

## Statistics

### Number of Referrals Received for Assessments

- For 2025-26 (as at 31 October 2025), a total of 22 968 referrals were received for assessments. The distribution of source of referral is as follows:

Organisation	Service Type	No. of Referrals	Percentage
Social Welfare Department	Placement Units under Standardised Care Need Assessment Management Offices (Elderly Services)	2 641	11.5%
	Medical Social Services Unit	2 494	10.8%
	Integrated Family Service Centre	654	2.8%
	Others (e.g. Family and Child Protective Services Unit)	73	0.3%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	14 790	64.5%
	Integrated Family Service Centre	730	3.2%
Hospital Authority	Medical Social Services Unit	1 586	6.9%
<b>Total</b>		<b>22 968</b>	<b>100%</b>

### Number of Assessment Completed

- For 2025-26 (as at 31 October 2025), a total of 21 755 assessments were completed. The distribution of assessments completed is set out as follows:

Organisation	Service Type	No. of Assessments Completed	Percentage
Social Welfare Department	Standardised Care Need Assessment Management Offices (Elderly Services)	7 406	34.0%
	Medical Social Services Unit	2 578	11.9%
	Integrated Family Service Centre	833	3.8%

	Others (e.g. Family and Child Protective Services Unit)	78	0.4%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	10 016	46.0%
	Integrated Family Service Centre	649	3.0%
Hospital Authority	Medical Social Services Unit	195	0.9%
<b>Total</b>		<b>21 755</b>	<b>100%</b>

### Appeal / Pre-appeal Mediation

- For 2025-26 (as at 31 October 2025), a total of 19 referrals was received for pre-appeal mediation. Of the 19 cases referred for pre-appeal mediation, 0 case finally lodged an appeal against the assessment results. Details are as follows:

#### Cases for Pre-appeal Mediation

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	20	95.2%
Service Providers (Residential Care Institutions)	1	4.8%
Service Providers (Community Care Services Units)	0	0.0%
<b>Total</b>	<b>21</b>	<b>100%</b>

Mediation Results	No. of Cases	Percentage
Settled	21	100.0%
Not Settled	0	0.0%
Withdrawn	0	0.0%
Mediation in process	0	0.0%
<b>Total</b>	<b>21</b>	<b>100%</b>

#### Appeal Cases

<b>Party Showing Disagreement towards Assessment Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Service Users	0	0%
Service Providers (Residential Care Institutions)	0	0%
Service Providers (Community Care Services Units)	0	0%
<b>Total</b>	<b>0</b>	<b>100%</b>

<b>Appeal Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Established	0	0%
Not Established	0	0%
Withdrawn	0	0%
<b>Total</b>	<b>0</b>	<b>100%</b>

### **Number of Accredited Assessors**

- As at 31 October 2025, there are a total of 2 718 trained and accredited assessors of interRAI-HC 9.3. Of them, 2 079 are serving assessors and their distribution is as follows:

<b>Organisation</b>	<b>No. of Accredited Assessors</b>	<b>Percentage</b>
Social Welfare Department	866	41.7%
Non-governmental Organisations	1 131	54.4%
Hospital Authority	82	3.9%
<b>Total</b>	<b>2 079</b>	<b>100.0%</b>