

Statistics

Number of Referrals Received for Assessments

- For 2026-27 (as at 31 May 2026), a total of 5 758 referrals were received for assessments. The distribution of source of referral is as follows:

Organisation	Service Type	No. of Referrals	Percentage
Social Welfare Department	Placement Units under Standardised Care Need Assessment Management Offices (Elderly Services)	618	10.7%
	Medical Social Services Unit	579	10.1%
	Integrated Family Service Centre	177	3.1%
	Others (e.g. Family and Child Protective Services Unit)	6	0.1%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Home Care Services Teams and Home Care and Support Services Teams, etc)	3 862	67.1%
	Integrated Family Service Centre	186	3.2%
Hospital Authority	Medical Social Services Unit	330	5.7%
Total		5 758	100%

Number of Assessment Completed

- For 2026-27 (as at 31 May 2026), a total of 5 631 assessments were completed. The distribution of assessments completed is set out as follows:

Organisation	Service Type	No. of Assessments Completed	Percentage
Social Welfare Department	Standardised Care Need Assessment Management Offices (Elderly Services)	1 794	31.9%
	Medical Social Services Unit	619	11.0%
	Integrated Family Service Centre	162	2.9%

	Others (e.g. Family and Child Protective Services Unit)	9	0.1%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Home Care Services Teams and Home Care and Support Services Teams, etc)	2 804	49.8%
	Integrated Family Service Centre	183	3.2%
Hospital Authority	Medical Social Services Unit	60	1.1%
Total		5 631	100%

Appeal / Pre-appeal Mediation

- For 2026-27 (as at 31 May 2026), a total of 5 referrals was received for pre-appeal mediation. Of the 5 cases referred for pre-appeal mediation, 0 case finally lodged an appeal against the assessment results. Details are as follows:

Cases for Pre-appeal Mediation

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	4	80.0%
Service Providers (Residential Care Institutions)	0	0.0%
Service Providers (Community Care Services Units)	1	20.0%
Total	5	100%

Mediation Results	No. of Cases	Percentage
Settled	5	100.0%
Not Settled	0	0.0%
Withdrawn	0	0.0%
Mediation in process	0	0.0%
Total	5	100%

Appeal Cases

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	0	0%
Service Providers (Residential Care Institutions)	0	0%
Service Providers (Community Care Services Units)	0	0%
Total	0	100%

Appeal Results	No. of Cases	Percentage
Established	0	0%
Not Established	0	0%
Withdrawn	0	0%
Total	0	100%

Number of Accredited Assessors

- As at 31 May 2026, there are a total of 2 801 trained and accredited assessors of interRAI-HC 9.3. Of them, 2 106 are serving assessors and their distribution is as follows:

Organisation	No. of Accredited Assessors	Percentage
Social Welfare Department	888	42.2%
Non-governmental Organisations	1 133	53.8%
Hospital Authority	85	4.0%
Total	2 106	100.0%