

香港基督教培道聯愛會 HONG KONG CHRISTIAN MUTUAL IMPROVEMENT SOCIETY

System Enhancement of Human Resource Management (HRM) System and Inventory System

Project Duration: Dec 2024 to Feb 2025





- Number of offices: Headquarter office and two Neighbourhood Elderly Centres (NEC)
- Number of staff: 30 staff members
- The original NEC System in HKCMIS:
 - Developed in 2019 under the Social Welfare Development Fund
 - The system included three sub-systems:
 - (i) HRM System
 - (ii) Accounting System
 - (iii) Members' Information and Activities Records

LIMITATIONS OF THE ORIGINAL NEC SYSTEM



- Lack of holistic picture on staff's training profile
 - Training records stored at different systems / offices. The HRM system recorded staff participation in dementia training, while other training records were kept in other systems / offices in paper mode.

No inventory system

• Paper mode / excel files to record the inventory. Time-consuming and difficult in gathering and retrieving the inventory information from the three offices.



PROJECT CONTENT





- ✓ To develop a Staff Training Module within the existing Human Resource Management System (HRMS) under the NEC System to record staff training; and
- ✓ To develop an Inventory Module under the existing NEC System to register, keep track and manage the materials and physical assets of the centres.





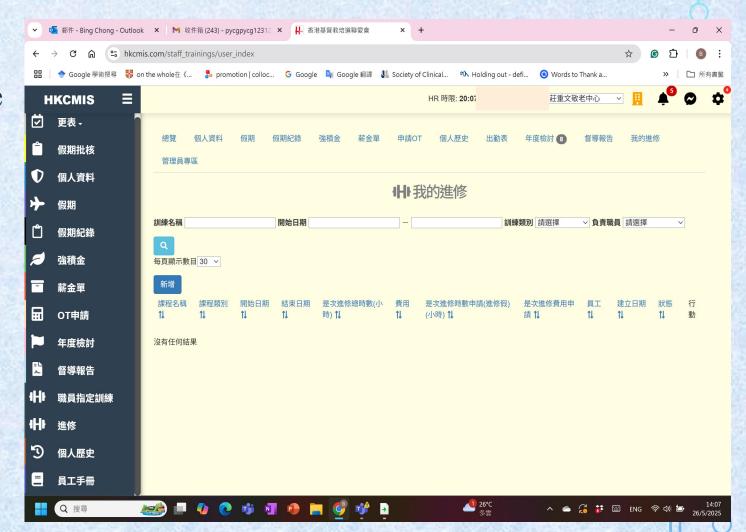
- ✓ Following the tendering/procurement process, the existing NEC contractor was engaged to implement the Inventory and Staff Training modules.
- The new Modules runs on Ubuntu with PostgreSQL as the backend database system which is installed in the virtualised server hosted by external Cloud services.

NEW FEATURES AFTER ENHANCEMENT



HRMS Staff Training Module

- Record the staff's training time, date and content;
- Process the application of staff training;
- Endorse the staff training bymanagement staff;
 - Record the cumulative training time and contents of staff members; and
 - Generate statistics / report on staff training.

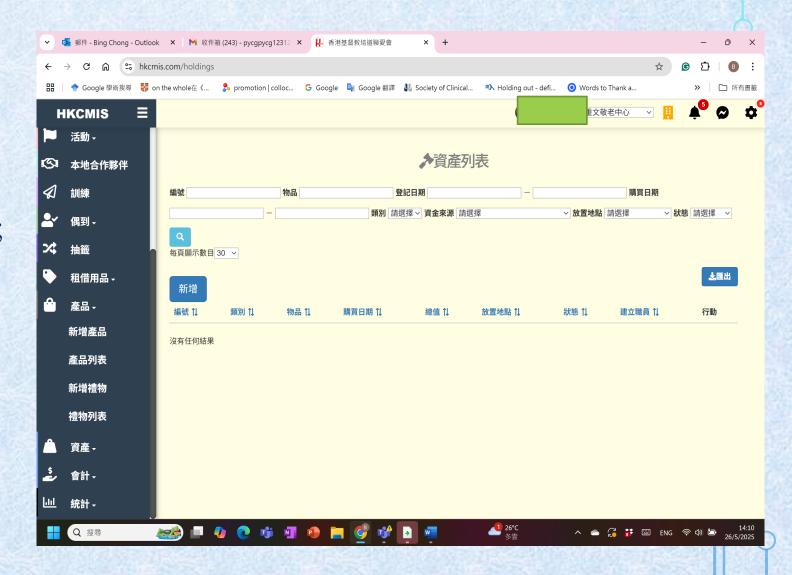






Inventory Module

- Register the materials and physical assets in centers for inventory record and management;
- Endorse the inventory records by management after checking; and
- Facilitate timely replacement and disposal of inventory.





PROJECT BENEFITS





For Staff:

- ✓ Facilitate professional development and planning for suitable training with a comprehensive individual training profile;
- ✓ Save paper in training application and record; and
- ✓ Achieve easy recording and retrieving of staff training records.

For Centre Supervisors:

✓ Facilitate effective identification and management of staff's training and development needs

ENHANCEMENT IN INVENTORY SYSTEM



For Staff:

- ✓ Facilitate efficient recording and retrieval of inventory;
- ✓ Reduce administrative efforts by having a centralised inventory record; and
- ✓ Achieve eco-friendliness with paper saving.

For Centre Supervisors:

- ✓ Enhance service delivery and monitoring with the comprehensive inventory records; and
- Enable better planning and analysis of service items required by the elderly service users.



INSIGHT/LEARNING



During application period:

- ✓ To consult the ISTB/SWD for completing the application form; and
- ✓ May consider to invite the staff with IT knowledge / background to join the meeting and discuss the project scope with the ISTB/SWD.

During project implementation:

- ✓ Maintain a timely communication with IT contractor and exercise close monitoring; and
- ✓ Set up clear project milestones and timeline for the project and conduct on-going review.

The launch of the enhanced system

- Provide training to make the staff familiar with the new features; and
- Collect feedback from staff on their experience of using the enhanced system.



- Staff's feedback
 - Small budget, large benefits
 - Good planning & preparation



Thank you