



Medical Social Workers (MSWs) are stationed in public hospitals and some specialist out-patient clinics to provide timely psychosocial intervention to patients and their families and help them cope with problems arising from illness, trauma or disabilities. MSWs being members of the clinical teams play an important role in linking up the medical and social services to facilitate patients' rehabilitation and reintegration into the community.

As Medical Social Workers, we are glad to :

- Assist you in managing emotional and daily life problems arising from illness, trauma and disabilities through counselling ;
- Provide you with services contributing to your holistic rehabilitation and reintegration into the community ;



- Help you formulate discharge plan with the clinical teams, and make referrals for rehabilitation services and community resources for you and your families ;
- Assist you in applying for financial assistance such as waiving of medical charges, charitable/ trust funds for purchase of medical appliances, etc ;
- Promote your health awareness and that of your families and the community.

If you are in need of our service :

- Please approach the Medical Social Services Units in public hospitals/ specialist out-patient clinics directly or ask for referrals from medical and allied health professionals in the hospitals/ clinics.

社會福利署熱線 (24小時)

2343 2255

社会福利署热线 (24小时)

Social Welfare Department Hotline (24 hours)

醫院管理局精神健康專線 (24小時)

2466 7350

医院管理局精神健康专线 (24小时)

Hospital Authority Mental Health Direct (24 hours)

向晴熱線 (24小時)

18288

向晴热线 (24小时)

Family Crisis Support Centre Hotline (24 hours)

香港撒瑪利亞防止自殺會求助熱線 (24小時)

2389 2222

香港撒玛利亚防止自杀会求助热线 (24小时)

The Samaritan Befrienders Hong Kong Hotline (24 hours)

生命熱線 (24小時)

2382 0000

生命热线 (24小时)

Suicide Prevention Hotline (24 hours)

聽覺不良人士專用圖文傳真號碼

2763 5874

听觉不良人士专用图文传真号码

Fax Number for Hearing Impaired Persons

社會福利署網址

<http://www.swd.gov.hk>

社会福利署网址

Website of Social Welfare Department

醫務社會服務

MEDICAL SOCIAL SERVICES

