

SWD Review

2013-14 & 2014-15

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FOREWORD

The Social Welfare Department (SWD) strives to build a caring society and provide members of the public with a wide range of welfare services comprising preventive, nurturing, supportive and remedial measures in order to help needy individuals and families. In 2014-15, the Government's actual recurrent expenditure on social welfare reached \$54.3 billion, accounting for 17.8% of the total recurrent government expenditure, the second highest among all policy areas. When compared with the figure in 2013-14 (\$51.6 billion), the actual recurrent expenditure on social welfare had increased by 5.2%. The ever-increasing expenditure on social welfare provisions clearly reflects the Government's commitment to supporting needy persons in society.

Poverty Alleviation

In September 2013, the Government announced the first official poverty line, marking an important milestone in tackling the poverty problem. The second-term Commission on Poverty (CoP), formed in December 2014, conducts in-depth studies and deliberation on specific areas through four task forces. SWD has been actively participating in the work of the CoP and its task forces to assist in implementing poverty alleviation measures and rendering support to individuals and families with special needs. In the past two years, SWD launched three new assistance programmes under the Community Care Fund (CCF), with some individual assistance programmes relaunched and enhanced as well. Moreover, four assistance programmes with proven effectiveness were regularised so as to provide more targeted and effective assistance to underprivileged groups and low-income families.

Elderly Care

Hong Kong has a gradually ageing population. The number of elderly persons aged 65 and above is projected to rise substantially from 1.02 million or 14% of the population in 2012 to 2.56 million or 30% of the population in 2041. Our objective is to provide our senior citizens with appropriate support for them to live in dignity and with a sense of belonging, security and worthiness. Under the guiding principle of "Ageing in Place", we rolled out the Pilot

Scheme on Community Care Services Voucher for the Elderly in September 2013 to enable eligible elderly persons to choose the services that suit their individual needs with the use of service vouchers. Moreover, a two-year Pilot Scheme on Living Allowance for Carers of the Elderly Persons from Low Income Families was launched in June 2014, whereby carers of elderly persons from low-income families would be given a living allowance to help supplement their living expenses so that elderly persons in need of long-term care services can, under the help of their carers, receive proper care and continue living in the community.

We also improved the physical setting and facilities of the elderly centres over the territory, increased the recurrent expenditure for upgrading all subvented social centres for the elderly to neighbourhood elderly centres, and increased the day care places operating under the conventional subvention mode, as well as extended the service hours of new day care centres/units for the elderly.

Support for the Disadvantaged

We have implemented a series of measures to strengthen the support for the disadvantaged, which included refining the short-term food assistance service projects; strengthening the service and social work support of the Neighbourhood Support Child Care Project; extending the Home Care Services for Persons with Severe Disabilities; increasing the manpower of the District Support Centres for Persons with Disabilities; increasing the manpower of subvented Parents/Relatives Resources Centres to enhance the support for parents and relatives/carers of persons with disabilities and ex-mentally ill persons, including parents and relatives/carers of children or young persons with special needs; implementing the Integrated Support Services for Persons with Severe Physical Disabilities; strengthening the short-term day and residential care services for persons with disabilities; regularising the CCF Programme "Training Subsidy Programme for Children on the Waiting List of Subvented Pre-school Rehabilitation Services" as one of the Government's regular assistance programmes; implementing the licensing scheme under the Residential Care Homes (Persons with Disabilities) Ordinance for ensuring that the services of the

residential care homes for persons with disabilities could meet the statutory requirements; and increasing the manpower of Integrated Community Centres for Mental Wellness to provide services for more persons in need of community mental health support services.

Social Security

We continued to improve the social security system in a number of ways, including launching the Old Age Living Allowance under the Social Security Allowance (SSA) Scheme from 1 April 2013 to supplement the living expenses of eligible elderly persons who are in need by providing them with a cash allowance. We also introduced the Guangdong Scheme under the SSA Scheme on 1 October 2013, allowing eligible Hong Kong elderly persons who choose to reside in Guangdong to receive the Old Age Allowance without having to return to Hong Kong each year.

Youth Support

Through the Pilot Cyber Youth Outreaching Projects, we provide support for at-risk youths. Furthermore, we have continued to be entrusted with the operational responsibility of the Child Development Fund, which received an additional injection of \$300 million in 2015-16 to support disadvantaged children aged between 10 and 16. To promote tripartite cross-sectoral partnership among the welfare sector, the business community and the Government, the Partnership Fund for the Disadvantaged was provided with another \$400 million by the Government in 2015, \$200 million of which would be dedicated to the provision of more after-school learning and support programmes for primary and secondary students from disadvantaged families to facilitate their whole-person development.

Special Scheme on Privately Owned Sites for Welfare Uses

We have been implementing the Special Scheme on Privately Owned Sites for Welfare Uses since September 2013 with a view to encouraging welfare organisations to make better use of the land owned by them through in-situ expansion or redevelopment for welfare uses, in particular for the provision of additional elderly and rehabilitation facilities.

In this era of rapid development and changes, social problems are becoming increasingly complex. In the face of the myriad social needs and challenges, we will continue implementing and enhancing various welfare programmes with enthusiasm and dedication, in order to provide the disadvantaged groups and the community with a full range of quality and professional services. Moreover, we will strive to engage and collaborate with various sectors of the community. Through forging partnership with non-governmental organisations, the welfare sector, and the business community, we hope to create more social capital for building a caring and harmonious society in which people will live a better life.

Carol YIP
Director of Social Welfare

CHAPTER 1 An Overview

MISSION

1.1 SWD is committed to building a caring community in which people live with dignity, self-respect, harmony and happiness.

GUIDING PRINCIPLES

1.2 The endeavours of SWD are along the following guiding principles:

- to provide the disadvantaged groups who are unable to meet basic and essential needs with a safety net
- to promote family harmony as a core part of social stability and prosperity
- to assist the poor and the unemployed with an emphasis on enhancing, not impeding, their will to be self-reliant
- to foster a caring culture in society and encourage those with sufficient means to show concern for others in the community

STRATEGIC OBJECTIVES

1.3 SWD is dedicated to:

- caring for the elderly, the sick and the underprivileged
- providing a safety net to the needy while encouraging and assisting those with the ability to work to become self-reliant
- preserving and strengthening family solidarity and fostering harmony among family members
- mobilising community resources and promoting volunteerism to promote the spirit of mutual care and support in the community

- building up social capital and encouraging partnership among different sectors of the community to work for the social development of Hong Kong through shared responsibilities

WELFARE EXPENDITURE

1.4 In 2014-15, the total actual recurrent government expenditure on social welfare ^{Note 1} reached \$54.3 billion, taking up 17.8% of the total recurrent government expenditure and ranked the second amongst various policy areas as shown in **Chart 1** below.

Chart 1: 2014-15 Recurrent Government Expenditure by Policy Area Group

Policy Area Group	Percentage for 2014-15 (Percentage for 2013-14)
Education	22.2% (22.3%)
Social Welfare	17.8% (18.2%)
Health	17.7% (17.5%)
Security	11.6% (11.6%)
Infrastructure	6.2% (6.3%)
Economic	3.3% (3.3%)
Environment and Food	4.2% (4.1%)
Housing	0.1% (0.1%)
Community and External Affairs	3.5% (3.4%)
Support	13.4% (13.2%)

Year	Total Recurrent Government Expenditure
2014-15 Actual	\$305.1 billion
2013-14 Actual	\$284.4 billion

Note 1

(a) Social welfare policy area expenditure includes the bulk of SWD's expenditure (except those programmes under such policy areas as internal security and district and community relations) and other expenditure directly under the control of the Labour and Welfare Bureau (LWB).

(b) To give a better picture of the long term trend of recurrent expenditure on social welfare, one-off additional payments to recipients under the Comprehensive Social Security Assistance (CSSA) and SSA Schemes are listed under non-recurrent expenditure since 2010-11.

TOTAL EXPENDITURE OF SWD AND LOTTERIES FUND EXPENDITURE

1.5 In 2013-14, the total actual expenditure of SWD was \$53.7 billion. Of the \$53.7 billion, \$38.4 billion (72%) was for financial assistance payments ^{Note 2}, \$10.9 billion (20%) was for recurrent subventions to non-governmental organisations (NGOs), \$1.2 billion (2%) was for other payment for welfare services, and the remaining balance of \$3.2 billion (6%) was for departmental expenditure.

1.6 In 2014-15, the total actual expenditure of SWD was \$56.1 billion. Of the \$56.1 billion, \$39.3 billion (70%) was for financial assistance payments ^{Note 2}, \$12.3 billion (22%) was for recurrent subventions to NGOs, \$1.4 billion (2%) was for other payment for welfare services, and the remaining balance of \$3.1 billion (6%) was for departmental expenditure.

1.7 Analysed by programme as shown in **Chart 2** below, elderly services took up the second largest share amongst the various welfare services, just after social security, in both 2013-14 and 2014-15.

Chart 2: SWD - 2014-15 Actual Expenditure by Programme

Programme	Percentage for 2014-15 (Percentage for 2013-14)
Social Security	71.8% (73.4%)
Services for Elderly Persons	10.7% (9.8%)
Rehabilitation and Medical Social Services	9.0% (8.3%)
Family and Child Welfare	4.4% (4.1%)
Young People	3.2% (3.5%)
Services for Offenders	0.6% (0.6%)
Community Development	0.3% (0.3%)

1.8 Established with income from the Mark Six Lottery, investment income and auctions of vehicle registration marks to finance the development of social welfare services, the Lotteries Fund (LF) is a major source of capital funding for NGOs. In 2013-14 and 2014-15, the actual payments from the LF were \$0.8 billion and \$0.9 billion respectively.

Note 2

The financial assistance payments included \$2.4 billion and \$2.5 billion for one-off additional payments to recipients under the CSSA and SSA Schemes in 2013-14 and 2014-15 respectively.

CHAPTER 2 Major Achievements

2.1 In 2013-14 and 2014-15, SWD launched various new initiatives or enhanced existing welfare services under different programme areas to help needy individuals and families in the community.

2.2 SOCIAL SECURITY

- Implemented the Old Age Living Allowance under the SSA Scheme to supplement the living expenses of eligible Hong Kong elderly persons aged 65 or above who are in need of financial support.
- Implemented the Guangdong Scheme under the SSA Scheme to provide Old Age Allowance (OAA) to eligible Hong Kong elderly people who choose to reside in Guangdong.
- Included post-secondary students of CSSA families in the calculation of rent allowance.
- Increased the flat-rate grant for selected items of school-related expenses for CSSA students at primary and secondary levels in addition to the annual adjustment.
- Provided rent allowance to CSSA recipients who have been Tenants Purchase Scheme flat owner-occupiers for more than five years.
- Provided additional one-off assistance to social security recipients.

2.3 FAMILY AND CHILD WELFARE

- Enhanced the service of the Short-term Food Assistance Service Projects that included the extension of service period for service users and increase in the food cost; through increase of the number of service projects from five to seven for facilitating more effective management and service delivery in the new round of Invitation for Proposals.

- Enhanced the service provision and social work support of the Neighbourhood Support Child Care Project by uplifting the age of service target to below 9, adding at least 234 places and enhancing social work support.

2.4 ELDERLY

- Continue to implement the Improvement Programme of Elderly Centres to enhance the physical setting and facilities of elderly centres across the territory.
- Launched a pilot scheme on community care service voucher for the elderly to test the viability of the new "money-following-the-user" funding mode.
- Continued to implement a pilot scheme on home care services for the frail elderly persons who were on the waiting list for nursing home places to provide them with a new package of intensive and tailor-made home care services.
- Continued to implement a pilot scheme to provide residential care homes for the elderly with subsidised visiting pharmacist services to enhance the knowledge and capability of staff in drug management.
- Increased the annual recurrent funding for the enhancement of community support services for elderly persons (including demented elderly persons) through enabling all subvented elderly centres to increase their manpower and programme expenses and upgrading social centres for the elderly to neighbourhood elderly centres.
- Regularised the District-based Scheme on Carer Training.
- Provided additional residential care places.
- Increased subsidised community care places.

- Provided supplements for subsidised residential care homes and day care centres for the elderly to render more targeted services to the frail and demented elderly persons.
- Launched the Pilot Residential Care Services Scheme in Guangdong to provide elderly persons on the Central Waiting List for subsidised residential care places with an option to choose to live in the two elderly homes located in Guangdong.
- Launched the Pilot Scheme on Living Allowance for Carers of Elderly Persons from Low Income Families.
- Continued to implement the Enrolled Nurse Training Programme for the Welfare Sector.

2.5 REHABILITATION AND MEDICAL SOCIAL SERVICES

- Implemented the Home Care Service for Persons with Severe Disabilities and extended the target users to all districts in Hong Kong and to cover persons with severe disabilities who are not on the waiting list for residential care services.
- Strengthened the manpower of District Support Centre for Persons with Disabilities and adopted the case management approach to provide more appropriate service to the persons with disabilities.
- Increased the manpower of Parents/Relatives Resource Centres with a view to strengthening the support for parents and relatives/carers of persons with disabilities/ex-mentally ill persons (including parents and relatives/carers of children or young persons with special needs) and providing services that better meet their needs.
- Implemented the integrated support service for persons with severe physical disabilities, including regularising the special subsidies for renting respiratory support medical equipment and purchasing medical consumables.

- Enhanced the financial incentive scheme for workplace mentors of employees with disabilities to facilitate them to adapt to work smoothly.
- Launched the Support Programme for Employees with Disabilities to provide employers of persons with disabilities with a one-off subsidy for procurement of assistive devices and/or workplace modifications, so as to facilitate employees with disabilities in discharging their duties and enhancing their work efficiency.
- Enhanced the care and support services for ageing service users in residential care homes for persons with intellectual or physical disabilities as well as sheltered workshops/integrated vocational rehabilitation services centres and day activity centres.
- Raised the incentive payment for trainees of sheltered workshops and integrated vocational rehabilitation services centres.
- Implemented the pilot Bought Place Scheme for Private Residential Care Homes for Persons with Disabilities.
- Implemented a statutory licensing scheme upon commencement of the Residential Care Homes (Persons with Disabilities) Ordinance, to ensure the services of residential care homes for persons with disabilities meet the statutory standards.
- Strengthened the manpower of Integrated Community Centre for Mental Wellness (ICCMW) to serve more persons in need of community mental health support services.
- Increased subvented residential care places, provided additional places for day training and vocational rehabilitation services to increase employability of persons with disabilities, provided additional places for pre-school rehabilitation service for children with disabilities.

- Increased the provision of programme organisers to support day and residential respite services for persons with disabilities aged 6 or above.
- Regularised the Training Subsidy Programme for Children on the Waiting List of Subvented Pre-school Rehabilitation Services under CCF and enhanced the level of subsidy.
- Increased manpower to strengthen the medical social services for patients and their families and to dovetail with the service initiatives of the Hospital Authority.
- Provided additional resources for two Multi-service Centers for Hearing Impaired Persons and four Social and Recreational Centers for the Disabled to enhance the sign language interpretation service for persons with hearing impairment.

2.6 YOUTH AND CORRECTIONS

- Extended three Pilot Cyber Youth Outreaching Projects and one Evaluative Study to youths in need, particularly those identified as at-risk or hidden, through the internet for timely support services to them.
- Enhanced the after school care programme (ASCP) by extending the service hours on weekday evenings, Saturdays, Sundays and non-school days in some ASCP centres and provide additional fee-waiving and fee-reduction quotas.
- Extended the Enhanced Probation Service to all seven Probation and Community Service Orders Offices to provide more focused, structured and intensive treatment programmes for young offenders convicted of drug-related offences.

CHAPTER 3 Social Security

OBJECTIVES

3.1 Social security in Hong Kong aims to meet the basic and special needs of members of the community who are in need of financial or material assistance.

SERVICE PROVISION

3.2 This objective is achieved through a non-contributory social security system administered by SWD. It comprises the CSSA Scheme, SSA Scheme, Criminal and Law Enforcement Injuries Compensation (CLEIC) Scheme, Traffic Accident Victims Assistance (TAVA) Scheme and Emergency Relief. Elderly CSSA recipients who meet the prescribed criteria can continue to receive cash assistance under the CSSA Scheme if they choose to retire permanently in Guangdong or Fujian Province. In addition, the Social Security Appeal Board, an independent body, handles appeals against SWD's decisions on social security issues.

3.3 Under the CSSA Scheme, the Support for Self-reliance Scheme aims to encourage and assist employable CSSA recipients to take up employment and become self-reliant. The Scheme consists of two components:

- The Integrated Employment Assistance Programme for Self-reliance (IEAPS): provision of one-stop, integrated employment assistance services on family basis by NGOs commissioned by SWD to help employable able-bodied CSSA recipients find jobs.
- Disregarded earnings: provision of an incentive by disregarding part of their income when assessing the amount of assistance payable to CSSA recipients to encourage them to undertake paid employment while on CSSA.

HIGHLIGHTS OF THE PERIOD

OLD AGE LIVING ALLOWANCE (OALA)

3.4 SWD introduced OALA under the SSA Scheme starting from 1 April 2013 as an additional form of financial assistance for needy Hong Kong residents aged 65 or above to supplement their living expenses. To enable eligible elderly people to receive the allowance as early as possible, SWD adopted a set of specially designed simplified procedures in 2013 to process applications for OALA, namely, "Auto-conversion", "Postal Submission" and "New Application". In the first year of implementation, a special one-off arrangement was also put in place to effect the payment of OALA from 1 December 2012 retrospectively and extend the grace period to 24 months during which the income and asset of the recipients were assumed to be within the prescribed limits.

GUANGDONG (GD) SCHEME

3.5 SWD launched the GD Scheme under the SSA Scheme with effect from 1 October 2013 to provide OAA to eligible Hong Kong elderly people who choose to reside in GD, without requiring them to return to Hong Kong each year. In the first year of implementing the GD Scheme, a special one-off arrangement was put in place to allow applicants, subject to meeting all other eligibility criteria, who have resided in GD continuously for one year (absence from GD up to a maximum of 56 days during the one-year period is treated as continuous residence in GD) immediately before the date of application to benefit from the Scheme without having to satisfy the one-year continuous residence rule in Hong Kong. For the convenience of elderly persons, SWD set up a designated office in Sheung Shui to handle all applications under the GD Scheme.

INCLUDE POST-SECONDARY STUDENTS OF CSSA FAMILIES IN THE CALCULATION OF RENT ALLOWANCE

3.6 To help relieve the financial burden of CSSA families, SWD included post-secondary student members of CSSA families in the calculation of rent allowance with effect from 1 April 2014, so that the amount of rent allowance of these families will not be affected

if they have members receiving post-secondary education.

INCREASE OF THE FLAT-RATE GRANT FOR SELECTED ITEMS OF SCHOOL-RELATED EXPENSES UNDER THE CSSA SCHEME

3.7 To enhance support for CSSA families to meet school-related expenses for their children, starting from the 2014/15 school year, SWD increased the flat-rate grants for selected items of school-related expenses for CSSA students at primary and secondary levels by \$1,000 in addition to the annual adjustment.

PROVISION OF RENT ALLOWANCE TO CSSA RECIPIENTS WHO HAVE BEEN TENANTS PURCHASE SCHEME (TPS) FLAT OWNER-OCCUPIERS FOR MORE THAN FIVE YEARS

3.8 The CCF programme of "Subsidy for TPS Flat Owners on CSSA" launched in September 2011 was regularised to provide rent allowance to CSSA recipients who have been TPS flat owner-occupiers for more than five years from the date of first assignment of the flat concerned with effect from 1 April 2014.

PROVISION OF ADDITIONAL ONE-OFF ASSISTANCE TO SOCIAL SECURITY RECIPIENTS

3.9 Having regard to the uncertain external economic outlook and the continued risk of rising inflation, SWD provided one additional month of standard rate of CSSA payment for CSSA recipients and one additional month of allowance for OAA, OALA and Disability Allowance (DA) recipients in July 2013. In August 2014, SWD also provided one additional month of standard rate of CSSA payment for CSSA recipients and one additional month of allowance for OAA (including those payable under the GD Scheme), OALA and DA recipients taking into account the series of recurrent measures introduced by the Government to help the grassroots, the economic outlook for 2014-15 and the financial position in 2013-14.

FRAUD PREVENTION

3.10 SWD continued its efforts to prevent and combat fraud and abuse of social security benefits. To guard against duplicate claims, SWD had been closely cooperating with relevant government departments and organisations in conducting matching exercises.

STATISTICS

CSSA SCHEME

3.11 As at 31 March 2014, there were 259 422 CSSA cases providing assistance to 393 353 people. The number of CSSA cases and recipients were 251 099 and 377 460 respectively as at 31 March 2015. The number of CSSA cases decreased in the past two years. Analysis of distribution of CSSA cases by nature of cases as at 31 March 2014 and 31 March 2015 respectively is shown in **Chart 3** below:

Chart 3: Distribution of CSSA Cases by Nature of Cases

Nature of Cases	Number of Cases as at 31 March 2015 (Number of Cases as at 31 March 2014)	Percentage as at 31 March 2015 (Percentage as at 31 March 2014)
Old Age	148 664 (151 183)	59.2% (58.3%)
Permanent Disability	18 221 (18 362)	7.3% (7.1%)
Ill Health	24 754 (25 111)	9.9% (9.7%)
Single Parent	29 284 (29 852)	11.7% (11.5%)
Low Earning	7 302 (8 613)	2.9% (3.3%)
Unemployment	18 021 (20 536)	7.2% (7.9%)
Others	4 853 (5 765)	1.9% (2.2%)

Note: Individual percentage may not add up to 100% due to rounding effect.

3.12 A total of \$20,669 million was paid out under the CSSA Scheme in 2014-15. The total expenditure for the years 2010-11 to 2014-15 is shown in **Chart 4** below:

Chart 4: Total Expenditure Under the CSSA Scheme for 2010-11 to 2014-15

Year	Total Expenditure (\$Mn)
2010-11	18,493
2011-12	19,548
2012-13	19,773
2013-14	19,496
2014-15	20,669

SSA SCHEME

3.13 As at 31 March 2014 and 2015, the numbers of SSA cases were 748 797 and 778 941 respectively. A breakdown of these cases by nature of cases is shown in **Chart 5** below:

Chart 5: Distribution of SSA Cases by Nature of Cases

Nature of Cases	Number of Cases as at 31 March 2015 (Number of Cases as at 31 March 2014)	Percentage as at 31 March 2015 (Percentage as at 31 March 2014)
Old Age Allowance	215 078 (191 634)	27.6% (25.6%)
Old Age Living Allowance	417 593 (416 166)	53.6% (55.6%)
Guangdong Scheme	17 145 (17 194)	2.2% (2.3%)
Higher Disability Allowance	19 746 (19 263)	2.5% (2.6%)
Normal Disability Allowance	109 379 (104 540)	14.0% (14.0%)

Note: Individual percentage may not add up to 100% due to rounding effect.

3.14 A total of \$18,585 million was paid out under the SSA Scheme in 2014-15. The total expenditure for the years 2010-11 to 2014-15 is shown in **Chart 6** below:

Chart 6: Total Expenditure under the SSA Scheme for 2010-11 to 2014-15

Year	Total Expenditure (\$Mn)
2010-11	9,062
2011-12	9,744

Year	Total Expenditure (\$Mn)
2012-13	10,579
2013-14	18,883
2014-15	18,585

CLEIC SCHEME

3.15 In 2014-15, a total of \$5.6 million was paid out under the CLEIC Scheme to 368 cases. The total expenditure for the years 2010-11 to 2014-15 is shown in **Chart 7** below:

Chart 7: Total Expenditure under the CLEIC Scheme for 2010-11 to 2014-15

Year	Total Expenditure (\$Mn)
2010-11	5.86
2011-12	5.32
2012-13	4.97
2013-14	5.18
2014-15	5.60

TAVA SCHEME

3.16 In 2014-15, a total of \$215.22 million was paid out under the TAVA Scheme to 13 229 cases. The total expenditure for the years 2010-11 to 2014-15 is shown in **Chart 8** below:

Chart 8: Total Expenditure under the TAVA Scheme for 2010-11 to 2014-15

Year	Total Expenditure (\$Mn)
2010-11	187.17
2011-12	170.34
2012-13	193.14
2013-14	215.10
2014-15	215.22

SOCIAL SECURITY APPEAL BOARD

3.17 The Social Security Appeal Board (SSAB) is an independent body comprising seven non-officials appointed by the Chief Executive. Its main function is to consider appeals against the decisions of SWD under the CSSA, SSA and TAVA Schemes. Decisions of the Board are final.

3.18 In 2014-15, SSAB ruled on 387 appeals, including 95 CSSA cases and 292 SSA cases. The Board confirmed the decisions of SWD in 264 cases (68%) and varied its decisions in 123 cases (32%).

CHAPTER 4 Family Services

OBJECTIVES

4.1 The objectives of family services are to preserve and strengthen the family as a unit, develop caring interpersonal relationships, enable individuals and family members to prevent and deal with personal and family problems, and provide suitable services to meet needs that cannot be adequately met from within the family.

APPROACH

4.2 SWD adopts a three-pronged approach to provide a continuum of services to support families, namely:

- At the primary level, prevention of problems and crises: publicity, public education, empowerment and early identification;
- At the secondary level, a range of support services: from developmental programmes to intensive counselling;
- At the tertiary level, specialised services and crisis intervention against specific problems such as domestic violence and suicide, etc.

SERVICE PROVISION AND STATISTICS UNDER THE THREE-PRONGED APPROACH

4.3 The service provision and statistics under the three-pronged approach are as follows:

	2013-14	2014-15
PRIMARY LEVEL		
Publicity Campaign on "Strengthening Families and Combating Violence"	A series of TV documentaries was produced and broadcast to give the message that family problems and tragedies can be	A series of animations was produced and broadcast on public transportation systems and on-line

	<p>prevented if handled in a timely manner.</p> <ul style="list-style-type: none"> - In parallel to the docu-dramas, and to encourage the public to view problems from a positive angle, a photo competition was organised. - A series of animations were produced and broadcast on public transportation systems and on-line platforms to encourage the public to adopt positive methods in child discipline. - Posters were displayed at public transportation systems to promote joint parental responsibility of divorced parents. - 2 083 district programmes with a total attendance of 118 941 	<p>platforms to promote trans-generational family harmony.</p> <ul style="list-style-type: none"> - A set of posters was produced and put up at public transportation systems to encourage the public to adopt positive approaches to child discipline. - TV/Radio Announcements in the Public Interest (APIs) were produced and broadcast to advise parents not to let themselves and children become victims of domestic violence. Posters on the same theme were produced and put up at public transportation systems. - 2 098 district programmes with a total attendance of 110 430
Family Life Education (FLE)	<p>22 social workers</p> <ul style="list-style-type: none"> - 1 534 programmes - 138 385 participants 	<p>22 social workers</p> <ul style="list-style-type: none"> - 1 701 programmes - 177 790 participants
Departmental Hotline	<ul style="list-style-type: none"> - 181 755 calls received 	<ul style="list-style-type: none"> - 160 122 calls received

Family Support Networking Teams (FSNTs)	7 teams	7 teams
SECONDARY LEVEL		
Integrated Family Service Centres (IFSCs)/Integrated Services Centres (ISCs)	65 IFSCs & 2 ISCs - 82 059 cases served - 10 530 groups and programmes organised	65 IFSCs & 2 ISCs - 80 815 cases served - 11 024 groups and programmes organised
Family Aide Service	48 family aide workers - 2 498 cases served	48 family aide workers - 2 922 cases served
TERTIARY LEVEL		
Family Crisis Support Centre	1 centre - 24 241 calls received - 631 persons/families in crisis served	1 centre - 23 147 calls received - 658 persons/families in crisis served
Multi-purpose Crisis Intervention and Support Centre	1 centre - 18 860 calls received - 485 sexual violence cases handled	1 centre - 22 852 calls received - 572 sexual violence cases handled
Suicide Crisis Intervention Centre	1 centre - 1 315 cases handled	1 centre - 1 485 cases handled
Refuge Centres for Women	5 centres - 103.0% average utilisation rate - 786 cases served	5 centres - 94.7% average utilisation rate - 825 cases served
Family and Child Protective Services Units (FCPSUs)	11 units - 8 037 cases served	11 units - 7 654 cases served
Victim Support Programme for Victims of Family Violence	1 centre - 704 service users served	1 centre - 650 service users served
Prevention and Handling of Elder Abuse	- 2 identical training courses for a total of 117 professional staff of SWD,	- 2 identical training courses for a total of 120 professional staff of SWD,

	<p>elderly service units run by NGOs and contract operators, the Hospital Authority and private residential care homes for the elderly</p> <p>- 2 identical training courses for a total of 108 care staff and health workers from elderly service units run by NGOs and contract operators, as well as private residential care homes for the elderly</p>	<p>elderly service units run by NGOs and contract operators, the Hospital Authority and private residential care homes for the elderly</p> <p>- 2 identical training courses for a total of 102 care staff and health workers from elderly service units run by NGOs and contract operators, as well as private residential care homes for the elderly</p> <p>- 2 identical training courses for a total of 108 professional staff of SWD, elderly service units run by NGOs and contract operators, as well as the Hospital Authority</p>
<p>Integrated Services Team for Street Sleepers</p>	<p>3 teams</p> <p>- 160 cases assisted to stay off the streets</p> <p>- 68 cases matched with jobs</p>	<p>3 teams</p> <p>- 122 cases assisted to stay off the streets</p> <p>- 55 cases matched with jobs</p>

HIGHLIGHTS OF THE PERIOD

STRENGTHENED SERVICES AND SUPPORT FOR VICTIMS OF DOMESTIC VIOLENCE

FAMILY AND CHILD PROTECTIVE SERVICES UNITS

4.4 SWD has 11 FCPSUs across the territory as specialised units to assist families with problems of child abuse and spouse/cohabitant battering in order to restore the normal functioning of these families and to safeguard the interests of children affected by custody/guardianship disputes.

VICTIM SUPPORT PROGRAMME FOR VICTIMS OF FAMILY VIOLENCE

4.5 The Victim Support Programme for Victims of Family Violence (VSP) operated by Po Leung Kuk aims to enhance support services to victims of domestic violence, including those undergoing the judicial process. Through the VSP, the victims will be provided with information on the legal proceedings and community support services (such as legal aid service, accommodation, medical treatment and child care support, etc.). They will also be provided with emotional support and company while going through the judicial process to alleviate their fear and sense of helplessness. Through close collaboration with case workers, the VSP empowers and assists the victims to resume normal life as early as possible. The VSP served 704 and 650 victims and their family members respectively in 2013-14 and 2014-15.

REFUGE CENTRES FOR WOMEN

4.6 The refuge centres for women provide temporary accommodation service for women with or without children who are having serious personal or family problems or in danger of domestic violence. At present, there are five refuge centres with 260 places. In 2013-14 and 2014-15, the average utilisation rates of the five refuge centres were 103.0% and 94.7% respectively.

FAMILY CRISIS SUPPORT CENTRE

4.7 The Family Crisis Support Centre (FCSC) operated by Caritas - Hong Kong, aims at tackling family crisis at an early stage by providing a package of integrated and easily accessible services to assist individuals and families in crisis or distress. Services provided include a 24-hour hotline, emergency intervention with short-term accommodation and other support services. Besides, FCSC has established an effective referral network and collaboration with other service organisations and professionals in serving individuals/families in crisis. As at 31 March 2015, 93% of the service users have indicated positive response in overcoming the immediate crisis upon leaving the FCSC.

MULTI-PURPOSE CRISIS INTERVENTION AND SUPPORT CENTRE

4.8 The CEASE Crisis Centre (the Centre), operated by the Tung Wah Group of Hospitals, aims to provide comprehensive support to victims of sexual violence and individuals or families facing domestic violence or in crisis, and to link them with appropriate health care and social services units as soon as possible for necessary protection and services. Services provided include a 24-hour hotline and crisis intervention/immediate outreaching service for victims of sexual violence and elder abuse after office hours of SWD. Besides, the Centre provides short-term accommodation for victims who are temporarily not suitable to return home or individuals/families in crisis. In 2013-14 and 2014-15, the Centre provided services to a total of 485 and 572 victims of sexual violence respectively.

SUICIDE CRISIS INTERVENTION CENTRE

4.9 The Suicide Crisis Intervention Centre (SCIC), operated by The Samaritan Befrienders Hong Kong (SBHK), provides round-the-clock outreaching, crisis intervention/intensive counselling to persons in crisis situation and at high/moderate suicidal risks. Apart from the core crisis intervention service, the SCIC also works with SBHK's Life Education Centre and Hotline Centre and other related organisations to render preventive and supportive services, promote the message of cherishing life to the general public especially

students, and train up life ambassadors to conduct suicide watch in the community. In view of the ever-increasing use of information technology, the SCIC conducts regular searches on blogs and social media with wording of suicide, for early identification of Internet users with suicidal tendency, and provides web-engagement service such as setting up forum, email-box, chat-room and Internet resource corner to reach out to Internet users with suicidal ideation, ventilate their emotion, give emotional support, promote positive life attitude and provide related social service to the users and to convey meaningful and positive life attitude.

SERVICES FOR BATTERERS

4.10 In reducing the risk of domestic violence, it is necessary to break the cycle of violence. Services for batterers have been another important work focus of SWD since 2008. The Batterer Intervention Programme (BIP) in group format has formally become an integrated component of the counselling service for batterers provided by the 11 FCPSUs, apart from individual counselling and therapy. SWD has also started a trial project on the development of a BIP for female batterers since 2010. In 2013-14 and 2014-15, a total of 125 batterers participated in BIP.

4.11 To tie in with the implementation of the Domestic Violence (Amendment) Ordinance 2008, SWD launched the Anti-violence Programme (AVP) in August 2008, which was a psycho-educational programme of 12 to 14 individual or group sessions, aiming at helping abusers of different types who molest the spouses, partners, children or family members to stop such behaviour. As at end of March 2015, there were 5 referrals from the Court for AVP, with one of them withdrawn later.

4.12 Because not every abuser is required to attend AVP as directed by the Court, or willing to join BIP for a long duration, SWD thus launched the Educational Programme on Stopping Domestic Violence (EPSDV) in October 2013. The programme provides 6-hour individual or group sessions for batterers or those who pose a risk of perpetrating intimate partner violence to master basic and practical knowledge and skills to manage their anger, resolve conflicts with partners and avoid the outbreak of violence, while

helping participants to deal with the crisis caused by the violence and improve partner relationships. As at the end of March 2015, a total of 199 people had completed the programme.

PREVENTION AND HANDLING OF ELDER ABUSE

4.13 In 2001, SWD set up a multi-disciplinary Working Group on Elder Abuse (WGEA) to examine jointly the phenomenon of elder abuse in Hong Kong and provide advice on strategies and ways of handling elder abuse. WGEA focuses on enhancing community awareness on elder abuse, including the awareness of frontline personnel of concerned disciplines. With the service infrastructure established, the work focus has evolved from a remedial-oriented approach to a more preventive approach such as identifying risk factors of elder abuse cases and formulating preventive measures. In order to sustain the momentum in public education, and in view of the cultural background of the society, empowerment of the elderly as part of our preventive strategies will continue to be SWD's major focus. Furthermore, attention will be placed on identifying high risk groups for more targeted intervention.

TRAINING PROGRAMME RELEVANT TO DOMESTIC VIOLENCE

4.14 In 2013-14 and 2014-15, SWD continued to provide training on core themes of domestic violence with contents including understanding and handling child abuse, spouse/cohabitant battering, elder abuse and sexual violence, etc. A total of around 14 100 social workers and other professionals participated in the training courses organised at the central level and by District Social Welfare Offices.

PUBLICITY AND COMMUNITY EDUCATION

PUBLICITY CAMPAIGN ON "STRENGTHENING FAMILIES AND COMBATING VIOLENCE"

4.15 To enhance the public awareness of the importance of family solidarity and to encourage early help seeking for prevention of domestic violence and family tragedy, SWD continued to launch the Publicity Campaign on "Strengthening Families and Combating

Violence". In 2013-14, a series of TV docu-dramas was produced and broadcast to give the message that family problems and tragedies can be prevented if handled timely. In parallel to the docu-dramas, and to encourage the public to view problems from a positive angle, a photo competition was organised. Besides, a series of animations were produced and broadcast on public transportation systems and on-line platforms to encourage the public to adopt positive methods in child discipline. A poster was posted at public transportation systems to promote joint parental responsibility of divorced parents. In 2014-15, a series of animations was produced and broadcast on public transportation systems to promote trans-generational family harmony. A set of posters was produced and posted up at public transportation systems to encourage the public to adopt positive methods in child discipline. Also, TV/Radio APIs were produced and broadcast to advise parents not to let themselves and children become victims of domestic violence. A poster on the same theme was produced and posted up at public transportation systems.

OTHER SUPPORTIVE SERVICES

CHILD FATALITY REVIEW

4.16 Commencing its work since June 2011, the standing Child Fatality Review Panel would complete the review of the child death cases that occurred in 2010 and 2011, and would share its review findings with the public through its second biennial report to be released in the second half of 2015.

ENHANCED HOTLINE SERVICES

4.17 SWD started procuring the service of the 1823 Call Centre in February 2008 to handle enquiries relating to social security matters so that social workers of the SWD Hotline, 2343 2255, can be more readily available to handle calls requiring counselling. Moreover, upon the commencement of service of the NGO-operated Hotline and Outreaching Service Team (HOST) in October 2008, the SWD Hotline started operating on a 24-hour basis with SWD's social workers handling calls during normal office hours, while calls received outside normal office hours are handled by social workers

of HOST. HOST also provides outreaching service to specific groups of needy persons in case of emergency warranting immediate intervention by social workers. In 2014-15, 1823 Call Centre handled 45 394 calls, while social workers of SWD Hotline handled 41 532 calls with 1 561 calls requiring counselling service whereas social workers of HOST handled 10 590 calls with 8 603 calls requiring counselling service.

SHORT-TERM FOOD ASSISTANCE

4.18 Five short-term food assistance service projects run by NGOs started operation in February 2009 to provide a normally six-week food assistance to individuals/families. The target service users are those who have proven difficulties coping with daily food expenditure, including those among the unemployed, low-income earners, new arrivals, street sleepers, as well as individuals or families encountering sudden change and facing immediate financial hardship, etc.; and the "N have-nots", including those who are living in rented rooms/bedspaces/roof-tops, do not have separate electricity accounts, are not recipients of CSSA/DA/OAA. In October 2011, SWD enhanced the service by adding the provision of food and hot meal coupons which can be redeemed at designated food stalls, supermarkets and restaurants. In October 2013, SWD further enhanced the service by extending the duration of food assistance for each service user from a maximum of six weeks to eight weeks and by increasing the allocation per meal-day by 10%. In the new round of Invitation for Proposals, the two service projects with higher service demand were split into four from March 2014 resulting in an increase of the number of service projects from five to seven for facilitating more effective management and service delivery. As at 31 March 2015, a total of 178 774 persons have received food assistance from the service projects.

SERVICES FOR STREET SLEEPERS

4.19 The three subvented NGO-operated Integrated Services Teams for Street Sleepers provide a range of integrated services to help street sleepers give up street sleeping and re-integrate into the community. Services provided include counselling, after care

service, outreaching visits, group activities, emergency placement/short-term hostel placement, employment guidance, personal care, emergency financial assistance as well as service referrals.

COMPASSIONATE REHOUSING

4.20 Compassionate Rehousing (CR) is a housing assistance scheme provided for individuals and families who have genuine imminent and long-term housing needs but, owing to their social and medical needs (if applicable) under specific circumstances, have no other feasible means to solve their housing problems. In 2013-14 and 2014-15, 1 963 and 1 538 cases were recommended by SWD to the Housing Department for CR respectively.

CHARITABLE TRUST FUNDS

4.21 SWD administers four charitable trust funds, namely Tang Shiu Kin and Ho Tim Charitable Fund, Li Po Chun Charitable Trust Fund, Brewin Trust Fund and Kwan Fong Trust Fund for the Needy. The purpose of the funds is to provide one-off and short-term financial assistance to individuals and families facing temporary financial hardship arising from special and emergency situations. In 2013-14 and 2014-15, 1 820 payments (amounted to \$7.59 million) and 1 696 payments (amounted to \$7.31 million) were made to needy individuals or families respectively.

CHAPTER 5 Child Welfare Services

OBJECTIVES

5.1 Protection of a child's interest and rights is one of the key objectives of family services. Being part and parcel of the family services, child welfare services aim to provide and arrange a safe and intimate environment where children with varying needs can grow and develop into healthy and responsible members of society.

SERVICE PROVISION AND STATISTICS

5.2 The service provision and statistics are as follows:

Adoption Service			
No. of Units		No. of new adoption applications processed	
		2013-14	2014-15
SWD	2	99 (Local adoption)	90 (Local adoption)
NGO	3	48 (Local adoption)	41 (Local adoption)
		31 (Overseas adoption)	18 (Overseas adoption)

Residential Child Care Services						
	Number of Centres		Number of Places		Average Enrolment Rate	
	2013-14	2014-15	2013-14	2014-15	2013-14	2014-15
Foster Care Service	Not applicable		1 070	1 070	86.3%	87.0%
Children's Home	5	5	413	418	90.9%	93.1%
Small Group Home	108	108	864	864	94.6%	93.8%
Boys' Hostel	1	1	18	18	95.8%	92.1%
Girls' Hostel	3	3	77	77	84.3%	84.2%

Residential Child Care Services						
	Number of Centres		Number of Places		Average Enrolment Rate	
	2013-14	2014-15	2013-14	2014-15	2013-14	2014-15
Boys' Homes with School for Social Development on Site	4	4	457	457	85.0%	81.8%
Boys' Homes	3	3	201	201	84.9%	86.9%
Girls' Homes with School for Social Development on Site	2	2	200	200	85.4%	74.7%
Girls' Homes	1	1	30	30	82.5%	83.3%

Day Child Care Services						
	Number of Centres		Number of Places		Utilisation Rate	
	2013-14	2014-15	2013-14	2014-15	2013-14	2014-15
Standalone Child Care Centre ^{Note 1}	25	24	2 885	2 850	71%	92%
Occasional Child Care Service	217 (units)	217 (units)	434	434	71%	71%
Extended Hours Service	103	103	1 230	1 230	78%	67%
Mutual Help Child Care Centre	23	23	314	314	7.9%	8%

Note 1

Standalone child care centres (CCCs) include aided standalone CCCs and non-profit-making/private standalone CCCs. CCCs attached to kindergartens (KGs) which are under the administration of the Education Bureau Joint Office for Kindergartens and Child Care Centres also provide child care services to children aged under three. In 2014-15, there were about 29,900 CCC places in total and about 7 300 of them were aided places.

HIGHLIGHTS OF THE PERIOD

ADOPTION

5.3 In pursuant to the provision of the Adoption Ordinance, Cap. 290, three NGOs, namely International Social Service Hong Kong Branch, Mother's Choice Limited and Po Leung Kuk, have been accredited for providing both local and inter-country adoption service for infants in Hong Kong. They have processed a total of 89 local adoption applications and 49 overseas adoption applications in 2013-14 and 2014-15.

FEE SUBSIDY SCHEME FOR OCCASIONAL CHILD CARE SERVICE

5.4 SWD all along provides fee waiving or remission to needy families who are service users of the Extended Hours Service, Mutual Help Child Care Centres and the Neighbourhood Support Child Care Project. In order to meet the needs of low-income families for temporary child care service when parents/carers have to be temporarily away from home to deal with various occasional commitments or sudden engagement and to minimise the risk of children being left unattended, SWD had implemented the Subsidy Scheme for Occasional Child Care Service since 1 January 2013. Low income families with social needs can directly approach the concerned service units to apply for fee waiving or remission and have to go through financial and social needs assessment.

NEIGHBOURHOOD SUPPORT CHILD CARE PROJECT

5.5 In order to meet the community demand for child care services and to provide a more flexible form of service, SWD had reviewed the Neighbourhood Support Child Care Project (NSCCP) with the operators in the 18 districts and renewed the service contracts in 2014. The new service contracts have taken effect since October 2014, under which additional funding has been allocated to service operators to enhance the service by providing no less than 234 additional places, strengthening the social work support, and extending the age limit of children receiving the service to those aged under 9. Operators have the flexibility to increase the places to meet the demand in the respective districts, for which additional funding will be provided.

CHAPTER 6 Clinical Psychological Services

OBJECTIVES

6.1 The Clinical Psychologists of SWD diagnose and treat clients presenting psychological or psychiatric problems to ameliorate their symptoms and restore their functioning. The Clinical Psychologists also provide clinical consultation and training to allied professionals and public education on mental health.

SERVICE PROVISION

6.2 As at 31 March 2015, there were 59 Clinical Psychologists in SWD. They are stationed in five Clinical Psychology Units serving the whole territory. They receive referrals mainly from the Integrated Family Service Centres and the Family and Child Protective Services Units. Referrals are also received from the Probation Offices and the Medical Social Services Units. Through the Central Psychological Support Services, Clinical Psychologists also provide clinical case consultation, staff and parent trainings for pre-school centres as well as adult rehabilitation units operated by NGOs.

6.3 Children and adolescents formed the main client group served by the Clinical Psychologists. They were often victims of physical or sexual violence, cases for custody evaluation, or individuals presenting behavioural or emotional problems which were psychological in origin. Adults were seen for a variety of reasons ranging from mood disorders, chronic difficulties in interpersonal relationships, adjustment problems, sexual deviations, and various forms of offences against the law. Some others might be perpetrators or victims in cases of domestic violence. The breakdown of referrals by age for 2013-14 and 2014-15 are shown in **Charts 9 and 10** below:

Chart 9: Breakdown of Referrals by Age (2013-14)

Age	Percentage
10 or less than 10	24%
11-20	22%
21-30	12%
31-40	19%
41-50	14%
51-60	7%
60 or more than 60	2%

Chart 10: Breakdown of Referrals by Age (2014-15)

Age	Percentage
10 or less than 10	26%
11-20	19%
21-30	12%
31-40	19%
41-50	14%
51-60	6%
60 or more than 60	3%

6.4 In 2013-14, the Clinical Psychologists conducted 2 180 psychological or intellectual assessments and 19 492 treatment sessions, serving a total of 2 111 new cases. For 2014-15, 2 168 assessments and 18 866 treatment sessions were conducted, serving a total of 2 204 new cases.

HIGHLIGHTS OF THE PERIOD

CENTRAL PSYCHOLOGICAL SUPPORT SERVICES

6.5 The following tables show the service figures for the Central Psychological Support Services (CPSS) for rehabilitation units in 2013-14 and 2014-15 respectively:

CPSS (Adult) Summary Statistics	2013-14	2014-15
No. of Centres Served	53	53
No. of Cases Served	115	85
No. of Clinical Visits	830	744

CPSS (Adult) Summary Statistics	2013-14	2014-15
No. of Clinical Consultation	1 372	1 264
No. of Service Consultation	66	68
No. of Training (for Workers)	34	24
No. of Parent Education Sessions	7	2

CPSS (Pre-school) Summary Statistics	2013-14	2014-15
No. of Centres Served	227	227
No. of Cases Served (New Cases)	718	740
No. of Clinical Visits	1 225	1 180
No. of Clinical Consultation	706	642
No. of Service Consultation	421	329
No. of Training (for Workers)	62	85
No. of Parent Education Sessions	259	268

6.6 Through the CPSS, Clinical Psychologists provide consultation and training to staff of rehabilitation units. Parent groups and parent training sessions are also offered to help parents better manage problems presented by their children with disabilities.

CRISIS INTERVENTION

6.7 Apart from rendering direct clinical services, the Clinical Psychologists of SWD are also the largest group of mental health professionals involved in providing psychological support to the survivors, their families, and the community at large after natural or man-made disasters

PUBLIC EDUCATION

6.8 In spite of heavy involvement in direct services, the Clinical Psychologists of SWD have been very active in preventive work through giving talks or conducting training on the subject of mental health.

6.9 In 2013-2015, through Operation Silver Lining, many Clinical Psychologists answered media questions on mental health issues. They also published various books and pamphlets for public education on mental health.

6.10 The following table shows the relevant statistics on public education:

Public Education Summary Statistics	2013-14	2014-15
No. of publications (books, pamphlets)	5	5
No. of talks/training (for the general public as well as for allied professionals)	94	109
Media enquiries (Operation Silver Lining)	12	33

STAFF CARE AND SUPPORT

6.11 The Clinical Psychologists provide various stress management training and psychological treatment when necessary to fellow staff of SWD to help them better cope with increasing workload and work stress.

CHAPTER 7 Services for Elderly Persons

OBJECTIVES

7.1 Guided by the cornerstone principles of "Ageing in Place" and "Continuum of Care", the overall aim of services for the elderly is to assist elderly persons to continue living in the community for as long as possible. Residential care services should be the last resort for frail elderly persons who require intensive personal and nursing care.

SERVICE PROVISION AND STATISTICS

7.2 The service provision and statistics are as follows:

Community Support Services for Elderly Persons	No. of Centres/Teams (No. of Places) [as at 31 March 2014]	No. of Centres/Teams (No. of Places) [as at 31 March 2015]
District Elderly Community Centres	41 centres	41 centres
Neighbourhood Elderly Centres	119 centres	168 centres (Note)
Social Centres for the Elderly	51 centres	2 centres (Note)
Day Care Centres/Units for the Elderly	67 centres (2 752 places)	72 centres (2 981 places)
Integrated Home Care Services	60 teams	60 teams
Home Help Service	1 team	1 team
Enhanced Home and Community Care Services	24 teams (5 579 places)	34 teams (7 245 places)

Note: Social Centres for the Elderly were upgraded to Neighbourhood Elderly Centres as from 2014-15.

Residential Care Services for the Elderly	No. of Homes (No. of Subsidised Places) [as at 31 March 2014]	No. of Homes (No. of Subsidised Places) [as at 31 March 2015]
Subvented Residential Care Homes for the Elderly	121 homes (15 486 places)	121 homes (15 465 places)
Subvented Nursing Homes	6 homes (1 574 places)	6 homes (1 574 places)
Contract Homes	22 homes (1 676 places)	24 homes (1 811 places)
Self-financing Homes Participating in Nursing Home Place Purchase Scheme	4 homes (161 places)	5 homes (188 places)
Private Homes Participating in Enhanced Bought Place Scheme	135 homes (7 658 places)	141 homes (7 834 places)

HIGHLIGHTS OF THE PERIOD

COMMUNITY CARE AND SUPPORT SERVICES FOR ELDERLY PERSONS

7.3 Anticipating the challenges brought about by the ageing population, SWD adopted more holistic and comprehensive approaches to promote active and healthy ageing through a series of public education and publicity programmes. In line with the elderly persons' preference to age at home and to support their families in taking care of them, SWD implemented a host of initiatives to enable more frail and cognitively impaired elderly persons to benefit from the expansion of enhanced services which were tailor-made, innovative, appropriate and cost-effective in meeting their multifarious needs.

COMMUNITY SUPPORT SERVICES

DISTRICT-BASED SCHEME ON CARER TRAINING

7.4 Since October 2007, the District-based Scheme on Carer Training (the Scheme) has been launched in elderly centres to organise carer training programmes for enhancing carers' capability of taking care of elderly persons. To further enhance the training for carers, the Scheme has been regularised from 2014-15. An additional annual recurrent funding of some \$6.7 million has been provided to subvented elderly centers for organising training activities for carers.

PILOT SCHEME ON LIVING ALLOWANCE FOR CARERS OF ELDERLY PERSONS FROM LOW INCOME FAMILIES

7.5 SWD launched the 2-years Pilot Scheme on Living Allowance for Carers of Elderly Persons from Low Income Families in June 2014. This Pilot Scheme aims at providing carers of elderly persons from low income families with a living allowance to help supplement their living expenses so that elderly persons in need of long term care services can, under the help of their carers, receive proper care and to enable them to remain in the community. The Pilot Scheme will benefit a total of 2 000 carers.

PILOT SCHEME ON HOME CARE SERVICES FOR FRAIL ELDERLY

7.6 In March 2011, SWD implemented the three-year Pilot Scheme on Home Care Services for Frail Elders (the Pilot Scheme). The Pilot Scheme aims to provide home-based support services for those frail elderly persons who are waiting for subsidised nursing home places so as to better serve their special needs and help relieve the pressure on their carers, thereby encouraging the elderly persons to age in place. To facilitate its integration with the Enhanced Home and Community Care Services (EHCCS), the Pilot Scheme was extended for one year and completed on 28 February 2015. About 860 cases had been served since its implementation and about 290 cases were smoothly transferred to EHCCS Teams for continuous support from home-based services by 1 March 2015.

PILOT SCHEME ON COMMUNITY CARE SERVICE VOUCHER FOR THE ELDERLY

7.7 In September 2013, SWD implemented a 4-year Pilot Scheme on Community Care Service Voucher for the Elderly. The Pilot Scheme is to be implemented in two phases, aims at testing the viability of a new funding mode whereby the Government adopts a "money-following-the-user" approach and provides subsidy directly for the service users (instead of service providers) in the form of service voucher. Eligible elderly persons may choose the service provider, the type of service and the service package that suit their needs. As at 31 March 2015, a total of 2 092 elderly persons had participated in the Scheme.

DAY CARE SERVICES

7.8 The SWD continued to increase the provision of day care services in the districts with high demand. As at 31 March 2015, 72 Day Care Centres/Units for the Elderly (DEs/DCUs) provided a total of 2 981 day care places, with an increase of 229 places as compared with that as at 31 March 2014. A total of 3 953 elderly persons, including full-time and part-time users, were receiving day care services in these DEs/DCUs. Extended Hours Service was also implemented in new DEs/DCUs from 6 to 8 pm on Mondays to Saturdays and 8 am to 6 pm on Sundays and Public Holidays, which aims to relieve the pressure on carers, in particular to those who have long working hours, have to concurrently take care of other family members, or have ad hoc engagements that prevent them from taking care of the elderly persons temporarily.

HOME CARE SERVICES

7.9 In 2013-14 and 2014-15, service volume of EHCCS was increased by 1 666 places through 10 new EHCCS teams. As at 31 March 2015, 34 EHCCS Teams provided a total of 7 245 places. EHCCS were enhanced to include elder-sitting and on-site carer training from 1 March 2015 to strengthen the support for frail elderly persons who have been assessed under the Standardised Care Need Assessment Mechanism for Elderly Services to have moderate or severe level of impairment to continue living at home and to maintain their maximum level of functioning. Besides, 60 Integrated

Home Care Services Teams served a total of 27 128 cases, including ordinary and frail cases in 2014-15.

OPPORTUNITIES FOR THE ELDERLY PROJECT

7.10 Under the Project, subsidies are provided to social service organisations, district organisations, and educational institutes, etc. to organise a wide range of programmes, such as promoting life-long learning, community participation, inter-generational solidarity and volunteerism, etc. to promote a sense of worthiness among elderly persons and to instil a caring spirit in the community. A total of 540 projects were launched in 2013-14 and 2014-15 by various organisations, attracting over 167 600 elderly participants. Commencing from 2012, projects lasting for two years, in addition to the usual one-year projects, were also funded.

RESIDENTIAL CARE SERVICES FOR THE ELDERLY

7.11 While the majority of our elderly persons are healthy, some, for personal, social, health and/or other reasons, cannot be adequately taken care of at home. These frail elderly persons are in need of residential care so that they can achieve the optimal level of independence and social participation through nursing and personal care and social activities. In order to target resources at elderly persons with genuine care needs and to enhance their quality of life whilst staying in residential care homes for the elderly (RCHEs), SWD has implemented a number of service initiatives with enhanced monitoring of service quality.

SERVICE IMPROVEMENT MEASURES OF RESIDENTIAL CARE HOMES FOR THE ELDERLY

7.12 The Residential Care Homes (Elderly Persons) Ordinance, Cap. 459, provides for the control and monitoring of RCHEs through a licensing scheme managed by SWD. SWD has taken a number of service improvement measures to further upgrade the service quality of RCHEs. These initiatives include:

- The Government has implemented a three-year Pilot Scheme on Visiting Pharmacist Services since June 2010 to provide and

subsidise registered pharmacists to strengthen the drug management capability of RCHEs. The Pilot Scheme was extended to 2013-14 and 2014-15.

- SWD and Department of Health organised eight workshops in 2013 and 2014 respectively to provide training for RCHE staff, and drug management was one of the major training items.
- The Code of Practice for RCHEs provides the latest guidelines on management and healthcare services to RCHEs to facilitate them to enhance their service quality. Two sets of new operational guidelines on health care were added to the Code of Practice in September 2013 and September 2014 respectively.

PROVISION OF RESIDENTIAL CARE PLACES

7.13 As at 31 March 2015, there were a total of 73 782 residential care places for the elderly with varying care needs in Hong Kong. Government subsidised places are provided through subvented RCHEs, contract homes, purchase of places from the private sector under the Enhanced Bought Place Scheme and from the self-financing sector under the Nursing Home Place Purchase Scheme. At the same time, self-care hostel and home-for-the-aged places have been gradually converted into care-and-attention places to provide a continuum of care to meet the care needs of the elderly persons. The number of subsidised residential care places for the elderly has been increased from 26 309 as at 31 March 2013 to 26 872 as at 31 March 2015. **Chart 11** below shows the provision of residential care places as at 31 March 2015.

Chart 11: Provision of Residential Care Places (as at 31 March 2015)

Residential Care	Number of Places (Percentage)
Subvented home ¹	19 038 (26%)
Self-financing and non-profit making homes ²	5 142 (7%)
Licensed private homes ³	49 602 (67%)

Notes

- 1: Number of places in subvented homes including subsidised places in contract homes and self-financing homes participating in the Nursing Home Place Purchase Scheme
- 2: Number of places in self-financing and non-profit making homes including non-subsidised places in contract homes
- 3: Number of places in licensed private homes including those under the Enhanced Bought Place Scheme

PILOT RESIDENTIAL CARE SERVICES SCHEME IN GUANGDONG

7.14 The Pilot Residential Care Services Scheme in Guangdong, launched in June 2014, provides an option for elderly persons who are on the Central Waiting List for subsidised care-and-attention places to receive residential care services at the Hong Kong Jockey Club Shenzhen Society for Rehabilitation Yee Hong Heights in Shenzhen or Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly in Zhaoqing. As at 31 March 2015, 28 elderly persons had chosen to reside in the elderly home in Shenzhen and 12 in Zhaoqing.

ENROLLED NURSE TRAINING PROGRAMME FOR THE WELFARE SECTOR

7.15 SWD, with the assistance of Hospital Authority, launched another two classes of the two-year, full-time Enrolled Nurse (General)/Enrolled Nurse (Psychiatric) training programme for the welfare sector from October 2013 to February 2014 to address the nursing shortage in the sector, in particular elderly services and rehabilitation services. Since 2006, a total of 14 classes with 1 790 Enrolled Nurse training places have been provided, with priority accorded to individuals currently working in the sector. With tuition fees fully subsidised by SWD, graduates are required to work in the welfare sector for at least two years after graduation.

CONTRACT MANAGEMENT

7.16 SWD continues to adopt competitive bidding for selecting suitable operators to provide residential care services for elderly persons in purpose-built RCHE premises. The bidding for services is based on quality and service volume and is open to NGOs and organisations from the private sector. As at 31 March 2015,

24 RCHEs, 11 of them with DCUs, provided a total of 1 811 subsidised residential care places and 272 subsidised day care places. Moreover, these 24 RCHEs also provided 1 262 non-subsidised residential care places for a reasonable fee.

7.17 The performance of services under contracts is monitored closely by the Contract Management Section through measures including:

- regular audits of service statistics and information;
- regular service reviews;
- unannounced spot checks; and
- complaints investigation.

CHAPTER 8 Services for Persons with Disabilities

OBJECTIVES

8.1 Rehabilitation services aim at assisting persons with disabilities to become full members of the community by developing their physical, mental and social capabilities to the fullest possible extent and by promoting their integration into the community.

SERVICE PROVISION

8.2 To achieve the above aims, SWD, through subvention to NGOs, provides a full range of social rehabilitation services for persons with disabilities. At the end of March 2015, there were 6 626 pre-school places, 17 638 day places and 12 820 residential places. The breakdown of service places as at 31 March 2015 is shown in the table below while the number of rehabilitation service places as at 31 March 2013 and 31 March 2015 is shown in **Chart 12**.

	Places
Pre-school Services	
Early Education and Training Centre	2 991
Special Child Care Centre	1 775
Integrated Programme in Kindergarten-cum-Child Care Centre	1 860
Sub-total	6 626
Day Services	
Day Activity Centre	5 146
Sheltered Workshop	5 276
Supported Employment	1 633
Integrated Vocational Rehabilitation Services Centre	4 387
Integrated Vocational Training Centre (Day Service)	453
On the Job Training Programme for People with Disabilities	432
Sunnyway - On the Job Training Programme for Young People with Disabilities	311
Sub-total	17 638

	Places
Residential Services	
Residential Special Child Care Centre	110
Long Stay Care Home	1 587
Halfway House	1 509
Hostel for Moderately Mentally Handicapped Persons	2 384
Hostel for Severely Mentally Handicapped Persons	3 561
Care-and-Attention Home for Severely Disabled Persons	991
Hostel for Severely Physically Handicapped Persons	573
Care-and-Attention Home for the Aged Blind	825
Supported Hostel	596
Small Group Home for Mildly Mentally Handicapped Children/Integrated Small Group Home	64
Integrated Vocational Training Centre (Residential Service)	170
Bought Place Scheme for Private Residential Care Homes for Persons with Disabilities	450
Sub-total	12 820
Grand Total	37 084

Chart 12: Number of Rehabilitation Service Places (as at 31 March 2013 and 31 March 2015)

Rehabilitation Service	Number of Places (as at 31 March 2013)	Number of Places (as at 31 March 2015)
Pre-school Services	6 230	6 626
Day Services	16 938	17 638
Residential Services	12 190	12 820
Total	35 358	37 084

HIGHLIGHTS OF THE PERIOD

NEW PROVISIONS OF FACILITIES AND INITIATIVES

8.3 To meet the demand for services, 1 726 new places were added in 2013-14 and 2014-15 including 396 places for pre-school services, 700 places for day services and 630 places for residential services.

DISTRICT SUPPORT CENTRE FOR PERSONS WITH DISABILITIES

8.4 To strengthen the support to persons with disabilities and their families who are living in the community, SWD set up 16 District Support Centres for Persons with Disabilities (DSCs) in January 2009 through re-engineering of home-based training and support service. As at 31 March 2015, 11 DSCs provided service at their permanent accommodation, and two are expected to provide service in its permanent accommodation in 2016-17 upon completion of fitting-out works. SWD has also identified premises for two DSCs at new development projects. SWD will closely monitor the progress and continue to identify suitable premises for the remaining DSC.

HOME CARE SERVICE FOR PERSONS WITH SEVERE DISABILITIES

8.5 Given the conditions of persons with severe physical and/or intellectual disabilities and the level and intensity of care they require, SWD is mindful of their special caring needs and the immense pressure faced by their family members in caring for them at home. To strengthen the support for this vulnerable group, SWD has regularised the service after its 3-year pilot scheme in February 2014 and extended the service to all districts in Hong Kong and to cover persons with severe disabilities who are not on the waiting lists for subvented residential care services with a package of integrated home-based services to meet their care, nursing and rehabilitation training needs.

INTEGRATED COMMUNITY CENTRE FOR MENTAL WELLNESS

8.6 In October 2010, SWD revamped the existing community mental health support services to set up Integrated Community Centres for

Mental Wellness (ICCMW) in the territory through 24 service points. ICCMW aims at providing one-stop, district-based and accessible community support and social rehabilitation services ranging from early prevention to risk management for discharged mental patients, persons with suspected mental health problems, their families/carers and residents living in the serving district.

REGULARISATION OF "TRAINING SUBSIDY FOR CHILDREN WHO ARE ON THE WAITING LIST OF SUBVENTED PRE-SCHOOL REHABILITATION SERVICES"

8.7 The CCF "Training Subsidy for Children who are on the Waiting List for Subvented Pre-school Rehabilitation Services Programme" had been regularised since 1 October 2014. The Programme aims to provide training subsidy for children from low income family on the waiting list for subvented pre-school rehabilitation services for them to acquire training and treatment provided by recognised service providers so as to facilitate their learning and development while waiting for subvented services. Each eligible child waiting for Early Education and Training Centre or Integrated Programme for Disabled Children in Kindergarten-cum-Child Care Centre may receive a maximum subsidy level of \$2,763 per month (Normal Level); while each eligible child waiting for Special Child Care Centre or Residential Special Child Care Centre may receive a maximum subsidy level of \$3,867 per month (Higher Level) to receive subsidised training services provided by service providers recognised by SWD. There are 362 Higher Level services places and 1 060 Normal Level services places.

INITIATIVES FOR AGEING SERVICE USERS

8.8 To cater for the special needs of the ageing service users in rehabilitation facilities, SWD has since 2005 put in place a number of initiatives which include Extended Care Programme (ECP), Work Extension Programme (WEP), Visiting Medical Practitioner Scheme (VMPS), the Enhanced Physiotherapy Service and Health Care. Since November 2013, additional recurrent funding has been provided to residential care homes for persons with intellectual or physical disabilities as well as sheltered workshops (SWs)/integrated vocational rehabilitation services centres (IVRSCs) operating the WEP and day activity centres (DACs) operating the ECP to enhance the

care and support services for ageing service users. Additional recurrent funding has also been provided to SWs/IVRSCs and DACs since October 2014 to further enhance the care and support services for ageing service users. Moreover, additional provision of 645 WEP places and 895 ECP places has been put in place in the 1st quarter of 2015.

DAY AND RESIDENTIAL RESPITE SERVICES TO PERSONS WITH DISABILITIES AGED 6 OR ABOVE

8.9 To strengthen the support to persons with disabilities aged 6 or above and relieve caring burdens of their family members/carers who need to handle sudden engagements/personal affairs, recurrent subvention has been secured in 2013-14 for provision of Programme Organisers to support day respite service (DRS) and residential respite service (RRS) for persons with disabilities aged 6 or above. Apart from the original 48 DRS places, additional 108 DRS places were provided with effect from January 2015. At present, there are a total of 156 DRS places in designated Day Activity Centres, District Support Centres for Persons with Disabilities and Care-and-Attention Homes for Severely Disabled Persons. For RRS, as at 31 March 2015, there are a total of 264 RRS places provided in designated Hostels for Moderately Mentally Handicapped Persons, Hostels for Severely Mentally Handicapped Persons, Hostels for Severely Physically Handicapped Persons/Hostels for Severely Physically Handicapped Persons with Mental Handicap, Care-and-Attention Homes for Severely Disabled persons, and Supported Hostels.

PROMOTING SELF-RELIANCE

VOCATIONAL REHABILITATION SERVICE

8.10 In sum, vocational rehabilitation services to promote self-reliance for persons with disabilities include:

- 12 492 places in Sheltered Workshop, Supported Employment, Integrated Vocational Rehabilitation Services Centre, Integrated Vocational Training Centre, On the Job Training Programme for People with Disabilities, and Sunnyway - On the Job Training Programme for Young People with Disabilities were provided for

persons with disabilities as at 31 March 2015.

- With effect from 1 November 2014, there was an upward adjustment in incentive payment, i.e. an increase from \$21 to \$26.5 per day for trainees of Sheltered Workshops and trainees taking up sheltered workshop training in IVRSCs. Incentive payment for trainees of the Work Extension Programme was also adjusted accordingly.
- Through providing financial incentive for mentors, we encourage employers to arrange workplace mentors for employees with disabilities to facilitate them to adapt to the new work. The scheme was implemented in December 2012 with enhanced provision from 1 July 2013. The mentor rendering workplace assistance to an employee with disabilities for a period of not less than one month or two months would receive an incentive pay of \$500 or \$1,000 respectively.
- The “Enhancing Employment of People with Disabilities through Small Enterprise” Project (3E Project) aims at enhancing the employment of persons with disabilities through direct creation of jobs, providing seed money to NGOs to create small businesses with the condition of employing no less than 50% of persons with disabilities in the total number of persons on the pay-roll. As at 31 March 2015, 95 businesses such as cleaning services, food and beverage, eco-tourism, car beauty services, massage services provided by visually impaired persons, retail shops, vegetable supply and processing, etc. were set up through the support of the 3E Project, creating over 1 000 employment opportunities, including more than 710 for persons with disabilities. The breakdown is shown in **Chart 13** below:

Chart 13: The Breakdown of Businesses Set Up Under 3E Project

Business	Number
Retailing	33
Cleaning Service	9
Catering/Food Industry	30
Others	23
Total	95

MARKETING CONSULTANCY OFFICE (REHABILITATION)

8.11 The objective of Marketing Consultancy Office (Rehabilitation) [MCO(R)] is to enhance employment and training opportunities for persons with disabilities through innovative, effective and efficient business development and marketing approaches. Services of the MCO(R) include assisting NGOs in the setting up of social enterprises and small businesses under the 3E Project, promoting the products produced and services provided by persons with disabilities through the brand of "Let Them Shine" and strengthening NGOs' cooperation with the government and private sectors.

SUPPORT PROGRAMME FOR EMPLOYEES WITH DISABILITIES

8.12 Support Programme for Employees with Disabilities was launched in June 2013. It provides subsidies to employers of persons with disabilities for procurement of assistive devices and/or workplace modifications to facilitate the work of employees with disabilities and to enhance their work efficiency. Employers of persons with disabilities may apply for a one-off subsidy up to \$20,000 for each employee with disabilities. The scheme has been enhanced since April 2014, including raising the maximum support level of \$40,000 for procurement of a single assistive device and its essential accessories.

CONTINUING COMMUNITY SUPPORT

SUPPORT TO PERSONS WITH DISABILITIES LIVING IN THE COMMUNITY

8.13 SWD has implemented a new package of three-year community-based support projects since January 2015. It aims at strengthening the caring capability of the carers to relieve their caring burden as well as improving the quality of life for persons with disabilities and their families. Projects funded under this package include personal and art development programme, specialised programmes for persons with autism and mentally handicapped persons with challenging behavior, support scheme for newly blind persons and support service for children with special needs and their families and professional consultancy/support/training service to

self-help organisations of persons with disabilities.

FUNDING SUPPORT TO SELF-HELP ORGANISATIONS AND PARENTS' ASSOCIATIONS

8.14 Funding support in an annual sum of 15 million was provided to a total of 79 self-help organisations of persons with disabilities (SHOs) in 2014-16 to help the development of self-help organisations to enhance the promotion of self-help spirit among persons with disabilities and their carers.

LICENSING SCHEME FOR RESIDENTIAL CARE HOMES FOR PERSONS WITH DISABILITIES

8.15 The Residential Care Homes (Persons with Disabilities) Ordinance (the Ordinance) (Cap. 613) commenced operation on 18 November 2011 and was fully implemented on 10 June 2013, providing for the control of RCHDs through a licensing scheme administered by the Director of Social Welfare (DSW). Certificates of Exemption (CoEs) were issued to RCHDs that existed before the commencement of the Ordinance but were not yet able to fully comply with the licensing requirements, so as to allow time for them to carry out improvement works so as to comply with the licensing requirements and standards.

8.16 The Licensing Office of Residential Care Homes for Persons with Disabilities (LORCHD) of SWD performs the statutory duties in relation to the licensing scheme. The inspectorate teams of the LORCHD conduct regular inspections in respect of building safety, fire safety, health care and home management to ensure that RCHDs comply with the statutory requirements in staffing, space and layout, building structure, precautionary measures and quality of care, etc.

8.17 To tie in with the implementation of the licensing scheme, SWD introduced the Financial Assistance Scheme for Private RCHDs in December 2011 to provide subsidies for private RCHDs in operation before the commencement of the Ordinance to carry out improvement works for compliance with the licensing requirements in building and fire safety. SWD has also launched the Bought Place Scheme (BPS) for Private RCHDs which aims at encouraging private RCHDs to upgrade

their service standards, increasing the supply of subsidised residential care places, thereby shortening the waiting time for subsidised residential service; and helping the market provide more service options for persons with disabilities. As at 31 March 2015, nine private RCHDs had joined the BPS, providing a total of 450 BPS places.

8.18 To enhance the caring skills of the RCHD staff, the SWD, in collaboration with Department of Health and relevant professionals, has been organising training programmes, covering subjects such as infection control, management of psychotropic drugs and understanding the social, recreational and developmental needs of persons with disabilities, etc. The SWD also invited training institutes to organise a series of health worker (HW) training courses. As at 31 March 2015, 21 training institutes have obtained SWD's approval for organising 68 training courses applicable to RCHDs and LORCHD had arranged registration for more than 2 080 HWs who completed the HW training courses in accordance with the RCHD Regulation.

PROVISION OF INFORMATION TECHNOLOGY SUPPORT FOR PERSONS WITH DISABILITIES IN NEED

CENTRAL FUND FOR PERSONAL COMPUTERS

8.19 The Central Fund for Personal Computers was set up in 1997 to assist eligible persons with disabilities to acquire computer facilities for self-employment or receiving supported employment at home. As at 31 March 2015, the Fund had granted a total of \$4.39 million to 348 applicants.

JOCKEY CLUB IT SCHEME FOR PEOPLE WITH VISUAL IMPAIRMENT

8.20 The Jockey Club IT Scheme for People with Visual Impairment was set up under the auspices of the Hong Kong Jockey Club Charities Trust in October 2005. The Scheme aims at supporting organisations to acquire high-performance Chinese screen readers and Braille displays for installation at communal access points to facilitate the access of persons with visual impairment (PVI) to IT, and to subsidise individual PVI with genuine financial difficulty to

acquire these computer assistive devices for the purpose of studies or employment. As at 31 March 2015, 37 organisational applications and 145 individual applications were supported with \$5.11 million committed.

PURSUING EXCELLENCE

HONG KONG PARALYMPIANS FUND

8.21 The Hong Kong Paralympians Fund (HKPF) aims at fostering the development of sports for athletes with disabilities and to support their pursuit of sporting excellence in international events. To enhance the sustainability of HKPF, an amount of \$200 million was approved by the Finance Committee to be injected into the Fund as seed money in 2013-14. In 2013-15, a total of \$7.71 million was approved for allocation. Of the \$7.71 million, \$4.71 million was allocated to the sports associations for supporting their development of target sports, which included swimming, athletics, table-tennis, rowing, gymnastic, skating, floor hockey, snowshoeing, boccia, lawn bowl, badminton, wheelchair fencing and riding; \$2.82 million to the athletes with disabilities for them to pursue sporting excellence; and \$0.18 million to retired athletes with disabilities to assist in their job attachment in sports related fields, other suitable employment or vocational training.

CHAPTER 9 Medical Social Services

OBJECTIVES

9.1 Medical Social Services aim to provide timely psycho-social intervention and/or tangible assistance to patients and their families to help them cope with or solve problems arising from illness, trauma or disability. As a member of the clinical team, each Medical Social Worker (MSW) plays an important role in linking up the medical and social services to facilitate patients' recovery and rehabilitation in the community.

SERVICE PROVISION

9.2 The Medical Social Services Units (MSSUs) managed by SWD can be broadly classified into general and psychiatric settings. MSWs in the general setting are stationed at public hospitals and some specialist out-patient clinics of the Hospital Authority (HA), and at the Child Assessment Centres and Integrated Treatment Centre of the Department of Health, while those in the psychiatric setting are stationed at psychiatric hospitals and out-patient clinics of HA.

9.3 As at 31 March 2015, SWD had an establishment of 438 MSWs, with an increase of 4 MSWs in 2013-14 and 3 MSWs in 2014-15 respectively to strengthen the medical social services for patients and their families and to dovetail with the service initiatives of the HA. In general, MSWs provide counselling and/or tangible services, such as financial assistance, to needy patients and their families, and collaborate closely with medical and allied health professionals through case conferences, meetings, ward rounds and social reports, etc. in formulating and implementing treatment/discharge/rehabilitation plans for patients. In 2014-15, the MSWs served around 180 000 cases.

9.4 MSWs also work closely with medical and allied health professionals to meet the needs of the community through early identification and intervention services. They take up a key role in the following community-based services:

- Psycho-geriatric Teams
- Community Geriatric Assessment Teams
- Community Psychiatric Teams
- Early Assessment Service for Young People with Psychosis
- Elderly Suicide Prevention Programme
- Extended-care Patients Intensive Treatment, Early Diversion and Rehabilitation Stepping-stone

CHAPTER 10 Services for Young People

OBJECTIVES

10.1 Services for young people aim at developing the potential of youth, facilitating their healthy development and assisting them to face challenges from family, peers, school and society, and to become a responsible member of the community with a sense of belonging.

SERVICE PROVISION

10.2 The service provision as at 31 March 2015 is as follows:

- 138 Integrated Children and Youth Services Centres
- 23 Children and Youth Centres
- 564 School Social Workers
- 19 Youth Outreaching Teams
- 18 teams of Overnight Outreaching Service for Young Night Drifters attached to Integrated Children and Youth Services Centres
- 5 teams of Community Support Service Scheme
- 1 Hotline Service for Youth-at-risk
- 1 659.5 full fee waiving places under After School Care Programme and 299 full fee waving places under Enhanced After School Care Programme

HIGHLIGHTS OF THE PERIOD

INTEGRATED CHILDREN AND YOUTH SERVICES CENTRE

10.3 Integrated Children & Youth Services Centres (ICYSCs) aim at providing one-stop centre-based, school social work and

outreaching services for young people by a team of social workers under the management of one supervisor in a holistic manner. As at 31 March 2015, there were 138 ICYSCs.

PILOT CYBER YOUTH OUTREACHING PROJECTS

10.4 With the funding support from the Lotteries Fund, SWD launched three Pilot Cyber Youth Outreaching Projects in August 2011 and one Evaluative Study. The projects use cyber means to reach out to young people in need, in particular those identified as at-risk or hidden, and provide them timely intervention and supportive service on their various at-risk behaviours in Internet. The projects and the Evaluative Study were extended in 2014. Over 10 500 young people, including at-risk or hidden, were engaged through online outreaching approach as at March 2015.

DISTRICT SUPPORT SCHEME FOR CHILDREN AND YOUTH DEVELOPMENT

10.5 With effect from 2005-06, SWD has been provided with an annual recurrent provision of \$15 million for implementing the District Support Scheme for Children and Youth Development (the Scheme) through District Social Welfare Offices. The Scheme aims to address the developmental needs, which cannot be covered by other funds, subsidies or the mainstream education systems, of children and youth aged 24 or below in disadvantaged circumstances in the districts. About 40% of the resources were allocated on project basis to cover programme expenses and the remaining 60% were distributed as direct cash assistance to deprived children and youth on individual item expenses to meet their developmental needs. There were a total of 28 515 and 27 623 beneficiaries in 2013-14 and 2014-15 respectively.

FEE WAIVING SUBSIDY SCHEME UNDER AFTER SCHOOL CARE PROGRAMME

10.6 SWD provides annual recurrent funding for the provision of fee-waiving places to parents who cannot afford the services and are unable to take care of their children after school as a result of being engaged in open employment or employment-related retraining/attachment programmes. Eligible parents would be granted full fee waiving or half-fee reduction places for the service based

on their family household income.

CHILD DEVELOPMENT FUND

10.7 The Government established the \$300 million Child Development Fund (CDF) in 2008 so as to draw on the resources from the family, the private sector, the community and the Government to promote the longer-term development of children aged between 10 and 16 from disadvantaged background. SWD has been entrusted with the operational responsibility of CDF.

10.8 So far, five batches of 88 projects operated by NGOs and 17 school-based pilot projects operated by schools have been rolled out, benefiting more than 10 000 children. To ensure the sustainability of the CDF, an additional allocation of 300 million was injected in 2015-16 to enhance and roll out more projects in order to help more students from needy families. The total allocation of \$600 million is expected to benefit about 20 000 children from underprivileged background.

CHAPTER 11 Services for Offenders

OBJECTIVES

11.1 The overall objective of services for offenders under SWD is to give effect to the directions of the courts on the treatment of offenders by social work approaches through community-based and residential services with a view to re-integrating offenders into the community.

SERVICE PROVISION

11.2 The service provision as at 31 March 2015 is as follows:

- 1 High Court and District Court Probation Office
- 7 Probation and Community Service Orders Offices
- 1 Co-ordinating Office of Community Service Orders
- 6 Social Service Centres for Ex-offenders
- 6 Hostels for Ex-offenders
- 1 Correctional/Residential Home
- 1 Young Offender Assessment Panel
- 1 Post-Release Supervision of Prisoners Scheme

COMMUNITY-BASED REHABILITATION SERVICES

11.3 SWD provides community-based services for offenders and implements the integrated model to provide one-stop probation and community service orders services. There are seven Probation and Community Service Orders Offices (PCSOs) and the High Court and District Court Probation Office (HC&DCPO) serving respectively all Magistrates' Courts, and the District Courts and the High Court in Hong Kong. Probation Officers prepare social enquiry reports on the offenders and make recommendations as requested by the courts and on

petitioning and long-term prisoners. They provide statutory supervision and counselling as well as group work service for offenders placed under probation or Community Service Order (CSO) supervision.

11.4 The Co-ordinating Office of Community Service Orders (COCSO) supports the seven PCSOs and HC&DCPO in identifying and co-ordinating work projects, and liaising with Probation Officers on work site performance of offenders placed under the CSO.

11.5 The number of supervision cases served under probation service and the CSO scheme for 2013-14 and 2014-15 are shown in **Charts 14 and 15** respectively as follows:

PROBATION SERVICE

Chart 14: Number of Supervision Cases Served

	2013-14	2014-15
Number of Active Cases	4 314	3 824
Number of Unsatisfactorily Closed Cases	285	238
Number of Satisfactorily Closed Cases	1 670	1 601

COMMUNITY SERVICE ORDERS SCHEME

Chart 15: Number of Supervision Cases Served

	2013-14	2014-15
Number of Active Cases	2 162	2 451
Number of Unsatisfactorily Closed Cases	42	44
Number of Satisfactorily Closed Cases	1 241	1 464

ENHANCED PROBATION SERVICE

11.6 Upon the recommendation of the Task Force on Youth Drug Abuse in its report promulgated in November 2008, the Enhanced Probation Service (EPS) was piloted in October 2009 at the two

probation offices serving the Kowloon City Magistrates' Courts and the Kwun Tong Magistrates' Courts. With positive findings in the service review, the EPS has been extended to all the seven Magistrates' Courts in December 2013 to provide more focused, structured and intensive treatment programmes pursuant to the Probation of Offenders Ordinance, Cap. 298 for young offenders aged below 21 convicted of drug-related offences. As at 31 March 2015, 901 social enquiry cases were referred by the Magistrates' Courts and considered for the EPS, among which 379 young drug offenders were placed under the supervision of the EPS.

CORRECTIONAL/RESIDENTIAL HOME

11.7 SWD provides residential service and rehabilitation training for juvenile offenders and children in need of care or protection in a purpose-built training complex, the Tuen Mun Children and Juvenile Home, with a capacity of 388. It serves the statutory functions of a place of refuge, a remand home, a place of detention, an approved institution (probation home) and a reformatory school. The number of admissions to a place of refuge/remand home/place of detention for 2013-14 and 2014-15 are 1 903 and 1 476 respectively. The number of discharged cases for the approved institution (probation home) and reformatory school for 2013-14 and 2014-15 is shown in **Chart 16** as follows:

APPROVED INSTITUTION (PROBATION HOME) AND REFORMATORY SCHOOL

Chart 16: Number of Discharged Cases

	2013-14	2014-15
Number of Discharged Cases - Unable to Complete Residential Training	8	5
Number of Discharged Cases - Able to Complete Residential Training	111	65

JOINT VENTURE WITH THE CORRECTIONAL SERVICES DEPARTMENT

11.8 The Young Offender Assessment Panel and the Post-Release Supervision of Prisoners Scheme operate in joint venture with the

Correctional Services Department for young offenders and adult discharged prisoners respectively. The numbers of cases served by the two services are shown in **Charts 17 and 18** respectively as follows:

YOUNG OFFENDER ASSESSMENT PANEL

Chart 17: Number of Cases Served

	2013-14	2014-15
Number of Not-in-line Court Disposed Cases	11	7
Number of In-line Court Disposed Cases	95	76

POST-RELEASE SUPERVISION OF PRISONERS SCHEME

Chart 18: Number of Supervision Cases Served

	2013-14	2014-15
Number of Active Cases	487	498
Number of Unsatisfactorily Closed Cases	47	62
Number of Satisfactorily Closed Cases	245	264

CHAPTER 12 Services for Drug Abusers

OBJECTIVES

12.1 Services for drug abusers aim at helping drug abusers to abstain from their drug-taking habits and re-integrate into the community through community-based and residential services. Preventive programmes to educate young people and the public on harmful effects of drug abuse are also provided.

SERVICE PROVISION

12.2 The service provision as at 31 March 2015 is as follows:

- 13 Drug Treatment and Rehabilitation Centres
- 11 Counselling Centres for Psychotropic Substance Abusers
- 2 Centres for Drug Counselling

HIGHLIGHTS OF THE PERIOD

DRUG DEPENDENT PERSONS TREATMENT AND REHABILITATION CENTRES (LICENSING) ORDINANCE, CAP. 566

12.3 The Drug Dependent Persons Treatment and Rehabilitation Centres (Licensing) Ordinance, Cap. 566, aims at ensuring that drug dependent persons will receive services in a properly managed and physically secure environment. Under this Ordinance, all treatment centres are regulated by licences or certificates of exemption (the latter is only applicable to treatment centres which existed before the commencement of the Ordinance, i.e. 1 April 2002). In 2014-15, SWD issued or renewed licences/certificates of exemption to 39 government-subsidised or self-financing and non-profit-making treatment centres according to the aforesaid Ordinance with the distribution as shown in **Chart 19** below.

Chart 19: Number of Licences and Certificates of Exemption Issued

	Year 2013-14	Year 2014-15
Number of Licences	23	24
Number of Certificates of Exemption	17	15

COUNSELLING CENTRE FOR PSYCHOTROPIC SUBSTANCE ABUSERS

12.4 Counselling Centre for Psychotropic Substance Abusers (CCPSA) is community-based drug treatment and rehabilitation service, aiming at providing counselling and assistance to habitual/occasional/potential psychotropic substance abusers and to young people at risk with a view to assisting them to abstain from psychotropic substance abuse and develop healthy lifestyle. To make the service more accessible to Tung Chung residents, a sub-base of CCPSA in Tung Chung commenced operation in January 2015. Besides, another CCPSA was reprovisioned to a new premises in Tseung Kwan O in March 2015 so as to improve service environment and facilities.

CHAPTER 13 Community Development

OBJECTIVES

13.1 SWD's work in community development targets at promoting individuals' well being, social relationship and cohesion within the community, and encouraging the participation of individuals in solving community problems and improving the quality of community life.

SERVICE PROVISION

13.2 The service provision as at 31 March 2015 is as follows:

- 13 Community Centres
- 17 Neighbourhood Level Community Development Projects
- 1 Care and Support Networking Team

HIGHLIGHTS OF THE PERIOD

CARE AND SUPPORT NETWORKING TEAM

13.3 Care and Support Networking Team is a time-limited project first started in July 2003 aiming at assisting mainly the ex-offenders, ex-mentally ill persons and street sleepers in West Kowloon to re-integrate into the community through provision of outreaching, casework, group work and supportive services. After conducting a service review in 2015, approval was given for the Team to continue operation until June 2018.

CHAPTER 14 Volunteerism and Building of Social Capital

PROMOTION OF VOLUNTEER SERVICE

14.1 SWD launched the Volunteer Movement in 1998 and has since been actively promoting volunteer service to foster a spirit of participation and dedication for building a caring and harmonious community. The theme "Volunteering - New Attitude to Life" which promotes "Level 3 Volunteering" had continuously been the main foci of publicity for the Volunteer Movement in 2013 and 2014. Volunteers were encouraged to integrate the core values and spirit of voluntary work into their everyday life and sustain volunteering as a lifestyle. Apart from launching a new series of thematic poster and video with this theme, a series of promotional programmes, including the annual highlight, "Hong Kong Volunteer Award Presentation Ceremony", officiated by the Volunteer-in-chief/wife of the Chief Executive, were also organised annually.

14.2 Apart from continuous enhancement of the functions of the Volunteer Movement website and promotion through diverse publicity media and Internet, in 2014, the "2014 Volunteer Movement Video Contest" was launched for the first time to encourage people to make use of creativity to demonstrate the gain and spirit of "Level 3 Volunteering" so as to encourage and inspire the public to become volunteers. In addition, significant achievements were attained in the following areas:

CORPORATE VOLUNTEERING

14.3 SWD offered a wide range of support services, including focused highlight of the development on corporate volunteering in the Volunteer Movement Newsletter at the edition published in November every year, seminars on corporate volunteering, Training Courses on Corporate Volunteer Team, consultation services and mentor scheme for the newly formed corporate volunteer teams. SWD also organised the "Best Corporate Volunteer Service Project Competition" regularly, so as to encourage business corporations to actualise corporate social responsibilities through volunteering. Besides, collaborating with the districts, the "Job Shadowing Programme" which enhanced the flexibility of corporations, in

particular the owners of Small and Medium Enterprises (SMEs), to participate in volunteering was continuously organised.

14.4 In 2013-15, a total of 56 staff from 23 corporations had received volunteer training, while 34 projects participated in the "Best Corporate Volunteer Services Project Competition". Each year about 100 senior secondary school students and 50 corporate mentors joined the "Job Shadowing Programmes" about which they gave very positive feedback. Besides, as a cross-sector deliberation to promote integration of the disabled and the able-bodied, SWD, joining hands with more than 50 corporate volunteer teams as well as other government departments and NGOs, had co-organised the "Stargaze Camp for All & the Blind" since 2010. Around 1 900 and 2 000 participants joined the event in 2013 and 2014 respectively, which also attracted wide and positive media coverage.

STUDENT AND YOUTH VOLUNTEERING

14.5 The "Hong Kong Outstanding Youth Volunteers Scheme" has been held annually since 2000 to award the contribution of Hong Kong's outstanding youth volunteers. To widen their exposure, 39 outstanding youth volunteers selected in 2013-14 and 2014-15 were arranged to receive training, participate in the promotional work on volunteering in Hong Kong and, acting as volunteer ambassadors, exchange their volunteer experiences with people outside Hong Kong. They further visited Seoul and Singapore respectively for exchange in the past two years. SWD also provided practical support to the Hong Kong Outstanding Youth Volunteers' Association for strengthening their role in promoting volunteerism among the students and youths. Moreover, to encourage the youth volunteers to develop innovative and sustainable group volunteering projects to meet the various community needs under the current social environment, the "Best Student and Youth Volunteering Project Competition" was organised regularly. There were 42 projects participated in the "2013-14 Best Student and Youth Volunteering Project Competition". Seminars and award presentation ceremony for students and youths are conducted annually to foster whole-person development through volunteering.

VOLUNTEERING IN COMMUNITY ORGANISATIONS

14.6 SWD continuously organised a two-year campaign, "Caring for Our Community" which successfully mobilised residents in public/private housing estates to join volunteering. In 2013-14, over 100 resident volunteer teams (RVTs) were formed and committed to serve the needy at neighborhood and local levels. Some of the RVTs also joined the "Caring Estate Volunteering Services Project Competition" held in the same period to initiate tailor-made volunteering service projects in their communities. From 2012 onwards, SWD organised the "Community Caring Shop Recognition Scheme" annually to further promote volunteerism in the community through the involvement of the local shops and recognised their contribution to the community. In 2013 and 2014, 114 and 132 shops were recognised as community caring shops whereas 12 and 8 shops were accredited as outstanding community caring shops respectively. The annual "Hong Kong Citizen Hong Kong Heart" Volunteer Ambassador Programme attracted over 250 volunteer teams to make over 100 000 "Do-It-Yourself" items as gifts for the needy or deprived groups in each year.

ACHIEVEMENT OF VOLUNTEER MOVEMENT

14.7 As at 31 March 2015, 1 235 022 individuals and 2 683 organisations had registered to join volunteer service and they delivered more than 22.4 million hours of volunteer service in 2014.

PARTNERSHIP FUND FOR THE DISADVANTAGED

14.8 The \$200 million Partnership Fund for the Disadvantaged (the PFD) was established in 2005 to promote tripartite partnership among the welfare sector, the business community and the Government to help the disadvantaged. The PFD aims to incentivise the welfare sector to expand their network in seeking and securing corporate participation in helping the disadvantaged, and encourage the business sector to take up more corporate social responsibility for creating a cohesive, inclusive and caring society. To further encourage cross-sectoral collaboration to help the disadvantaged, the Government injected another \$200 million into the PFD in 2010

and \$400 million in 2015, with \$200 million set aside for the dedicated purpose of launching more after-school learning and support programmes for primary and secondary students from grassroots families to facilitate their whole person development.

14.9 Under the PFD, the Government provides matching grants having regard to donations made by business corporations to support welfare NGOs in running social welfare projects. Since March 2005, nine rounds of application have been launched. As at 31 March 2015, matching grants of over \$353 million have been allocated to 164 welfare NGOs for carrying out 781 welfare projects for the disadvantaged, with donations from 1 206 business partners. Altogether, over one million disadvantaged persons benefited under the PFD.

CHAPTER 15 Other Support

SUBVENTIONS

LUMP SUM GRANT SUBVENTIONS

15.1 The Lump Sum Grant Subvention System (LSGSS), which aims to improve the delivery of welfare services through greater flexibility in resources deployment, has been implemented since 1 January 2001. As at 31 March 2015, 164 NGOs were funded under LSGSS, accounting for about 99% of the total subventions. SWD provides a one-stop service with advice, guidance and support to NGOs on issues relating to performance monitoring and subvention matters.

15.2 In early 2008, the Government appointed the Lump Sum Grant Independent Review Committee (IRC) to assess the overall effectiveness of the LSGSS. Having analysed the views collected, the IRC considered that the principles of the LSGSS are sound and the system is worth retaining. The Government accepted and implemented all the 36 recommendations made by the IRC for improving the LSGSS.

15.3 The Lump Sum Grant Independent Complaints Handling Committee handles Lump Sum Grant related complaints that cannot be dealt with satisfactorily by NGOs.

SERVICE PERFORMANCE MONITORING SYSTEM

15.4 The Service Performance Monitoring System (SPMS) of SWD aims to ensure that:

- service operators are responsible and accountable to their service users, SWD and the community for the proper and prudent use of public funds to deliver welfare services;
- service operators are providing quality social welfare services to service users; and
- service operators are pursuing service quality improvement in response to changing community needs.

15.5 The SPMS includes:

- submission of self-assessment reports on Essential Service Requirements, Service Quality Standards, Output Standards and Outcome Standards by service operators on their service units' performance with specific action plans on non-compliant areas;
- submission of statistical reports periodically on the service units' achievement of Output Standards, Outcome Standards and/or value-added items by service operators; and
- conducting review/surprise visits and on-site assessments by SWD for selected service units to assess their implementation of the above performance standards.

BEST PRACTICE MANUAL

15.6 The IRC recommended in its Review Report in December 2008 that a Best Practice Manual (BPM) for NGOs on human resource management, financial management, and corporate governance and accountability should be developed by the welfare sector. According to the IRC, the welfare sector may consider setting out in its BPM two levels of guidelines. Level One guidelines are those that NGOs are expected to follow unless there are strong justifications not to do so; Level Two guidelines are those that NGOs are encouraged to adopt.

15.7 To this end, SWD has been working with the sector to develop the BPM since 2010 through the conduct of a consultancy study as well as a number of visits, meetings and consultation sessions. Under the Lump Sum Grant Steering Committee (LSGSC), a Project Steering Committee was set up to provide steer on the consultancy study, which subsequently came up with a BPM framework with a total of 18 items. The LSGSC decided at its meeting held in November 2012 that SWD and the consultant should gauge the sector's views on the 18 items. After a year of consultation, the LSGSC reached consensus at its meeting held in November 2013 on 14 out of the 18 items, and a Working Group comprising representatives from NGO management, staff side, service users and independent members was thus set up to flesh out the implementation

details of the 14 items in respect of which consensus has been reached. The LSGSC endorsed the draft BPM and the implementation plan as recommended by the Working Group at its meeting held in April 2014. The BPM was implemented on 1 July 2014.

SOCIAL WELFARE DEVELOPMENT FUND

15.8 The IRC also recommended in its Review Report to set up a \$1 billion Social Welfare Development Fund (SWDF) to support subvented NGOs in carrying out training and professional development programmes, business system upgrading projects and service delivery enhancement studies. With the funding support of the Lotteries Fund (LF), SWD launched the SWDF in January 2010 for implementation by three three-year phases for nine years in total from 2010-11 to 2018-19. As at 31 March 2015, about \$540 million was approved for 159 NGOs to operate IT-related and non-IT-related projects.

CHARITABLE FUND-RAISING

15.9 Under Section 88 of the Inland Revenue Ordinance, Cap. 112, the Inland Revenue Department grants tax exemption to charitable institutions or trusts of a public character. DSW issues permits under Section 4(17)(i) of the Summary Offences Ordinance, Cap. 228, for any collection of money or sale or exchange for donation of badges, tokens or similar articles for charitable purposes in public places while the Secretary for Home Affairs issues permits for fund-raising activities of other purposes under Section 4(17)(ii) of the same Ordinance, and the Secretary for Home Affairs issues licences under the Gambling Ordinance, Cap. 148, for the conduct and sale of lotteries. In 2013-14 and 2014-15, a total of 1 056 permits were issued by DSW, including permits for flag days.

15.10 To improve the transparency and accountability of charitable fund-raising activities, SWD has promulgated the "Reference Guide on Best Practices for Charitable Fund-raising Activities" (the Guide), which covers best practices in the areas on Donors' Right, Fund-raising Practices and Financial Accountability. Charities are encouraged to adopt these best practices voluntarily for their fund-raising activities. The public is also encouraged to use the Guide as a reference against which the performance of a

charity in fund-raising can be measured.

IMPLEMENTATION OF THE SPECIAL SCHEME ON PRIVATELY OWNED SITES FOR WELFARE USES

15.11 The Chief Executive announced in his 2013 Policy Address that the Government would seek to use the LF more flexibly, and make better use of the land owned by NGOs through redevelopment or expansion to provide diversified subvented and self-financing facilities.

15.12 LWB/SWD subsequently launched the Special Scheme on Privately Owned Sites for Welfare Uses (Special Scheme) in September 2013, and received about 60 applications submitted by over 40 NGOs.

15.13 Under the Special Scheme, an applicant NGO will have to provide on a site under its ownership a net increase in the provision of one or more than one service on the list of facilities set out by the Government through expansion, redevelopment or new development. The list includes facilities for three types of elderly services and eight types of services for persons with disabilities that are in great demand now or in the foreseeable future.

15.14 Based on the rough estimation of the applicant organisations, if all the proposals received under the Special Scheme could be implemented smoothly as originally proposed, about 17 000 additional service places would be provided for the elderly and persons with disabilities, including around 9 000 places for elderly services and 8 000 places for rehabilitation services.

15.15 As at end-March 2015, among the some 60 proposed projects received, five have entered the implementation stage and are expected to be completed in or before 2017-18, providing about 240 additional elderly service places (including 100 subvented places) and 450 additional subvented rehabilitation service places.

15.16 The remaining proposals are at different planning stages. If these projects are confirmed to be technically feasible, they are expected to be completed in phases after 2017-18.

INFORMATION TECHNOLOGY

15.17 The Information Systems and Technology Branch (ISTB) provides information technology (IT) support and advice to meet SWD's business needs and implements SWD's Information Systems Strategy. It also promotes the use of IT to bring about more effective organisation management and service delivery among NGOs in the social welfare sector.

DEPARTMENTAL INFORMATION TECHNOLOGY PLAN

15.18 The Departmental Information Technology Plan (DITP) formulated in 2012 was reviewed in March 2015. Under the DITP, IT projects and initiatives have been recommended to enhance the Department's operational efficiency and service delivery as well as to accommodate new computerisation requirements arising from the changes of business needs in the coming five financial years.

15.19 Following the IT initiatives proposed under the DITP, the Intranet of the Department, which was established in 2005, was revamped and rolled out in March 2015. The revamped system facilitates more effective communication and sharing of information among staff members as well as better knowledge management in the Department.

INFORMATION TECHNOLOGY STRATEGY FOR THE SOCIAL WELFARE SECTOR

15.20 The Joint Committee on Information Technology for the Social Welfare Sector chaired by DSW endorsed the Information Technology Strategy for the Social Welfare Sector which had been reviewed in 2013. The strategy sets out the strategic directions and measures to further foster the IT development in the sector for the next five years.

HUMAN RESOURCE MANAGEMENT

15.21 With a workforce of 5 566 staff as at 31 March 2015, of which 4 357 in 32 grades are departmental/common staff (including 2 112 in social work stream and 1 711 in social security stream), SWD is committed to adopting a proactive and integrated approach to manage human resources and building a professional, dedicated and satisfying workforce.

15.22 The mission of the Human Resource Management (HRM) Branch is to initiate and co-ordinate efforts in fostering a highly committed, competent, versatile and skilled workforce to face up to the business objectives of SWD and the new challenges and demands in the coming years. Underpinned by the Grade Management Section and the Staff Development and Training Section, the HRM Branch is tasked to map out the overall strategy for HRM development in SWD and oversee the formulation and implementation of HRM plans and initiatives.

GRADE MANAGEMENT SECTION

15.23 The Grade Management Section (GMS) aspires to develop a more focused, systematic and integrated approach for the management of Departmental and Common Grades as well as Model Scale 1 staff in terms of manpower planning, career development and training, recruitment, posting, performance management and promotion. The departmental posting policy and mechanism has been in place since May 2002. Periodic reviews are conducted to better meet the service development and overall operational needs of the Department and facilitate grade members' acquisition of various work experience, training and development exposure. With a view to further enhancing its operation, a Working Group was set up in May 2014 to review the posting policy and mechanism for the ranks of Social Work Officer and Assistant Social Work Officer. The Working Group comprised representatives from the management, staff side and staff unions/associations. The outcome of the review and the recommendations of the Working Group were promulgated to staff in late 2014 and the enhanced measures in relation to posting policy and mechanism were put in place in April 2015.

15.24 Performance management is an integral part of a comprehensive HRM strategy and guidelines on good practices in performance management was reviewed and subsequently issued in September 2014 to facilitate a comprehensive, fair, accurate and timely performance appraisal system. A good performance management system also helps to maximise staff performance and potential and enhance work efficiency and productivity.

15.25 To better understand the concerns of staff members in their work settings as well as to listen to their views and comments, the GMS reached out for grade members through 87 and 86 goodwill visits to different units in districts/headquarters and arranged 525 and 496 career interviews in 2013-14 and 2014-15 respectively.

STAFF DEVELOPMENT AND TRAINING SECTION

15.26 The Staff Development and Training Section (SDTS), comprising the HRM Development Unit, the Training Unit and the Training Administration Unit, is responsible for the formulation and implementation of the annual training and development plan and other HRM initiatives to better enhance the staff professionally and provide training opportunities to them. A total of 692 programmes were organised and co-ordinated for about 16 269 participants from SWD, other government departments and NGOs in 2013-14 and 786 programmes for about 17 971 participants in 2014-15. The details are shown in **Charts 20 to 23** below.

Chart 20: Analysis of Training Programmes 2013-14

Training Programme	Percentage
Family and Child Welfare Services	23.42%
Elderly Services	8.15%
Rehabilitation Services	4.89%
Medical Social Services	3.46%
Youth Services	4.28%
Offenders Services	5.30%
Social Security	11.00%
Management	9.57%
Information Technology	13.44%
Non-service Specific	12.63%

Training Programme	Percentage
Communications	3.05%
Community Development	0.81%

Chart 21: Analysis of Training Programmes 2014-15

Training Programme	Percentage
Family and Child Welfare Services	18.64%
Elderly Services	7.84%
Rehabilitation Services	4.66%
Medical Social Services	3.18%
Youth Services	3.60%
Offenders Services	4.24%
Social Security	17.58%
Management	6.99%
Information Technology	16.31%
Non-service Specific	13.35%
Communications	2.97%
Community Development	0.64%

Chart 22: Analysis of Trainees 2013-14

Trainee	Percentage
SWD	77.53%
NGOs	18.61%
Others	3.87%

Chart 23: Analysis of Trainees 2014-15

Trainee	Percentage
SWD	77.32%
NGOs	17.46%
Others	5.21%

Note: Individual percentages may not add up to 100% due to rounding effect.

15.27 Training programmes aim at enhancing the competence of frontline SWD staff, related disciplines in the Government and NGOs staff to manage the imminent welfare needs of families and individuals traumatised by family violence was one of the key training strategies in echoing the rising trend of reported domestic

violence cases in both 2013-14 and 2014-15. In 2013-14, a total of 29 training programmes specialised on risk assessment, crisis intervention and post trauma care were conducted for 1 437 participants mentioned above. Other than the specialised programmes on domestic violence, 45 trainings related to prevention of domestic violence and strengthening family functioning were conducted for 2 289 participants providing family related services. As for 2014-15, 25 specialised programmes focusing on domestic violence were organised with 1 392 participants and 48 related trainings on family issues were run with 2 953 participants.

15.28 To develop closer links with the Mainland, the SDTS arranged 100 and 109 social work staff, social security staff and other departmental professional staff to attend a total of 5 study tours to Beijing, Shanghai, Guangzhou, Dongguan and Shenzhen in 2013-14 and 2014-15 respectively. Furthermore, SDTS continued to support Civil Service Training and Development Institute in arranging attachment programmes in the Department for Mainland officials during the two years.

15.29 To facilitate our new recruits in appreciating the Department's core values and integrating it into respective service units, specific orientation programmes for different grades were developed with topics ranging from professional knowledge to staff conduct. In 2013-14 and 2014-15, 11 such enhanced programmes were conducted in both years for 294 and 307 new appointees from different grades respectively. Moreover, induction training programmes on the five core services were conducted for social work and social security staff newly posted to the respective service units so as to equip them with knowledge and skills required for carrying out the duties of the new posts.

15.30 Aiming at strengthening the managerial competency of officers at different levels, a series of multi-pronged management development training programmes have been developed/arranged. A tailor-made management development programme was conducted for Social Work Officers and Senior Social Security Officers in 2013-14 and 2014-15. Upon completion of the management essential training programme for Social Security Officers I in 2013-14, a new management foundation training programme for Social Security

Officers II has been developed and implemented in 2014-15. Advanced management and leadership training both conducted locally and overseas were also arranged for senior staff members to enhance their contemporary management skills and exchange their experience with senior executives in other sectors.

15.31 SDTS also delivered a series of training programmes covering areas in relation to professional, management and legal knowledge as well as customer services and communication skills for staff working in social security work settings in 2013-14 and 2014-15 with a view to enhancing their job competency in meeting work challenges. A total of 53 and 78 training programmes were organised for over 2 000 and 3 300 social security staff in 2013-14 and 2014-15 respectively. Among them, a total of 15 and 27 training programmes were arranged each year to equip and enhance staff's knowledge and skills on social investigation and verification for proper management of social security applications.

SWD RECREATION CLUB AND STAFF VOLUNTEER SERVICE

15.32 In 2013-14 and 2014-15, the SWD Recreation Club organised a variety of recreational activities, staff volunteer service and a major staff activity for SWD staff and their families, with a view to enabling them to relax in leisure time and to relieve their work pressure.

RECREATIONAL ACTIVITIES

15.33 Recreational activities were arranged as follows:

- Sponsorship was provided in supporting districts' sport/recreational activities, including trips to Po Pin Chau, Tung Ping Chau, Tap Mun, Lau Fau Shan, Lai Chi Wo, Ma Shi Chau, Kut O, Yan Chau Tong Marine Park and Kam Tin Country Club.
- Sponsorship was provided in supporting staff to take part in competitions, including Dragon Boat Racing Competition, Social Work Cup 7-a-side Football Competition, Social Work Cup Basketball Competition and Corporate Games Basketball Competition.

- 19 interest classes, including Pipa classes, Chinese Calligraphy classes, Line Dance classes and six interest groups, namely SWD Choir, Chinese Orchestra, Running Team, Dragon Boat Team, Basketball Team and Football Team, were organised. The SWD Choir also performed in the annual National Day reception held by the Hong Kong Social Welfare Service Organisations in celebration of the anniversary of the establishment of the People's Republic of China. They also joined the Christmas Carols Fund Raising Event of "Child Development Matching Fund" in December 2014 together with DSW and the staff volunteers with children from "Angels' Act".

STAFF VOLUNTEER SERVICE

15.34 The Staff Volunteer Team participated in the Project "Angels' Act" by paying regular concern visits and arranging outdoor activities for DSW wards under out-of-home care, with a view to enabling the DSW wards to enjoy the warmth and joy of family life during holidays. As at end of March 2015, there were 103 volunteers including staff and family members in the Project, forming 39 teams to serve 42 DSW wards.

ACTIVITIES FOR DSW WARDS

15.35 To commend the DSW wards for their improvement and outstanding achievement in their conduct, study and other areas showing their potentials, the Award Presentation Ceremony for the DSW wards with Best Achievement/Improvement sponsored by Tung Wah Group of Hospitals was organised for the years of 2014 and 2015.

MAJOR STAFF ACTIVITIES

15.36 A one-day outing to Ho Pui Reservoir Family Walk and Lau Fau Shan, aimed at fostering a sense of belonging, improving communications among service branches and districts and promoting the healthy lifestyle of work-life balance, was organised by the SWD Recreation Club on 1 February 2015. Around 180 SWD staff members and their family members participated in the outing. They all shared the joyful moments on that day.

CHAPTER 16 District Highlights

CENTRAL WESTERN, SOUTHERN AND ISLANDS DISTRICT

RECOGNITION CEREMONY FOR CARERS OF PERSONS WITH DISABILITIES CUM EXPO FOR SOCIAL ENTERPRISES BY REHABILITATION AGENCIES

16.1 To recognise the carers of persons with disabilities and to promote social inclusion, the Central Western, Southern and Islands District Social Welfare Office (CW/S/IDSWO) organised the captioned events at the "Sheung Wan Promenade" on 8 December 2013 and 8 February 2015. During the event, a recognition ceremony was held to present awards to the carers for their contribution in taking care of the persons with disabilities. NGOs operating rehabilitation service were also invited to operate 20 booths for selling the products made by persons with disabilities, such as cookies, organic food, rehabilitation supplies, fine furnishings, handicrafts, etc., with the aims to enhance the public's understanding and acceptance of the abilities of the persons with disabilities, their integration in the work force and to foster social inclusion. Very positive feedback was received with the attendance of over 3 000 participants in the event.

PROMOTION OF MENTAL HEALTH PROGRAMMES

16.2 To address the concern of local stakeholders over community mental health, CW/S/IDSWO adopted "Mental Health Service" as the priority work direction for 2013-15. The Working Group on Promotion of Mental Health Programmes was set up in April 2013 with the aim to co-ordinate NGOs and local organisations taking part in raising public awareness of mental health through launching a series of mental health promotion programmes. In these two years, CW/S/IDSWO and a departmental clinical psychology unit jointly organised training for service providers to enhance their understanding about positive psychology with a view to facilitating their application of positive psychology on planning and running mental health programmes. Also, three public seminars were organised to impart the knowledge about how to stay happy to over 200 local residents. Besides, booklets of mental health programmes were published for 2013-14 and 2014-15 to facilitate the general public knowing more

about the service of Integrated Community Centre for Mental Wellness. A sharing session was held on 6 March 2015 to consolidate the experience and outcome of activities done in these two years, and set mental health promotion as regular programmes in the district.

DISTRICT COLLABORATION PROJECTS

16.3 To promote cross-service collaboration and enhance the collaboration among NGOs and local organisations, CW/S/IDSWO continued to provide resources for district collaboration projects. There were 33 and 45 projects launched in 2013-14 and 2014-15 respectively. The objectives of the projects entailed promoting volunteer service, propagandising a caring community, enhancing resilience, fostering harmonious families, concern for youth development, promoting care for the elderly, concern for the ex-mentally ill in the community, strengthening the community/neighbourhood networking and enhancing social cohesiveness. In recognition of the remarkable collaboration work, there were four awards for outstanding district projects, six awards for best strategic projects and one award for the most creative project in each year. A vetting committee was formed to assess the applications, approve the funding and select the outstanding projects. The prize-giving ceremony for 2013-14 was successfully held on 16 May 2014, providing a useful platform for service providers to exchange best practices for continuous improvement.

EASTERN AND WAN CHAI DISTRICT

ORANGE RIBBON MOVEMENT

16.4 In 2013-15, Eastern and Wan Chai District Social Welfare Office (E/WDSWO) continued to promote the messages of caring family, neighbourhood support and community integration through a series of activities under the "Orange Ribbon Movement" including seminars, symposiums, training workshops and service briefing for meeting the welfare needs of the local families. Service units were sponsored to organise over 70 district-based programmes and activities for "Love Family", "Care Elderly" and "Harmonious Neighbourhood". The key promotional programmes included "Care and Inclusion Carnival",

which was held in November 2013 for exhibiting through various stalls the abilities and talents of the disabled persons, and the culture of the ethnic minorities to promote social inclusion; and "Along the Way with You" award presentation ceremony in March 2015 to recognise the sustained efforts of the carers of elderly and disabled family members.

PREPARING OURSELVES FOR THE CHALLENGE OF AGEING POPULATION

16.5 Facing with the rapid increase of ageing population, Eastern and Wan Chai District Co-ordinating Committee on Elderly Services actively collaborated with different elderly service units and stakeholders such as the Lions Club of Hollywood Hong Kong, Towngas, Hong Kong East Cluster of Hospital Authority to organise numerous programmes in expressing our care and concerns to the needy elderly persons in last two years. The programmes included "Giving Warmth to the Elderly Care Visits", "Talk on Common Health Problems of the Elderly and Preventive Measures under Cold Weather", "Walk with Love between Old and Young Funding Project" and "Beautiful Life of Golden Age" etc. Among all, a 3-day "Art Exhibition for the Elderly" was held in March 2014 at the Gallery of Central Library to show the art potentials of the elderly persons and promote the spirit of lifelong learning. Moreover, different kinds of art workshops were held during the exhibition period to foster inter-generational harmony. Around 1,200 man-times were recorded and the exhibition was highly appraised by the audiences.

PROMOTING POSITIVE PSYCHOLOGY AND SOCIAL INCLUSION IN THE COMMUNITY

16.6 To promote positive psychology and optimistic life attitude, E/WDSWO set up the Working Group of Cross-service Collaboration comprising social service units of different nature in the district. The Working Group organised various district-based programmes with cross-service and cross-sector collaboration to address the service needs of different target groups. During the two years, service units were sponsored through "Cross-service Collaboration Funding Project Scheme" to carry out programmes with diversified nature, serving about 550 residents in the community. Besides, audio-visual activities such as production of micro movies namely "Small Troupe, Big Inclusion" and "Brighten the Society

Carnival” cum “Capture the Positive Life Photo Competition” were organised, attracting different types of participants including ethnic minorities, children and youth, new arrivals, disabled people and ex-mentally ill persons. The key district promotional event “Inclusive and Happy Community Kick-off Ceremony cum Bus Tour” was held in November 2014 to introduce different community resources to the public in the district. Over 160 residents joined the event and visited different service units by bus tour. During the journey, ethnic minorities and elderly volunteers helped promote the message of positive and healthy living and distributed the leaflets to the public.

KWUN TONG DISTRICT

BUILDING COMMUNITY NETWORK TO SUPPORT THE VULNERABLE

16.7 Kwun Tong is a historical community with the successive completion of many large-scale community redevelopments and new public rental housing estates. Collaborating with different community partners, Kwun Tong District Social Welfare Office (KTDSWO) commits to strengthen support services for the vulnerable in the community to facilitate their formation of mutual help network and foster their sense of belonging. A caring and friendly community has been established through outreaching programmes, volunteer training and neighbourhood support network activities. Major service projects included the “Community Networking Project on Redevelopment of Lower and Upper Ngau Tau Kok Estates”, community project for three adjoining estates in Kowloon Bay, and the “Kwun Tong Synergy” project in which over 60 social service units from different sectors and 500 volunteers were networked to provide flexible and tailor-made services to the deprived groups. Besides, to cater for the required supportive services for the massive-scale Anderson Road Public Housing Development (PHD), KTDSWO has formed the “Anderson Road PHD Networking Project” Steering Committee and its three working groups with cross-sectoral, multi-disciplinary and cross-departmental collaboration since 2014. Through concerted efforts, there will be a wide range of supportive services catering for about 48 500 new residents of the PHD with phased population intakes commencing from early 2016.

FACILITATING HEALTHY GROWTH AND DEVELOPMENT OF CHILDREN AND YOUTH

16.8 Children and Youth aged 6 to 24 comprise about 20% of the total population of Kwun Tong. Apart from 21 Development Projects under the District Support Scheme for Children and Youth Development in the two financial years, KTDSWO launched the "Sex Education Programme" for adolescents from ten primary and secondary schools in two consecutive years to raise their awareness of self-protection and develop proper value in courtship through series of community education and programmes. In addition, KTDSWO utilised additional resources to run the "Art Therapy Project for Youth with Emotional Problems in Kwun Tong" to help those emotionally-disturbed children and youth. KTDSWO also linked up with four Integrated Children and Youth Services Centres and a community centre in the district to launch the "No Boundary - Social Service Programme for Ethnic Minorities". It enhanced the learning and community living skills of the ethnic minority youth and parents. Moreover, KTDSWO organised the "Job Shadowing Programme" for students of upper secondary schools to gain a preliminary understanding of the real working world. Having benefited from job attachment at four kinds of professional or elementary work, and matched with mentors who were professionals, managerial staff or employers of small and medium-sized enterprises, the students were inspired about life planning.

ENHANCING LOVE AND CARE FOR THE ELDERLY IN THE COMMUNITY

16.9 Kwun Tong has the highest elderly population among the 18 districts in Hong Kong. With more than 100 000 elderly residents, there is a pressing need for community support services for them. To enable the elderly residents on the waiting list for community support services to receive related services as soon as possible, KTDSWO utilise additional resources to launch the "Neighbourhood Support Project for the Elderly" in 2013-14 for training and mobilising youth and women volunteers to show care and concern as well as provide cleansing work for more than 120 elderly singleton/couple with chronic health problems. Moreover, in view that elderly people living in private tenements in the old urban area of Kwun Tong were unfamiliar with elderly support services, KTDSWO implemented the "Kwun Tong Network of Elderly Living in

Private Tenements" in 2014, which liaised with some incorporated owners' committees and provided training for volunteers who paid care visits to more than 300 targeted elderly people to render personal assistance and get them acquainted with relevant community resources.

WONG TAI SIN AND SAI KUNG DISTRICT

ENHANCING RESILIENCE AND PROMOTING POSITIVE PSYCHOLOGY AND HEALTHY LIVING

16.10 The Wong Tai Sin and Sai Kung District Social Welfare Office (WTS/SKDSWO) coordinated with different local organisations in the district to implement cross-sector and cross-services programmes and activities with a view to promoting positive psychology and happy living. To put forth the above, WTS/SKDSWO coordinated elderly service units in Wong Tai Sin District to conduct two mass programmes of "Healthy Elderly" and "Elderly Arts" to strengthen care and support to elderly persons with cognitive impairment and chronic pain to enhance resilience of the elderly persons and their carers. In Sai Kung District, a series of service projects such as "Happy Living Community Campaign" and "S.H.E. Project" were launched to construct a happy and caring community under the collaborative efforts of different organisations in the district. To further foster harmony in the family and to combat adversity, Integrated Family Service Centres, Family and Child Protective Services Unit and local organisations of Wong Tai Sin and Sai Kung Districts organised a series of promotion activities on parenting with the theme of "Listen with care, Teach with love". All the above programmes and activities widely cultivated the spirit of positive thinking in the community.

MOBILISING COMMUNITY RESOURCES TO STRENGTHEN COMMUNITY NETWORK COLLABORATION

16.11 WTS/SKDSWO is committed to promoting collaboration amongst service units and local stakeholders in the community as well as establishing different community networks to address some district-specific issues. Through collaborative effort of social services units as well as government departments in Choi Wan area of Wong Tai

Sin District, the community education project of "Treasure Your Life" was organised to promote the message of cherishing life as well as enhancing neighbourhood support. For Sai Kung District, "Tsui Lam Service Collaboration Alliance" has been formed since 2011 which consists of 22 welfare units in Tsui Lam District. Programmes organised by the Alliance aim at promoting the ideas of acceptance and care to local residents, as well as enhancing better utilisation of community resources. To promote collaboration amongst different local stakeholders and address issues of district concern in Tseung Kwan O South District, the "Tseung Kwan O (South) Community Collaboration Network" was formed in 2012. A series of service promotion activities to encourage residents including those of a new public housing estate to visit the social welfare agencies in the community for better understanding of community resources was organised. "Recognition Scheme of Good Persons & Good Deeds" was also launched to award those who had performed good deeds to cultivate positive thinking and a caring culture in the district.

CARING THE DEPRIVED TO FOSTER HARMONY AND SOCIAL INTEGRATION

16.12 To further address the needs of the deprived in the district, WTS/SKDSWO had engaged and supported the needy ethnic minorities through a joint programme of Tsz Wan Shan Integrated Family Service Centre and Our Lady of Maryknoll Hospital. Activities included health check and introduction of community resources to facilitate their adjustment to the community. To promote social inclusion, WTS/SKDSWO linked up the resources from the business sector to offer \$5 lunch boxes as well as festive free meals for the deprived. Recipients of this "Unite and Help" Community Care Programme included low income families, elderly, physically/mentally disabled persons and ethnic minorities. Concerning the keen demand of caring and paramedical staff in the elderly and rehabilitation services units and the low youth employment rate in Hong Kong, WTS/SKDSWO networked a total of 26 youth, elderly and employment service agencies to co-organise the "Youth Integration Experiential Project". The comprehensive training and on-site coaching to the youth not only widened their experience in the caring profession, but also promoted inter-generation inclusion and respect. The youth participants responded positively to the prospect of joining the caring profession.

KOWLOON CITY AND YAU TSIM MONG DISTRICT

PROMOTING CROSS-SECTORAL COLLABORATION FOR CARING THE DEPRIVED

16.13 The Kowloon City and Yau Tsim Mong District Social Welfare Office (KC/YTMDSWO) continued to promote the caring culture at different fronts. Apart from encouraging the welfare service units to organise programmes echoing the theme of "Caring Community", KC/YTMDSWO actively promoted collaboration among local organisations, tertiary institution, medical and commercial sectors, etc. to support the deprived. For the needy elderly persons (e.g. frail or single elderly persons), the relevant stakeholders joined hands for enhancing the neighbourhood support and care network, promoting harmony across generations and achieving early identification of their service needs. To convey "love and care" to elderly persons, some service units mobilised volunteers to pay concern visits, organised "big bowl feast" and delivered "lucky bags" to the elderly persons during festivals with support of the commercial sector. On the other hand, KC/YTMDSWO organised a seminar on dementia and arranged a guided visit to the Elderly Resources Centre of the Hong Kong Housing Society to better equip relevant staff to serve elderly persons. For low-income families and other disadvantaged groups, KC/YTMDSWO also actively engaged the related stakeholders to implement a wide range of programmes, for example, arranging free visits to enterprise landmark for widening the horizon of deprived families; collaborating the industry and commerce associations and caring shops for providing employment information and job placement matching for youths; encouraging local shops to be caring shops through employing people with disabilities; as well as arranging university students to serve the disadvantaged groups through the service learning scheme, etc.

ENHANCING SUPPORT TO RESIDENTS OF KAI TAK DEVELOPMENT AREA

16.14 Through setting up a platform and a community collaborative project "Living in Sunshine" in early 2013, KC/YTMDSWO actively coordinated relevant stakeholders including an integrated family service centre, NGOs operating elderly, youth and family services, cooperate volunteers, Hong Kong Police Force and the Housing Authority, etc to provide support for residents newly moved into Kai

Ching Estate and Tak Long Estate. Under the project, the "Kai Ching One-stop Service Enquiry Counter" was set up to provide information on the community support services to the residents and match their service needs with the available support services through a questionnaire survey. Furthermore, a series of programmes, for instance, green-living carnival, tea-gathering for elderly persons, talk on mental health and caring visits to single elderly persons who were recipients of CSSA, etc., were organised to achieve early identification of service needs and facilitate the residents' smooth adjustment to a new community.

SUPPORTING THE CHILDREN WITH SPECIAL EDUCATION NEED AND THEIR PARENTS

16.15 Under the coordination of KC/YTMDSWO, the Central Kowloon Child Assessment Centre (Urban Team) collaborated with the Speech Therapy Unit of the Hong Kong Polytechnic University to run a "Parent-child Story Telling Workshop", which aimed at improving the speech/language skills of children and enhancing their parents' story telling techniques. Besides, joining hands with some rehabilitation service units in the district, KC/YTMDSWO organised a large-scale seminar cum service exhibition for parents of children with special education needs in 2014 to enhance their understanding of the characteristics of their children and to facilitate their access to information on the existing pre-school rehabilitation services available in the community.

SHAM SHUI PO DISTRICT

SHAM SHUI PO WELL-BEING MOVEMENT

16.16 Building on the success of the Sham Shui Po Well-Being Movement co-ordinated by the Sham Shui Po District Social Welfare Office (SSPDSWO) since 2009, SSPDSWO continued during the two years to jointly organise with Sham Shui Po District Council and gained the support from over 45 government departments, social welfare organisations, schools and local organisations to launch the Movement, instilling positive psychology and promoting the ideas of "gratitude", "hope/resilience", and "open-mindedness". In 2013-14, the Movement, with the support of the City University of Hong Kong,

SCAD Hong Kong, local prestigious production company and film production experts, launched "Well-Being channel @ Sham Shui Po - Microfilm Production Competition". Participants including post-secondary students, service users of children and youth services units, elderly services units, service units for ethnic minorities and rehabilitation services units, produced microfilms with people, matters or hot spots of Sham Shui Po as the themes, with a view to enhancing audiences' sense of happiness and well-being, promoting positive energy, sharing good deeds and spreading love and well-being. The Award Presentation Ceremony, together with awarded films, was broadcasted in all lobbies of public housing blocks and RoadShow to spread the message of the Movement and the awarded films.

16.17 In 2014-15, the Movement launched "Well-Being Photo Competition" to induce the public to discover the well-being of Sham Shui Po, and to encourage the participants to be more open to observe, feel and appreciate so as to discover the beauty and the happiness in life. With Sham Shui Po community being the theme, the exciting elements included drama, family photo, visually-impaired persons' "Closed Eyes Opened Photo Exhibition", light graffiti, etc. Movie stars from TVB's hot series "Come Home Love" also attended the Movement's signature event to offer participants their blessings and encouragement.

JOY IN SHAM AND CONCERN FOR CHEUNG WING

16.18 SSPDSWO, in collaboration with 10 NGOs, Housing Department and its management offices concerned, launched concern visits between 23 August 2014 and 13 September 2014 to tenants of Wing Cheong Estate and Cheung Sha Wan Estate which were newly built in Sham Shui Po district. The NGOs mobilised 358 volunteers to visit 490 and 678 households of Wing Cheong Estate and Cheung Sha Wan Estate respectively, which accounted for around 40% of the total households, presenting the tenants with Mid-autumn gift bags as well as introducing them the core community resources. Through concern greetings, NGOs understood more the residents' welfare needs and difficulties, if any, and made onward referrals to appropriate welfare units or rendered follow-up services, with a view to facilitating their integration in the community, and encouraging

them to seek help early when in need of welfare assistance. Given that there will be a large number of new public housing units in Sham Shui Po in the coming years, this programme not only facilitated the NGOs' collaboration with government departments but also demonstrated a practical means of collaboration and of engaging the prospective tenants.

JOB SHADOWING MENTORSHIP PROJECT

16.19 In 2013-14 and 2014-15, SSPDSWO lined up Federation of Hong Kong Industries, Hong Kong Small and Medium Enterprises Development Institute, Hong Kong Christian Service Happy Teens Club, Hong Kong Young Women Christian Association, Caritas Hong Kong Ngau Tau Kok School Social Work Service and Department of Business Administration of Hong Kong Institute of Vocational Education to conduct Job Shadowing Mentorship Project. With the support of the department's Sub-Committee on Promotion of Corporate Volunteering, each year around 50 senior managements or founders of enterprises were recruited as volunteer mentors and matched with 100 young persons who came from underprivileged families. Youth participants, accompanied with or arranged by their respective mentors, visited various work places, attended various business events as well as met other staff members within two days so as to get more familiar with the nature, norms and operation of the enterprises or industries concerned. Coupled with the mentors' sharing of their career paths, their ups and downs and also the ways of success with the youth mentees, the latter were inspired of the ways of thinking, life goals and planning. What more encouraging was the volunteer mentors' enthusiasm for nurturing young persons by providing them opportunities to have job-related experience and giving them genuine guidance which were beyond school curriculum. The Award Presentation Ceremony cum Sharing Session that followed offered a chance for the mentees and mentors to meet again and share their gains in the Project.

SHA TIN DISTRICT

STRENGTHENING FUNCTIONS AND PROMOTING POSITIVE PSYCHOLOGY IN FAMILIES

16.20 In the years 2013-14 and 2014-15, the Sha Tin District Coordinating Committee on Family and Child Welfare Service (STDCCFCW) continued to organise a series of activities to strengthen family functions. In 2013-14, in addition to running therapeutic groups to nourish marital relationship in the family, STDCCFCW produced and distributed resource kits titled "Happy Family Activities" to local welfare service units for reference to organise programmes with an aim to enriching parent-child relationship and promoting core values in families. Besides, parent-child cook book was produced and family fun day was held to encourage development of positive parenting in the era of I-generation. In 2014-15, STDCCFCW promoted the theme of "Family-Love-Togetherness" in order to strengthen family relationship when facing various challenges in the society. Article written by clinical psychologist with the theme on enhancing communication and encouraging mutual respect in the family was delivered to the residents through schools and welfare service units in the district. Besides, community fun day was held to promote family solidarity. During the two years, the Family and Child Protective Services Unit (Shatin) organised an annual seminar, namely, "Prevention and Handling of Compensated Dating Cases" and "Internet Behaviour and Child Protection: Phenomenon, Prevention and Intervention" respectively for teachers of kindergartens, primary and secondary schools, and various stakeholders of NGOs and the police in the district to enhance their knowledge and skills in handling of child abuse cases in the Internet generation.

DEVELOPMENT OF A CARING CULTURE IN THE COMMUNITY

16.21 During the two years, STDSWO, through cross-sector and cross-service collaboration with welfare units and community groups, promoted the messages of "Sharing a Loving Community" and "Love Myself Love my Family" in Sha Tin district so as to develop the culture of a supporting and caring neighbourhood. STDSWO continued to make use of the platform of sub-district collaboration to facilitate networking and cooperation among welfare service units

and local community groups. Apart from organising 8 sharing sessions annually, tailor-made projects targeting to meet district needs were launched to echo the themes including prevention of domestic violence, strengthening family cohesion, mental wellness, supporting the carers and promoting cross-sector volunteerism, etc. Moreover, STDSWO saw the need to strengthen support for those residents newly moved into new housing estates to facilitate their adjustment and get familiar with the facilities in the community. In 2014-15, STDSWO formed a working group with 10 NGO welfare units serving Shui Chuen O Estate for concerted efforts in the area. Welcoming packages with information on community resources and service information were distributed in accordance to the phased intake of more than 11 000 newly moved in households, so as to facilitate their integration into the community.

PROMOTION OF MENTAL WELLNESS AND SOCIAL INTEGRATION OF PERSONS WITH DISABILITIES

16.22 Through the two Integrated Community Centres for Mental Wellness (ICCMWs), one-stop community support services ranging from early prevention to risk management were provided to the discharged mental patients, persons with suspected mental problems, their families/carers and residents of the district. Other social service units in the district also promoted public education on mental wellness in collaboration with the ICCMWs to enhance the general public's understanding on mental health. Furthermore, in 2013-14 and 2014-15, the District Coordinating Committee on Rehabilitation Services of STDSWO organised variety shows in January 2014 and January 2015 respectively to enhance social inclusion of persons with disabilities, with participation from various rehabilitation service units, schools and local community groups. Through the preparatory work, rehearsals and performance, community members gained understanding of persons with disabilities and showed more acceptance to them. Each year about a total of 350 persons with disabilities and able-bodied persons performed at the variety show, which enabled the persons with disabilities to show their talents while the community had more recognition of their abilities.

TAI PO AND NORTH DISTRICT

COMMUNITY INCLUSION PROJECT - "A COMMUNITY FOR ALL, A CARING PLACE FOR ALL"

16.23 To encourage individuals and organisations from different sectors to build an inclusive community together, "Tai Po/North District Coordinating Committee on Promotion of Volunteer Service" continued to implement the Community Inclusion Project, which endeavored to enhance the promotion of cross-sector community inclusion in the neighborhood. In 2013-14 and 2014-15, the Committee implemented 44 inclusion projects organised/co-organised by various community organisations, including schools, resident organisations and social service organisations serving different target groups. Categorised by different themes of inclusion, 25 projects covered the element of inter-generation inclusion, 24 projects covered the theme of disabled and able-bodied inclusion, 7 projects covered urban and rural areas inclusion and 13 projects covered neighbourhood with old and new residents inclusion.

16.24 In addition, the Committee organised four mass programmes on community inclusion, comprising a musical, a sharing session, a kick-off ceremony and a concern-visit day. In order to further promote the message of community inclusion to people from all walks of life in the district, the volunteer teams visited not only needy families, e.g. single elderly and single parent families, but also local dignitaries and organisations, e.g. District Councilors, chambers of commerce, etc. There was a volunteer attendance of 5 170 in the above programmes, in which 18 177 persons and 292 families with service needs had been reached. To mobilise different sectors/groups in the community to support and practise the concept of community inclusion by taking concrete actions, the Committee, through its promotional efforts and active liaison, secured the support of 561 individuals/organisations in signing up a charter on community inclusion.

PROMOTING THE CULTURE OF CARE FOR THE ELDERLY IN THE COMMUNITY

16.25 Caring for the elderly has always been the prime concern of "Tai Po and North District Coordinating Committee on Elderly

Service". In 2013-14 and 2014-15, the Committee's "Community Support Network Programme for Elderly Persons during Adverse Weather" continued to team up with medical and health professionals and other volunteers to provide comprehensive support services to the frail elderly in the community. Under the auspices of the Committee, the "Working Group of Elderly Abuse Prevention" together with the "I-CARE Programme" of the Chinese University of Hong Kong jointly launched a community-based Elderly Abuse Prevention Campaign in 2014-16. The programmes included professional training, elderly abuse prevention ambassador training, visits to the elderly at risk (single elderly or two elderly persons families), as well as production of training kits on elderly abuse prevention. With the collaboration of different service units and participation of students and elderly persons, the programmes aimed at equipping elderly service operators with the knowledge and skills in providing quality service to our elderly citizens, raising the awareness of the community on elderly abuse prevention, and promoting the culture of caring for the elderly.

SERVICES FOR CROSS-BOUNDARY HONG KONG RESIDENTS

16.26 In 2013-2014, the "Working Group on Services for Cross-Boundary Hong Kong Residents" under the "Tai Po/North District Coordinating Committee on Family and Child Welfare" invited NGOs and other organisations in the district to launch a series of programmes and activities, such as a visit to the local university campus, viewing a parent-child musical, joint function for families from Hong Kong and Shenzhen, with a view to promoting the message of social integration and a caring community. In addition, the Working Group launched a project, namely the "Story Book of Ambassador of Integration", which aimed to convey the message of mutual respect and acceptance through the production and sharing of story books with local and cross-boundary children attending kindergartens, the organisation of roving story-telling sessions and workshops for parents in Hong Kong and Shenzhen, etc. In view of the positive feedback, the Working Group also launched a project in 2014-2015, namely the "Ambassador of Child Protection and Safety", which helped promote the message of child protection and safety to parents of cross-boundary students.

YUEN LONG DISTRICT

PROMOTING CROSS-SECTOR COLLABORATION FOR A BRILLIANT FUTURE

16.27 With over 20% of Yuen Long population aged between 6 and 24, Yuen Long District Social Welfare Office (YLDSWO) has great concern on young people and how to nurture them to become responsible members of the society. In 2013-15, YLDSWO has worked in close collaboration with Yuen Long District Council, other government departments, NGOs and local stakeholders in launching various district-based projects, including "Yuen Long Youth Festival", "Yuen Long Student Ambassador Scheme" and "Love - Integration Project", so as to provide a platform in promoting youth participation in the community. The young people's sense of care and concern on the community were enhanced through taking part in organising mass programmes and social service projects. Besides, to support the young people for life planning, two district-wide projects, namely "Empower & Dream: An Amazing Path" and "Career Mentoring Scheme", were organised in Yuen Long in 2014. These projects aimed at equipping young people with pre-vocational experience and enhancing their understanding of different occupations. Employers and working adults of various trades were recruited as mentors to provide a touch of working experience for the young people with aims of widening their horizon and preparing them for planning their future.

BUILDING UP AN AGE-FRIENDLY COMMUNITY

16.28 YLDSWO has been actively promoting the spirit of Age-friendly community through multi-disciplinary and cross-age collaboration. In 2013-15, with funding support from Yuen Long District Council, YLDSWO and 26 NGO elderly service units under the Elderly Joint Function Working Group of Yuen Long District Co-ordinating Committee on Elderly Services have co-organised two programmes, namely "Yuen Long District - Age-friendly Community Programme" and "Age-friendly Community Entrenchment Programme". Various activities were conducted under the programmes, including community visits, training workshops, award presentation, etc. There were over 4 000 participants each year. To enhance the community's understanding of the programmes and sustain the

promotion of an Age-friendly community, a booklet was published. It composed of appreciation to those age-friendly agencies in the district, sharing by the participants and highlights of the programme contents with constructive ideas on achieving age-friendly.

BUILDING A CARING COMMUNITY AND ENHANCING INTEGRATION

16.29 To echo the characteristics of Yuen Long District and address the needs of disadvantaged groups, YLDSWO kept on promoting and coordinating multi-disciplinary collaboration in 2013-2015. A series of mass programmes, including "Colourful Life @ Yuen Long", "Harmony @ I Care" and "Beaming Families", was organised to strengthen support to disadvantaged groups and families, promote positive family core value and caring family culture, and enhance family functions and family relationship, so as to build a harmonious and positive community. More than 20,000 participants were served under these programmes. Furthermore, the 18 NGO rehabilitation service units under the Community Education Working Group of Yuen Long District Coordinating Committee on Rehabilitation Services, had co-organised two joint projects, namely "Integration - Experiential Journey" and "Rehabilitation and Love Inclusion Programme", with members of the community, students, business sector and volunteer organisations. These programmes aimed at promoting community integration between the abled and disabled persons, and enhancing public understanding of rehabilitation services through knowing each other, experiential learning, collaboration and sharing of life stories.

TSUEN WAN AND KWAI TSING DISTRICT

DISTRICT COLLABORATION SCHEME

16.30 To encourage SWD-subvented/subsidised NGOs to strengthen collaboration with other sectors in carrying out programmes and activities meeting various strategic work objectives of the District, the Tsuen Wan and Kwai Tsing District Social Welfare Office (TW/KwT DSWO) implemented the District Collaboration Scheme in 2013-14. The strategic work objectives of the district welfare plan in 2013-14 included strengthening life education, developing

harmonious families, fostering the neighbourhood and social network as well as the harmony in community, enhancing the engagement of social capital and developing diversified collaboration opportunities.

16.31 There were 28 projects successfully joined this Scheme involving a total of 252 units from SWD, NGOs, local organisations, education sector and religious bodies. One particular project, aiming at strengthening the family relationship, was delivered by 11 partner units including kindergartens, primary and secondary schools, elderly service units, mutual aid committees of public housing estates and private organisation. The Scheme was successful in attaining the goal of building up a caring community through collaboration of different sectors.

PROMOTION ON MENTAL WELLNESS AND COMMUNITY INTEGRATION

16.32 In 2013-14, alongside with the setting up of new offices for the Integrated Community Centre for Mental Wellness (ICCMW) in the District, it was the strategic plan of TW/KwT DSWO to strengthen promotion on mental wellness and community integration. TW/KwT DSWO, in collaboration with Kwai Chung Hospital, Medical Social Services Unit, Counselling Centre for Psychotropic Substance Abusers and ICCMW, implemented the "Caring Angels Volunteer Experiential Scheme". Under this Scheme, 24 youngsters were recruited and trained as "Caring Angels Volunteers" to serve the mental patients. These "Caring Angels Volunteers" were then invited to share their volunteer experiences as well as their views on the importance of community integration for mental patients' rehabilitation through talks and dancing performance at schools and in the community. In addition to this Scheme, TW/KwT DSWO with joint efforts of the ICCMW conducted seven programmes to promote mental wellness in the year. These programmes reached out to a total 900 persons in the community. Public education was also rendered to promote their acceptance towards ex-mentally ill persons.

PROMOTION ON THE PARTICIPATION OF BUSINESS SECTOR

16.33 In 2013-14 and 2014-15, TW/KwT DSWO, through various means, engaged the business sector to join hands with the welfare sector in

building a caring community. Along this strategic work objective, TW/KwT DSWO carried out the "Caring Shop Recognition Scheme", "Caring Company Award Scheme" and "Caring Market".

16.34 The "Caring Shop Recognition Scheme" aimed at showing appreciation to shops which had participated in the volunteer work, provided sponsorship, given tangible subsidies or discount to the needy persons in the district, offered career skill training, internship or employment opportunities to the vulnerable groups. 67 and 110 shops from catering, medical and health care, technology, engineering, trading, tele-communication, entertainment, media, finance, property management and other small business were recognised as "Caring Shop" in 2013-14 and 2014-15 respectively.

16.35 The "Caring Company Award Scheme" aimed at recognising companies who had provided support to and contributed in caring for the people with disabilities, such as providing career training and job trial opportunities. In 2013-14 and 2014-15, 74 and 93 companies were granted the label of "Caring Company" under this Scheme.

16.36 Two one-day "Caring Markets" were launched in Tsuen Wan and Kwai Chung respectively in 2014-15. During the market days, companies and shops sold daily necessities to the deprived families at discounted price to ease their financial burden and to help build up a caring community.

TUEN MUN DISTRICT

PROMOTING COMMUNITY SOLIDARITY AND CARE SUSTAINING AND DEEPENING VOLUNTEER SERVICE

16.37 Tuen Mun District Coordinating Committee on Promotion of Volunteer Service (District Coordinating Committee) has been liaising with volunteer service units in the district, developing sustained and targeted volunteer services, and promoting six volunteer core values of the district, which are selflessness, life-affecting-life, volunteer spiritual life, caring community, continued participation, and volunteers and service users advancing together. The "Tuen Mun District Outstanding Volunteer Award

Presentation Ceremony cum Sharing Day in 2014" was conducted in May 2014 to honour the outstanding volunteers and volunteer groups in Tuen Mun.

16.38 The District Coordinating Committee also organised a number of volunteer service promotional activities in the district, including the "Sharing session of volunteer services", in which a guest who was paralysed and needed to give up her career after a traffic accident was invited to share her experience of physical disability, her "never-give-up" spirit, and her active involvement in volunteer service. The District Coordinating Committee also organised "Tuen Mun District Volunteer Services Expo" in December 2014, which aimed to encourage residents of the district to participate in voluntary work, and spread the spirit of solidarity and mutual help in the community.

STRENGTHEN SUPPORT FOR FAMILIES ENHANCE FAMILY RESILIENCE

16.39 Tuen Mun District Social Welfare Office implemented the "Good Family Academy" Project which aims to promote the messages of "positive thinking", "live with positive attitude" and "strengthen the family values" in Tuen Mun through different series of activities. The project was jointly launched by the Tuen Mun District Social Welfare Office, three Integrated Family Service Centres of SWD, and 17 welfare units of NGOs in the district. Different kinds of activities under the Academy, such as lectures, groups, workshops, family activities and visits, were organised for people of different sectors of the district to participate. Participants having joined five or more activities are awarded certificates and gifts, in addition to credits which give them "term-end" awards. In the year 2014-15, "Good Family Academy" held a total of more than 200 activities for the families of the district, with the total number of participants reaching over 7 000.

PROMOTE YOUNG AND OLD LIVING IN HARMONY ADVOCATE RESPECT AND CARE FOR THE ELDERLY

16.40 To encourage the local volunteers, including housewives, youth, as well as the disabled to cooperate with the elderly and develop unity and amity in the neighbourhood, the working group

under the Tuen Mun District Coordinating Committee on Elderly Services organised the Neighbourhood Support for Elderly Scheme during February to October 2014. Through jointly making the commemorative albums, the elderly and the volunteers who witnessed the development and change of Tuen Mun shared their life experience and childhood memories of the district. The programme helped the participants to enter into a process of mutual sharing, collective creation and joint authorship, which promoted cross-generational understanding and mutual-respect. More than 220 elderly people and volunteers enthusiastically took part in the programme and finished making 74 commemorative albums featuring a variety of styles.

APPENDIX I SWD'S DIRECTORATE (FROM 1 APRIL 2013 to 31 MARCH 2015)

Director of Social Welfare	Mr NIP Tak-kuen, Patrick, JP (Up to 7.6.2013)
	Ms YIP Man-kuen, Carol, JP (From 8.7.2013 onwards)
Deputy Director (Administration)	Mr FUNG Pak-yan, JP
Deputy Director (Services)	Mrs MAK CHOW Suk-har, Anna (up to 2.9.2013)
	Mr LAM Ka-tai, JP (From 3.9.2013 onwards)
Assistant Director (Elderly)	Miss LI Yuen-wah, Cecilla
Assistant Director (Finance)	Ms HUI Wai-ye, Wendy (Up to 20.6.2013)
	Ms LAU Fung-ye, Shirley, JP (From 21.6.2013 onwards)
Assistant Director (Family and Child Welfare)	Mr FUNG Man-chung
Assistant Director (Rehabilitation and Medical Social Services)	Mr LAM Ka-tai (Up to 2.9.2013)
	Mr FONG Kai-leung (From 3.9.2013 onwards)
Assistant Director (Subventions)	Mr KOK Che-leung
Assistant Director (Social Security)	Ms LUNG Siu-kit (Up to 16.6.2013)
	Miss LAU Yuen-ming, Maria (From 17.6.2013 onwards)
Assistant Director (Youth and Corrections)	Mr FUNG Man-lok (Up to 16.3.2014)
	Mr NG Ka-him, Peter (From 17.3.2014 onwards)

Principal Executive Officer (Human Resource Management)	Mr LEUNG Ho-yin, Pedro (Up to 2.10.2014)
	Mrs YIM TSE Kai-li, Frances (From 3.10.2014 onwards)
Chief Clinical Psychologist	Mr LAU Kar-cho, Helios
Secretary	Ms LAU Wing-han, Winnie (Up to 5.1.2014)
	Ms CHOW Bing-ying, Francoise (From 6.1.2014 onwards)
District Social Welfare Officer (Central Western, Southern & Islands)	Ms PANG Kit-ling
District Social Welfare Officer (Eastern/Wan Chai)	Mr NGAN Man-por
District Social Welfare Officer (Kwun Tong)	Mr NG Ka-him, Peter (Up to 16.3.2014)
	Ms IP Siu-ming (From 22.9.2014 onwards)
District Social Welfare Officer (Wong Tai Sin/Sai Kung)	Ms NG Lily
District Social Welfare Officer (Kowloon City/Yau Tsim Mong)	Ms WONG Yin-yee
District Social Welfare Officer (Sham Shui Po)	Mr FONG Kai-leung (Up to 2.9.2013)
	Mrs KWOK LI Mung-yee (From 9.9.2013 onwards)
District Social Welfare Officer (Sha Tin)	Miss LAU Yuen-ming, Maria (Up to 16.6.2013)
	Mrs LEE CHEUNG Yat-wai, Gloria (From 19.8.2013 onwards)
District Social Welfare Officer (Tai Po/North)	Mrs YUE LIU Mai-yee, Elaine (Up to 7.6.2014)
	Mr TANG Fei-lit, Philip (From 22.9.2014 onwards)

District Social Welfare Officer (Yuen Long)	Mr FU Tsun-hung (Up to 1.8.2013)
	Ms LAM Wai-yip, Michelle (From 19.8.2013 onwards)
District Social Welfare Officer (Tsuen Wan/Kwai Tsing)	Mr LAM Ding-fung
District Social Welfare Officer (Tuen Mun)	Mrs HSU LEUNG Kwai-ling (Up to 8.7.2014)
	Mr TAN Tick-yee (From 22.9.2014 onwards)
Principal Social Work Officer (Information Systems and Technology)	Miss KONG Suk-yi, Sheila

APPENDIX II SWD EXPENDITURE OVER A DECADE

Total Expenditure of SWD

Year	Expenditure (\$ billion)
2005-06 Actual (Note)	32.5
2006-07 Actual	32.5
2007-08 Actual	34.0
2008-09 Actual	38.5
2009-10 Actual	39.5
2010-11 Actual	39.4
2011-12 Actual	42.2
2012-13 Actual	44.5
2013-14 Actual	53.7
2014-15 Revised Estimate	56.4

Note: The figure includes provision relating to harmonisation of pre-primary services.

APPENDIX III 2013-15 LOTTERIES FUND ALLOCATIONS

2013-14 Lotteries Fund Allocations (Chart 1)		
	(million)	Percentage
Lump Sum Fitting-out Projects	\$117.71	10.19%
Block Grant for Minor Works and Replenishment of Furniture and Equipment (F&E)	\$147.74	12.79%
Other Grants (e.g. for building construction and renovation, purchase of F&E, vehicles etc.)	\$619.06	53.59%
Experimental Projects	\$120.56	10.43%
Improvement Programme of Elderly Centres	\$150.15	13.00%
Total Allocations: \$1,155 million		

2014-15 Lotteries Fund Allocations (Chart 2)		
	(million)	Percentage
Lump Sum Fitting-out Projects	\$121.06	11.22%
Block Grant for Minor Works and Replenishment of Furniture and Equipment (F&E)	\$162.12	15.03%
Other Grants (e.g. for building construction and renovation, purchase of F&E, vehicles etc.)	\$561.32	52.04%
Experimental Projects	\$107.26	9.94%
Improvement Programme of Elderly Centres	\$126.99	11.77%
Total Allocations: \$1,079 million		

**APPENDIX IV MEMBERSHIP OF STATUTORY/ADVISORY/INDEPENDENT
COMMITTEES (AS AT 31 MARCH 2015)**

1. SOCIAL WELFARE ADVISORY COMMITTEE (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Mr LO Wing-sang, BBS, JP
Members	Ms CHAN Mei-lan, Anna May, MH, JP
	Dr CHENG Lai-ling, Crystal
	Dr CHUNG Chi-ping, Roy, BBS, JP
	Mr FONG Man-hung, David, BBS, JP
	Mr HO Hoi-ming, Laurence
	Mr IP Wai-ming, MH
	Ms LEE Maisenne, Christina
	Mr LEE Hong-kong, Hansen, MH
	Mr LEE Man-bun, Edmond, MH
	Mr LI Lu-jen, Laurence
	Dr LUI Wai-ling, Annissa, JP
	Mr MAN Hung-yee, Joseph
	Mr NG Win-kong, Daryl, JP
	Prof NGAI Sek-yum, Steven
	Mr SUEN Leung-kwong, Jovy
	Ms TAO Chee-ying, Theresa, JP
	Dr TSANG Kit-man, Sandra, JP
	Mr WONG Yick-kam, Michael, MH
	Dr YAM Yin-chun, Loretta, BBS
	Mr YANG Chuen-liang, Charles, BBS, JP
Ms YAU Sau-wai, Sania	
In-attendance	Secretary for Labour and Welfare or representative
	Director of Social Welfare or representative
Secretary	Assistant Secretary for Labour and Welfare (Welfare) 1C

2. REHABILITATION ADVISORY COMMITTEE (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Mr HUI Chung-shing, Herman, SBS, MH, JP
Vice-Chairperson	Dr LAM James Joseph, JP
Non-official Members	Ms CHAN Suk-ling, Shirley, JP
	Miss CHAN Lim-chee, Amy, JP
	Mr CHAN Kam-yuen, Allen, MH
	Prof CHEN Yu-hai, Eric
	Dr CHENG Lai-ling, Crystal
	Ms CHENG Yuk-chun
	Mr HO Siu-yu
	Dr KWAN Ngan-hing, Edith, MH
	Ms LAM Yee-li, Elaine
	Mr LEE Yuen-tai, Sam, MH
	Mr LEUNG Cheong-ming, Raymond, MH
	Dr LEUNG Nai-kong, SBS, JP
	Mr LI Fung-lok
	Mr LO Siu-kit
	Mrs MA LO Kam-wah, Virginia
	Ms NG Fung-ching
	Mr NG Po-keung
	Prof TSANG Wai-ping, Cecilia
	Ms WAN Lai-yau, Deborah, BBS, JP
	Mr WONG Kam-pui, Wilfred, JP
	Mr YAU Wai-lok, Billy
	Mr YU Bun
	Dr YUEN CHAN Suk-ye, Helena, JP
Ex-officio Members	Secretary for Education or representative
	Director of Health or representative
	Director of Social Welfare or representative
	Chief Executive, Hospital Authority or representative
	Commissioner for Rehabilitation
Secretary	Senior Executive Officer (Rehabilitation), Labour and Welfare Bureau

3. ELDERLY COMMISSION (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Prof CHAN Cheung-ming, Alfred, BBS, JP
Vice-Chairperson	Dr LAM Ching-choi, BBS, JP
Members	Dr CHAN Hon-wai, Felix
	Mrs CHAN LUI Ling-yee, Lilian
	Ms CHAN Man-ki, Maggie, MH
	Miss CHAN Man-yee, Grace
	Dr CHENG Kam-chung, JP, MH
	Dr CHEUNG Moon-wah
	Dr CHONG Ming-lin, Alice, MH
	Prof FUNG Yuk-kuen, Sylvia, BBS
	Mr MA Ching-hang, Patrick, BBS, JP
	Mr MA Kam-wah, Timothy, JP
	Mr SHIE Wai-hung, Henry
	Dr TUNG Sau-ying
	Mr WONG Fan-foung, Jackson, MH
	Mrs WONG WONG Yu-sum, Doris
	Mr YAU How-boa, Stephen, BBS, JP, MH
	Secretary for Food and Health or representative
	Secretary for Labour and Welfare or representative
	Secretary for Transport and Housing/Director of Housing or representative
	Director of Health or representative
	Director of Social Welfare or representative
Chief Executive, Hospital Authority or representative	
Secretary	Principal Assistant Secretary for Labour and Welfare (Welfare) 4

4. WOMEN'S COMMISSION (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Mrs LAU KUN Lai-kuen, Stella, JP
Vice-Chairperson	Permanent Secretary for Labour and Welfare or representative
Ex-officio Members	Secretary for Constitutional and Mainland Affairs or representative
	Director of Social Welfare or representative
Non-official Members	Ms AU Pui-yee, Teresa
	Prof CHAN Lai-wan, Cecilla, JP
	Ms Aruna GURUNG
	Prof HUNG Suet-lin, Shirley
	Dr KOONG May-kay, Maggie, BBS
	Ms KWAN, Angelina
	Ms LAM Wai-ling, Leona, JP
	Dr Trisha LEAHY, BBS
	Mrs LEUNG CHAN Che-ming, Miranda
	Ms LEUNG Chung-yan, Juan
	Ms NG Yuen-ting, Yolanda, MH
	Dr TANG Chang-hung, Lawrence
	Ms TSAI Wing-chung, Philip, JP
	Ms WONG Hang-yee, Sandy, JP
	Ms WONG Pui-yee, Catherine
	Ms WONG Shu-ming
	Ms WONG Siu-wah, BBS
	Mr WONG Yao-wing, Robert
Ms YEUNG Kin-ha, Yvonne	
Ms YIM Chor-pik-Rabi	
Secretary	Assistant Secretary for Labour and Welfare (Welfare)2A

5. LOTTERIES FUND ADVISORY COMMITTEE

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Non-official Members	Mr CHAN Wai-ming, David, MH, JP
	Mr CHENG Wai-hung, Nelson
	Prof LAM Ching-man, MH
	Dr LEUNG Sai-man, Sigmund, JP
	Miss LO Yee-hang, Loretta
	Mr MA Kam-wah, Timothy, JP
	Mr MAN Hung-yee, Joseph
	Prof MENG Mei-ling, Helen
	Mr SUEN Lai-sang
	Ms WONG Wai-ching, Connie, SBS, JP
Official Member	Mr MA Fu-wai, Kelvin Labour and Welfare Bureau
In-attendance	Mr KOK Che-leung Social Welfare Department
	Ms WAI Ka-lai, Florence Social Welfare Department
Secretary	Ms CHAN Po-ching, Lorraine Social Welfare Department

6. COMMITTEE ON CHILD ABUSE

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Ms LI Wing-suen, Fiona Labour and Welfare Bureau
	Mr FUNG Man-chung Social Welfare Department
	Ms CHEW Po-ling, Linda Social Welfare Department
	Ms HO Kit-wah, Kitty Education Bureau
	Mr Rodrigo DIAZ Hong Kong Police Force
	Ms LAW Ka-wing, Leona Home Affairs Department
	Mrs WONG TAM Suk-ling, Angela Information Services Department
	Dr HO Ka-wai, Rita Department of Health
	Dr CHEUNG Chi-hung, Patrick Hospital Authority
	Dr CHENG Lai-ling, Crystal
	Ms YIP Yun-wan, Amaratha
	Mr LAU Kai-tai, Joseph
	Dr HO Oi-chu, Jessica
	Ms TAM Chi-yun, Michelle
In-attendance	Ms MA Sau-ching, Annisa Social Welfare Department
	Mrs CHANG LAM Sook-yee Social Welfare Department
	Mr CHAN Ping-ching, Roy Social Welfare Department
Secretary	Ms LAU Siu-hing, Jackie Social Welfare Department
Recorder	Mr LAU Hang-chi, Frederick Social Welfare Department

7. JOINT COMMITTEE ON INFORMATION TECHNOLOGY FOR THE SOCIAL WELFARE SECTOR

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Mr FUNG Pak-yan, JP Social Welfare Department
	Miss KONG Suk-yi, Sheila Social Welfare Department
	Mrs LEUNG TSANG Po-wan, Paula Labour and Welfare Bureau
	Miss CHAN Fung-kwan, Donna Office of the Government Chief Information Officer
	Mr TANG Kam-piu, Billy
	Mr KWOK Lit-tung, JP
	Mr LEUNG Wing-yee, James
	Professor CHEUNG Wai-lok, David
	Professor LEUNG Kwong-sak
	Mr LO Siu-chung, Gordon
	Ms SHEN Shuk-ching, Susanna
	Dr NG Nam
In-attendance	Mr WONG Yuk-tong Social Welfare Department
	Mr LEE Tat-hong Social Welfare Department
Secretary	Ms TAM Chui-king, Winnie Social Welfare Department

8. LUMP SUM GRANT STEERING COMMITTEE

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Non-official Members	Ms AU Chor-kwan
	Prof CHAN Chi-fai, Andrew, SBS, JP
	Ms CHAN Mei-lan, Anna May, MH, JP
	Ms CHANG Siu-wah
	Mr CHEUNG Chi-wai
	Hon CHEUNG Kwok-che
	Mr CHEUNG Wing-yui, Edward, BBS
	Mr CHUA Hoi-wai
	Dr LAM Ching-choi, BBS, JP
	Mrs LEE LAU Chu-lai, Julie, JP
	Mr LEE Siu-chung, Matthew
	Mr LI To-sang
	Mr LO Kam-wah, Norman, MH, JP
	Ms SO Tze-kwan, Marie
	Ms YAU Sau-wai, Sania
Mr YIP Siu-hong, Nelson, MH	
Dr YUK Tak-fun, Alice, JP	
Ex-officio Members	Miss SHEA Wing-man Labour and Welfare Bureau
	Mr KOK Che-leung Social Welfare Department
Secretary	Mr YU Wai-yip, Ricky Social Welfare Department

**9. LUMP SUM GRANT INDEPENDENT COMPLAINTS HANDLING COMMITTEE
(APPOINTED BY THE SECRETARY FOR LABOUR AND WELFARE)**

Chairperson	Mr HUI Chung-shing, Herman, SBS, MH, JP
Vice-Chairperson	Mr YEN Yuen-ho, Tony, SBS
Members	Ms WONG Yu-pok, Marina, JP
	Dr DAI Lok-kwan, David, JP
	Mr TAI Yiu-wah, Robert, MH
	Mrs LI LAU Lai-hing, Joanna
	Mr WONG Shun-yee, Albert
	Dr DUNN Lai-wah, Eva
Secretary	Ms HO Yuen-ming, Agnes Social Welfare Department

10. THE STEERING COMMITTEE ON PROMOTION OF VOLUNTEER SERVICE

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Mr KWAN Chuk-fai, MH, JP
	Ms TAO Chee-ying, Theresa, JP
	Mr FONG King-sang, Quentin
	Mr LAI Chi-tong, BBS, MH
	Mr LI Tak-hong, MH, JP
	Ms WONG Pui-yee, Catherine
	Ms CHUNG Woon-fan, Flora
	Mr CHAN Pok-chi, Jonathan
	Miss CHAN Lim-chee, Amy, JP
	Dr TING Wai-fong
	Mr YIU Tze-leung, Ivan, JP
	Ms LU Hai, Helen, MH, JP
	Mr LO Tze-on
	Mr CHOI Kim-wah, Cliff
	Miss AU Hing-yee, Natalie
	Mr TSUI Kai-cheung, Edwin Education Bureau
	Ms KONG Pui-wah, Ada Home Affairs Department
	Mr FUNG Hao-yin, Vincent Home Affairs Bureau
	Mr NG Ka-him, Peter Social Welfare Department
	Mrs KWOK LI Mung-yee, Helen Social Welfare Department
Secretary	Ms NG Lai-chun Social Welfare Department

11. JOINT COMMITTEE ON SOCIAL WORK MANPOWER REQUIREMENTS

Chairperson	Mrs YIM TSE Kai-li, Frances Social Welfare Department
Members	Ms CHEUNG Kam-hung, Rainbow, JP
	Dr FUNG Cheung-tim
	Dr FUNG Yat-chu, John
	Dr LAW Chi-kwong, GBS, JP
	Ms LAU Tze-hung, Brenda Social Welfare Department
	Ms CHAN Mei-ping, Cecilia Social Welfare Department
Secretary	Ms LAU Suet-wah, Loletta Social Welfare Department

**12. ADVISORY COMMITTEE ON SOCIAL WORK TRAINING AND MANPOWER PLANNING
(APPOINTED BY THE SECRETARY FOR LABOUR AND WELFARE)**

Chairperson	Prof WONG Kwok-shing, Thomas, JP
Members	Dr CHAN Kwok-ling, Phyllis
	Mr KWOK Lit-tung, JP
	Miss LAM Tze-yan
	Mr LAU Chun-chuen
	Mr WONG Shun-yee, Albert
	Ms WONG Yu-pok, Marina, JP
	Dr CHANG Sau-han, Joyce, JP
	Dr CHEUNG Siu-kau
	Prof LEE Kin-ching, James
	Prof MA Lai-chong, Joyce, JP
	Prof NG Yat-nam, Petrus
	Prof LO Tit-wing
	Prof CHAN Lai-wan, Cecilia, JP
	Ms CHEUNG Kam-hung, Rainbow, JP
Dr FUNG Yat-chu, John	
Ex-officio Members	Miss SHEA Wing-man Labour and Welfare Bureau
	Mr LAU Ka-ki, Wallace Education Bureau
	Mrs YIM TSE Kai-li, Frances Social Welfare Department
	Ms LAU Suet-wah, Loletta Social Welfare Department
Secretary	Ms LAU Suet-wah, Loletta Social Welfare Department

13. ADVISORY COMMITTEE ON "OPPORTUNITIES FOR THE ELDERLY PROJECT"

Chairperson	Dr LAM Ching-choi, BBS, JP
Members	Mr LEUNG K.C., Tommy (till 31.3.2014)
	Dr LEUNG Man-fuk, Edward
	Prof LAM Ching-man, MH
	Mr YIP Pang-wai
	Ms HUNG Wing-chee
	Mr NG Kwok-wing
	Mr YEUNG Chiap-to
	Mr HO Chu-ping (from 1.4.2014)
	Mrs YUE LIU Mai-yee, Elaine (till 8.6.2014)
	Mr LAM Chi-ming (from 9.6.2014 till 21.9.2014)
	Mr TANG Fei-lit, Philip (from 22.9.2014)
	Social Welfare Department
	Mr TAN Tick-yee (till 18.8.2013)
	Ms CHEUNG Jick-man, Lilian (from 19.8.2013)
Social Welfare Department	
In-attendance	Miss LI, Cecilla Social Welfare Department
Secretary	Mr NG Kam-leung (till 8.12.2013)
	Miss WONG Yuen-ching (from 9.12.2013)
	Social Welfare Department

14. ADVISORY COMMITTEE ON ENHANCING EMPLOYMENT OF PEOPLE WITH DISABILITIES

Chairperson	Mr HO Shiu-cheong, Ivan, MH
Members	Dr LAU Kin-wah, Kevin, JP
	Mr YIP King-keung
	Dr CHAN Wing-ho, Stephen
	Ms HO Wai-yee, Ella
	Ms LAM Yee-li, Elaine
	Ms CHING Tak-man, Tammy
	Ms PANG Suk-yin, Pandora
	Ms TSE Y.C., Wendy
	Ms CHOW On-lai, Edna
	Mr LAU Wai-ching, Jeremy
	Mr CHOI Shiu-sum, Philip
	Mr LEUNG Tak-hing, Johnny
	Mr CHEUNG Kin-fai, MH
	Mr KUO Chun-chuen
	Ms CHEUNG, Anna
	Mr LEUNG Kwok-keung, Daniel
	Mr FONG Kai-leung
Social Welfare Department	
Secretary	Ms WONG Wai-han, Ada Social Welfare Department

15. CENTRAL COMMITTEE ON INFORMATION TECHNOLOGY FOR REHABILITATION SERVICES

Chairperson	Mr FONG Kai-leung Social Welfare Department
Members	Prof MAN Wai-kwong, David
	Dr MOK KWAN Ngan-hing, Edith, MH
	Prof WONG Yu-cheung
	Mr TSE Ming-ho, David
	Ms WU, Anna
	Miss KONG, Sheila Social Welfare Department
Secretary	Ms CHAN Man-hing, Salina Social Welfare Department

16. APPEAL BOARD FOR STANDARDISED ASSESSMENT FOR RESIDENTIAL SERVICES FOR PEOPLE WITH DISABILITIES

Chairperson	Mr TONG Siu-hon, David
Members	Dr LEE Wing-king
	Dr YEUNG Wai-song
	Ms MUI, Jolene
	Mr SU, Ivan
	Mr WONG, Kenny
	Ms LEUNG Siu-ling, Ivy
	Ms NGAI Mei-yuk, Marion
	Mr LAM Muk-kwan
	Ms CHAN Siu-lai
	Ms CHU, Betty
	Mrs SHIH CHAN Seung-yan, Sonja
Secretary	Mr WONG Kwok-ho, Ben Social Welfare Department

**17. TRAFFIC ACCIDENT VICTIMS ASSISTANCE ADVISORY COMMITTEE
(APPOINTED BY THE CHIEF EXECUTIVE)**

Chairperson	Mr LI Man-bun, Brian David, JP
Vice Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare or representative
Members	Mr LAM Kwok-keung
	Mr LAU Yat-ming
	Ms LAU Yuk-kuen
	Ms LEE Kwun-yee, Kenny
	Director of Legal Aid or representative
	Commissioner of Police or representative
Secretary	Ms CHEUNG Wai Social Welfare Department

18. SOCIAL WORK TRAINING FUND COMMITTEE (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Dr HUNG Suet-lin, Shirley
	Dr LOU Wei-qun, Vivian
	Mr MAN Hung-yee, Joseph
	Mr TANG Chun-yin, Joey Labour and Welfare Bureau
Secretary	Miss CHEUNG Wai-sum, Louise Social Welfare Department

19. SOCIAL SECURITY APPEAL BOARD (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Mr IP Tin-yau, MH
Members	Mr CHAN Chi-wing
	Dr CHU Suk-yi, CECom
	Ms FU Pik-chun
	Ms HO Yin-fong, Julian
	Mr WONG Cheuk-kin
	Dr YIP Wai-chun, Andrew
Secretary	Ms LIU Yuch-lam, Avis Social Welfare Department

**20. CRIMINAL AND LAW ENFORCEMENT INJURIES COMPENSATION BOARDS
(APPOINTED BY THE CHIEF EXECUTIVE)**

Chairperson	Mr KWOK Tung-ming, Eric, SC
Members	Ms AU Chor-kwan
	Mr CHAN Chung
	Ms CHAN Ka-wai
	Dr CHAN Kwok-ling, Phyllis
	Dr CHAN Sai-yin
	Dr CHAN Won-shing
	Mr CHAU, Brian
	Mrs CHENG TANG Ho-kuen, Lina
	Ms CHEUNG Han-chu, Diana
	Mr CHUA Guan-hock, SC
	Dr CHUNG Wai-sau, Dicky
	Ms CHUNG Wing-suet, Cynthia
	Miss HO Yuen-han
	Ms IP Mei-ho
	Miss KWOK Ying-ying, Anita
	Prof LAM Ching-man
	Ms LAM King-sze, Cissy
	Mr LAM Ting-kwok, Paul, SC
	Miss LAU Pui-g, Julia
	Miss LIU Kam-fung, Iris
	Dr LUI Wai-ling Annissa
	Dr LUI Wing-cheong
	Mr NG Sui-wong, Brian
	Dr SHUM Hau-yan, Karen
Dr WU Kit-ying, Kitty, JP	
Mr YAN Mang-yee, John, SC	
Dr YUEN CHAN Suk-yee, Helena, JP	
Miss YUNG Hoi-yan	
Secretary	Ms CHEUNG Wai Social Welfare Department

21. EMERGENCY RELIEF FUND COMMITTEE (ESTABLISHED UNDER SECTION 5 OF THE EMERGENCY RELIEF FUND ORDINANCE, CAP 1103)

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Miss CHAN Chor-wa, Miranda
	Ms FUNG Sau-yim
	Mr YEUNG Kwok-leung, Paul
	Director of Home Affairs or representative
	Director of Housing or representative
Secretary	Ms CHEUNG Wai Social Welfare Department

22. WORKING GROUP ON COMBATING VIOLENCE

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Miss LI Wing-suen, Fiona Labour and Welfare Bureau
	Mr FUNG Man-chung Social Welfare Department
	Mr LAU Kar-cho, Helios Social Welfare Department
	Mrs NG KIANG Mei Nei, Millie Security Bureau
	Mr HO Wing-kwong, Paul Department of Justice
	Mr Rodrigo DIAZ Hong Kong Police Force
	Ms HO Kit-wah, Kitty Education Bureau
	Dr HAU Kong-lung Department of Health
	Dr FUNG Wai-kwan, Barbara Department of Health
	Dr CHUNG Kin-lai Hospital Authority
	Ms CHAU Ming-wai, Ada Legal Aid Department
	Ms WONG TAM Suk-ling, Angela Information Services Department
	Miss KONG Pui-wah, Ada Home Affairs Department
	Mr CHIU Pak-lung Housing Department
	Ms CHENG Lai-ling, Crystal
	Ms LAI Fung-yee, Angie
	Ms CHUNG Bik-mui
	Ms WONG Wai-mui, Nancy
	Ms TAO How-wah, Queenie
	Ms WONG Sau-yung, Linda
Ms WONG Fung-yee, Margaret	
Mrs KONG KONG Lai-chun	

In-attendance	Ms MA Sau-ching, Annisa Social Welfare Department
	Mrs CHANG LAM Sook-ye Social Welfare Department
	Mr CHAN Kon-hang, Tommy Social Welfare Department
Secretary	Ms LAU Siu-hing, Jackie Social Welfare Department
Recorder	Ms CHA Suk-han, Susan Social Welfare Department

23. WORKING GROUP ON ELDER ABUSE

Chairperson	Mr FUNG Man-chung Social Welfare Department
Members	Miss CHANG, Stella Labour and Welfare Bureau
	Mr. Rodrigo DIAZ Hong Kong Police Force
	Dr MAW Kit-chee, Christina Hospital Authority
	Dr CHAN, Clive Department of Health
	Dr CHEUNG Moon-wah
	Ms CHAN Man-yee, Grace
	Dr WU Yee-ming
	Ms CHAN Pui-yi
	Ms NGAI Man-lin, Malina, JP
	Ms CHAN Yuk-hing, Catherine
	Ms IP Siu-ming Social Welfare Department
	Mrs CHOY, Sarah Social Welfare Department
	Ms CHEUNG, Lilian Social Welfare Department
	Secretary
Recorder	Ms CHAN Sin-yee, Perin, Cindy Social Welfare Department

24. HONG KONG PARALYMPIANS FUND MANAGEMENT COMMITTEE

Chairperson	Miss CHAN Lim-chee, Amy, JP
Trustee	Ms YIP Man-kuen, Carol , JP Director of Social Welfare
Members	Mr CHENG Ka-ho, MH
	Ms CHAN Tan-lui, Danielle, B of H
	Mr FONG Cheung-fat
	Prof HA Sau-ching, Amy
	Mrs LEUNG LAU Shuk-yin
	Prof PANG Yiu-chung, Marco
	Mrs WONG LAM Siu-ling, MH
	Mr WONG Chiu-ming, Alan
	Miss Fung Ka-yee, Vanessa
	Ms SIU, Margaret Hong Kong Sports Institute
	Mrs TONG, Yolanda Home Affairs Bureau
	Mr Fong Kai-leung Social Welfare Department
	In-attendance
Ms KWAN Shuk-yee, Nancy Social Welfare Department	
Miss MA Tsui-yung Social Welfare Department	
Secretary	Ms POON Wai-ming, Miriam Social Welfare Department

25. HONG KONG PARALYMPIANS FUND GRANTS SUB-COMMITTEE

Chairperson	Mr CHENG Ka-ho, MH
Members	Miss CHIU Wing-yin, Rebecca, MH
	Ms KO Kit-mui, Samantha
	Mr LAU Sik
	Dr LUI Wai-cheung
	Miss TSAI Hiu-wai, Sherry
	Mr LAU Kai-sing, Ted
	Mrs TONG, Yolanda Home Affairs Bureau
	Mr FONG Kai-leung Social Welfare Department
	In-attendance
	Miss MA Tsui-yung, Social Welfare Department
Secretary	Ms POON Wai-ming, Miriam Social Welfare Department

26. COMMITTEE ON SERVICES FOR YOUTH AT RISK

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Vice-Chairperson	Mr TANG Fat-yuen, Tony Deputy Secretary for Education(4)
Members	Hon CHAN Chung-bun, Bunny, GBS, JP Dr TIK Chi-yuen, SBS, BBS, JP Dr TSUI Luen-on, Gordon Miss AU Hing-yee, Natalie Mr LAM Yat-fung, James Mr HUI Yung-chung, BBS, JP Dr Lui Wai-ling, Annissa Ms NG Pui-ling, Rebecca Dr LAW Ming-fai, Ben Ms YIU, Karen Miss SHEA Wing-man Labour and Welfare Bureau Ms HO Kit-wah, Kitty Education Bureau Mrs NG KIANG Mei-nei, Millie Security Bureau Mr FUNG Hao-yin, Vincent Home Affairs Bureau Dr CHUNG Wai-hung, Thomas Department of Health Mr HUI Chun-tak, Steve Hong Kong Police Force Mr NG Ka-him, Peter Social Welfare Department Ms MAK Suk-kwan, Lorenza Social Welfare Department
Secretary	Ms CHIU Lai-chun, Kitty Social Welfare Department

27. ADVISORY COMMITTEE OF THE PARTNERSHIP FUND FOR THE DISADVANTAGED

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Ms CHAN Hoi-yan, Jasmine
	Mr HO Shiu-cheong, Ivan, MH
	Mr LEE Man-chun, Raymond, BBS, JP
	Mr LEE Yuen-tai, MH
	Mr MOK Chung-fai, Rex, MH, JP
	Ms NGAI Man-lin, Malina, JP
	Ms TAM Chi-wah, Angelique
	Dr TING Wai-fong
	Mr WONG Ka-ning, Raymond, MH
	Ms WONG May-kwan, May
	Mr WONG Siu-lung, Edward
	Mr YIU Tze-leung, Ivan, JP
	Mr NG Ka-him, Peter Social Welfare Department
In-attendance	Mr MA Fu-wai, Kelvin Labour and Welfare Bureau
Secretary	Miss KOO Kwok-lai, Rebecca Social Welfare Department

HONORARY ADVISORS

Dr LI Sau-hung, Eddy, BBS, JP
Dr YEUNG, Charles, SBS, JP
Mr LAU Chin-ho, Stanley, BBS, MH, JP
Mr LAM Kwok-leung, JP
Mr PANG Yiu-kai, SBS, JP
Hon. CHAN Charnwut, Bernard, GBS, JP
Ms FONG Shun-man, Margaret
Ms YUEN Siu-wai, Carol, JP

28. CHILD FATALITY REVIEW PANEL

Chairperson	Prof LEUNG Nai-kong, SBS, JP
Members	Dr BEH Swan-lip, Philip
	Ms CHAN Kit-bing, Sumea, CEsCom
	Dr CHEUNG Chi-hung, Patrick
	Dr DUNN Lai-wah, Eva
	Mr FONG Cheung-fat
	Mr HUI Chung-shing, Herman, SBS, MH, JP
	Dr HUNG Se-fong, BBS, CEsCom
	Ms LAM Tze-yan
	Ms LAM Wai-ling, Leona, JP
	Dr LAU Ka-fai, Tony
	Ms LEE Shuk-yee, Charrix
	Prof LI, Albert Martin
	Prof SIN Kuen-fung, Kenneth
	Ms TAO Chee-ying, Theresa, JP
	Mr TONG Siu-hon, David
Dr TSANG Man-ching, Anita	
Dr YEUNG Ka-ching	
In-attendance	Mr FUNG Man-chung Social Welfare Department
	Ms MA Sau-ching, Annisa Social Welfare Department
	Ms LAU Siu-hing, Jackie Social Welfare Department
Secretary	Mr WONG Kwok-ming Social Welfare Department