

Address	Tel No.	Fax No	Email
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Central Western, Southern and Islands

Room 2313, 23/F, Southorn Centre, 130 Hennessy Road, Wan Chai, Hong Kong	2835 2733	3107 0051	fcpsucwsienq@swd.gov.hk
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Eastern and Wan Chai

Room 229, 2/F, North Point Government Offices, 333 Java Road, North Point, Hong Kong.	2231 5859	2164 1771	fcpsuewenq@swd.gov.hk
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Kwun Tong

Unit 2101, 21/F, Kwun Tong View, 410 Kwun Tong Road, Kwun Tong, Kowloon	3586 3741	2717 7453	fcpsuktenq@swd.gov.hk
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Wong Tai Sin and Sai Kung

3/F, Wong Tai Sin Community Centre, 104 Ching Tak Street, Wong Tai Sin, Kowloon	3188 3563	3421 2535	fcpsuwtsskenq@swd.gov.hk
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Sham Shui Po

G/F, Cheung Sha Wan Community Centre, 55 Fat Tseung Street, Cheung Sha Wan, Kowloon	2247 5373	2729 6613	fcpsusspenq@swd.gov.hk
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Kowloon City and Yau Tsim Mong

Room 803, 8/F, Kowloon Government Offices, 405 Nathan Road, Kowloon	3583 3254	3583 3137	fcpsukcytmenq@swd.gov.hk
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Sha Tin

Room 716, 7/F, Sha Tin Government Offices, 1 Sheung Wo Che Road, Shatin, New Territories	2158 6680	2681 2557	fcpsustenq@swd.gov.hk
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Tai Po and North

4/F, Tai Po Complex, 8 Heung Sze Wui Street, Tai Po Market, New Territories	3183 9323	3104 1357	fcpsutpenq@swd.gov.hk
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Tuen Mun

4/F, On Ting/Yau Oi Community Centre, On Ting Estate, Tuen Mun, New Territories	2618 5710	2618 7976	fcpsutmenq@swd.gov.hk
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Tsuen Wan and Kwai Tsing

21/F, Tsuen Wan Government Offices, 38 Sai Lau Kok Road, Tsuen Wan, New Territories	2940 7350	2940 6421	fcpsutwkwttenq@swd.gov.hk
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Yuen Long

G/F, Wah Yuet House, Tin Wah Estate, Tin Shui Wai, Yuen Long, New Territories	2445 4224	2445 9077	fcpsuylenq@swd.gov.hk
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Operating Hour

Monday to Friday: 8:45 a.m. to 1:00 p.m./2:00 p.m. to 5:15 p.m.

Saturday : 9:00 a.m. to 12:00 noon

Departmental Hotline Service

SWD Hotline	2343 2255	Website: http://www.swd.gov.hk
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Fax. Enquiry Number	2763 5874	
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SWD Hotline provides information on welfare services in the form of voice messages or facsimile transmission to callers through a 24-hours interactive voice response system. SWD Hotline social workers are on duty from 9:00 am to 5:00 pm on Mondays to Fridays, and from 9:00 am to 12:00 noon on Saturdays to provide counselling, support and advice and arrange appropriate follow up services for those in-need. Outside the aforesaid duty hours (including public holidays), callers can choose to transfer their calls to the Hotline and Outreaching Service Team operated by Tung Wah Group of Hospitals for assistance from social workers. They may also leave their message on the recording machine or seek assistance from the police.

24-hour Hotlines

CEASE Crisis Centre Hotline	18 281	Website: http://ceasecrisis.tungwahcd.org
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Family Crisis Support Centre Hotline	18 288	Website: http://fcsc.caritas.org.hk
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Harmony House	2522 0434	Website: http://www.harmonyhousehk.org
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Serene Court	2381 3311	Website: http://www.cfsc.org.hk
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Wai On Home for Women	8100 1155	Website: http://www.poleungkuk.org.hk
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Sunrise Court	8100 1155	Website: http://www.poleungkuk.org.hk
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Dawn Court	8100 1155	Website: http://www.poleungkuk.org.hk
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