	5 679
青少年深宵外展服務 Overnight Outreaching Service for Young Night Drifters	18	18	23 126 *	24 661 *
社區支援服務計劃 Community Support Service Scheme	5	5	4 740	4 497

## X 康復服務 Rehabilitation Services

### 社會福利署 Social Welfare Department

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
庇護工場 Sheltered Workshop	2	2	255	269
中度弱智人士宿舍 Hostel for Moderately Mentally Handicapped Persons	2	2	146	144

### 受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
幼稚園暨幼兒中心兼收計劃 Integrated Programme in Kindergarten-cum-Child Care Centre	310	310	2 142	1 858
特殊幼兒中心 Special Child Care Centre	34	34	1 612	1 615
早期教育及訓練中心 Early Education and Training Centre	37	37	2 355	2 341
住宿特殊幼兒中心 Residential Special Child Care Centre	6	6	107	109
兒童之家(輕度弱智兒童) Small Group Home for Mildly Mentally Handicapped Children	26	26	55	59

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
精神病康復者訓練及活動中心 <sup>13</sup> Training and Activity Centre for Ex-mentally Ill Persons <sup>13</sup>	5	N.A.	253	N.A.
精神健康綜合社區中心 <sup>13</sup> Integrated Community Centre for Mental Wellness <sup>13</sup>	N.A.	24	N.A.	9 108 (會員人數) (members)
中途宿舍 Halfway House	36	36	1 482	1 466
長期護理院 Long Stay Care Home	5	6	1 395	1 423
綜合職業訓練中心 Integrated Vocational Training Centre	2	2	416	383
殘疾人士在職培訓計劃 On the Job Training Programme for People with Disabilities	14	14	450 * (參與人數) (participants served)	461 *
「陽光路上」培訓計劃 Sunnyway-On the Job Training Programme for Young People with Disabilities	15	15	347 * (參與人數) (participants served)	254 *
綜合職業訓練中心(住宿服務) Integrated Vocational Training Centre (Residential Service)	1	1	115	90
綜合職業康復服務中心 Integrated Vocational Rehabilitation Services Centre	23	25	3 807	4 059
展能中心 Day Activity Centre	78	80	4 463	4 506
庇護工場 Sheltered Workshop	33	33	4 925	4 915
嚴重殘疾人士護理院 Care and Attention Home for Severely Disabled Persons	18	19	857	876
中度弱智人士宿舍 Hostel for Moderately Mentally Handicapped Persons	36	38	2 010	2 085
嚴重弱智人士宿舍 Hostel for Severely Mentally Handicapped Persons	57	59	3 051	3 108
嚴重肢體傷殘人士宿舍 Hostel for Severely Physically Handicapped Persons	11	13	523	550
殘疾人士輔助宿舍 Supported Hostel for Disabled Persons	21	24	397	445
家居訓練及支援服務 Home-based Training and Support Service	1	1	33	33

註： 13 由二零一零年十月起，社會福利署重整了各項社區精神健康支援服務(包括精神病康復者訓練及活動中心)，並開始於全港開展精神健康綜合社區中心服務。  
The Social Welfare Department has revamped the community mental health support services (including Training and Activity Centre for Ex-mentally Ill Persons) and implemented the Integrated Community Centre for Mental Wellness service across the territory starting from October 2010.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2009-10	2010-11	2009-10	2010-11
殘疾人士地區支援中心 District Support Centre for Persons with Disabilities	16	16	4 310 (會員人數) (members)	4 585
盲人護理安老院 Care and Attention Home for the Aged Blind	11	11	760	761
視障人士的康復及訓練 Rehabilitation and Training for Visually Impaired Persons	2	2	117 <sup>14</sup>	122 <sup>14</sup>
視障人士圖書館服務 Library Services for Visually Impaired Persons	1	1	145 892 * (借出書本數目) (issues lent)	152 253 *
失聰人士服務中心 Multi-service Centre for the Deaf	2	2	5 296 (會員人數) (members)	4 724
社交康樂中心 <sup>15</sup> Social and Recreational Centre <sup>15</sup>	16	16	18 990 (會員人數) (members)	19 627
輔助就業 Supported Employment	27	27	1 942	1 951

## XI 臨床心理服務 Clinical Psychological Services

### 社會福利署 Social Welfare Department

	數目 No.	
	2009-10	2010-11
心理評估個案 Psychological Assessment Cases	2 740 *	2 604 *
心理治療新個案 New Psychological Treatment Cases	1 136 *	1 120 *
臨床心理學家 Clinical Psychologists	43	43

### 受資助機構 Subvented Agencies

	數目 No.	
	2009-10	2010-11
心理評估個案 Psychological Assessment Cases	515 *	521 *
心理治療新個案 New Psychological Treatment Cases	311 *	362 *
臨床心理學家 Clinical Psychologists	11	11

註： 14 包括接受康復訓練和定向及行動訓練的服務使用者。  
Notes : Including service users receiving rehabilitation training and orientation and mobility training.

15 包括兩間弱智人士 / 傷殘人士體育協會的會員。  
Including membership of two sport associations for mentally / physically handicapped.

**XII 支援服務 Supporting Services****社會福利署 Social Welfare Department**

	數目 No.	
	2009-10	2010-11
訓練課程 Training Course	738 *	805 *
出席人數 Attendance	15 197 *	16 176 *

**XIII 社會福利署中央轉介系統  
Social Welfare Department Central Referral Systems****安老服務(長期護理服務編配系統)  
Services for the Elderly (Long Term Care Services Delivery System)**

	輪候服務個案數目 No. of Cases on Waiting List	
	2009-10	2010-11
護理安老院 Care and Attention Home for the Elderly	19 556	20 342
護養院 Nursing Home	6 259	6 409

**康復服務(康復服務中央轉介系統)  
Rehabilitation Services  
(Central Referral System for Rehabilitation Services)**

	輪候服務個案數目 No. of Cases on Waiting List	
	2009-10	2010-11
早期教育及訓練中心 Early Education and Training Centre	2 218	2 867
幼稚園暨幼兒中心兼收計劃 Integrated Programme in Kindergarten-cum-child Care Centre	1 156	1 434
特殊幼兒中心 Special Child Care Centre	1 042	1 217
住宿特殊幼兒中心 Residential Special Child Care Centre	61	66
兒童之家(輕度弱智兒童) Small Group Home for Mildly Mentally Handicapped Children	70	51
中途宿舍 Halfway House	816	784
長期護理院 Long Stay Care Home	992	1 116
展能中心 Day Activity Centre	1 028	1 106
庇護工場 Sheltered Workshop	2 496	2 543
嚴重弱智人士宿舍 Hostel for Severely Mentally Handicapped Persons	1 965	1 995

輪候服務個案數目  
No. of Cases on Waiting List

	2009-10	2010-11
中度弱智人士宿舍 Hostel for Moderately Mentally Handicapped Persons	1 330	1 386
嚴重肢體傷殘人士宿舍 Hostel for Severely Physically Handicapped Persons	370	386
嚴重殘疾人士護理院 Care and Attention Home for Severely Disabled Persons	341	361
殘疾人士輔助宿舍 Supported Hostel for Disabled Persons	944	1 001
盲人護理安老院 Care and Attention Home for the Aged Blind	64	103
輔助就業 Supported Employment	151	114