

## Statistics

### Number of Referrals Received for Assessments

- For 2025-26 (as at 30 September 2025), a total of 20 173 referrals were received for assessments. The distribution of source of referral is as follows:

Organisation	Service Type	No. of Referrals	Percentage
Social Welfare Department	Placement Units under Standardised Care Need Assessment Management Offices (Elderly Services)	2 354	11.7%
	Medical Social Services Unit	2 166	10.7%
	Integrated Family Service Centre	565	2.8%
	Others (e.g. Family and Child Protective Services Unit)	70	0.3%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	12 993	64.5%
	Integrated Family Service Centre	649	3.2%
Hospital Authority	Medical Social Services Unit	1 376	6.8%
<b>Total</b>		<b>20 173</b>	<b>100%</b>

### Number of Assessment Completed

- For 2025-26 (as at 30 September 2025), a total of 19 089 assessments were completed. The distribution of assessments completed is set out as follows:

Organisation	Service Type	No. of Assessments Completed	Percentage
Social Welfare Department	Standardised Care Need Assessment Management Offices (Elderly Services)	6 457	33.8%
	Medical Social Services Unit	2 245	11.8%
	Integrated Family Service Centre	732	3.8%

	Others (e.g. Family and Child Protective Services Unit)	74	0.4%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	8 842	46.3%
	Integrated Family Service Centre	567	3.0%
Hospital Authority	Medical Social Services Unit	172	0.9%
<b>Total</b>		<b>19 089</b>	<b>100%</b>

### Appeal / Pre-appeal Mediation

- For 2025-26 (as at 30 September 2025), a total of 19 referrals was received for pre-appeal mediation. Of the 19 cases referred for pre-appeal mediation, 0 case finally lodged an appeal against the assessment results. Details are as follows:

#### Cases for Pre-appeal Mediation

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	18	94.7%
Service Providers (Residential Care Institutions)	1	5.3%
Service Providers (Community Care Services Units)	0	0.0%
<b>Total</b>	<b>19</b>	<b>100%</b>

Mediation Results	No. of Cases	Percentage
Settled	19	100.0%
Not Settled	0	0.0%
Withdrawn	0	0.0%
Mediation in process	0	0.0%
<b>Total</b>	<b>19</b>	<b>100%</b>

### Appeal Cases

<b>Party Showing Disagreement towards Assessment Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Service Users	0	0%
Service Providers (Residential Care Institutions)	0	0%
Service Providers (Community Care Services Units)	0	0%
<b>Total</b>	<b>0</b>	<b>100%</b>

<b>Appeal Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Established	0	0%
Not Established	0	0%
Withdrawn	0	0%
<b>Total</b>	<b>0</b>	<b>100%</b>

### **Number of Accredited Assessors**

- As at 30 September 2025, there are a total of 2 713 trained and accredited assessors of interRAI-HC 9.3. Of them, 2 075 are serving assessors and their distribution is as follows:

<b>Organisation</b>	<b>No. of Accredited Assessors</b>	<b>Percentage</b>
Social Welfare Department	864	41.6%
Non-governmental Organisations	1 129	54.4%
Hospital Authority	82	4.0%
<b>Total</b>	<b>2 075</b>	<b>100.0%</b>