Simplified arrangement of Medical Fee Waiving

You are no longer required to bring along the Medical Waiver Certificate when visiting a doctor at public clinics or hospitals. It's so easy and convenient!

If you are the persons above, when visiting public clinics or hospitals, you will only need to:

1. tell the staff that you are the persons above; and
2. present the identity document which you used to apply for the above assistance/allowance, such as Hong Kong Identity Card, Hong Kong Birth Certificate, Certificate of Exemption, Hong Kong Entry Permit, One-way Permit, Passport or Birth Certificate of other nations, etc.

When the new arrangement is implemented, the Social Welfare Department will no longer issue Medical Waiver Certificate. Therefore, it is important to present the identity document which you used to apply for the above assistance/allowance for medical fee waiving.

Hotline: 2343 2255
Website: www.swd.gov.hk

December 2018