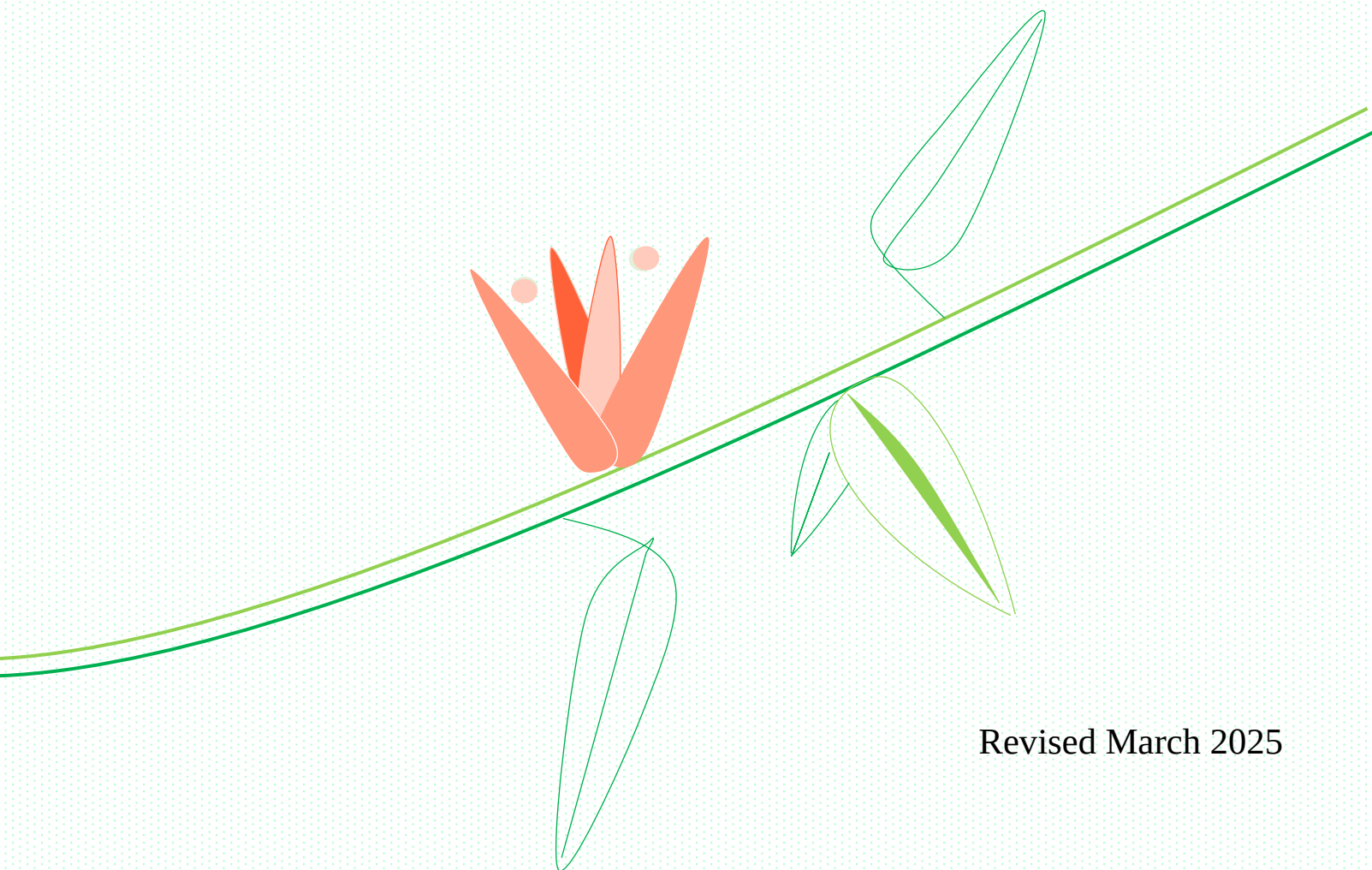


Standardised Assessment Mechanism for Residential Care Services for Persons with Disabilities

Manual of Procedures



Revised March 2025

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INTRODUCTION

About this Manual

- 1 The purpose of this manual is to provide a general depiction on the implementation of the Standardised Assessment Mechanism for Residential Care Services for Persons with Disabilities (Standardised Assessment Mechanism). This manual provides all the relevant information about the operational procedures with regard to assessments, waitlisting for residential care services, admission to residential care services units and appeal relating to the application of the Standardised Assessment Tool for Residential Care Services for Persons with Disabilities (Assessment Tool).
- 2 This manual is designed and developed for the following types of readers:
 - **assessors** recognised by the Social Welfare Department (SWD) to conduct assessment by the Assessment Tool.
 - **referrers** of the SWD, Non-governmental Organisations (NGOs) and Hospital Authority.
 - **service providers** of residential care services units for persons with intellectual/physical disabilities.

Objectives of the Standardised Assessment Mechanism

- 3 The main objectives of the Standardised Assessment Mechanism are:
 - (a) structured approach of need assessment – to adopt a standardised assessment tool to confirm the residential care service needs of persons with intellectual/physical disabilities aged 15 or above and to match them with appropriate types of services; and
 - (b) effective utilisation and management of resources – the resources will be targeted for persons with intellectual/physical disabilities aged 15 or above with residential care service needs, thereby facilitating effective service planning and resources management.

Scope of the Standardised Assessment Mechanism

- 4 The Standardised Assessment Mechanism covers all residential care services for persons with intellectual/physical disabilities aged 15 or above managed under the Central Referral System for Rehabilitation Services – Subsystem for Persons with Intellectual/Physical Disabilities (CRSRehab-IPD) as follows:
- (a) Supported Hostel (SHOS);
 - (b) Hostel for Moderately Mentally Handicapped Persons (HMMH);
 - (c) Hostel for Severely Mentally Handicapped Persons (HSMH);
 - (d) Hostel for Severely Physically Handicapped Persons (HSPH);
 - (e) Hostel for Severely Physically and Mentally Handicapped Persons (HSPH/MH); and
 - (f) Care and Attention Home for Severely Disabled Persons (C&A/SD).

The Assessment Tool

- 5 The Assessment Tool is a structured multi-dimensional assessment instrument designed to focus on four key domains, i.e. nursing care need, functional impairment, challenging behaviour and family coping. The needs so identified under the four domains will then be considered against the supportive network of family and community resources available to the Persons with Disabilities (PWDs). In addition, it also provides indication as to how PWDs' needs could be matched to appropriate types of residential care services.
- 6 In order to streamline application procedures for residential care services, the Assessment Tool is incorporated in the application form for services managed under CRSRehab-IPD. The ***CRSRehab-IPD Form 1*** is at Appendix 1.
- 7 The SWD has been conducting training workshops for social workers, enrolled/registered nurses, physiotherapists and occupational therapists on the conduction of assessments using the Assessment Tool, which shall be utilised in its entire form in order to preserve its integrity as an assessment tool.

Assessor Manual

- 8 The Assessor Manual of Assessment Tool provides information to facilitate an accurate and consistent assessment of persons with intellectual/physical disabilities. It gives information on why the items are included, their supplementary definitions and sources of information to be collected or consulted for specific items. Assessors should use the Assessor Manual alongside with the Assessment Tool and refer to the service-matching table and relevant flowcharts in recommending services for the persons with intellectual/physical disabilities after assessment. The ***Assessor Manual on Standardised Assessment on Residential Care Services for Persons with Disabilities*** is at Appendix 2.

Stakeholders

- 9 A list of major stakeholders relating to Standardised Assessment Mechanism is as follows:

Stakeholders	Descriptions
a. Referrers	Refers to any social worker/professional that makes an application to CRSRehab on behalf of their applicants for residential care services.
b. Assessors	Refers to those who have completed training on the administering of the Assessment Tool and recognised by the SWD to perform the assessment.
c. Applicants	Refers to persons with intellectual/physical disabilities aged 15 or above who have applied for residential care services under CRSRehab-IPD.
d. Residential care services units	Refers to any service unit providing residential care services to persons with intellectual/physical disabilities and receiving case referrals from CRSRehab-IPD.
e. CRSRehab-IPD	Refers to the Central Referral System for Rehabilitation Services, Subsystem for Persons with Intellectual/Physical Disabilities. It centralises the management of case application, selection and waitlisting of various subvented residential care services.

Enquiries

- 10 The SWD provides help desk service to answer queries arising from the implementation of the Standardised Assessment Mechanism. In case of doubt, please contact the help desk at 3586 3458.

For enquiries to CRSRehab-IPD, the contact telephone numbers are as follows:

Service Area	Telephone No.
Day Activity Centre (DAC) Hostel for Severely Mentally Handicapped Persons (HSMH) Hostel for Severely Physically and Mentally Handicapped Persons (HSPH/MH) Care and Attention Home for Severely Disabled Persons (C&A/SD)	3586 3809
Sheltered Workshop (SW) Integrated Vocational Rehabilitation Services Centre (IVRSC) Supported Hostel (SHOS) Hostel for Moderately Mentally Handicapped Persons (HMMH) Hostel for Severely Physically Handicapped Persons (HSPH)	3586 3826
Inactive Waitlisting Mechanism	3422 3995

PART I

Assessment Procedures

Basic Principles

- 1.1 All applications for residential care services for PWDs aged 15 or above managed under CRSRehab-IPD shall observe the basic principles guiding applications for residential care services for persons with intellectual/physical disabilities upon implementation of the Standardised Assessment Mechanism as follows:
- (a) all applicants should undergo assessment by the Standardised Assessment Tool and only those with confirmed residential care service needs will be put on the waiting list corresponding to the matched type of residential care services under CRSRehab-IPD;
 - (b) for those applicants who are already on the waiting list for residential care services under CRSRehab-IPD before 1 January 2005 (i.e. before the implementation of the Standardised Assessment Mechanism), their residential care service needs and appropriate type of services should be ascertained by Standardised Assessment upon offer of placement at the residential care services unit;
 - (c) re-assessment should be conducted whenever there are significant changes in the applicants' family condition, disabilities or functioning level that might affect the residential care service need of the applicants;
 - (d) Standardised Assessments must be conducted by assessors who have received training on the administering of Standardised Assessment Tool and recognised by the SWD to perform the duties; and
 - (e) the latest assessment result will supersede the former assessment results administered on the same applicant.

Use of CRSRehab-IPD Form 1

- 1.2 Standardised Assessments should be conducted and recorded using CRSRehab-IPD Form 1, which is applicable to the following conditions:
- (a) all new applications for residential care services managed under CRSRehab-IPD;
 - (b) applicants who are selected for residential placement; and
 - (c) change of the applicants' condition on any of the four key domains, i.e. nursing care need, functional impairment, challenging behaviour and family coping.
- 1.3 The referrer and the assessor should normally be the same person. In case there is need for inviting other assessor to conduct the assessment, the referrer is required to fill in Part I & II of the Form 1 and pass it to the assessor for conducting assessment, i.e. completing Part III to VII. The assessor should put down his/her name and assessor code at the end of Part VII. Otherwise, the assessment will be invalid.
- 1.4 Part VIII "Placement Arrangement" is to be completed with the service(s) applied corresponding to the type of service recommended to the applicant in Part VII E2. This part should be completed by the referrer. The referrer should choose **one service type only**, i.e. either Day Training, Residential Care Services or Day and Residential Care Services, except for those choosing Sheltered Workshop/Integrated Vocational Rehabilitation Services Centre and Supported Hostel.

Applicants on the Waiting List for Residential Care Services

- 1.5 There are two categories of applicants on the waiting list for residential care services under CRSRehab-IPD, i.e. "applicants on the Active Waiting List (AWL)" and "applicants on the Inactive Waiting List (IWL)":
- (a) "Applicants on the AWL" refers to applicants who are actively awaiting allocation of residential care services.
 - (b) "Applicants on the IWL" refers to applicants who have applied for deferred allocation of residential care services. As long as they are on the IWL, they will not be offered any residential placement.

Handling of New Applications

- 1.6 Upon implementation of the Standardised Assessment Mechanism on 1 January 2005, new applicant who would like to waitlist for residential care services under CRSRehab-IPD is required to undergo Standardised Assessment to confirm his/her residential care service needs and appropriate types of services before making an application to CRSRehab-IPD:
- (a) applicant requesting residential care services for the first time – he/she may approach referrer of Integrated Family Service Centres, Medical Social Services Units, Special Schools or rehabilitation services units to raise his/her requests;
 - (b) existing user of day rehabilitation services who has not yet been waitlisted for any residential care services – he/she may raise his/her request to referrer who is normally the social worker of the day rehabilitation service unit where he/she is receiving training;
 - (c) existing user of residential care services who is in need of other type of residential care services due to change in his/her condition such as nursing care needs but currently does not have a responsible caseworker – he/she may raise his/her request to referrer who is normally the social worker of the residential care service unit where he/she is residing; and
 - (d) applicant who is only on the waiting list of single day services under CRSRehab-IPD – he/she may approach his/her referrer concerned to raise request for residential care service.
- 1.7 Upon receiving the applicant's request, the referrer should:
- (a) explain to the applicant/family member(s)/carer(s)/guardian the criteria of application for rehabilitation services via the "Notes of Application for Rehabilitation Services Applicable to CRSRehab-IPD" (Appendix 2a of CRSRehab-Manual of Procedures) and request him/her/them to sign on the lower portion of the Notes for acknowledgement. The Notes should be retained by the referrer on file for record purpose.
 - (b) make sure that the applicant has report(s) from relevant professional(s) confirming his/her disabilities. Otherwise, the referrer should arrange the applicant to undergo assessment(s) by relevant professional(s) (please refer to paragraph 2.1 for details on report(s) required);
 - (c) check with CRSRehab-IPD to see if the applicant is already on the AWL/IWL for residential care services, and if so, the type of services the applicant is waitlisting for; and

- (d) if the applicant is already known to other referrer(s), he/she should discuss with the referrer(s) concerned to sort out who will follow up the applicant's residential care service needs. If change of referrer is required, the original referrer should submit CRSRehab-IPD Form 3 to notify CRSRehab.
- 1.8 Referrer should inform the applicant/family member(s)/carer(s)/guardian the Standardised Assessment Mechanism and obtain the applicant's consent for data collection and transfer of data to concerned parties for the purposes of assessment and application for residential care services.

Handling of Applications already on the Active Waiting List of Residential Care Services

- 1.9 Applicant already on the AWL of residential care services might have to undergo Standardised Assessment under the following circumstances:
- (a) The applicant is selected for admission to residential care service.
 - (b) The applicant's family condition, disabilities or functioning level has been significantly changed that may affect the residential care service need of the applicant.
 - (c) The applicant is recommended for application for priority placement.
- 1.10 Before arranging the applicant for Standardised Assessment, the referrer should explain to the applicant/family member(s)/carer(s)/guardian about the application criteria for rehabilitation services and the Standardised Assessment Mechanism via the "Notes of Application for Rehabilitation Services Applicable to CRSRehab-IPD" and obtain his/her/their consent for data collection and data transfer to concerned parties for the purpose of assessment and application for residential care services.
- (a) If the applicant is offered a residential/paired day and residential placement but refuses to receive Standardised Assessment, the referrer should clarify with him/her the purpose of the assessment. Besides, the referrer has to explain to the applicant/family member(s)/carer(s)/guardian about the IWL.
 - (b) If the applicant opts to the IWL, the referrer is not required to conduct the assessment but to inform CRSRehab-IPD via CRSRehab-IPD Form 7.

- (c) If the applicant refuses to undergo the assessment and declines to opt to the IWL, the referrer should explain to the applicant/family member(s)/carer(s)/guardian that the applicant would be removed from the waiting list, and he/she has to apply afresh if he/she has residential care service needs in future. If the applicant still decides not to receive the assessment, the referrer should reply CRSRehab-IPD via Form 7.

Handling of Applications on the Inactive Waiting List of Residential Care Services

- 1.11 In applying for return to AWL, applicant on the IWL is required to undergo Standardised Assessment only when his/her family condition, disabilities or functioning level has been significantly changed that may affect his/her residential care service need. For applicant on the IWL having no significant change on his/her health condition with his/her original type of service(s) being waitlisted correspondingly matched with his/her service needs, the referrer is only required to conduct assessment on the family coping condition of the applicant and to inform CRSRehab-IPD via CRSRehab-IPD Form 1D.
- 1.12 The procedures in arranging the Standardised Assessment for applicant on the IWL is similar to that for the applicant on the AWL. Nonetheless, the referrer has to explain to the applicant/family member(s)/carer(s)/guardian that conducting Standardised Assessment is intended for appropriate service matching commensurate with the applicant's service needs.

Standardised Assessment

- 1.13 Before arranging the applicant for Standardised Assessment, the referrer should make sure that the applicant's health, medical and social conditions are stable and suitable for assessment.
- 1.14 Assessor should normally be the referrer of the case. In case the referrer has not received assessor training, the Officer-in-charge should arrange an assessor within the referring unit to conduct the assessment. If there is no assessor available within the referring unit, the Officer-in-charge should enlist assistance from other service units of the same organisation as far as possible to conduct the assessment.
- 1.15 Assessor is required to refer to the Assessor Manual on Standardised Assessment on Residential Care Services for Persons with Disabilities when conducting the assessments, which should be completed **within 2 weeks** under normal circumstances.
- 1.16 Assessor should conduct the assessment in an environment where the applicant is most familiar with, such as his/her place of residence and school, and collect information from family member(s), carer(s), medical and health professional(s), etc. wherever necessary.
- 1.17 After assessment, assessor is required to inform the applicant/family member(s)/carer(s)/guardian the preliminary assessment results, including the service(s) matched for the applicant. He/She should also inform the applicant that the assessment result will be confirmed after auditing by CRSRehab-IPD. The referrer should then complete Part VIII of the Form 1 with the service(s) applied corresponding to the type of service recommended to the applicant in Part VII E2.
- 1.18 All completed Form 1, **including those cases assessed having no residential care service need**, should be sent to CRSRehab-IPD for auditing and statistical purposes. CRSRehab-IPD will seek clarification with the referrer in case of doubt. After recording of data, for those applicants who have been put on the waiting list, the CRSRehab-IPD Form 1 would be returned to the referrer together with CRSRehab-IPD Form 1A - Confirmation of Registration, Form 1B - Notification of Registration for Rehabilitation Services and Annex to CRSRehab-IPD Form 1B - Notification of Assessment Result. For those applicants with no residential care service need, the CRSRehab-IPD Form 1 would be returned to the referrer with Annex to CRSRehab-IPD Form 1B and Form 1C.

PART II

Service Waitlisting

New Applicants

- 2.1 The referrer should submit the completed CRSRehab-IPD Form 1 together with the following document(s) to CRSRehab-IPD:

Disability Group	Assessment to be Conducted by
Persons with Intellectual Disabilities	Clinical psychologist (CP) or educational psychologist (EP) conducted after 6 years of age. [#]
Persons with Physical Disabilities*, Visual/Hearing Impairment and Visceral Disabilities	Medical practitioner, ophthalmologist, audiologist, etc.

Intellectual Report for Persons with Intellectual Disabilities issued by medical officer is not accepted. The referrer has to provide a valid Intellectual Report with assessment done after 6 years of age when placement is offered. To avoid delay in registration of the applicant to the required services, CRSRehab-IPD will accept an Intellectual Report with assessment done under 6 years of age as a valid document for **case registration** when fresh CRSRehab-IPD Form 1 is submitted for the first time. For applicants assessed with mild or moderate intellectual disabilities with assessment done under 6 years of age, the referrer should arrange intellectual re-assessment for them as soon as possible so as to ensure that a valid Intellectual Report with assessment done after 6 years of age be ready at the time when a placement is offered. For applicants assessed with severe or profound intellectual disabilities with assessment done under the age of 6, they are not compulsory to receive intellectual re-assessment and their intellectual reports (assessment done under 6 years of age) are accepted as valid documents for case processing upon selection for placement.

* The referrer has to provide the Medical Report when applying for service for Persons with Physical Disabilities.

- 2.2 If the applicant would like to apply for the following service(s), the referrer may have to submit additional document(s) together with the CRSRehab-IPD Form 1:

	Application for DAC	Application for SW/IVRSC
Mild Intellectual Disability	Report from Occupational Therapist/Physiotherapist done within 12 months before submission of the application, or CP/EP with assessment done after 6 years of age	Report from Occupational Therapist/Physiotherapist done within 12 months before submission of the application, or CP/EP with assessment done after 6 years of age

	Application for DAC	Application for SW/IVRSC
Moderate Intellectual Disability	Report from Occupational Therapist/Physiotherapist done within 12 months before submission of the application, or CP/EP with assessment done after 6 years of age	Not required
Severe or Profound Intellectual Disability	Not required	Not applicable
Physical Disability only	Not applicable	Not required

- 2.3 For applicant with residential care service needs confirmed, CRSRehab-IPD will register the applicant on the appropriate waiting list and return CRSRehab-IPD Form 1A, Form 1B and Annex to CRSRehab-IPD Form 1B together with the original Form 1 to the referrer to confirm the registration. Referrer should inform the applicant/family member(s)/carer(s)/guardian the confirmed assessment result by issuing Annex to CRSRehab-IPD Form 1B - Notification of Assessment Result together with the Form 1B. The applicant's **date of application** for residential care service will be the date on which CRSRehab-IPD receives the completed CRSRehab-IPD Form 1.
- 2.4 For applicant assessed with no residential care service need, CRSRehab-IPD will register the assessment result and return CRSRehab-IPD Form 1C and the original Form 1 to the referrer to reject the application. Referrer should inform the applicant/family member(s)/carer(s)/guardian the confirmed assessment result by issuing Annex to CRSRehab-IPD Form 1B - Notification of Assessment Result and suggest/arrange other appropriate service(s), such as day training programmes or community support services for him/her.

Handling of Applications Selected for Residential Placement

2.5 If the applicant/family member(s)/carer(s)/guardian accept the residential placement offered, the referrer should conduct Standardised Assessment for the applicant and to take action in regard to the following scenarios:

(A) Result matched with the applied residential care service

- ◆ The referrer should arrange the applicant for completing the Medical Enquiry Form (MEF) (Annex to CRSRehab - IPD Form 7) as specified in the *Manual of Procedures for Central Referral System for Rehabilitation Services (CRSRehab)* and forward the following completed documents to CRSRehab-IPD for endorsement and placement arrangement within 3 weeks:
 - (i) CRSRehab-IPD Form 1 and Form 7;
 - (ii) Case summary;
 - (iii) CP/EP report with indication on intellectual disability and assessment conducted on or above six years old (for the applicant with intellectual disability) or Medical Report with indication on the applicant's physical disability, diagnosis and mobility level (for the applicant with physical disability);
 - (iv) MEF (to be submitted to the rehabilitation unit concerned directly) and
 - (v) Other essential documents.
- ◆ CRSRehab-IPD, after auditing and registering the assessment results, will return Form 1A, Form 1B and Annex to CRSRehab-IPD Form 1B - Notification of Assessment Result to the referrer and forward the documents to the residential care services unit concerned.
- ◆ The referrer should inform the applicant/family member(s)/carer(s)/guardian the confirmed assessment result and placement arrangement by Annex to CRSRehab-IPD Form 1B - Notification of Assessment Result together with Form 1B.

(B) Result indicating other type of residential care service

- ◆ The referrer should forward the completed Form 1 to CRSRehab-IPD for endorsement and updating of the type of residential care service waitlisted and location preference for the applicant. A Form 7 to decline the placement offered is also required.
- ◆ CRSRehab-IPD will audit and register the assessment result, put the applicant on the appropriate waiting list, and return Form 1A, Form 1B and Annex to CRSRehab-IPD Form 1B - Notification of Assessment Result together with the original Form 1 to the referrer to confirm change of service waitlisted.

- ◆ The referrer should inform the applicant/family member(s)/carer(s)/guardian the confirmed assessment result and change of service waitlisted by Annex to CRSRehab-IPD Form 1B - Notification of Assessment Result and the Form 1B to them for reference.
- ◆ The applicant's date of application will remain intact.

(C) Result indicating no residential care service need

- ◆ The referrer should forward the completed Form 1 to CRSRehab-IPD for endorsement.
- ◆ CRSRehab-IPD will audit, register the assessment results and remove the name of the applicant from the waiting list. CRSRehab-IPD Form 1C, Form 4 and the original Form 1 will be returned to the referrer.
- ◆ The referrer should inform the applicant/family member(s)/carer(s)/guardian the confirmed assessment result by Annex to CRSRehab-IPD Form 1B - Notification of Assessment Result, and suggest/arrange other appropriate services, such as day training programmes or community support services for them.

2.6 If the applicant/family member(s)/carer(s)/guardian choose to defer admission to residential care services and opt to the IWL, the following procedures should be followed:

- ◆ The referrer should forward Form 7 to CRSRehab-IPD to decline the residential placement offered and to request transferring the applicant to the IWL. CRSRehab-IPD will transfer the applicant to the IWL and cancel the residential placement offered. CRSRehab-IPD Form 4A together with an Annex to CRSRehab-IPD Form 4A (Acknowledgment on Transfer to IWL) will be sent to the referrer to confirm the applicant has been transferred to IWL.
- ◆ If the applicant would like to have allocation of day placement first while transferring the application for residential care service to the IWL, the referrer should forward Form 7 to CRSRehab-IPD to decline the placement offered and to indicate on the same Form 7 requesting allocation of day placement first. CRSRehab-IPD will then cancel the residential placement offered, activate the application of day services for the applicant, and transfer the applicant to the IWL. CRSRehab-IPD Form 4A together with an Annex to CRSRehab-IPD Form 4A will be sent to the referrer to confirm the applicant has been transferred to IWL. CRSRehab-IPD Form 1A and Form 1B indicating the activation of the waitlisting for day services will also be enclosed.

- ◆ The referrer should forward the Annex to CRSRehab-IPD Form 4A (and Form 1B if appropriate) to the applicant/family member(s)/carer(s)/guardian for retention.
- ◆ The date of application of the applicant will be retained. No residential placement would be offered to the applicant as long as he/she is on the IWL. In case the applicant has changes in family condition, disabilities or functioning level, he/she can approach his/her referrer for re-assessment. He/She will be put back to the AWL with the original application date retained. The applicant may also indicate his/her choice of returning to the AWL upon annual case review by the referrer. For details on the handling of applications transferring to and from the IWL, please refer to the Manual of Procedures for CRSRehab.

Handling of Part VII E3 of CRSRehab-IPD Form 1

- 2.7 Part VII E3 of Form 1 is a provision for assessors to specify situations that are not covered in the assessment but may affect assessment on the applicant's residential care service needs and/or the service matching results. This provision is to cater for special case situation that might deserve discretion in the arrangement of residential placement not directly follows the assessment and/or service matching results. For instance, the assessment result indicates service matching of "low care level home", e.g. Supported Hostel, but the assessor considers the applicant to be more suitable for admission to "a medium care level home", e.g. Hostel for Moderately Mentally Handicapped Persons, or vice versa¹.
- 2.8 If such situations are unveiled, the assessor is required to consider factors such as the overall medical condition and nursing care needs of the applicant, views of the applicant/family member(s)/carer(s)/guardian, assessment of relevant professionals such as medical practitioner/clinical or educational psychologist/occupational therapist/physiotherapist, etc. Should assessment from other professional(s) be required, the assessor has to seek advice/support from relevant party/parties as appropriate. For case justified on medical grounds, medical certificate/report should be sought. For reference, please refer to CRSRehab-IPD Form 1E - Medical Enquiry Form for Application of Part VII E3 of MPH Form 1 (template).

¹ For example: for applicant with severe intellectual disability with tube feeding who requests admitting to Care and Attention Home for Severely Disabled Persons (C&A/SD) instead of infirmary service can also apply this provision.

- 2.9 In filling Form 1, the assessor should specify the details and the residential care services recommended to the applicant in Part VII E3, and seek endorsement from Assistant District Social Welfare Officer/SWD, or Agency Head/Service Coordinator of NGO unit, or School Principal of special school. The referrer should then complete Part VIII of the Form 1, with the applied residential care services corresponding to the services recommended in Part VII E3, and submit to CRSRehab-IPD for approval, together with other supporting document(s).
- 2.10 CRSRehab-IPD will examine each application on individual case merits², approve/disapprove the recommendation in Part VII E3, and reply the referrer by Forms 1A, 1B and 1C where necessary. The referrer shall then explain to the applicant/family member(s)/carer(s)/guardian the result.

Disagreement on Assessment Results

- 2.11 In case the applicant/family member(s)/carer(s)/guardian disagree with the assessment results, the referrer should explain to the applicant/family member(s)/carer(s)/guardian the appeal channel available under the Standardised Assessment Mechanism. The applicant/family member(s)/carer(s)/guardian may lodge an appeal in writing to the Secretariat to the Appeal Panel for Standardised Assessment for Residential Care Services for Persons with Disabilities.
- 2.12 For applicant who has difficulties in lodging an appeal, the referrer should provide assistance as far as possible so that the right of the applicant to appeal is safeguarded. For details of the appeal mechanism, please refer to Part IV.

² For applicant with severe intellectual disability with tube feeding, apart from the considering factors mentioned at para. 2.9 above, medical assessment on the applicant's suitability for care under C&A/SD and social grounds / special family circumstances as assessed by the Referring Worker will also be considered.

Case Review

- 2.13 Though there is no fixed valid period for the assessment result, the referrer is advised to review whether the applicant has any changes in services needs periodically after the applicant is put on the waiting list.
- 2.14 In conducting case review, the referrer may make reference to the following circumstances that may render re-assessment necessary:
- (a) significant change in physical health condition or need for nursing/personal care;
 - (b) increase or decrease in challenging or uncontrollable behaviours;
 - (c) significant change in physical or psychological condition of the primary carers;
 - (d) change in family circumstances leading to different caring pattern for the applicants; and
 - (e) any significant event, e.g. abuse or neglect incident concerning the applicants or family members.
- 2.15 In case there is/are significant change(s) in the applicant's family condition, disabilities or functioning level, the referrer may have to conduct the Standardised Assessment again by using Form 1. Please refer to paragraph 1.13 to 1.18 above for procedures in conducting the Standardised Assessment.
- 2.16 When the review indicates that the applicant is in need of change in residential care service types, the referrer should forward the completed Form 1 to CRSRehab-IPD for auditing and updating the changes.
- 2.17 In case the review indicates that the applicant does not have residential care service need, the name of the applicant will be removed from the waiting list. The applicant is required to apply afresh if he/she has residential care service needs in future.
- 2.18 For applicant who would like to opt to the IWL, the referrer is only required to submit Form 3 to CRSRehab-IPD while submission of Form 1 is not required. For details of managing cases transferring from the AWL of Residential Care Service to the IWL and vice versa, please refer to paragraph 2.12 to 2.17 of the Manual of Procedures for CRSRehab

PART III

Service Admission

Admission of Cases

- 3.1 Since the Assessment Tool provides multi-dimensional assessment to the applicants in areas of nursing care need, functional impairment, challenging behaviour and family coping and matches their needs with appropriate level and categories of residential care services, the residential care service units should be able to admit cases readily and speedily.
- 3.2 In case the residential care service units find any discrepancies between the assessment results and the applicants' actual situation, which may nullify the assessors' recommendation on residential care services, the residential care service units concerned should seek clarification with the referrers.
- 3.3 The referrer should then review the case and consider if re-assessment is required according to procedures in paragraph 1.13 to 1.18 and paragraph 2.5. In case there is need for change of service waitlisted, the residential care services units should return the case with relevant documents to CRSRehab-IPD together with CRSRehab-IPD Form 9.

PART IV

Appeal

Scope of Appeal

- 4.1 Applicant/family member(s)/carer(s)/guardian who disagree to the Standardised Assessment results in respect of the applicant's application for residential care services under CRSRehab-IPD may lodge appeal in writing to the Secretariat to the Appeal Panel for Standardised Assessment for Residential Care Services for Persons with Disabilities (Appeal Panel).
- 4.2 The referrer should introduce the appeal channel clearly to the applicant/family member(s)/care(s)/guardian. A ***Guide to Appeal*** has been prepared at Appendix 3 for applicant/family member(s)/carer(s)/guardian's reference.
- 4.3 Appeals can be lodged directly to the Secretariat to the Appeal Panel at the following address using ***CRSRehab-IPD Form A1*** (Appendix 4):

**Secretariat to the Appeal Panel for Standardised Assessment
for Residential Care Services for Persons with Disabilities**

**Rehabilitation and Medical Social Services Branch
(Cheung Sha Wan Office)**

Social Welfare Department

**6/F, West Coast International Building, 290-296 Un Chau Street,
Sham Shui Po, Kowloon**

Objectives of the Appeal Panel

- 4.4 The main objectives of the Appeal Panel are:
 - (a) to make recommendation on whether the appeal cases are established or not; and
 - (b) to recommend suitable service plan(s) or any other follow up actions for the applicants concerned.

Terms of Reference of the Appeal Panel

- 4.5 The general Terms of Reference of the Appeal Panel are:
- (a) to consider appeal cases and decide if the appeal is established or not;
 - (b) to recommend suitable service plan(s) or follow up actions for the applicants concerned.

Membership of the Appeal Panel

- 4.6 The Appeal Panel, chaired by Assistant Director (Rehabilitation and Medical Social Services) of SWD, consists of government officials and representative from the welfare sector, the health sector, or the parents' groups. There is no fixed composition or term of appointment of the membership. The Appeal Panel will be formed only when there is a case to hear, and will be dismissed when resolution of the appeal case is done.
- 4.7 Each Appeal Panel meeting will consist of four persons, including:
- (a) The Chairperson;
 - (b) Assistant District Social Welfare Officer of district concerned ³ overseeing rehabilitation services;
 - (c) Senior Social Work Officer of Rehabilitation and Medical Social Services Branch overseeing the Standardised Assessment Mechanism for Residential Care Services for Persons with Disabilities; and
 - (d) A representative from the welfare sector/health sector/parents' groups forming a quorum to consider the appeal cases. The Chairperson will have the discretion to appoint members from the welfare sector/health sector/parents' groups before the meeting. Suitable local stakeholders, members of district coordinating committees, local leaders with experience on rehabilitation services, etc. may be considered for invitation to form the membership when an Appeal Panel is called upon.
- 4.8 The Secretary is responsible for providing secretarial support to the Appeal Panel, including:
- (a) to coordinate the Appeal Panel meeting;
 - (b) to record the deliberations and conclusion of the meeting; and
 - (c) to notify the applicant/family member(s)/carer(s)/guardian in writing of the decision and recommendation of the Appeal Panel.

³ The residential district of the applicant concerned.

Decision of the Appeal Panel

- 4.9 The Appeal Panel can decide with reference to the following areas:
- (a) whether the assessment is complete;
 - (b) whether the necessary information is properly gathered, verified and considered during assessment;
 - (c) whether the assessment is accurate;
 - (d) whether there is any change in the circumstances of the applicant's case after assessment;
 - (e) whether the rehabilitation service matched can cater commensurate care for the applicant; and
 - (f) are there any justifiable reasons for appeal.

Filing Appeal

- 4.10 An appeal must be lodged within 6 weeks from the date of Annex to CRSRehab-IPD Form 1B - Notification of the Assessment Result. The referrer should inform the applicant/family member(s)/carer(s)/guardian the appeal procedures and assist them in lodging their appeals, if necessary.
- 4.11 Within 2 days upon receiving the applications of appeal, the Secretariat to the Appeal Panel will issue an acknowledgement **CRSRehab-IPD Form A2** (Appendix 5) to the applicant/family member(s)/carer(s)/guardian with a copy to the referrer for information. The Secretariat may also contact the latter to clarify the reasons of appeal.

Mediation

- 4.12 The Secretariat to the Appeal Panel will first arrange the applicant/family member(s)/carer(s)/guardian concerned for mediation by a multi-disciplinary team with experienced social workers and health care professionals. The objective of mediation is to provide an opportunity to clarify and settle the disagreement on the assessment result at the initial stage if a case is not necessarily resorting to the Appeal Panel for resolutions. Such effort is important to facilitate the applicant to acquire suitable services as early as possible.

- 4.13 The mediation team may take the following actions:
- (a) clarification of disagreed areas or the assessment results;
 - (b) exploration of whether there are significant factor(s) or sudden changes in respect of the applicant that may affect his/her service need, and conduct re-assessment if necessary, and
 - (c) discussion with relevant parties with a view to resolving the disagreement.
- 4.14 The mediation team will normally complete the mediation process within 15 working days from the date of receiving the request for appeal and submit a record by **CRSRehab-IPD Form A3** (Appendix 6) to the Secretariat to the Appeal Panel. If the disagreement is settled, the Secretary will then forward the mediation result to the Chairman of the Appeal Panel for endorsement to dispose the appeal application and notify the applicant/family member(s)/carer(s)/guardian of the appeal result by **CRSRehab-IPD Form A4** (Appendix 7) with a copy to the referrer for follow up.
- 4.15 In case disagreement cannot be settled by mediation, the case will be brought up to the Appeal Panel for consideration.

Appeal Panel Meeting

- 4.16 An appeal should be considered by the Appeal Panel within 6 weeks from the date of receiving lodgment of appeal. The applicant/family member(s)/carer(s)/guardian will be invited by the Appeal Panel Meeting to present his/her/their views. The Appeal Panel will also invite the assessor concerned and representative from the mediation team to attend the meeting. As the Appeal Panel meeting will not discuss laws and not be held in a legalistic manner, legal representation for the applicant/family members(s)/carer(s)/guardian will not be considered.
- 4.17 The Secretary will inform the applicant/family member(s)/carer(s)/guardian the date of meeting by **CRSRehab-IPD Form A5** (Appendix 8) by mail 3 weeks before the meeting, with a copy to the referrer for information. The applicant/family member(s)/carer(s)/guardian should indicate if he/she/they are unable to attend the meeting within 2 weeks from the date of issuing the form. If the applicant/family member(s)/carer(s)/guardian is/are unable to attend the scheduled meeting with justifications, the Secretariat may consider scheduling another date of meeting (once only). In case the applicant/family member(s)/carer(s)/guardian is/are unable to attend that meeting again, the Appeal Panel will proceed with the meeting in his/her/their absence.

- 4.18 If the applicant/family member(s)/carer(s)/guardian does/do not respond to the invitation to the meeting, the Appeal Panel will interpret that he/she/they does/do not want to attend the meeting and proceed with discussing the case in their absence.
- 4.19 At the beginning of the meeting, the Secretary will ask Members of the Appeal Panel to indicate whether they have any working relationship or private relationship with the applicant/family member(s)/carer(s)/guardian or the assessor concerned. If such situation is found, the Member(s) involved will be required to declare neutrality before discussing the case and making recommendations by using **CRSRehab-IPD Form A6** (Appendix 9).
- 4.20 The Secretary will also document the deliberation and discussion in the meeting by using **CRSRehab-IPD Form A7** (Appendix 10). The Appeal Panel has the power to adjourn the meeting or postpone the decision as appropriate.
- 4.21 The Appeal Panel should provide opportunities for all parties concerned to express their views and clarify their doubts, and they should consider all the information gathered and views expressed. Where the Members cannot reach a consensus on an appeal, the decision of the simple majority would be followed.
- 4.22 The Chairperson will make the conclusion of the appeal cases. The decision of the Appeal Panel is final. Whether the appeals are established or not, the Appeal Panel may recommend service plan/follow up actions for the applicants.

Notification of Results

- 4.23 The Secretary will notify the applicant/family member(s)/carer(s)/guardian in writing of the decision and recommendation of the Appeal Panel by **CRSRehab-IPD Form A4** (Appendix 7) with a copy to the referrer. Appeal lodged by the applicant/family member(s)/carer(s)/guardian should normally be settled within 3 months including the time required for mediation. Upon receiving the copy of the Form A4, the referrer should contact the applicant/family member(s)/carer(s)/guardian as soon as possible to follow up the recommendations as appropriate, including change of services applied for.

Appendices

- Appendix 1 CRSRehab-IPD Form 1 - Application for Day/Residential Care Services and Standardised Assessment Tool for Residential Care Services for Persons with Intellectual/Physical Disabilities
康復服務中央轉介系統 – 智障／肢體傷殘人士子系統
表格 1 - 日間訓練／住宿服務申請及殘疾人士住宿服務評估工具
- Appendix 2 殘疾人士住宿服務評估工具評估員手冊（修訂）
- Appendix 3 殘疾人士住宿服務評估上訴簡介
- Appendix 4 CRSRehab-IPD Form A1 - Appeal to the Appeal Panel for Standardised Assessment for Residential Care Services for Persons with Disabilities
康復服務中央轉介系統 – 智障／肢體傷殘人士子系統
表格 A1 - 殘疾人士住宿服務評估上訴申請書
- Appendix 5 CRSRehab-IPD Form A2 - Acknowledgement of Receipt
康復服務中央轉介系統 – 智障／肢體傷殘人士子系統
表格 A2 - 接獲上訴申請通知書
- Appendix 6 CRSRehab-IPD Form A3 - Record of Mediation
- Appendix 7 CRSRehab-IPD Form A4 - Notification of Appeal Result
康復服務中央轉介系統 – 智障／肢體傷殘人士子系統
表格 A4 - 上訴結果通知書
- Appendix 8 CRSRehab-IPD Form A5 - Notification of Appeal Panel Meeting
康復服務中央轉介系統 – 智障／肢體傷殘人士子系統
表格 A5 - 上訴會議通知書
- Appendix 9 CRSRehab-IPD Form A6 - Declaration of Interests
康復服務中央轉介系統 – 智障／肢體傷殘人士子系統
表格 A6 - 利益申報表
- Appendix 10 CRSRehab-IPD Form A7 - Record of Appeal Panel Meeting

【RESTRICTED】

Central Referral System for Rehabilitation Services – Subsystem for Persons with Intellectual/Physical Disabilities
**Application for Day^{Note 1}/Residential Care Services^{Note 2} and Standardised Assessment Tool
for Residential Care Services for Persons with Disabilities**
I. Personal Particulars

1. Name	(English)	(Chinese)
2. Sex/Date of Birth	☐ Male ☐ Female / (dd) (mm) (yyyy)	
3. HKID No.	, or Certificate of Exemption:	
4. Correspondence Address & Tel. No.	Address:	Tel. No.:
5. Residential District	<u>Hong Kong & Islands:</u> ☐ Central & Western ☐ Wan Chai ☐ Eastern ☐ Southern ☐ Islands <u>Kowloon:</u> ☐ Kwun Tong ☐ Wong Tai Sin ☐ Kowloon City ☐ Mongkok ☐ Yau Ma Tei ☐ Sham Shui Po ☐ Tseung Kwan O ☐ Sai Kung <u>New Territories:</u> ☐ Sheung Shui & Fanling ☐ Ma On Shan ☐ Shatin ☐ Tai Po ☐ Yuen Long ☐ Tuen Mun ☐ Tin Shui Wai ☐ Tsuen Wan ☐ Kwai Chung & Tsing Yi	
6. Service Receiving (may choose more than one item)	☐ Nil ☐ Special School ☐ Boarding Section of Special School Community support: ☐ District Support Centre ☐ Respite Services ☐ Integrated Home Care Services ☐ Others, please specify: Day training: ☐ Integrated Vocational Rehabilitation Services Centre ☐ Sheltered Workshop ☐ Supported Employment Training for Persons with Disabilities ☐ Day Activity Centre Residential care service : ☐ Private Hostel ☐ Self-financed Rehabilitation Hostel ☐ Supported Hostel ☐ Hostel for Moderately Mentally Handicapped Persons ☐ Hostel for Severely Mentally Handicapped Persons ☐ Hostel for Severely Physically Handicapped Persons ☐ Care and Attention Home for Severely Disabled Persons Medical treatment: ☐ Psychiatric In-patient ☐ Non-Psychiatric In-patient ☐ Day Hospital ☐ Out-patient clinic, please specify:	

II. Disability

1. Physical Disability	☐ No physical disability (please proceed to Item 2) ☐ Quadriplegia ☐ Paraplegia ☐ Hemiplegia ☐ Cerebral palsy ☐ Loss of upper or lower limbs ☐ Loss of hand/foot or finger/toe ☐ Others, please specify:
2. Intellectual Disability	☐ No intellectual disability ☐ Profound ☐ Severe ☐ Moderate ☐ Mild Date of psychological assessment: (dd) (mm) (yyyy)
3. Other Disability (may choose more than one item)	☐ Speech impairment ☐ Deaf / Hearing impairment ☐ Visual impairment (☐ Blind/ ☐ Partially impaired) ☐ Autism ☐ Down Syndrome ☐ Mental illness, please specify: ☐ Other, please specify:
4. Illness/Health Problem	Please specify if any:
5. Mobility	☐ Walk unaided ☐ Walk with escort ☐ Walk with aid ☐ Wheelchair bound ☐ Bed ridden
6. Ability to Climb Stairs/Slope	☐ Capable to climb stairs/slope by self ☐ Climb stairs/slope with other's assistance ☐ Unable to climb stairs/slope even with other's assistance
7. Public Transport (Excluding Taxi)	☐ Manage without escort ☐ Manage with escort ☐ Cannot manage with escort
8. Assistive Devices Used	☐ Hearing aid ☐ Wheelchair ☐ Walking aids other than wheelchair ☐ Prosthesis / artificial limb ☐ Others:
9. Treatment Receiving	☐ Occupational therapy ☐ Physiotherapy ☐ Others:

Note 1 Applicants who apply for day service only (Sheltered Workshop [SW], Integrated Vocational Rehabilitation Services Centre [IVRSC] or Day Activity Centre [DAC]) are only required to fill in Sections I, II, VIII and IX and have no need to go through the assessment of residential care service need in Sections III to VII.

Note 2 Carer's age is not a prerequisite for conducting assessment or waitlisting for residential care service. Assessor should conduct assessment for applicant requesting residential care service, irrespective of the age of the carer.

III. Nursing Care Need

Area of care	Care item	Score
1. <u>Skin Problem</u> Applicant's skin developed:	4 Bed sore which was extended to bone during the past month. 3 Ulcer or bed sore that required sterile dressing during the past month. 2 Repeated lesions that required observation on infection and sterile dressing during the past month. 1 Recurrent skin problem such as seasonal skin rash that required application of ointment as prescribed by medical practitioners during the past year. 0 None of the above.	
2. <u>Feeding Problem</u> During the past month:	4 Applicant is a person with severe/profound intellectual disabilities, and required tube feeding. 3 Applicant required thick and easy for the diet, and had frequent choking during feeding. 3 Applicant is not a person with severe/profound intellectual disabilities, and required tube feeding. 2 Applicant required thick and easy for the diet when feeding. 2 Applicant had swallowing problem. 0 None of the above.	
3. <u>Medication</u> During the past month:	2 Applicant was on long term diabetic/cardiac medication and required monitoring of blood sugar level/heart rate before medication. 2 Applicant required daily insulin injection. 0 None of the above.	
4. <u>Continence Control</u> During the past month:	3 Uncontrolled double incontinence ^{Note 3} . 3 Applicant used indwelling urinary catheter or stoma and is a person with severe/profound intellectual disabilities. 2 Applicant used indwelling urinary catheter or stoma and is not a person with severe/profound intellectual disabilities. 1 Wetting/soiling of pants. 0 None of the above.	
5. <u>Epilepsy Condition</u> Any epileptic seizures during the past three months:	4 Epileptic seizures uncontrollable even with hospitalisation and drug treatment (medical certification required). 2 Has been hospitalised for 6 times or above due to epileptic seizures. 2 Had episodes of epileptic fit causing serious physical injury requiring immediate medical attention and hospitalisation. 1 Had episodes of epileptic fit. 0 None of the above.	
6. <u>Oxygen Therapy</u> Requiring oxygen therapy for a total of 3 months during the past year:	4 Applicant is a person with severe/profound intellectual disabilities, and can perform daily activities after oxygen therapy. 4 Applicant cannot perform daily activities after oxygen therapy. ^{Note 4} 3 Applicant is not a person with severe/profound intellectual disabilities, and can perform daily activities after oxygen therapy. 0 None of the above/Just using Positive Airway Pressure (PAP) Machine without oxygen therapy.	
7. <u>Suctioning</u> During the past month:	4 Required regular suction. 0 None of the above.	
8. <u>Bed Ridden</u> During the past month:	4 Bed ridden and totally dependent in care. 0 None of the above.	
9. <u>Special Nursing Care</u> During the past month:	4 Required Tracheostomy care. 3 Required Continuous Ambulatory Peritoneal Dialysis (CAPD). 0 None of the above.	
	The highest score of the above care items	

Note 3 "Double incontinence" refers to unable to control bladder and bowel.

Note 4 "Applicant cannot perform daily activities" refers to applicant develop shortness of breath even with a minor movement.

IV. Functional Impairment^{Note 5}

Rating Criteria

- 0 Applicant completes the task independently (with or without aids) and meets the basic hygiene requirements within reasonable time.
- 1 Applicant completes the task under supervision or with verbal or physical prompting.
- 2 Applicant requires physical assistance that does not involve plenty of body transfer or lifting of trunk/body parts for completing the task; usually assistance from 1 person is sufficient to complete task.
- 3 Applicant requires physical assistance that involves plenty of body transfer or lifting of trunk/body parts for completing the task; usually assistance from 2 persons or above are required to complete the task.

Activities of daily living		Score
1.	Bathing and Shampooing 1.1 Bathing (either shower or tub bath) () 1.2 Shampooing () (Please mark the higher score between items 1.1 and 1.2 as the score for Item 1)	
2.	Dressing and Undressing 2.1 Dressing upper body, including street cloths and underwear, in sitting or standing position (excludes buttoning) () 2.2 Dressing lower body, including street cloths and underwear, in sitting or standing position (excludes zipping) () 2.3 Dressing socks & shoes (includes hand splint & prosthesis) () (Please mark the highest score among items 2.1 to 2.3 as the score for Item 2)	
3.	Transfer It refers to task that involves displacement of the entire body from a place to another (e.g., bed ⇄ chair/wheelchair, wheelchair ⇄ toilet seat, etc) Please specify the assistive / mobility aids required:	
4.	Toilet Use (either sitting or squatting type toilet), including buttock and perineal cleaning, changing napkins (if applicable), etc. (If the applicant used catheter and stoma at the same time, please put a “x” as the score for Item 4.)	
5.	Feeding and Drinking 5.1 Eating (if the applicant relies on tube-feeding, please put a “x” as the score for 5.1) () Type of food: *Normal diet / Chopped diet / Minced Feeding aids: *Angled Spoon / Enlarged-handle Spoon / Non-slip Mat / Special Plate / Others: 5.2 Drinking (if the applicant relies on tube-feeding, please put a “x” as the score for 5.2) () Drinking aids: *Straw / 2-handle Mug / Mug with Cut-out Lip / Mug with Spouted Lip / Others: (Please mark the higher score between items 5.1 and 5.2 as the score for Item 5)	
6.	Indoor Mobility (respond either to 6.1 or 6.2) 6.1 Indoor walking () Walking aids: *Stick / Tripod / Quadripod / Walking Frame / Walking Frame with Castors / Others: 6.2 Indoor Use of Wheelchair () Type of Wheelchair: *Manual / Power (Please mark the score of the responded item as the score for Item 6)	
Total score of items 1 to 6		

* Delete if inappropriate

If the applicant's performance is constrained by the home environment (e.g. lack of handrails), please specify:

^{Note 5} Applicant's self-care ability in the past month is evaluated through interview. If deemed necessary, observation on the following activities is recommended: (a) drinking; (b) dressing; (c) transfer e.g., moving to and from bed and chair/wheelchair; and (d) walking indoor.

V. Challenging Behavior

Types of Challenging Behaviors	Items	Score
A. Aggressive Behavior	1. Does the applicant have aggressive behavior(s) towards others (such as punching, slapping, pushing or pulling, kicking, pinching, scratching, pulling hair, biting, using weapons, choking, throttling, etc.) in the past year? 0 No (Please proceed to item B1) 1 Yes	
	2. Are there one or more such episodes causing serious physical injury (requiring immediate medical attention) to others within the last year? 0 No 1 Yes	
B. Self-injurious Behavior	1. Does the applicant have self-injurious behavior(s) (such as skin picking, self-biting, head punching/slapping, head-to-object banging, body-to-object banging, hair removal, body punching/slapping, eye poking, skin pinching, cutting with tools, poking, banging with tools, lip chewing, nail removal, teeth banging, etc.) in the past year? 0 No (Please proceed to item C1) 1 Yes	
	2. Are there such behaviors causing severe self-injury and requiring a medical personnel's immediate attention at least once a month within the past year? 0 No 1 Yes (Please proceed to item C1)	
	3. Are there such self-injurious behaviors occurring at least once a week within the last year? 0 No 1 Yes	
C. Property Destruction Behavior	1. Does the applicant have property destruction behavior(s) (causing damage to furniture, fittings, buildings, vehicles etc by hitting, tearing, cutting, throwing, burning, marking or scratching, etc.) in the past year? 0 No (Please proceed to item D) 1 Yes	
	2. Are there serious property destruction within the past year and/or minor property damage on six or more occasions within the past year? 0 No 1 Yes	
D. Other Challenging Behaviors	Does the applicant have other challenging behaviors such as inappropriate sexual behavior (including exposing self, masturbating in public, groping a member of the public, etc.), offensive behavior (including screaming, regurgitating, noisy behavior, smearing with saliva or faeces, or any similar offensive habits, etc.), repetitive behavior (including rocking of body back and forth, flapping hands, flicking fingers, pacing up and down, constant running, or similar stereotyped behaviors, etc.) in the past year? 0 No 1 Yes (please tick all of the boxes that apply): ☐ inappropriate sexual behavior ☐ offensive behavior ☐ repetitive behavior	
E. Coping Difficulty	(Continue to administer item E only when there is at least a score of 1 on items A1, B1, C1 or D.) Does the carer find it very difficult to manage the above situations? 0 No 1 Yes	
Total score on items A1, B1, C1 and D		
Total score on items A2, B2, B3 and C2*		
Score on item E*		

* Please give score 0 to item(s) that is/are not administered.

VI. Family Coping

A. Care System

1. Particulars of Carer(s)

- “Primary carer” and “secondary carer” refer to family members that offer or would offer care or assistance to the applicant, including parents, relatives and kins.
- If the applicant is receiving institutional care, hospital treatment or boarding school service in special school, “primary carer” or “secondary carer” should be the family members who look after the applicant during his/her home leaves or after he/she is discharged from institution or hospital. Their care hours per week may be quite low or even zero.
- If the applicant has no primary or secondary carer, please enter “No” in the corresponding “Name” field.
- Other carer(s) refers to the neighbours, friends, or employed domestic helpers who provide care to the applicant, but not staff of institutions or hospitals.

Types of Carer	Name	Sex	Age	Relationship	Whether Living together	Occupation	Working Hour	Care Hours per Week*
(a) Primary carer								
(b) Secondary carer								
(c) Other carer(s) (may indicate more than one)								

*Calculated by 168 hours (total no. of hours in a week) minus the no. of hours that the applicant receives residential or day care/training (if applicable) and that the carer does not have to care for the applicant.

2. Risks Encountered by the Care System

Due to the following circumstances, the referrer considers that the existing care system is encountering considerable risk(s):	
1 The description is applicable to the existing care system	
0 The description is not applicable to the existing care system, or the applicant has no primary carer	
(a) The primary carer is 55 years old or above	
(b) The primary carer is deteriorating in physical health condition (e.g. physical strain) or suffering from chronic illnesses and cannot look after the applicant	
(c) The primary carer is a person with physical/intellectual disabilities or person in mental recovery	
(d) The primary carer is deteriorating in mental health condition or emotionally disturbed and cannot look after the applicant	
(e) The primary carer has to take care of other person(s) with disabilities or chronic illness and cannot look after the applicant	
(f) The primary carer has long hour work and cannot make other care arrangement for the applicant	
(g) The applicant loses contact with family or relatives and no one can provide care for the applicant	
(h) The applicant is a Ward of Director of Social Welfare, and no family or relatives would provide care	

B. Interpersonal Relationship

Due to the following circumstances, the referrer considers that the interpersonal relationship of the applicant has serious problem:	
1 Occurred	
0 Not occurred, or the applicant is not living with family members	
1. The applicant had at least two occasions of serious conflict with family member or inmate in the past three months	
2. The applicant had at least two occasions of serious conflict arising from disturbing the neighbours in the past three months	
3. The applicant was hospitalised for psychiatric treatment due to serious conflict with family member. The latter still refuse to accept him/her returning home.	

C. Other Risk Factors

Due to the following circumstances, the referrer considers that there is considerable risk regarding the applicant's safety and has follow-up action(s) accordingly:	
1 Occurred	
0 Not occurred	
1. The applicant is/was being physically/psychologically/sexually abused by family member	
2. The applicant is/was being physically/psychologically/sexually abused by other person	
3. The applicant is/was being neglected from care	
4. The applicant has uncontrollable behaviour (e.g. runaway, arson or participate in unlawful activities), please specify:	

VII. Conclusion on Residential Care Service Need Assessment

A. Nursing Care

1. Assessment result of section III (please tick one only)	No or low nursing care need (please put a “×” in A2 and A3 and proceed to B1)	☐
	Moderate nursing care need	☐
	High nursing care need	☐
	Very high nursing care need	☐
2. Is there any family member, relative or other carer who can offer assistance with regard to the situation indicated in section III, such that residential care will not be necessary?	0 Yes, please specify: 1 No × Not applicable	
3. Is there any community support or community nursing service that can offer assistance with regard to the situation indicated in section III, such that residential care will not be necessary?	0 Yes, please specify: 1 No × Not applicable	

B. Functional Impairment

1. Assessment result of section IV (please tick one only)	No functional impairment (please put a “×” in B2 and B3 and proceed to C1)	☐
	Low functional impairment	☐
	Moderate functional impairment	☐
	High functional impairment	☐
2. Is there any family member, relative or other carer who can offer assistance with regard to the situation indicated in section IV, such that residential care will not be necessary?	0 Yes, please specify: 1 No × Not applicable	
3. Is there any community support or day training service that can offer assistance with regard to the situation indicated in section IV, such that residential care will not be necessary?	0 Yes, please specify: 1 No × Not applicable	

C. Challenging Behaviour

1. Assessment result of section V (please tick one only)	No challenging behaviour (please put a “×” in C2 and C3 and proceed to D1)	☐
	Has challenging behaviour but does not need rehabilitation service with more staff	☐
	Has challenging behaviour and needs rehabilitation service with more staff	☐
2. Is there any family member, relative or other carer who can offer assistance with regard to the situation indicated in section V, such that residential care will not be necessary?	0 Yes, please specify: 1 No × Not applicable	
3. Is there any day training, treatment or counseling service that can offer assistance with regard to the situation indicated in section V, such that residential care will not be necessary?	0 Yes, please specify: 1 No × Not applicable	

D. Family Coping

1. Assessment result of section VI (please tick whichever appropriate)	There is considerable risk in applicant’s care system	☐
	There is serious problem in the applicant’s interpersonal relationship	☐
	There is considerable risk in applicant’s safety	☐
If D1 does not indicate any risk in applicant’s care system or safety or serious problem in interpersonal relationship, please put a “×” in D2 and D3 and proceed to E1.		
2. Is there any family member, relative or other carer who can offer assistance with regard to the risk in care system, applicant’s interpersonal relationship or risk in safety indicated in section VI, such that residential care will not be necessary?	0 Yes, please specify: 1 No × Not applicable	
3. Is there any community support or family service that can offer assistance with regard to the risk in care system, applicant’s interpersonal relationship or risk in applicant’s safety indicated in section VI, such that residential care will not be necessary?	0 Yes, please specify: 1 No × Not applicable	

E. Assessment Result

1. After considering the above assessment result of Sections A to D, it indicates: (Please choose one item only):	the existing care system, day training or community support services have already provided the applicant and his/her family with adequate assistance. There is no need to wait for residential care services at present. (The applicant can re-apply and be assessed again in the future whenever necessary.)	☐
	the existing care system, day training or community support services cannot provide adequate assistance to the applicant and his/her family. The applicant needs to wait for residential care services.	☐
2. According to the “Service Need Assessment Flowchart” in “Assessor Manual”, the type of service recommended to the applicant is: (please choose one item only):	Community Support Service (referrer would make direct application to the service agency concerned), or Day Training, including Sheltered Workshop(SW), Integrated Vocational Rehabilitation Services Centre (IVRSC), Supported Employment Training for Persons with Disabilities (SET) and Day Activity Centre (DAC)	☐
	Community Residential Care Service (referrer would make direct application to the service agency concerned) or Supported Hostel (SHOS)* * (Assessor has to consider the applicant’s community living skills, e.g. using public transport, using telephone, shopping, knowledge on road safety, etc., and assess if he/she meets the eligibility criteria of SHOS)	☐
	Hostel for Moderately Mentally Handicapped Persons (HMMH)	☐
	Hostel for Severely Mentally Handicapped Persons (HSMH)	☐
	Hostel for Severely Physically Handicapped Persons (HSPH)	☐
	Care and Attention Home for Severely Disabled Persons (C&A/SD)	☐
	Beyond C&A/SD (Referrer may consider making direct application to the Hospital Authority for Infirmary Service)	☐
3. In case there is situation that is not covered in the above assessment and warrants the need for residential care service or service different from the type of service recommended above, please specify in detail the situation and service recommended to the applicant: a. Situation that is not covered in the above assessment: b. Reason(s) warranting the need for residential care service/reason(s) warranting the need for residential care service different from the type of service recommended above: c. Service recommendation by the assessor: d. Endorsement by ADSWO of SWD/agency head of non-governmental organisation/principal of special school: Signature: _____ Post: _____ Name: (Eng) _____ Tel. No.: _____ (Chi) _____ Date: _____		

F. Assessor Information

Name of Assessor: (Chi) _____ Assessor Code: _____

(Eng) _____ Date: _____

VIII. Placement Arrangement

1. Service recommended for applicant (please tick the appropriate item(s) after completing the assessment. If the service recommended is not listed below, please proceed to Declaration and Section IX direct.)

<u>Day Training</u> (referrer should complete Section I and II before completing this part)	☐ Sheltered Workshop/Integrated Vocational Rehabilitation Services Centre (for Persons with Intellectual Disabilities) [SW/IVRSC(MH)] ☐ Sheltered Workshop/Integrated Vocational Rehabilitation Services Centre (for Persons with Physical Disabilities) [SW/IVRSC(PH)] ☐ Sheltered Workshop/Integrated Vocational Rehabilitation Services Centre (for Persons with Visual Impairment) [SW/IVRSC(VI)] ☐ Day Activity Centre (for Persons with Intellectual Disabilities) [DAC(MH)]
<u>Residential Care Services/ Day and Residential Care Services</u> (referrer should complete Section I to VII and confirm that applicant has residential care service need before completing this part)	☐ Supported Hostel (for Persons with Intellectual Disabilities) [SHOS(MH)] ☐ Supported Hostel (for Persons with Intellectual Disabilities and Visual Impairment) [SHOS(MH+VI)] ☐ Supported Hostel (for Persons with Physical Disabilities) [SHOS(PH)] ☐ Hostel for Severely Physically Handicapped Persons (HSPH) ☐ Hostel for Moderately Mentally Handicapped Persons (HMMH) ☐ Sheltered Workshop/Integrated Vocational Rehabilitation Services Centre and Hostel for Moderately Mentally Handicapped Persons (SW/IVRSC and HMMH) ☐ Sheltered Workshop/Integrated Vocational Rehabilitation Services Centre and Hostel for Severely Physically Handicapped Persons (SW/IVRSC and HSPH) ☐ Day Activity Centre cum Hostel for Severely Mentally Handicapped Persons [DAC & H(MH)] ☐ Care and Attention Home for Severely Disabled Persons (for Persons with Intellectual or Physical Disabilities) (C&A/SD)
<u>BPS Option^{Note 6} for Residential Care Services/ Day and Residential Care Services above</u>	☐ Also apply for private home(s) under BPS (for applicant applying SHOS(MH), SHOS(MH+VI), SHOS(PH), HMMH or SW/IVRSC and HMMH only)

2. Does the applicant willing to accept day training first when waiting for residential care service? ☐ Yes ☐ No

3. Location Preference

Day Placement	Residential Placement
☐ Applicant has no location preference ☐ Applicant would have the following location preference and understand that the waiting time of receiving the related services would be longer: 1. _____ 2. _____ 3. _____	☐ Applicant has no location preference and would receive residential care services as soon as possible ☐ Applicant would have the following location preference and understand that the waiting time of receiving the related services would be longer: 1. _____ 2. _____ 3. _____ 4. _____ 5. _____

Declaration

- ☐ Referrer has declared that there is no conflict of interest in handling this application. Referrer is not a family member or personal friend of the applicant and has no personal or social ties with the applicant, and she/he has notified the applicant/family member(s)/guardian/carer(s) that SWD and the referring agency will not charge for the application and referral for service. The applicant/family member(s)/guardian/carer(s) should report to the Independent Commission Against Corruption (ICAC) immediately in case anyone offers to assist in application for placement in return for remuneration. Attempted bribery by any person is also an offence in law, SWD will refer the case to ICAC for investigation.

IX. Referrer Information

Case Ref. No.:	_____	Service Unit:	_____
Name of Referrer:	(Chi) _____	Tel./Fax No.:	_____ / _____
	(Eng) _____	Date:	_____

^{Note 6} BPS refers to "Bought Place Scheme for Private Residential Care Homes for Persons with Disabilities"

I. 申請人個人資料

1. 姓名	(英)	(中)
2. 性別／出生日期	☐ 男 ☐ 女／ 年 月 日	
3. 香港身份證號碼	，或豁免登記證明書號碼：	
4. 聯絡地址及電話	地址：	電話：
5. 居住地區	香港島及離島： ☐ 中西區 ☐ 灣仔 ☐ 東區 ☐ 南區 ☐ 離島 九龍： ☐ 觀塘 ☐ 黃大仙 ☐ 九龍城 ☐ 旺角 ☐ 油麻地 ☐ 深水埗 ☐ 將軍澳 ☐ 西貢 新界： ☐ 上水及粉嶺 ☐ 馬鞍山 ☐ 沙田 ☐ 大埔 ☐ 元朗 ☐ 屯門 ☐ 天水圍 ☐ 荃灣 ☐ 葵涌及青衣	
6. 現正接受的服務 (可選擇多項)	☐ 無 ☐ 特殊學校 ☐ 特殊學校寄宿服務 社區支援服務： ☐ 地區支援中心 ☐ 暫託住宿服務 ☐ 綜合家居照顧服務 ☐ 其他，請註明： 日間訓練服務： ☐ 綜合職業康復服務中心 ☐ 庇護工場 ☐ 殘疾人士輔助就業培訓 ☐ 展能中心 住宿服務： ☐ 私營院舍 ☐ 自負盈虧殘疾人士院舍 ☐ 輔助宿舍 ☐ 中度智障人士宿舍 ☐ 嚴重智障人士宿舍 ☐ 嚴重肢體傷殘人士宿舍 ☐ 嚴重殘疾人士護理院 醫療服務： ☐ 精神科住院服務 ☐ 非精神科住院服務 ☐ 日間醫院服務 ☐ 門診服務，請註明：	

1. 肢體傷殘	☐ 並非肢體傷殘（請轉答第 2 項） ☐ 左／右半身不遂 ☐ 缺失手／腳掌或手／腳趾	☐ 四肢癱瘓 ☐ 大腦癱瘓 ☐ 其他，請註明：	☐ 下肢癱瘓 ☐ 缺失上或下肢
2. 智障	☐ 並非智障 ☐ 極度嚴重 ☐ 嚴重 ☐ 中度 ☐ 輕度 心理評估日期： 年 月 日		
3. 其他殘疾 （可選擇多項）	☐ 言語障礙 ☐ 聽覺受損／弱聽 ☐ 視覺受損（ ☐ 失明／ ☐ 弱視） ☐ 自閉症 ☐ 精神病，請註明： ☐ 唐氏綜合症 ☐ 其他，請註明：		
4. 疾病／健康問題	若有，請註明：		
5. 活動能力	☐ 自行走動 ☐ 需要他人攙扶走動 ☐ 以復康用具輔助走動 ☐ 需用輪椅 ☐ 需臥床		
6. 上樓梯或斜坡的能力	☐ 能自行上樓梯或斜坡 ☐ 需要其他人協助上樓梯或斜坡 ☐ 在其他人士協助下仍不能上樓梯或斜坡		
7. 使用公共交通的能力（的士除外）	☐ 可自行乘搭公共交通工具 ☐ 需要他人陪同乘搭公共交通工具 ☐ 即使有其他人陪同仍難於乘搭公共交通工具		
8. 所使用的輔助工具	☐ 助聽器 ☐ 輪椅 ☐ 輪椅以外的助行器具 ☐ 義肢 ☐ 其他：		
9. 現正接受的治療	☐ 職業治療 ☐ 物理治療 ☐ 其他：		

註二 照顧者的年齡並非進行評估或輪候住宿服務的先決條件，不論照顧者的年齡為何，評估員必須為提出申請住宿服務的申請人進行評估。

III. 護理需要

護理範圍	護理項目	分數
1. 皮膚問題 皮膚情況：	4 在過往一個月內褥瘡有見骨情況。 3 在過往一個月內皮膚出現潰瘍、褥瘡需接受無菌換症。 2 在過往一個月內皮膚重覆損傷需觀察傷口發炎情況，並接受無菌換症清洗傷口。 1 在過往一年內因反覆出現皮膚問題需搽醫生處方藥膏，如季節性皮膚病。 0 沒有以上任何一種情況。	
2. 餵食情況 在過往一個月內是否：	4 需用導管餵食，申請人為嚴重／極度嚴重智障人士。 3 使用凝固粉或其他餵食技巧進行餵食，仍經常出現哽塞。 3 需用導管餵食，申請人並非嚴重／極度嚴重智障人士。 2 需加凝固粉進行餵食。 2 有吞嚥問題。 0 沒有以上任何一種情況。	
3. 使用藥物情況 在過往一個月內申請人是否：	2 須長期服用糖尿／心臟藥物，並於服藥前監察血糖水平／心律。 2 需每天接受糖尿藥物注射。 0 沒有以上任何一種情況。	
4. 排泄控制 在過去一個月內的排泄能力：	3 大便及小便完全失禁 ^{註三} 。 3 使用導尿管或造口排泄，申請人為嚴重／極度嚴重智障人士。 2 使用導尿管或造口排泄，申請人並非嚴重／極度嚴重智障人士。 1 有遺尿／遺便情況。 0 沒有以上任何一種情況。	
5. 腦癇情況 在過去三個月是否有腦癇發作：	4 腦癇情況經住院治療及調較用藥後仍不能控制（需經醫生證明）。 2 有6次或以上因腦癇發作而接受住院治療。 2 曾有腦癇發作引致自己身體嚴重受傷，需要醫護人員即時治理及接受住院治療。 1 曾有腦癇發作。 0 沒有以上任何一種情況。	
6. 氧氣治療 在過往一年內是否有合共三個月需接受氧氣治療：	4 在使用氧氣後仍能處理日常作息，申請人為嚴重／極度嚴重智障人士。 4 申請人在使用氧氣後仍無法處理日常作息 ^{註四} 。 3 在使用氧氣後仍能處理日常作息，申請人並非嚴重／極度嚴重智障人士。 0 沒有以上任何一種情況／只需使用睡眠呼吸機（而非氧氣治療）。	
7. 抽吸處理 在過往一個月內是否：	4 需接受恆常抽吸處理。 0 沒有以上情況。	
8. 長期臥床 在過往一個月內是否：	4 需長期臥床並完全倚賴他人照顧。 0 沒有以上情況。	
9. 特別護理照顧 在過往一個月內是否：	4 需接受氣管造口護理。 3 需接受連續性可攜帶腹膜透析治療（俗稱「洗肚」）。 0 沒有以上情況。	
上述各項目的 最高分數		

^{註三} 完全失禁指大便及小便在不自覺或不受控制的情況下排出。

^{註四} 無法處理日常作息指小量活動便引致氣促。

IV. 功能缺損^{註五}

評分準則

- 0 申請人完全獨立完成該項活動，並在可接受的時間內安全地達至基本衛生要求（包括使用輔助器具）
- 1 申請人需要別人在旁監督或提示才能完成（包括需要口頭或觸體的提示）
- 2 申請人需要觸體協助，但不需要大量體位搬移的協助、或提舉申請人身軀或肢體；一般情況下，一人便可協助完成該項目
- 3 照顧者需給予大量體位搬移的協助、或提舉申請人身軀或肢體才能協助完成該項目；一般情況下需二人或以上人手才可協助完成該項目

活動項目	分數
1. 洗澡及洗頭 1.1 洗澡（進行淋浴或坐浴）.....（ ） 1.2 洗頭.....（ ） （請選取1.1至1.2的最高分數作為右方項目1的整項分數）	
2. 穿脫衣物 2.1 以坐或站的姿勢穿脫上身衣物，包括外衣及內衣（扣鈕除外）.....（ ） 2.2 以坐或站的姿勢穿脫下身衣物，包括外褲及內褲（拉拉鍊除外）.....（ ） 2.3 穿脫鞋襪（包括手托或義肢）.....（ ） （請選取2.1至2.3的最高分數作為右方項目2的整項分數）	
3. 位置轉移 指身體如何由一處移動至另一處的情況（例：床↔座椅／輪椅，輪椅↔座廁等） 請列出所需的輔助工具／助行器具：	
4. 如廁（使用坐廁或蹲廁），包括大小便後的清潔、更換成人尿片（如適用）等 （倘若申請人同時使用導尿管及造口排泄，請於分數格內填上「×」）	
5. 進食及進飲 5.1 進食（倘若申請人使用導管餵食，請於分數括號內填上「×」）.....（ ） 食物種類：*一般／切碎／糊狀 進食輔助工具：*曲羹／粗柄羹／防滑墊／斜邊碟／其他： 5.2 進飲（倘若申請人使用導管餵食，請於分數括號內填上「×」）.....（ ） 進飲輔助工具：*飲管／雙耳杯／切口杯／有蓋啜飲杯／其他： （請選取5.1至5.2的較高分數作為右方項目5的整項分數）	
6. 6室內行動能力（只需回答6.1或6.2） 6.1 室內行走.....（ ） 使用的助行器具：*手杖／三或四腳手杖／助行架／輪子助行架／其他： 6.2 室內使用輪椅.....（ ） 輪椅類別：*手動／電動 （請選取適用的分項作為右方項目6的整項分數）	
項目1至6的總分	

* 刪去不適用者

申請人有否因家居環境問題（如缺乏合適的扶手裝置）而減低其上述功能表現？若有，請註明：

^{註五} 評估是透過面談了解申請人過往一個月的自我照顧能力；若有需要，可現場觀察以下活動進行：(a)喝水、(b)穿衣褲、(c)身體位置轉移（如來回床至座椅、來回輪椅至座椅等）及(d)室內行走。

V. 行為問題

行為問題類別	行為問題項目	分數
A. 攻擊行為	1. 在過去一年內，申請人有否向他人表現攻擊行為（如用拳猛擊他人、掌摑他人、推撞他人、踢人、夾人、抓人、扯人頭髮、咬人、用武器攻擊人、扼人喉嚨等）？ 0 否（請轉問B1項） 1 有	
	2. 在過去一年內，有否發生申請人攻擊人事故，引致他人身體嚴重受傷，需要即時醫治？ 0 否 1 有	
B. 自我傷害行為	1. 在過去一年內，申請人有否表現自我傷害行為（如搥自己，咬自己，拳擊或掌摑自己頭部、撞頭、把身體撞向其他東西、扯脫自己頭髮、拳擊或掌摑自己身體、插自己眼、夾自己、用工具割自己、插自己、用工具撞自己、咬唇、扯脫自己指甲、把牙齒撞向其他東西等）？ 0 否（請轉問C1項） 1 有	
	2. 在過去一年內，申請人有否表現自我傷害行為，引致自己身體嚴重受傷，每月至少一次需要醫護人員即時治理？ 0 否 1 有（請轉問C1項）	
	3. 在過去一年內，申請人有否每星期至少一次表現自我傷害行為？ 0 否 1 有	
C. 破壞行為	1. 在過去一年內，申請人有否表現破壞行為（如用擊打、撕扯、切割、投擲、燒毀、塗污或抓刮方法導致傢俱、家居裝置、建築物、車輛等損毀等）？ 0 否（請轉問D項） 1 有	
	2. 在過去一年內，申請人有否導致嚴重物資破壞，和/或導致六次或以上輕微物資破壞？ 0 否 1 有	
D. 其他行為問題	在過去一年內，申請人有否表現其他行為問題，如不恰當性行為（包括公眾地方暴露自己、公眾地方自慰、滋擾他人等），厭惡行為（包括尖叫、反芻吞下的食物、發出喧鬧聲、用口水或糞便塗污、或其他同類厭惡行為等），重覆行為（包括搖晃身體、重覆翻動手掌、彈手指、踱來踱去、持續奔跑、或同類重覆行為等）？ 0 否 1 有，請註明（可選多項）： ☐ 不恰當性行為 ☐ 厭惡行為 ☐ 重覆行為	
E. 應付困難	（當項目A1, B1, C1或D至少一項有1分，方可繼續發問E項。） 請問照顧者在處理以上行為時，覺得非常困難嗎？ 0 否 1 有	
A1, B1, C1和D項的總分		
A2, B2, B3和C2項的總分*		
E項的得分*		

* 任何沒有發問的項目，請給予0分。

VI. 家人／照顧者的應付能力

A. 照顧系統

1. 照顧者資料

- 「主要照顧者」與「次要照顧者」是指會或將會為申請人提供照顧或協助的家人，包括父母、家屬或親人。
- 如果申請人現正接受院舍、醫院或特殊學校寄宿服務，則以申請人回家渡假時或離開院舍後，會照顧申請人的家人為「主要照顧者」及「次要照顧者」。在這情況之下，他們的「每週照顧時數」可能會較低甚至為零。
- 倘若申請人沒有主要或次要照顧者，請於相關的「姓名」一欄填「無」。
- 「其他照顧者」是指會提供協助的鄰居、朋友，或受聘照顧申請人的家庭傭工，但不包括院舍或醫院職員。

照顧者類別	姓名	性別／年齡	關係	是否同住	職業	工作時間	每週照顧時數*
(a)主要照顧者							
(b)次要照顧者							
(c)其他照顧者 (可多於一位)							

*計算方法為將一星期共168小時減去申請人接受住宿照顧或日間照顧／訓練(如適用)及照顧者不用提供照顧的時數。

2. 照顧系統所面臨的危機

由於出現以下情況，評估員認為現有照顧系統已面臨相當的危機或風險：	
1	出現所述的情況
0	沒有所述的情況，或申請人沒有主要照顧者
(a)	主要照顧者年齡已達55歲或以上
(b)	主要照顧者身體健康轉差（例如：身體勞損）或有長期病患，以致無法照顧申請人
(c)	主要照顧者為肢體傷殘人士、智障人士或精神復元人士
(d)	主要照顧者出現精神健康轉差或情緒困擾，以致無法照顧申請人
(e)	主要照顧者需同時照顧其他殘疾或長期病患的家庭成員，以致無法照顧申請人
(f)	主要照顧者需長時間工作，且無能力安排其他照顧者照顧申請人
(g)	申請人無法與家人及親友聯絡，亦無人可提供所需照顧
(h)	申請人為社會福利署署長監護個案，並無家人或親友可提供所需照顧

B. 人際關係

由於出現以下情況，評估員認為申請人現時的人際關係已出現嚴重問題：	
1	出現所述的情況
0	沒有所述的情況，或申請人沒有與家人同住
1.	申請人在過去三個月內，曾至少兩次與家人或同住者發生嚴重衝突
2.	申請人在過去三個月內，曾至少兩次滋擾鄰居而引致嚴重衝突
3.	申請人曾與家人發生嚴重衝突，並需接受精神科住院治療，至今家人仍拒絕接納申請人回家

C. 其他風險／危機因素

由於以下的情況，評估員認為申請人的安全現時存在相當危機或風險，並曾作出適當跟進：	
1	出現所述的情況
0	沒有所述的情況
1.	申請人被家人虐待或侵犯（包括身體虐待、心理虐待、性侵犯等）
2.	申請人被其他人士虐待或侵犯（包括身體虐待、心理虐待、性侵犯等）
3.	申請人被疏忽照顧
4.	申請人有不受控制行為（包括離家出走、縱火、參與非法活動等），請註明：

VII. 住宿需要評估總結

A. 護理需要

1.第III部分評估結果（只勾選一項）	沒有／低度護理需要 （請於A2及A3填上「×」並轉答B1）	
	中度護理需要	
	高度護理需要	
	極高護理需要	
2.現時有沒有家人、親友或其他照顧者可就第III部分護理需要評估所顯示的情況提供協助，讓申請人無需接受住宿照顧？	0 有，請註明： 1 沒有 × 不適用	
3.現有社區支援或社康護理服務能就第III部分護理評估所顯示的情況提供協助，讓申請人無需接受住宿照顧？	0 能夠，請註明： 1 不能夠 × 不適用	

B. 功能缺損

1.第IV部分評估結果（只勾選一項）	沒有功能缺損（請於B2及B3填上「×」並轉答C1）	
	低度功能缺損	
	中度功能缺損	
	高度功能缺損	
2.現時有沒有家人、親友或其他照顧者可就第IV部分功能缺損評估所顯示的情況提供協助，讓申請人無需接受住宿照顧？	0 有，請註明： 1 沒有 × 不適用	
3.現有社區支援或日間訓練能否就第IV部分功能缺損評估所顯示的情況提供協助，讓申請人無需接受住宿照顧？	0 能夠，請註明： 1 不能夠 × 不適用	

C. 行為問題

1.第V部分評估結果（只勾選一項）	沒有行為問題（請於C2及C3填上「×」並轉答D1）	
	有行為問題，但無需有較多員工的康復服務	
	有行為問題，並需要有較多員工的康復服務	
2.現時有沒有家人、親友或其他照顧者可就第V部分所顯示的行為問題提供協助，讓申請人無需接受住宿照顧？	0 有，請註明： 1 沒有 × 不適用	
3.現有日間訓練、治療或輔導服務能否就第V部分所顯示的行為問題提供協助，讓申請人無需接受住宿照顧？	0 能夠，請註明： 1 不能夠 × 不適用	

D. 家人／照顧者的應付能力

1.第VI部分評估結果（請勾選適用的項目）	現有照顧系統已面臨相當的危機	
	申請人的人際關係已出現嚴重問題	
	申請人的安全存在相當的危機或風險	
倘若D1部分沒有顯示任何的照顧系統危機、申請人的人際問題或安全風險，請於D2及D3填上「×」並轉答E1		
2.現時有沒有家人、親友或其他照顧者可就第VI部分所顯示的照顧系統危機、申請人的人際問題或安全風險提供協助，讓申請人無需接受住宿照顧？	0 有，請註明： 1 沒有 × 不適用	
3.現有社區支援、家庭服務等能否就第VI部分所顯示的照顧系統危機、申請人的人際問題或安全風險提供協助，讓申請人無需接受住宿照顧？	0 能夠，請註明： 1 不能夠 × 不適用	

E. 評估結果

1. 綜合上述A至D項評估結果，顯示（只勾選一項）：	現有照顧系統、日間訓練或社區支援服務等已能提供申請人或家人所需的協助，現階段並不需要輪候院舍服務（倘若申請人日後有需要，可再行申請及進行評估）	
	現有照顧系統連同日間訓練、社區支援服務等均不能提供申請人或家人所需的協助，申請人有需要輪候院舍服務	
2. 根據《評估員手冊》中的《服務需要評估流程》，建議申請人所需服務類別為（只勾選一項）：	社區支援服務（評估員將直接向有關服務機構申請）或日間訓練服務，包括庇護工場(SW)、綜合職業康復服務中心(IVRSC)、殘疾人士輔助就業培訓(SET)及展能中心(DAC)	
	社區住宿服務（評估員將直接向有關服務機構申請）或輔助宿舍(SHOS)* *（評估員須考慮申請人的社區生活能力，如使用交通工具、使用電話、購物、道路安全知識等，是否符合入住輔助宿舍的條件）	
	中度智障人士宿舍(HMMH)	
	嚴重智障人士宿舍(HSMH)	
	嚴重肢體傷殘人士宿舍(HSPH)	
	嚴重殘疾人士護理院(C&A/SD)	
	評估結果超逾嚴重殘疾人士護理院範圍（轉介者可考慮向醫院管理局申請療養院服務）	
3. 倘若出現評估過程未有提及的情況而導致申請人需要輪候院舍服務或需要輪候跟上述建議服務類別不同的院舍服務，請詳細列明及建議所需服務類別，並須獲得有關的區助理福利專員／機構負責人／學校校長簽署認同：		
a. 評估過程未有提及的情況		
b. 申請人需要輪候院舍服務的原因／申請人需要輪候跟上述建議服務類別不同的院舍服務的原因		
c. 評估員建議所需服務的類別		
d. 分區助理福利專員／機構負責人／學校校長簽署		
簽署：_____		職位：_____
姓名： (英) _____		電話： _____
(中) _____		日期： _____

F. 評估員資料

評估員姓名： (中) _____ 評估員編號： _____

(英) _____ 日期： _____

VIII. 服務安排

1. 申請人所需服務（請於完成評估後，在此勾選適用的項目。如以下的選項並沒有申請人所需的服務，請直接前往聲明及第IX部分）

<u>日間訓練</u> （須先完成本表格第I及II部分）	☐ 庇護工場／綜合職業康復服務中心（為智障人士而設） ☐ 庇護工場／綜合職業康復服務中心（為肢體傷殘人士而設） ☐ 庇護工場／綜合職業康復服務中心（為弱視人士而設） ☐ 展能中心（為智障人士而設）
<u>住宿／日間訓練及住宿服務</u> （須先完成第I至VII部分的全部評估，並確認有住宿需要方能輪候）	☐ 輔助宿舍（為智障人士而設） ☐ 輔助宿舍（為智障及弱視人士而設） ☐ 輔助宿舍（為肢體傷殘人士而設） ☐ 嚴重肢體傷殘人士宿舍 ☐ 中度智障人士宿舍 ☐ 庇護工場／綜合職業康復服務中心及中度智障人士宿舍 ☐ 庇護工場／綜合職業康復服務中心及嚴重肢體傷殘人士宿舍 ☐ 展能中心暨嚴重智障人士宿舍 ☐ 嚴重殘疾人士護理院（為智障或肢體傷殘人士而設）
<u>私營殘疾人士院舍買位計劃^{註六}下的住宿／日間訓練及住宿服務</u>	☐ 同時申請買位院舍（只限於為智障／肢體傷殘／智障及弱視人士而設的輔助宿舍、中度智障人士宿舍、庇護工場／綜合職業康復服務中心及中度智障人士宿舍的申請人）

2. 申請人是否希望在輪候住宿服務期間，先接受日間訓練服務？ ☐ 是 ☐ 否

3. 地區選擇

日間訓練	住宿服務
☐ 申請人沒有地區選擇 ☐ 申請人希望選擇以下地區或服務單位，並明白輪候服務時間可能會因此增加： 1. _____ 2. _____ 3. _____	☐ 申請人沒有地區選擇，希望儘快入住院舍 ☐ 申請人希望選擇以下地區或服務單位，並明白輪候服務時間可能會因此增加： 1. _____ 2. _____ 3. _____ 4. _____ 5. _____

聲明

- ☐ 轉介者現申報處理這申請不會構成利益衝突，轉介者並非申請人的家屬或私交好友，與申請人亦無個人或社交聯繫；及轉介者已經通知申請人／家屬／監護人／照顧者就上述服務的申請及轉介事宜，社會福利署(社署)及轉介機構不會收取任何費用。若有人藉詞協助申請而索取利益，申請人／家屬／監護人／照顧者應立即向廉政公署舉報。任何人意圖行賄，亦屬違法，社署會將個案轉介廉政公署查究。

IX. 轉介者資料

個案編號： _____
 轉介者姓名： (英) _____
 (中) _____

轉介單位： _____
 電話／傳真： _____
 日期： _____

^{註六} 「買位院舍」即已參與「私營殘疾人士院舍買位計劃」的院舍

殘疾人士住宿服務評估工具 評估員手冊 (修訂)

社會福利署
康復及醫務社會服務科
二〇二五年三月

A. 背景

1. 政府在 2000 年施政報告承諾，會檢討各類康復住宿服務的入住準則，並改善入住程序。其後，社會福利署成立「檢討殘疾人士住宿服務督導委員會」，負責督導有關檢討工作。委員會委託顧問公司於 2001 年進行一項殘疾人士住宿服務意見調查，以了解使用者和輪候人士的概況和服務需要。調查結果於 2002 年公佈，其中發現：一、有 29.8%住宿服務申請人年齡屆乎15 至 20 歲，而整體輪候人士的年齡中位數為 28 歲，顯示申請人在很年輕時便已輪候住宿服務；二、在住宿服務輪候隊伍中，超過 24%的家長希望在五年或以後才獲編配宿位；三、當輪候住宿服務的家長被問及有哪些社區支援服務可替代住宿服務時，有 9.7%選擇「住宿暫顧服務」，有 8.8%選擇「緊急安置服務」，有 8.0%選擇「接載或陪同殘疾人士往返日間中心」，有 6.2%選擇「延長日間中心的服務時間」，有 5.4%選擇「接載或陪同殘疾人士覆診」。上述結果反映住宿服務成了不少家長為其殘疾子女解決不同照顧問題的主要途徑，而這些照顧問題其實可以透過不同的日間訓練或社區支援服務得到解決，申請住宿服務並非基於實際的住宿需要。
2. 基於以上情況，委員會於 2002 年 9 月成立工作小組，研究並設計住宿服務評估機制。小組成員包括家長代表、康復專科醫生、精神科醫生、臨床心理學家、物理治療師、職業治療師、護士和社工等。有關評估工具經過兩個階段的預試研究後，獲確立其實用性、信度和效度，並於 2005 年 1 月起正式使用。
3. 至 2011 年，有見於評估工具已使用多年，政府再次成立包括相關專業及家長代表的檢討工作小組，並向業界及有關持份者收集意見，對評估工具作出檢討。經檢討工作小組研究後，評估工具按建議作出若干修訂。以下是經修訂後的評估工具的內容。

B. 評估目的

4. 此評估工具的目的是透過評估 15 歲或以上申請住宿服務的智障或肢體傷殘人士（以下簡稱「申請人」）日常生活的四個重要範疇，包括護理需要（nursing care need）、功能缺損程度（functional impairment）、行為問題（challenging behaviour），以及家人／照顧者的應付能力（family coping），從而了解申請人是否需要院舍服務，及需要甚麼類型的院舍服務。評估亦會考慮家人、親友等支援網絡或社區照顧服務能否提供協助，或所提供的協助不足以照顧申請人的需要，才進而接受院舍服務。

C. 評估的主要原則

5. 根據上述目的，評估主要依循下列幾個原則：

- (a) 評估須以申請人此時此刻的需要（needs）及危機因素（risk factors）為基礎。
- (b) 此工具的主要用途，是了解申請人是否需要院舍服務，以及把需要不同類型院舍服務的殘疾人士作出服務分流（service streaming）。它並不是用來取代各專業人士為康復及治療用途而進行的深入評估。一般而言，在未進行此項評估之前，殘疾人士已接受過有關專業人員的深入評估、訓練、治療和輔導，他們入住院舍後，亦可按需要繼續接受有關服務。因此，評估員的責任並不是要重覆以康復及治療為目標的工作，而是要掌握足夠資料，以決定申請人是否需要院舍服務以及甚麼類型的院舍服務。
- (c) 由於現有服務種類有限，而評估工具只為決定申請人是否需要院舍服務、及作出服務分流，因此評估工具力求簡潔，需要搜集的資料限於上述目標，與服務分流無關的項目並沒有被納入評估表內。此工具一般來說社會工作助理（SWA）職級或以上都能在一小時內完成整個評估過程。

D. 對評估員的要求

6. 評估員須為曾接受評估員訓練的註冊社工（社會工作助理或以上）或康復專業人員，包括物理治療師、職業治療師或護士。由於評估的目的是確立申請人是否有實際需要接受院舍服務，評估員實際上亦擔當公共資源分配者的角色，因此評估員在評估過程中須保持客觀，並根據申請人的實際需要而非其意願作出評估。

E. 評估員須知

- 7. 申請人的家人／照顧者的年齡並非進行評估或輪候住宿服務的先決條件，不論其家人／照顧者的年齡為何，評估員必須為提出申請住宿服務的申請人進行評估。
- 8. 評估員須向申請人及其家人清楚解釋評估的目的和評估表的用途，並取得他們的同意才進行評估。此外，根據《個人資料（私隱）條例》，評估員亦須向申請人及其家人解釋收集資料的用途、查閱和更改資料的途徑。
- 9. 評估的對象主要是指申請人，即需要服務的智障人士或肢體傷殘人士。就智障人士而言，評估員須考慮他是否能夠如實回答問題，否則評估員可向他的家人／照顧者提問。由於 V 及 VI 部分涉及申請人的行為問題和家人／照顧者的應付能力，因此須主要由家人／照顧者作答。
- 10. 評估員須盡量引用評估表內的文字來提問，但遇有需要時，可嘗試用淺白的文字解釋有關內容。

11. 評估員須綜合其所見所聞，根據客觀事實作出判斷。遇有疑問（例如不同來源的資料出現不協調的情況），評估員可要求受訪者出示有關證明文件（例如醫生證明書），或向其他照顧者或專業人士核實有關資料（例如殘疾程度、或是否出現某類行為問題），或作家訪以作實地觀察。
12. 評估員須按照《智障人士服務需要評估流程》或《肢體傷殘人士服務需要評估流程》（附錄一）的有關指引，決定申請人所需的服務。
13. 評估員須對各類社會服務有基本了解，並盡可能熟悉各類院舍服務、日間服務、社區照顧服務等的分別，以便協助申請人及其家人明白不同服務的特色和要求。對於所需服務或支援超出各類院舍服務範圍的申請人，例如極高程度或複雜的醫療護理，評估員應該就申請人的需要，協助申請人及其家人了解及利用其他可配合其需要的服務或資源。
14. 評估員須向申請人及其家人交代其初步評估建議，並就有關建議交轉介社工作出適當跟進，如轉介合適的社區支援服務；而轉介社工須在社會福利署核實有關評估後向申請人及其家人發出書面通知有關評估結果，並解釋其上訴的權利。
15. 評估員須留意申請人及其家人的情緒，並尊重他們的感受，遇有需要時作合適的輔導或轉介。

F. 評估工具的內容及流程

16. 除了 I 及 II 部分涉及個人資料和有關殘疾及健康問題的資料外，此評估工具包括四個評估範疇和住宿需要評估總結。四個評估範疇分別是：護理需要、功能缺損、行為問題及家人／照顧者的應付能力。
17. 智障／肢體傷殘人士的護理需要直接影響到他們能接受的服務類別與所需的專業護理照顧，因此住宿服務評估也先從護理需要開始。護理需要評估的項目包括：皮膚問題、餵食情況、使用藥物情況、排泄控制、腦癱情況、氧氣治療、抽吸處理、長期臥床及特別護理照顧。透過評估申請人所需最高護理程度的項目，可決定其護理需要的程度。
18. 評估功能缺損的目的，是為識別申請人日常生活的基本自我照顧能力及需要何種程度的協助。評估項目包括洗澡、洗頭、穿脫衣物、身體位置轉移、如廁、進食、進飲及在室內行動的能力。透過有關評估分數的換算表，可決定功能缺損的程度。
19. 至於行為問題方面，一般而言，行為問題須由臨床心理學家或精神科醫生處理，並由院舍員工作出配合。但考慮到一些比較嚴重的行為問題可能需要較多院舍員工提供支援，因此，行為問題評估主要是為識別需要額外人手照顧的個案，以調節所需服務的類別。例如：一名輕度智障人士本身適合入住社區的小型宿舍，但鑑於其行為問題，則需被安排輪候中度智障人士宿舍。由於申請人在相當程度上有半獨立生活能力，中度智障人士宿舍的員工便可集中地處理他的行為問題。行為問題的評估項目包括攻擊行為、自我傷害行為、破壞行為、其他行為問題，以及照顧者在處理以上行為問題時是否遇到困難。透過各項評估的得分，可得知申請人是否有行為問題，及是否需要設有較多員工的康復院舍服務。

20. 至於家人／照顧者應付能力的評估，其作用是為了識別照顧系統所面臨的危機或風險因素、人際關係問題、及其他潛在的危機或風險因素。評估項目包括照顧者的年紀、健康及情緒狀況、是否須照顧其他殘疾人士、是否須長時間工作而無能力安排其他照顧者照顧申請人、家庭成員關係、申請人有否被虐待或侵犯、疏忽照顧、離家出走或參與非法活動等因素。
21. 在住宿需要評估總結部分，評估員須總結以上四個評估範疇的結果，並考慮：一、現有家人或親友是否能提供有關協助及照顧？二、現有社區支援服務（參考附錄二）能否提供有關協助及照顧？倘若在任何一个評估範疇內，現有家人、親友及社區支援服務等均不能提供有關照顧或協助，即表示申請人需接受院舍服務。相反，倘若在所有範疇中家人、親友或社區支援服務等能提供有關照顧，即表示申請人並無照顧困難，亦不需要院舍服務。評估員須按照評估表及本手冊內的指引，完成有關評估，並根據《智障人士服務需要評估流程》或《肢體傷殘人士服務需要評估流程》（附錄一）所載指示，建議申請人所需的服務。
22. 倘若評估員發覺有某些因素於決定申請人的住宿需要有重要影響，而評估表並沒有涵蓋的話，如申請人的工作能力評估，可先完成上述評估，然後再另行補充（即第VII 部分《住宿需要評估總結》E3 項）並作出相關服務建議。評估員須將原有評估結果及其服務建議一併呈交社會福利署作出審核。

G. 住宿服務評估工具各部分的說明

I. 個人資料

1. 此部分為申請人的基本個人資料，每項均為必須填寫。
2. 在填寫申請人的香港身分證號碼前，評估員須核實申請人的身分證，避免錯誤。

II. 有關殘疾及健康問題的資料

1. 有關智障程度的分類，評估員可參考有關的心理評估報告的評估結果。
2. 評估員應就「其他殘疾」中的各項目，盡可能取得有關斷症的資料。例如「精神病」一項應指申請人被精神科醫生確診為患有精神病，而不是指申請人定期往精神科診所覆診。
3. 倘若申請人由於意外或其他原因導致認知受損，可於「其他殘疾」中的「其他，請註明」一項填寫「認知受損」。

III. 護理需要評估

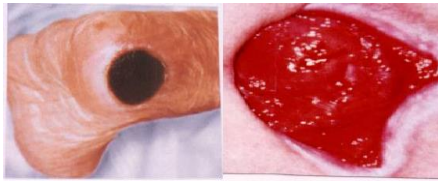
注意事項

1. 評估員須以申請人的病情穩定時為評估依歸，倘若申請人的病情不穩定，評估員應適時為申請人再作評估。

評估準則

2. 以選取各項目的最高護理分數為評估結果，例如：若同時有兩項為 1 分，一項為 2 分，則評估結果為 2 分。
3. 評估員在考慮申請人的護理需要時，如所需的護理照顧在上述各項中未能反映，評估員可在第 VII 部分《住宿需要評估總結》E3 項詳述有關護理需要以考慮申請人所需服務。

1. 皮膚問題

目的	部分申請人有需要接受皮膚或傷口護理。此項目為協助識別他們需要護理的程度。	
程序	申請人會被直接問及他在過去一年或一個月內皮膚或傷口所需的護理。如果申請人的家人或日常照顧者在場，評估員可和他們交談了解情況，或向他們借閱有關的醫療紀錄。	
定義	● 醫生處方藥膏：由註冊西醫處方的皮膚藥膏。 ● 損傷：因碰撞、摩擦造成的皮膚損傷。 ● 發炎情況：指損傷皮膚出紅腫及含膿。 ● 褥瘡：因壓力、摩擦造成的皮膚或肌肉損傷，甚至深層組織潰瘍壞死。 ● 無菌換症：指由護理人員執行消毒程序清洗傷口。  褥瘡：深層組織潰瘍壞死  潰瘍：因壓力、剪力、摩擦造成的皮膚或肌肉損傷  無菌換症  醫生處方藥膏	
範例	例子	評估分數
	● 亞明為中度智障人士，他母親表示亞明經常小腿皮膚痕癢，每年多次出癬，須求醫診治，並搽醫生處方的藥膏。	1
	● 亞輝經常出現自傷行為，用硬物擊打手背，做成皮膚損傷，傷口因經常受到損傷致無法癒合，甚至出現發炎現象，需接受無菌換症清洗傷口。	2
	● 小玲四肢癱瘓，須長期坐輪椅，因不能自行轉動身體，盤骨位置因長期受壓導致部分皮膚脫落形成褥瘡。	3

2. 餵食情況

目的	了解申請人在進食方面是否因病理性或功能性原因，引致不能正常地進食。如吞嚥困難出現，評估申請人恰當的餵飼方法及特別措施，使申請人能安全地進食。	
程序	申請人會被直接問及他在過去一個月內進食的情況。如果申請人的家人或日常照顧者在場，評估員可和他們交談了解情況，或向他們借閱有關的醫療紀錄。	
定義	● 凝固粉：一種粉狀物質加入液體中使液體改變為啫喱狀，或使液體凝結成半固體。從而延長吞嚥時間，減低哽塞風險。 ● 吞嚥問題：食物經咀嚼後，不能憑舌頭及咽喉運動經食道順利送入胃內，部分食物仍留在口腔，或會造成哽塞危機。 ● 哽塞：進食時出現吞嚥困難，吞嚥時食物阻塞氣道，引致呼吸困難。 ● 導管餵食：利用胃喉（鼻胃管／胃造瘻餵飼管）攝取流質食物養份。	
範例	例子	評估分數
	● 啟明有吞嚥困難，經治療師或醫生評估後，認為進食流質食物時，須加入凝固粉方能進食。進食期間須別人餵食及觀察進食情況防止哽塞情況出現。	2
	● 阿輝因大腦痙攣，須他人餵食，在餵食期間經常咳嗽，即使嘗試使用凝固粉等不同方法，仍經常出現哽塞現象。	3
	● 阿輝非嚴重或極度嚴重智障人士，交通意外後，失去吞嚥能力，須用導管餵食攝取營養。	3

3. 使用藥物情況

目的	部分申請人需使用各種不同類型的藥物，或接受藥物注射，此項目為協助識別他們在使用某些特定藥物時的護理需要。	
程序	申請人會被直接問及他在過去一個月內使用藥物的情況。如果申請人的家人或日常照顧者在場，評估員可和他們交談了解情況，或向他們借閱有關的醫療紀錄。	
定義	糖尿藥物注射：指注射胰島素。胰島素是一種蛋白質激素，可用於治療糖尿病。	
範例	例子	評估分數
	● 麗珠為嚴重智障人士，患有糖尿病，須早晚注射糖尿針，控制血糖。	2
	● 小生是糖尿病患者，每天在服用糖尿藥前，須驗血糖，醫生指示如血糖低過 4 度，無須服用糖尿藥物。	2
	● 大雄為嚴重智障人士，患有心臟病，每天須服用心臟藥物Digoxin，並於每天服藥前量度心律。	2

4. 排泄控制

目的	部分申請人失去控制排泄能力。此項目為協助識別他們在排泄控制上的護理需要，如為完全失禁者選用合適的失禁輔助用具，保護皮膚避免受損。	
程序	申請人會被直接問及他在過去一個月內排泄控制的情況。如果申請人的家人或日常照顧者在場，評估員可向他們了解情況，或借閱有關的醫療紀錄。	
定義	● 完全失禁：指大便及小便失去控制（double incontinence），不自覺或不受控制的排出。 ● 導尿管：因失去控制小便能力或其他病因，而需使用尿管導尿（福利氏導尿管／恥骨上導尿管）。 ● 造口：指小便或大便需用造口的裝置來排泄。 ● 遺尿／遺便：未能完全控制大／小便，或因認知或行為問題而有遺尿／遺便情況。	
範例	例子	評估分數
	● 玉芬為中度智障人士，經常因小事發脾氣，有時因鬧情緒，間中有遺尿出現，故意引人注意。這情況如能給她多點關心或提點，可有改善，但遺尿情況仍有發生。	1
	● 文生為極度嚴重智障人士，四肢活動能力緩慢，不能說話，及不能意識到自己何時須要如廁，經常不自覺地排小便或大便。	3
	● 志明為嚴重智障人士，母親表示只要每隔二至三小時給志明如廁，便無須給他穿上紙尿片。但間中也會因趕不及如廁而弄濕褲。	1

5. 腦癇情況

目的	部分申請人可能患有腦癇症。此項目為協助了解申請人腦癇發作的情況及嚴重性，以識別他們需要的護理程度。一般情況下，如腦癇發作出現不省人事，臉色變藍，抽搐時引致受傷或腦癇發作次數頻密等情況下，都須送院治療。若申請人腦癇發作頻密程度經治療後仍未能受控制者，則須極高護理照顧。	
程序	申請人會被直接問及他在過去三個月內腦癇發作的情況。如果申請人的家人或日常照顧者在場，評估員可向他們了解情況，或借閱有關的醫療紀錄。	
定義	腦癇情況仍不能控制：指申請人服用腦癇症藥物後，腦癇發作仍然頻密，經醫生證明，腦癇情況不能被藥物控制。	
範例	例子	評估分數
	● 美玲覆診腦內科，因腦癇症須服用藥物，腦癇發作情況並不頻密，約一年一至二次，兩個月前亦曾發生過，但無需接受住院治療。	1
	● 小超為嚴重智障人士並患有腦癇症，經常腦癇發作引致不醒人事而須送院治療，經治療及服用藥物後，情況未有改善，醫生證明其腦癇情況不能受藥物控制。	4

6. 氧氣治療

目的	部分申請人因呼吸問題需使用氧氣，此項目為協助識別他們在使用氧氣治療後，所需的護理照顧程度。	
程序	申請人會被直接問及他在過去一年內使用氧氣及呼吸情況。如果申請人的家人或日常照顧者在場，評估員可向他們了解情況，或借閱有關的醫療紀錄。  氧氣治療	
定義	● 無法處理日常作息：指作出少量活動如起立、取物、走路等會出現氣喘情況。 ● 睡眠呼吸機：常用於治療睡眠窒息症。患者睡眠時，需於面部位置戴上一個面罩或鼻罩，經由喉管與呼吸機相連。呼吸機會吹出一定氣壓，不斷輸出空氣到患者的呼吸道，從而令呼吸道長期打開不會收窄。	
範例	例子	評估分數
	● 李生肢體傷殘，患有肺氣腫，當氣喘時須用氧氣治療，使用一段時間後，可作簡單活動。	3
	● 劉女士為長期病患者，患有心臟病及肺氣腫，須長期使用氧氣，當暫停使用氧氣作一些簡單活動時，便感吃力、氣喘、疲憊不堪。	4

7. 抽吸處理

目的	部分申請人有需要接受抽吸護理。此項目為協助識別他們所需要護理的程度。	
程序	申請人會被直接問及他在過去一個月內抽吸護理的情況。如果申請人的家人或日常照顧者在場，評估員可向他們了解情況，或借閱有關的醫療紀錄。 抽吸處理	
定義	恆常抽吸處理：指須 24 小時留意申請人涎痰哽塞情況，並作出即時抽吸處理使氣道暢通。	
範例	例子	評估分數
	美美患有痙攣及有吞嚥困難，經常因有很多涎痰哽塞氣道，引致呼吸困難，須護理人員經常（24 小時）留意其情況，並作出即時抽吸處理。	4

8. 長期臥床

目的	部分申請人因身體機能轉變須長期臥床。此項目為協助識別他們因長期臥床所需的護理照顧程度。	
程序	申請人會被直接問及他在過去一個月的活動能力及臥床情況。如果申請人的家人或日常照顧者在場，評估員可向他們了解情況，或借閱有關的醫療紀錄。	
定義	長期臥床：指申請人因身體機能上的衰退或疾病的影響，致每次不能坐下多過 2 小時，大部分的日常活動須在臥床進行。如進食、穿衣、如廁等，並須要護理照顧，如轉換身體受壓位置、更換紙尿片、預防褥瘡等問題。	
範例	例子	評估分數
	小秋因大腦受損，四肢萎縮，無法坐在椅上，日常照顧如進食、如廁都須臥床進行。	4

9. 特別護理

目的	此項目為協助識別申請人是否有特別護理照顧的需要。	
程序	申請人會被直接問及他現時是否需接受腹膜透析及氣管造口護理。如果申請人的家人或日常照顧者在場，評估員可向他們了解情況，或借閱有關的醫療紀錄。	
定義	● 氣管造口：指在病人下頸、聲帶下方切開一個小造口，然後放入通氣管，以維持病人氣道暢通。氣管造口的適用情況可包括因神經肌肉疾病而引致呼吸衰竭。日常護理包括：抽吸處理、定期更換氣管造口導管及氣管造口周圍皮膚的護理等。 ● 連續性可攜帶腹膜透析治療(俗稱「洗肚」)：為治療末期腎衰竭最普遍的方法。首先需在患者腹腔植入一條永久性導管，經由導管將約二公升的透析液引入腹腔內。血液的毒素及多餘水份，經腹腔進入透析液。約六至八小時後，病者須引流出舊的透析液來排出體內廢物及更換新的透析液。病者通常每天需要更換三至四次透析液，每次更換過程需一小時。	
範例	例子	評估分數
	● 慧君為末期腎衰竭患者，並需每天接受三次連續性可攜帶腹膜透析。	3
	● 少芳患有先天性肌肉萎縮症，需長期接受氣管造口護理。	4

護理需要程度對照表

護理需要評估項目的最高分數	護理需要程度
0 分	無護理需要
1 分	低度護理需要
2 分	中度護理需要
3 分	高度護理需要
4 分	極高護理需要

IV. 功能缺損評估

注意事項

1. 是項評估乃透過與申請人、其家人或日常照顧者面談而了解申請人在主要個人自理項目上所需的照顧程度；評估員須以申請人在最近一個月內情緒穩定時的一般表現為依歸，並須確定申請人在過去一個月內病情沒有突發轉變。
2. 若有需要（如評估員認為面談內容與申請人情況不符），應輔以現場觀察以下活動之進行：
 - (a) 喝水；
 - (b) 穿衣褲；
 - (c) 身體位置轉移，如：由床過輪椅；及
 - (d) 家內行走。
3. 面談或觀察須於申請人熟悉的生活環境中進行（如學校、家居）。倘若申請人現正接受正規訓練或服務（例如特殊學校、庇護工場或展能中心等），則以申請人在此類服務的表現為準。而申請人、其家人或照顧者均須提供有關申請人在個人自理活動上的資料。

功能缺損評估的設計	
洗澡及洗頭	過程最為複雜及需時，在單一時間內所需的人手協助也最多。
穿脫衣物	包括早上更換衣服，如廁前後的穿脫褲子及洗澡前後的穿脫衣服，頻密的程度十分高；對於有肢體傷殘的人士如大腦麻痺患者，穿脫衣物需更多的協助。
位置轉移	此項目的重覆次數乃最頻密，任何轉換身體位置如坐至企，輪椅至坐廁或床至輪椅等也涵蓋在內。
如廁	因評估範圍只限於便後清潔，並不包括表達如廁需要及在如廁過程中涉及的穿脫褲子及位置轉移。
進食及進飲	一般智障及肢體傷殘人士在這方面的動機較佳，主動性較強，所以需要人手的協助應該較輕。
室內行動能力	這項目包括的範圍是指日常行動的情況，不包括訓練時的步行練習。對於完全需協助的人士，實際多以輪椅代步。

評分內容

- 0 申請人完全獨立完成該項活動，並在可接受的時間內安全地達至基本衛生要求（包括使用輔助器具）
- 1 申請人需要別人在旁監督或提示才能完成（包括需要口頭或接觸身體的提示）
- 2 申請人需要觸體協助，但不需要大量體位搬移的協助、或提舉申請人身軀或肢體；一般情況下，一人便可協助完成該項目
- 3 照顧者需給予大量體位搬移的協助、或提舉申請人身軀或肢體才能協助完成該項目；一般情況下需二人或以上人手才可協助完成該項目

功能缺損程度對照表

項目總分為	功能缺損程度
13 至 18 分	高度缺損
7 至 12 分	中度缺損
2 至 6 分	低度缺損
0 至 1 分	沒有缺損

註：若在第 4 或 5 項目中的分數為「×」，請不需計算第 4 至 5 項入總分；而功能缺損的換算則由 1 至 3 項及第 6 項的總分決定：

1 至 3 項及第 6 項的項目總分	功能缺損程度
9 至 12 分	高度缺損
5 至 8 分	中度缺損
1 至 4 分	低度缺損
0 分	沒有缺損

功能缺損評估項目說明

1. 洗澡及洗頭

1.1 洗澡

目的	記錄申請人在過去一個月內在洗澡上的表現及需要別人協助的情況。	
程序	評估員首先要掌握申請人能夠自己完成洗澡的部位；再了解申請人何時需要協助及辨別屬哪類協助的模式（如：口頭提示、觸體提示、或／及身體協助）。	
定義	申請人如何進行洗澡如坐浴或淋浴（不包括洗頭）。洗澡應包括清潔雙臂、大腿、小腿、胸部、腹部、背部和私處。	
範例	活動表現	評估分數
	● 黃先生是輕度智障人士。每天洗澡前，他的母親需要替他準備好衣服及調較水溫。至於洗澡程序，他能夠沖洗及抹乾身體，但速度較慢，需要別人催促，以免著涼。	0
	● 陳女士在洗澡時經常需要別人在旁提點，甚至輕碰她拿著花灑的手沖洗身體各部位。	1
	● 李先生只懂得清潔自己的胸部及腹部，不懂得洗擦頸、背、腋窩、手腳及私處，需要別人拿著他的手來洗擦未清潔的身體部分。他在整個洗澡過程中沒有抗拒。	2
	● 何先生因大腦痙攣而手腳控制不太靈活；故此，照顧者需要完全協助他洗澡。因他的肌肉張力較高，照顧者要用頗大的氣力來舉起他的手臂及張開雙腿進行清潔。	3

1.2 洗頭

目的	記錄申請人在過去一個月內在洗頭上的表現及需要別人協助的情況。	
程序	評估員要了解申請人在洗頭的過程中何時需要協助及辨別屬哪類協助的模式（如：口頭提示、觸體提示、或／及身體協助）。	
定義	洗頭應包括清洗和抹乾頭髮。	
範例	活動表現	評估分數
	● 張先生是自閉症人士。浴室間已貼有洗頭程序的視覺提示圖，他能夠按照提示圖自己完成洗頭的程序及抹乾頭髮。	0
	● 周女士在洗頭時需要別人在旁提示她沖洗的位置，才能將洗髮液清洗乾淨，完成洗頭的程序及抹乾頭髮。	1
	● 馬先生懂得用花灑弄濕頭髮，及嘗試塗抹洗髮液到頭髮，但仍需要別人拿著他的手才能完成清潔後枕的頭髮，之後他能夠自己抹乾頭髮。	2
	● 李先生患有大腦痙攣，未能隨意控制手腳的動作，肌肉張力也高；因此，照顧者需要完全協助他洗頭，而另一照顧者也要給予協助，和處理他一些不隨意的手腳動作，並保持他的坐姿平衡。	3

2. 穿脫衣物

目的	記錄申請人在過去一個月內在穿衣活動的表現及需要別人協助的情況。	
程序	評估員首先要掌握申請人能夠自己完成穿衣的部位；再了解申請人何時需要協助及辨別屬那類協助的模式（如：口頭提示、觸體提示、或／及身體協助）。如有需要，可要求申請人穿脫外衣及／或外褲，確定其穿脫衣服的能力。然而，以躺臥姿勢完成的則不作評估，因日常穿脫衣服的環境（如：廁所、浴室等）一般不容許申請人以此姿勢進行。	
定義	「穿衣」是指穿脫上身衣服（包括外衣及內衣）、下身衣服（包括面褲及內褲）及鞋襪；不過，扣鈕及縛鞋結是不計算在內的。	
範例	活動表現	評估分數
	● 陳女士的母親每天將衣服放在她的床邊，她在梳洗後便自覺地換衣服而不需她母親提點或督促。	0
	● 何先生手腳活動靈活，但沒有動機穿衣服，家人要在旁督促及鼓勵，間中亦要觸碰他的手腳，協助他穿衫和褲。	1
	● 評估員發覺鄭女士的理解能力較弱，不明白口頭及觸體提示。她需要家人拿起衫和張開衫袖洞，才會伸手入衫袖及對齊左右襟，然後讓別人扣鈕。	2
	● 李女士患有大腦麻痺症，四肢活動欠佳，雙腳關節有攣縮現象。每次更換衣服時，都要躺在床上，讓照顧者抬起她的身軀及雙腳，慢慢穿上／脫下衫褲。	3

3. 位置轉移

目的	記錄申請人在過去一個月內進行位置轉移的表現及需要別人協助的情況。	
程序	評估員首先要掌握申請人能夠自己完成位置轉移的部分；再了解申請人何時需要協助及辨別屬那類協助模式（如：口頭提示、觸體提示、或／及身體協助）。	
定義	申請人如何由一處移動至另一處的表現（如：床過輪椅，輪椅過坐廁及輪椅過座椅等生活情況）。如有需要，可要求申請人現場做一次，確定其實際表現。	
範例	活動表現	評估分數
	● 鄭女士下肢有痙攣的問題，日常行動需靠四腳拐杖輔助。當她由椅子站起來時，需要用手按著固定的傢俱如桌面或扶手才能穩定地起身，反之亦然。在過程中，她不需別人在旁監督或協助。	0
	● 阿強因大腦麻痺問題，雙腳活動欠佳，以輪椅代步。由於他的理解力較差，每次由輪椅過座椅，都需要照顧者一步一步提點，他才會解開安全帶，翻起腳踏，然後抓緊扶手站起身，轉坐在座椅上。	1
	● 張先生走動時平衡十分弱，所以日常需靠輪椅代步。由輪椅過床及坐廁時，他需要別人在旁攙扶才能完成轉移位置。	2

	● 李先生四肢關節有攣縮的情況，他的雙腳不能伸直著地。故此，李先生在日常轉移位置時需要由兩位家人抱起他過床或轉到輪椅。	3
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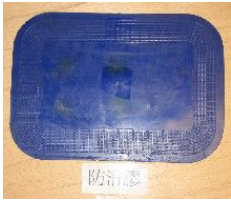
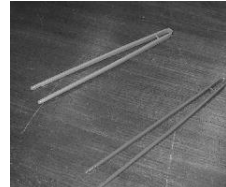
4. 如廁

目的	了解及記錄申請人過去一個月內在如廁上的表現及所需協助。	
程序	向申請人及／或其照顧者查詢申請人在如廁過程中的表現，包括如廁步驟、便後清潔、使用便椅（如適用）等。但在如廁活動中涉及的穿／脫褲子則不予評分。同時，評估員亦要記錄申請人所用的廁所種類（如坐廁、蹲廁）。	
定義	如廁能力是指申請人在排小便和大便時的功能表現。就申請人的個別需要，這包括使用廁所／尿壺／保羅氏管(Paul's Tube)／便器、更換紙尿片、便後清潔等，但處理造口及使用內置式導尿管則不包括在內。倘若申請人同時使用導尿管及造口排泄，請於分數格內填上「×」。	
範例	活動表現	評估分數
	● 阿容是嚴重智障學生，一向住在宿舍，她雖然未能準確地表達如廁需要，但大致能跟著院舍時間表上廁所及完成各如廁步驟。	0
	● 阿平在如廁時，需要別人在旁提點他除褲及坐好，否則他會大叫和四處奔跑。如廁完畢後，亦需要別人一步一步的提示他便後清潔及督促他把廁紙掉進馬桶。	1
	● 劍雄是肌肉萎縮病患者，以電動輪椅代步，全身肌力微弱，手腳多處關節變形。小便時需要照顧者替他拿著尿壺排尿，大便後亦完全需要別人協助，更換尿片。	2
	● 家明患有大腦痲痺症，肌肉張力偏高，四肢控制欠佳，也不能保持坐姿平衡。每次如廁和便後清潔均需照顧者完全協助，另一照顧者也須在旁協助，處理他一些不隨意的身體和手腳動作，及保持合適的坐姿。	3

5. 進食及進飲

5.1 進食情況（不包括外置喉管進食）

目的	了解及記錄申請人過去一個月內進食的情況及所需協助。
程序	透過面談，向申請人及／或其照顧者查詢申請人進食時的表現，常用的餐具及所需要的協助等。倘若申請人使用導管餵食，請於相關的分數括號內填上「×」。至於食物種類方面，評估員亦應留意及加以記錄，如有部分申請人會因咀嚼或吞嚥困難而需要吃切碎／糊狀食物。以下列出的是一般常見的進食輔助工具：

	 粗柄曲羹+粗柄直羹	 直羹連腕帶	 手架連曲羹	 防滑墊
	 斜邊碟+固定架	 吸盤碟	 相連筷子	 改裝筷子
範例	活動表現			評估分數
	● 玉芬是失明人士，需由他人放置餐具於桌面指定位置，她便能夠自己拿起羹吃飯。			0
	● 卓健有過度活躍問題，集中能力很低。每餐飯都需要母親提示他拿起羹，甚至間中亦需要觸碰他的手腕拿緊匙羹吃飯。			1
	● 阿貞因大腦痙攣，四肢活動欠靈活。進食時，要佩戴手托及要照顧者拿著她的手腕，協助她把切碎食物送到口中。			2
	● 嘉豪患有大腦痙攣，身體整體控制欠佳，不能保持頭部在正中位置，也不能有效控制口部肌能。進食時，照顧者須協助他張開口，和餵給食物，另一照顧者也須在旁協助，保持頭部在正中位置及合適的坐姿。			3

5.2 進飲情況

目的	了解及記錄申請人過去一個月內飲水的情況及所需協助。
程序	透過面談，向申請人及/或其照顧者了解申請人喝水的情況及所需要的協助。倘若申請人使用導管餵食，請於相關的分數括號內填上「×」。在有需要時，評估員可請他／她喝幾口水，從而觀察其表現。若果申請人需要用輔助器具幫助飲水，評估員亦應作記錄。以下列出的是一般常見的進飲輔助工具：  飲管  雙耳杯  切口杯  有蓋啜飲杯

範例	活動表現	評估分數
	● 阿玲雖然有吞嚥困難，但能夠自己拿起「切口」杯，慢慢地飲水。	0
	● 月潔的手口協調能力欠佳，飲水時需要照顧者輕碰她的手肘，並提示她把手肘固定在枱面上，然後拿緊雙耳杯飲水。	1
	● 忠明因四肢癱瘓，雙手控制很弱。餵水時，照顧者須替他固定飲管杯，放近嘴邊，讓他吸啜。	2
	● 家如患有大腦痙攣，肌肉張力偏高，頭部不能控制地向後仰，也不能有效從杯吸吮飲料。飲水時，照顧者須協助她保持頭部和身體在合適的姿勢，而另一照顧者才能慢慢給她餵水，和協助她合上嘴唇。	3

6. 室內行動能力（只回答 B6.1 或 B6.2）

6.1 室內行走

目的	了解及記錄申請人過去一個月內於室內環境行走的表現及所需協助。			
程序	評估員可在面見申請人的時候，觀察其在室內環境行走的情況（如步姿的穩定性及耐力），並記錄所使用的助行器具（如適用）。以下列出的是常用的助行器具：  手杖  四腳手杖+三腳手杖  手肘杖  梯架  助行架  承托前臂 輪子助行架  輪子助行架  輪子助行架			
定義	在一般性的室內環境行走（按個別需要，申請人可使用助行器具）。			

範例	活動表現	評估分數
	● 阿生患有小兒麻痺，一向用手杖行走，能處理簡單家務，當他站立過久而覺疲倦時，便會坐下來休息。	0
	● 家豪半年前中風，半身不遂，走路時右手拿四腳手杖，但身體平衡欠佳，需照顧者在旁給予鼓勵及在有需要時攙扶他，以免跌倒。	1
	● 嘉平是大腦麻痺人士，在步行時，他能抓緊輪子助行架，但雙腳踏步則需要照顧者一步一步協助。	2
	● 子游患有大腦痙攣，雙腳控制不靈活，步行時的平衡也不好，加上他相當高大，日常步行時需兩位照顧者在兩旁攙扶他。	3

6.2 室內使用輪椅

目的	了解及記錄申請人過去一個月內於室內環境使用輪椅的能力及所需協助。	
程序	如果申請人需要坐輪椅，評估員可透過面談了解其在室內操作輪椅的表現及所需要的協助，如開動輪椅，拉剎車掣固定輪椅及向不同方向推動輪椅。	
定義	在一般性的室內環境操作輪椅。	
範例	活動表現	評估分數
	● 阿美有先天性脊椎問題，下肢失去活動能力，上肢控制良好，以輪椅代步。她能在家裡控制輪椅，自我照顧及處理簡單家務。	0
	● 阿珍患有大腦痙攣，影響雙腳活動，需要坐輪椅。在家中，她能夠慢慢地推動輪椅向前行。遇有障礙物（如傢俬）的時候，則需要別人口頭提示及在轉彎時加以協助。	1
	● 榮輝是嚴重智障人士，因大腦痙攣問題，影響四肢活動。日常活動有賴照顧者替他推動輪椅。	2
	● 子碩因四肢癱瘓，需倚賴他人推輪椅，由於他的體重超過200磅，所以日常均需兩位照顧者推輪椅，和協助他在輪椅坐好。	3

V. 行為問題*

目的	部分申請人有不同類別及不同程度的行為問題。此部分為協助識別有嚴重行為問題的申請人。
評估方法	評估員可透過下列方法了解情況，進行評估： (a) 申請人及其家人／照顧者提供的資料； (b) 有關的醫療紀錄及其他紀錄；及 (c) 評估員的觀察。
定義	● 「行為問題」包括「攻擊行為」(A1 及 A2)、「自我傷害行為」(B1、B2 及 B3)、「破壞行為」(C1 及 C2)及「其他行為問題」(D)四個範疇。「其他行為問題」(D)包括不恰當性行為、厭惡行為及重覆行為。項目 A1、B1、C1 及 D 評估申請人在過去一年內有否表現該類行為問題，而項目 A2、B2、B3 及 C2 則評估申請人的行為問題是否達到嚴重程度。 ● 每類行為問題的定義／例子及每類行為問題嚴重程度的定義已在相關項目詳細客觀註明。項目 A2 中的「他人身體嚴重受傷」及B2中的「自己身體嚴重受傷」，指其嚴重程度引致他人或申請人需要醫護人員即時治理；若其受傷情況已達至上述的嚴重程度，即使申請人因任何理由而沒有即時求醫的話，評估員亦應該予以分數。項目 C2 中的「嚴重物資破壞」，指其嚴重程度引致該物資重要功能或其外觀受永久性／嚴重損壞。項目 D「其他行為問題」沒有包括離家出走或偷走。如有這類行為問題，可記錄在 VI.家人／照顧者的應付能力中的項目 C4 內。 ● 在某事件／事例中，申請人表現之行為問題所產生的後果，則不應評估為另一行為問題。例如申請人在表現攻擊行為時，傷害了自己及導致嚴重物資破壞，該行為只應評估為攻擊行為，而不應再評估為自我傷害行為和破壞行為。 ● 項目 E 評估申請人家人／照顧者在處理行為問題時，是否覺得非常困難。這項目評估申請人家人／照顧者的主觀感受。
得分計算	1. 任何沒有發問的項目，請給予 0 分。 2. 評估員可參考行為問題程度對照表的指示，得出本範疇的評估結果。

* 此部分以Borthwick-Duffy, S. A. (1994). Prevalence of destructive behaviors. In T. Thompson & D. B. Gray (Eds.), Destructive behavior in developmental disabilities: Diagnosis and treatment (pp. 3-23). Thousand Oaks, CA: Sage. 作為參考。

其他	1. 研究和臨床經驗顯示，殘疾人士的行為問題通常需要不同的策略來處理(如個別訓練或改變其所處的環境等)。特別在處理他們的攻擊行為時，更未必單以提供住宿服務或增加照顧者的人手便能解決。因此，評估員宜了解影響申請人行為問題的不同因素(如家人／照顧者未能掌握處理申請人行為問題的有效方法，申請人因所處的環境過於嘈吵而表現攻擊行為，或因過於沉悶而以自傷行為來自我刺激等)，從而訂立不同的策略(如向家人／照顧者提供適當的教育，或改變申請人所處的環境等)來改善申請人的行為問題。 2. 如評估員得悉申請人有嚴重行為問題，或申請人家人／照顧者在處理行為問題時覺得非常困難，應考慮轉介申請人或其家人／照顧者接受適當的支援服務，如藥物治療、心理輔導等。
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行為問題程度對照表

項目 A1、B1、C1 和 D 的總分	項目 A2、B2、B3 和 C2 的總分	項目 E 的得分	評估結果
0 分	—	—	沒有行為問題
1 分或以上	1 分或以上	1 分	有行為問題，並需要有較多員工的康復服務
		0 分	有行為問題，但無需有較多員工的康復服務
	0 分	1 分	
		0 分	

VI 家人／照顧者的應付能力

A 項：照顧系統

目的	了解申請人現存的照顧系統所面臨的危機因素或風險。
程序	本項評估適用於以下情況： 1. 申請人現時在家接受照顧； 2. 申請人現正接受院舍、醫院或特殊學校寄宿服務，在這情況下評估員可透過了解申請人回家渡假時或離開院舍後會照顧申請人的家人／照顧者為評估對象。即使申請人已有一段長時間沒有回家，評估員應仍在可能情況下了解家人／照顧者的狀況，以評估申請人離開院舍後的照顧安排。 在了解照顧系統所面臨的危機因素或風險時，評估員可直接向主要照顧者查詢有關情況，有需要時可要求出示有關紀錄或證明，或在取得受訪者同意下向其他人士核實有關資料。
定義	● 照顧系統：指為申請人提供照顧及協助的支援網絡，包括家人、親友、鄰居、家庭傭工等。 ● 主要照顧者及次要照顧者：指現今或可見將來會為申請人提供照顧或協助的家人，包括父母、家屬或親人。若申請人沒有主要照顧者，可於主要照顧者的姓名一欄填「無」。倘若申請人長時間在院舍、醫院或特殊學校寄宿，則應以申請人離開院舍後會為申請人提供照顧的人士為主要／次要照顧者。 ● 其他照顧者：指提供協助的鄰居、朋友，或受聘照顧申請人的家庭傭工，但不包括院舍職員或醫院員工。 ● 照顧：指為申請人提供日常自理或基本護理，或就此提供指導或幫忙；但不包括院舍或醫院探望，或純粹金錢上的援助。 ● 每周照顧時數：指照顧者每周在基本護理、日常作息等活動上提供的幫忙或指導所需的時間，並以小時為單位計算。照顧時數並不計算院舍或醫院探望，或金錢援助所花的時間。計算方法為將一星期共 168 小時減去申請人接受住宿照顧或日間照顧／訓練(如適用)及照顧者不用提供照顧的時數。 ● 無法照顧：指在客觀情況下（例如主要照顧者年齡超過 55 歲、有長期病患等），主要照顧者表示在照顧上遇到困難，評估員亦認為主要照顧者無法在基本護理、日常作息等活動上提供適當的照顧。 ● 相當的危機或風險：指有客觀跡象顯示照顧系統在目前會無法為申請人提供照顧或協助。

B 項：人際關係

目的	了解申請人現時是否有嚴重人際關係問題。
程序	評估員可直接向主要照顧者查詢有關情況，並以客觀事實為準，有需要時可要求出示有關紀錄或證明，或向有關人士核實資料。
定義	嚴重衝突：指由於申請人本身的性格或行為長期對家人、鄰居構成滋擾而引起的衝突，並須警方或專業人士介入；若情況已達至上述的嚴重程度，即使申請人因任何理由而沒有要求或接受警方或專業人士介入的話，評估員亦應該予以分數。由於鄰居歧視行為引起的衝突或一般家庭糾紛不屬此列。

C 項：其他風險／危機因素

目的	了解申請人現時的安全是否存在相當危機或風險。
程序	評估員可直接向主要照顧者查詢有關情況，並以客觀事實為準，有需要時可要求出示有關紀錄或證明，或向其他有關人士核實有關資料。
定義	相當危機或風險：指有跡象顯示申請人現時的安全情況正受到威脅。這些因素並不限於法例上不容許的行為（例如性侵犯）。評估員須以專業判斷有關行為的嚴重性，並由轉介者跟進以防止問題惡化。

照顧系統結果對照表

照顧系統所面臨的危機因素／ 風險項目的總分	結果
1 分或以上	現有照顧系統已面臨相當的危機或風險
0 分	現有照顧系統並無危機或風險

人際關係結果對照表

人際關係項目的總分	結果
1 分或以上	申請人的人際關係已出現嚴重問題
0 分	申請人的人際關係並沒有嚴重問題

其他風險／危機因素結果對照表

其他風險／危機因素項目的總分	結果
1 分或以上	申請人的安全存在相當的危機或風險
0 分	申請人的安全並沒有危機或風險

VII 住宿需要評估總結

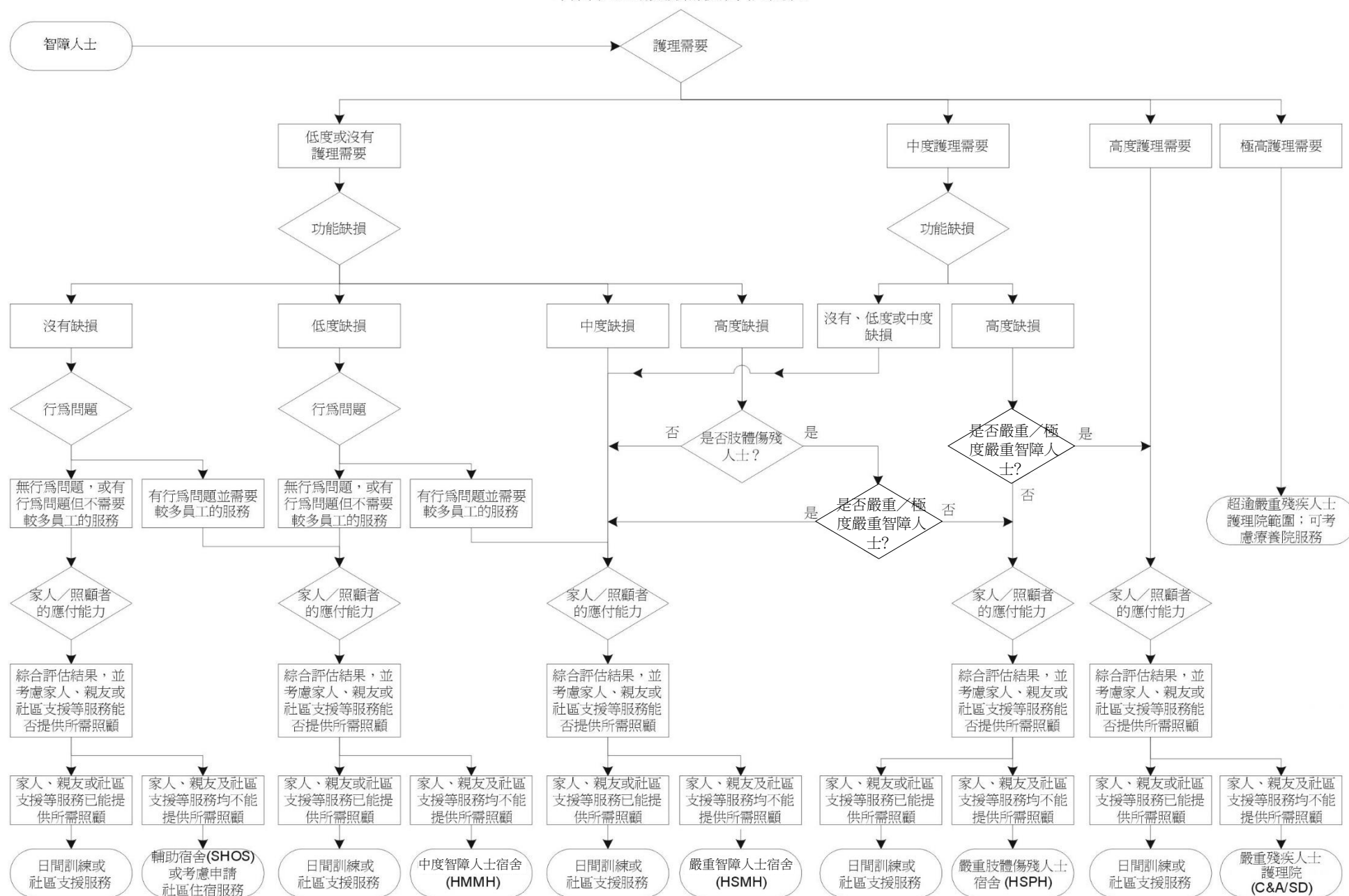
目的	綜合評估結果，並考慮照顧系統連同社區支援服務是否能夠提供所需照顧，以決定申請人是否需輪候院舍服務。
程序	1. 評估員須根據本手冊四個主要評估範疇，即護理需要、功能缺損、行為問題及家人／照顧者的應付能力所列的評分準則，決定每一個範疇的評估結果（即 A 至 D 各部分的第 1 項）。 2. 評估員可根據家人或照顧者所提供的資料，再加上評估員的觀察，判斷現時有沒有家人或親友可就第 III 至 VI 項所顯示的情況提供協助，致使申請人無需接受住宿照顧（即 A 至 D 各部分的項目 2）。 3. 評估員再根據家人或照顧者所提供的資料，再加上社工的評估，判斷現有服務（包括社康護理、社區支援、日間訓練、家庭服務、體恤安置、各種治療及輔導等，參考附錄二）可否就第 III 至 VI 項所顯示的情況提供協助，致使申請人無需接受住宿照顧（即 A 至 D 各部分的項目 3）。 4. 倘若申請人的照顧系統及現有服務均不能在任何一個範疇內提供協助（即將 A 至 D 每部分內的項目 2 與項目 3 相加，四個分數中至少一個有 2 分。例如：A-B-C-D 各部分的分數為 0-0-2-0），便顯示申請人有需要輪候院舍服務。若申請人的照顧系統或現有服務已可提供協助（即將 A 至 D 每部分內的項目 2 項目 3 相加，四個分數都低於 2 分。例如：A-B-C-D 各部分的分數為 0-1-0-1），便顯示申請人現時無須輪候院舍服務。E1 部分須完全根據前面 A 至 D 項資料填寫，評估員不應另行作出判斷。 5. 評估員再根據本手冊中的《服務需要評估流程》（附錄一），建議申請人所需服務類別。倘若申請人為智障人士，可使用《智障人士服務需要評估流程》；倘若申請人為肢體傷殘人士，可使用《肢體傷殘人士服務需要評估流程》。倘若申請人為智障及肢體傷殘人士，則可使用《智障人士服務需要評估流程》。附錄一中的《智障人士服務配對表》及《肢體傷殘人士服務配對表》與相關的流程圖在內容上基本相同，評估員可按自己的使用習慣與方便程度使用流程圖或服務配對表。 6. E2 部分須完全根據前述評估結果及《服務需要評估流程》，評估員不應另行判斷適合申請人的服務類別。 7. 倘若申請人被評估為不需要輪候院舍服務，但評估員發覺有評估過程未有提及的情況而導致申請人需要某類院舍服務，或評估員認為所建議的服務未能滿足申請人的需要，可於 E3 項詳細列明該情況及需要院舍服務的原因，並建議所需服務的類別，交社會福利署作特別個案處理及審核，以決定補充資料會否改變 E1 及 E2 的評估結果。
定義	● 提供協助：指評估員從第 III 至第 VI 部分評估中所得知的具體需要或困難，可透過家人或各類支援服務得到解決。評估員須留意家人或照顧者是否有足夠知識、技巧或能力解決這些需要或困難，例如為申請人作藥物注射或處理嚴重攻擊行為。 ● 家人、親友或其他照顧者：倘若主要照顧者已於第 VI 部分的 A2 項被評估為在提供照顧上有危機或風險，那麼在考慮本部分 D2「現時有沒有家人、親友或其他照顧者可就照顧系統的危機提供協助」時，家人、親友應不包括主要照顧者在內。

	● 現有社區支援：即使在評估時申請人尚未接受有關支援服務，評估員仍可根據個別照顧需要而決定現有支援服務能否就申請人的照顧需要提供協助。例如使用社康護理服務定期作藥物注射、透過家務助理服務為申請人洗澡、或使用展能中心延展照顧解決照顧者長時間工作而造成的照顧困難等，即使申請人尚未使用此類服務，評估員仍可直接根據服務內容，預期有關服務能否解決申請人的照顧需要。但某些照顧項目，例如嚴重行為問題的治療或情緒輔導等，則可能需要在有輔導或治療出現成效後，評估員才能確定有關服務能否解決申請人的照顧需要。	
範例	例子	評估分數
	● 麗珠為嚴重智障人士，患有糖尿病，須早晚注射糖尿針，但父母年紀老邁，無法掌握有關技巧，亦無其他家人可提供協助（VII-A-2 護理需要的家人支援評估）。	1 (沒有)
	● 小強為中度智障人士，患有糖尿病，每天只須到附近診所接受注射，已可解決其需要（VII-A-3 護理需要的服務支援評估）。	0 (能夠)
	● 何先生因大腦痙攣而手腳控制不太靈活，洗澡時需要他人完全協助。其父母年紀老邁，為何先生洗澡時感到非常吃力；而何先生的兄弟姊妹亦已婚，無法提供適當照顧（VII-B-2 功能缺損的家人支援評估）。	1 (沒有)
	● 小明為嚴重智障人士，且對家人時有攻擊行為，家人對此難以控制。然而，透過精神科治療及社工轉介臨床心理服務，小明的行為已稍有改善，即使出現行為問題亦在家人的控制能力之內（VII-C-2 及 VII-C-3 行為問題的家人及服務支援評估）。	0 (有／能夠)
	● 小美為中度智障人士，在日常生活的自我照顧上均需家人提點；但父母年逾六十，兄弟姊妹亦已婚及不再同住（VII-D-2 家人／照顧者應付能力的家人支援評估）。	1 (沒有)
	● 小晶為嚴重智障及自閉症人士，其母親在照顧小晶時感到很大壓力，以致出現沮喪和抑鬱的情況；但透過展能中心訓練及社工的輔導，小晶的行為得到改善，母親的壓力亦得到舒緩（VII-D-2 家人／照顧者應付能力的服務支援評估）。	0 (有)

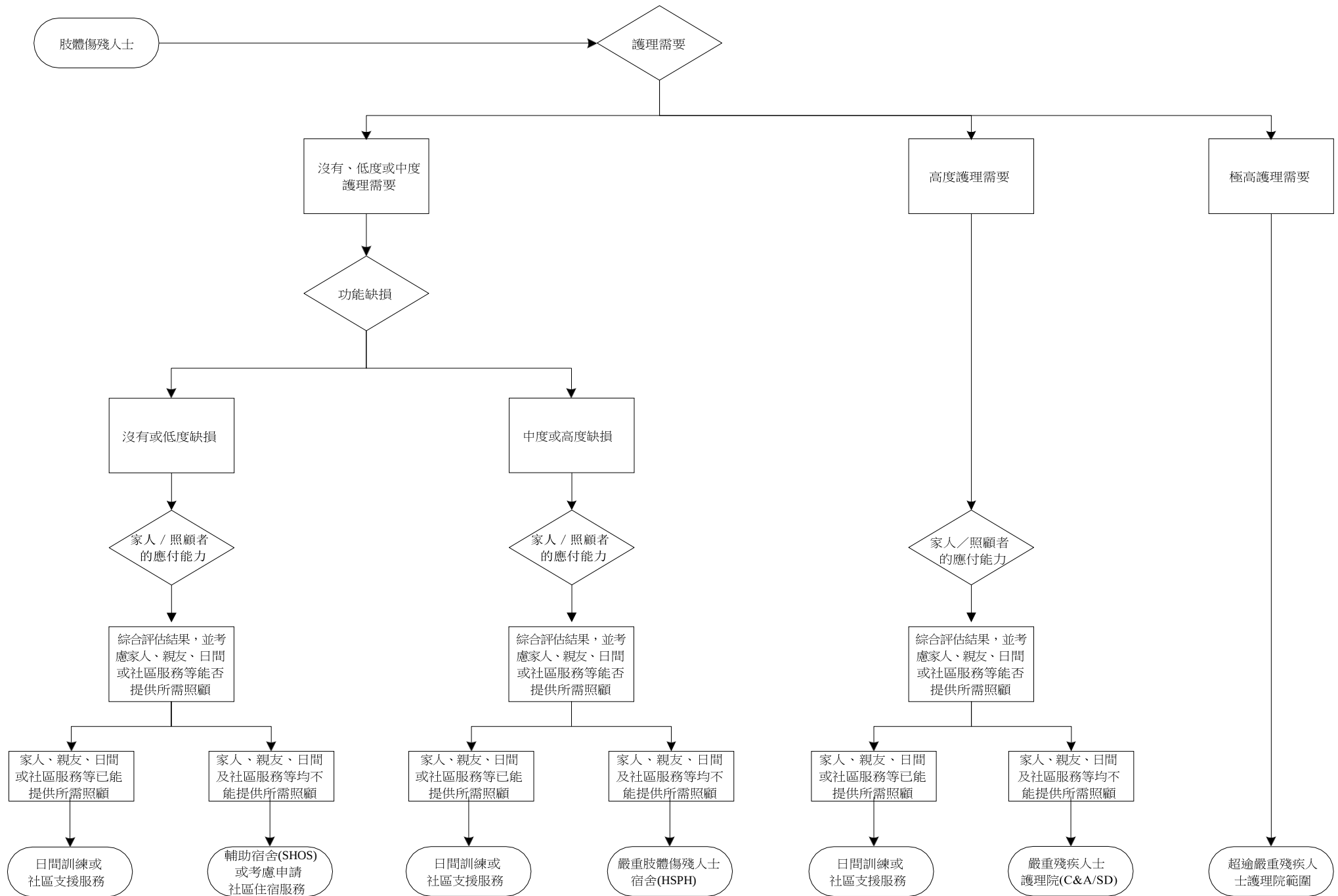
住宿需要評估總結 E1 部分結果對照表

評分準則	結果
將A至D每部分內的項目 2 與項目 3 相加，四個分數都低於 2 分	現有照顧系統、日間訓練或社區支援服務等已能提供申請人或家人所需的協助，現階段並不需要輪候院舍服務
將A至D每部分內的項目 2 與項目 3 相加，四個分數中至少一個有 2 分	現有照顧系統連同社區支援服務等均不能提供申請人或家人所需的協助，申請人有需要輪候院舍服務

智障人士服務需要評估流程



肢體傷殘人士服務需要評估流程



智障人士服務配對表

護理需要	功能缺損	是否有行為問題 並需要較多員工 的康復服務？	是否肢 體傷殘 人士？	是否嚴重／ 極度嚴重智 障人士？	照顧者／社 區支援能否 提供協助？	建議服務
極高護理需要						可考慮療養院服務
高度護理需要					能	日間訓練或社區支援
高度護理需要					不能	嚴重殘疾人士護理院
中度護理需要	高度缺損			是	能	日間訓練或社區支援
中度護理需要	高度缺損			是	不能	嚴重殘疾人士護理院
中度護理需要	高度缺損			否	能	日間訓練或社區支援
中度護理需要	高度缺損			否	不能	嚴重肢體傷殘人士宿舍
中度護理需要	中度缺損				能	日間訓練或社區支援
中度護理需要	中度缺損				不能	嚴重智障人士宿舍
中度護理需要	低度缺損				能	日間訓練或社區支援
中度護理需要	低度缺損				不能	嚴重智障人士宿舍
中度護理需要	沒有缺損				能	日間訓練或社區支援
中度護理需要	沒有缺損				不能	嚴重智障人士宿舍
低度／無護理需要	高度缺損		是	是	能	日間訓練或社區支援
低度／無護理需要	高度缺損		是	是	不能	嚴重智障人士宿舍
低度／無護理需要	高度缺損		是	否	能	日間訓練或社區支援
低度／無護理需要	高度缺損		是	否	不能	嚴重肢體傷殘人士宿舍
低度／無護理需要	高度缺損		否		能	日間訓練或社區支援
低度／無護理需要	高度缺損		否		不能	嚴重智障人士宿舍
低度／無護理需要	中度缺損				能	日間訓練或社區支援
低度／無護理需要	中度缺損				不能	嚴重智障人士宿舍
低度／無護理需要	低度缺損	是			能	日間訓練或社區支援
低度／無護理需要	低度缺損	是			不能	嚴重智障人士宿舍
低度／無護理需要	低度缺損	否			能	日間訓練或社區支援
低度／無護理需要	低度缺損	否			不能	中度智障人士宿舍
低度／無護理需要	沒有缺損	是			能	日間訓練或社區支援
低度／無護理需要	沒有缺損	是			不能	中度智障人士宿舍
低度／無護理需要	沒有缺損	否			能	日間訓練或社區支援
低度／無護理需要	沒有缺損	否			不能	輔助宿舍或社區住宿服務

肢體傷殘人士服務配對表

護理需要	功能缺損	照顧者／社區支援 能否提供協助？	建議服務
極高護理需要			可考慮療養院服務
高度護理需要		能	日間訓練或社區支援
高度護理需要		不能	嚴重殘疾人士護理院
中度護理需要	中度／高度缺損	能	日間訓練或社區支援
中度護理需要	中度／高度缺損	不能	嚴重肢體傷殘人士宿舍
中度護理需要	沒有／低度缺損	能	日間訓練或社區支援
中度護理需要	沒有／低度缺損	不能	輔助宿舍或社區住宿服務
低度／無護理需要	中度／高度缺損	能	日間訓練或社區支援
低度／無護理需要	中度／高度缺損	不能	嚴重肢體傷殘人士宿舍
低度／無護理需要	沒有／低度缺損	能	日間訓練或社區支援
低度／無護理需要	沒有／低度缺損	不能	輔助宿舍或社區住宿服務

住宿服務以外的各類日間訓練及社區支援服務

(殘疾人士住宿服務評估工具評估員手冊·附錄二)

服務名稱	護理服務	職業／日間訓練	日間照顧	職業/物理治療	心理/行為輔導	社交及支援	短期住宿	居所安排
社康護士服務	✓							
嚴重殘疾人士日間照顧服務	✓		✓			✓		
殘疾人士輔助就業培訓		✓						
庇護工場		✓				✓		
綜合職業康復服務中心		✓				✓		
綜合職業訓練中心		✓						
展能中心	✓	✓	✓	✓		✓		
家居訓練及支援服務		✓		✓		✓		
家務指導服務		✓						
綜合家居照顧服務	✓		✓	✓				
日間暫顧服務			✓					
延展照顧服務			✓					
殘疾人士地區支援中心 ^註		✓	✓	✓	✓	✓		
家庭服務中心／綜合家庭服務中心					✓			
醫務社會服務					✓			
康復機構熱線輔導服務					✓			
社會福利署臨床心理服務					✓			
殘疾人士家長／親屬資源中心						✓		
殘疾人士社交及康樂中心						✓		
結伴行計劃			✓			✓	✓	
健樂會						✓		
智障成人教育						✓		
輪椅維修服務						✓		
住宿暫顧服務							✓	
緊急住宿服務							✓	
體恤安置								✓

註:透過重整服務,殘疾人士地區支援中心為殘疾人士及其家人／照顧者提供一站式的社區支援服務包括假期照顧服務、家居暫顧服務、延展照顧服務及家務指導服務等。

殘疾人士住宿服務評估 上訴簡介

上訴的範圍

1. 對有關殘疾人士住宿服務評估結果有所不滿的服務申請人，可以書面形式，向殘疾人士住宿服務評估上訴專責小組（上訴專責小組）秘書處提出正式的上訴。

申請上訴人士

2. 殘疾人士住宿服務申請人、其家人或監護人可以提出上訴。

上訴專責小組的成員

3. 上訴專責小組的主席由社會福利署（社署）助理署長（康復及醫務社會服務）擔任，成員包括社署康復及醫務社會服務科高級社會工作主任、殘疾人士住宿服務申請人居住地址所屬的助理福利專員及一名醫療界／福利界／家長組織的代表。；秘書則由社署康復及醫務社會服務科職員擔任。秘書雖出席每次上訴會議，但並非上訴專責會員，故不會參與專責小組的任何決定。

上訴手續

4. 上訴人士必須在評估結果通知書發出日期的六個星期內提出上訴。
5. 上訴申請書可向各轉介個案工作員所屬辦事處索取，填妥後交回殘疾人士住宿服務評估上訴專責小組秘書處。
6. 上訴專責小組秘書處接獲上訴申請書後，將安排調解小組與上訴人聯絡，深入了解爭議的事項，並試圖解決爭議，並向上訴專責小組遞交報告；調解通常在十五個工作天內完成。
7. 假如調解小組未能解決上訴人的爭議，上訴專責小組於接獲上訴申請後六個星期內考慮上訴個案和召開會議。會議時，上訴人可親身陳述理由，如獲得專責小組同意，亦可由親屬或監護人代為發言。

上訴專責小組決定

8. 有關個別上訴的決定，以上訴專責小組的決定為依歸，上訴專責小組秘書會將決定以書面通知上訴人，副本送交其轉介個案工作員。專責小組會根據個別個案而作出服務建議。

查詢

9. 殘疾人士住宿服務評估上訴專責小組秘書處
地址：九龍深水埗元州街290-296號西岸國際大廈6樓
電話：3586 3423
圖文傳真：3755 4946

**Appeal to the Appeal Panel for Standardised Assessment
for Residential Care Services for Persons with Disabilities**

To: Secretariat to Appeal Panel for Standardised Assessment
for Residential Care Services for Persons with Disabilities
6/F., West Coast International Building, 290-296 Un Chau Street,
Sham Shui Po, Kowloon

Name of Applicant: _____ HKIC No.: _____ CRSRehab No.: _____

I, _____ the *applicant / family member / carer /
guardian of the above-named applicant wish to lodge an appeal against the assessment
result on *my / his / her application for _____(service) with
the following reason (s):

I understand that *my / his / her personal information in relation to *my / his /
her application for rehabilitation services will be released to the mediation team and Appeal
Panel for consideration of my appeal.

Name: (Block Letter)

(*Applicant / Family Member / Carer / Guardian)

Signature:

HKIC No.:

Address:

Tel. No.:

Fax. No.

Date:

* Delete as inapplicable

殘疾人士住宿服務評估
上訴申請書

致： 殘疾人士住宿服務評估
上訴專責小組秘書處
九龍深水埗元州街290-296號西岸國際大廈6樓

服務申請人 香港身份證 申請人
姓名： 號碼： 編號：

本人 _____，為上述服務*申請人／申請人的家屬／照顧者／監護人，現就殘疾人士住宿服務評估結果提出上訴，理由如下：

本人明白有關服務申請人的個人資料，將會透露給調解小組及上訴專責小組作處理上訴申請之用。

上訴申請人姓名： _____
(*服務申請人／家屬／照顧者／監護人)

簽名： _____

上訴申請人身份證號碼： _____

地址： _____

電話： _____

傳真： _____

日期： _____

*刪去不適用者

Acknowledgement of Receipt

From: Secretariat to Appeal Panel for Standardised Assessment
for Residential Care Services for Persons with Disabilities
6/F., West Coast International Building, 290-296 Un Chau Street,
Sham Shui Po, Kowloon

To:

Ref.:

Tel. No.:

Fax No.:

Name of Applicant: _____ HKIC No.: _____ CRSRehab No.: _____

We have received your *application / application for appeal on behalf of the above-named applicant on _____ (date), we will consider your appeal and inform you the result in 3 months.

For enquiries, please contact _____ at _____.

Signature: _____

Secretary: _____
(Block Letter)

** Delete as inapplicable*

c.c. Referrer

接獲上訴申請通知書

由： 殘疾人士住宿服務評估
上訴專責小組秘書處
九龍深水埗元州街290-296號西岸國際大廈6樓

致：

檔案編號：

電話號碼：

傳真號碼：

服務申請人 香港身份證 申請人
姓名： 號碼： 編號：

上訴專責小組已於_____年_____月_____日，收到*你／
你就上述服務申請人的上訴申請，專責小組現正處理你的上訴事宜，並於三個月內
通知你有關結果。

若有任何疑問，請致電_____與_____
聯絡。

簽名：_____

秘書：_____

* 請刪去不適用者

副本送：轉介機構

RESTRICTED

Record of Mediation
Appeal Panel for the Standardised Assessment
for Residential Care Services for Persons with Disabilities

Ref: _____

Name of Applicant: _____ HKIC No.: _____ CRSRehab No.: _____

1. Date / Time
2. Venue
3. Mediation Team Members
 - (a) Team leader:
 - (b) Members:
4. Parties contacted / interviewed
 - (a) Applicant:
 - (b) Family member / Person on behalf of the Applicant:
 - (c) Accredited Assessor:
 - (d) Others:
5. Reasons for Appeal / Disagreed areas
6. Updated changes
7. Discussion / clarifications
8. Re-assessment result, if any
9. Result / Further actions required

Signature: _____ Team leader: _____

Date: _____ Rank / Post: _____

Notification of Appeal Result

From Secretariat to Appeal Panel for Standardised Assessment
:
for Residential Care Services for Persons with Disabilities
6/F., West Coast International Building, 290-296 Un Chau Street,
Sham Shui Po, Kowloon

To:

Ref.:

Tel. No.:

Fax No.:

Name of Applicant: _____ HKIC No.: _____ CRSRehab No.: _____

Regarding your *application/application for appeal on behalf of the above-named applicant, I would like to inform you the result as follows:

☐ You have agreed to the recommendation made by the Mediation Team on _____ (date). Your application for appeal will be terminated. The recommendation of the Mediation Team is as follows:

☐ The Appeal Panel Meeting was conducted on _____ (date). The recommendation of the Appeal Panel is as follows:

The above recommendations will be followed up by _____ (referring office). You may contact _____ (referrer) at tel. no. _____.

Signature: _____

Secretary: _____
(Block Letter)

* Delete as inapplicable

c.c. Referrer

上訴結果通知書

由： 殘疾人士住宿服務評估
上訴專責小組秘書處
九龍深水埗元州街290-296號西岸國際大廈6樓

致：

參考編號：

電話號碼：

傳真號碼：

服務申請人

姓名：

香港身份證

號碼：

申請人

編號：

有關*你／你就上述服務申請人的上訴申請，專責小組現通知你以下
結果：

☐ 由於你已接納調解小組於_____月_____日的建議，你的上訴申請會就此終結。至於調解小組的建議如下：

☐ 上訴專責小組已於_____月_____日舉行會議，會議結論如下：

上述的建議／議決將會由_____（轉介機構）跟進，
你可聯絡 _____（轉介社工），電話：_____。

簽名：

秘書：

* 請刪去不適用者

副本送：轉介機構

Notification of Appeal Panel Meeting

From: Secretariat to Appeal Panel for Standardised Assessment
for Residential Care Services for Persons with Disabilities
6/F., West Coast International Building, 290-296 Un Chau Street,
Sham Shui Po, Kowloon

To:

Ref.:

Tel. No.:

Fax No.:

Name of Applicant: _____ HKIC No.: _____ CRSRehab No.: _____

Regarding your *application / application of appeal on behalf of the above-named applicant, the Appeal Panel would like to invite you to attend the Appeal Panel meeting. The details of the meeting are as follows:

Date:

Time:

Venue:

If you are unable to attend the meeting, please contact _____ at tel. no. _____ within 2 weeks from the date of this notification for arrangement of another date. If you fail to attend the meeting as scheduled, the Appeal Panel would deliberate your appeal case in your absence.

Signature: _____

Secretary: _____
(Block Letter)

* *Delete as inapplicable*

c.c. Referrer

上訴會議通知書

由： 殘疾人士住宿服務評估
上訴專責小組秘書處
九龍深水埗元州街290-296號西岸國際大廈6樓

致：

參考編號：

電話號碼：

傳真號碼：

服務申請人
姓名：

香港身份證
號碼：

申請人
編號：

有關*你／你就上述服務申請人提出的上訴申請，上訴專責小組現邀請你出席下列會議，詳情如下：

日期：

時間：

地點：

如果你未能出席，請於此通知發出日兩星期內致電_____通知_____，以便另行安排。如果你未有依約定日期出席會議，專責小組便會在你缺席的情況下，討論你的個案，並且尋求定案。

簽名：

秘書：

* 請刪去不適用者

副本送：轉介機構

Declaration of Interests

Name of Applicant: _____ HKIC No.: _____ CRSRehab No.: _____

I, _____, acknowledge that I have working or informal relationship with _____(the Appellant). In this matter, I hereby declare that I can keep neutrality in the recommendation for the Appellant.

(Signature of Appeal Panel Member)

(Name in Block Letter)

Date: _____

利益申報表

服務申請人
姓名： _____

香港身份證
號碼： _____

申請人
編號： _____

本人（姓名） _____ 現聲明與 _____

（上訴申請人）存有工作或私人的關係。惟本人仍以公正持平之態度處理有關上訴申請並就上訴人士的福利計劃作出建議。

（上訴專責小組成員簽署）

（正楷）

日期： _____

RESTRICTED

Record of Meeting
Appeal Panel for the Standardised Assessment
for Residential Care Services for Persons with Disabilities

Ref: _____

Name of Applicant: _____ HKIC No.: _____ CRSRehab No.: _____

1. Date / Time
2. Venue
3. Panel Members Attending
 - (a) Chairperson:
 - (b) Members:
4. Parties Attending
 - (a) Applicant:
 - (b) Family member / Person on behalf of the Applicant:
 - (c) Accredited Assessor:
 - (d) Others:
5. Reasons for Appeal
6. Mediation result
7. Updated changes
8. Deliberation and Comments
9. Decision and Recommendation

Signature: _____
Chairperson: _____

Signature: _____
Member: _____

Signature: _____
Member: _____

Signature: _____
Member: _____

Signature: _____
Member: _____

Record of meeting prepared by:

Signature: _____
Secretary: _____
Date: _____



Standardised Assessment Mechanism
for Residential Care Services for
Persons with Disabilities

Manual of Procedures

Rehabilitation & Medical Social Services Branch
Social Welfare Department

https://www.swd.gov.hk/tc/pubsvc/rehab/cat_crsrehab/centralref/