

## Statistics

### Number of Referrals Received for Assessments

- For 2026-27 (as at 30 April 2026), a total of 2 899 referrals were received for assessments. The distribution of source of referral is as follows:

Organisation	Service Type	No. of Referrals	Percentage
Social Welfare Department	Placement Units under Standardised Care Need Assessment Management Offices (Elderly Services)	282	9.7%
	Medical Social Services Unit	275	9.5%
	Integrated Family Service Centre	76	2.6%
	Others (e.g. Family and Child Protective Services Unit)	5	0.2%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Home Care Services Teams and Home Care and Support Services Teams, etc)	1 995	68.8%
	Integrated Family Service Centre	96	3.3%
Hospital Authority	Medical Social Services Unit	170	5.9%
<b>Total</b>		<b>2 899</b>	<b>100%</b>

### Number of Assessment Completed

- For 2026-27 (as at 30 April 2026), a total of 2 757 assessments were completed. The distribution of assessments completed is set out as follows:

Organisation	Service Type	No. of Assessments Completed	Percentage
Social Welfare Department	Standardised Care Need Assessment Management Offices (Elderly Services)	889	32.3%
	Medical Social Services Unit	305	11.1%
	Integrated Family Service Centre	73	2.6%

	Others (e.g. Family and Child Protective Services Unit)	7	0.2%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Home Care Services Teams and Home Care and Support Services Teams, etc)	1 362	49.4%
	Integrated Family Service Centre	97	3.5%
Hospital Authority	Medical Social Services Unit	24	0.9%
<b>Total</b>		<b>2 757</b>	<b>100%</b>

### Appeal / Pre-appeal Mediation

- For 2026-27 (as at 30 April 2026), a total of 4 referrals was received for pre-appeal mediation. Of the 4 cases referred for pre-appeal mediation, 0 case finally lodged an appeal against the assessment results. Details are as follows:

#### Cases for Pre-appeal Mediation

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	3	75.0%
Service Providers (Residential Care Institutions)	0	0.0%
Service Providers (Community Care Services Units)	1	25.0%
<b>Total</b>	<b>4</b>	<b>100%</b>

Mediation Results	No. of Cases	Percentage
Settled	3	75.0%
Not Settled	0	0.0%
Withdrawn	0	0.0%
Mediation in process	1	25.0%
<b>Total</b>	<b>4</b>	<b>100%</b>

## Appeal Cases

<b>Party Showing Disagreement towards Assessment Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Service Users	0	0%
Service Providers (Residential Care Institutions)	0	0%
Service Providers (Community Care Services Units)	0	0%
<b>Total</b>	<b>0</b>	<b>100%</b>

<b>Appeal Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Established	0	0%
Not Established	0	0%
Withdrawn	0	0%
<b>Total</b>	<b>0</b>	<b>100%</b>

### **Number of Accredited Assessors**

- As at 30 April 2026, there are a total of 2 801 trained and accredited assessors of interRAI-HC 9.3. Of them, 2 104 are serving assessors and their distribution is as follows:

<b>Organisation</b>	<b>No. of Accredited Assessors</b>	<b>Percentage</b>
Social Welfare Department	889	42.3%
Non-governmental Organisations	1 130	53.7%
Hospital Authority	85	4.0%
<b>Total</b>	<b>2 104</b>	<b>100.0%</b>