

Assistance and Interpretation Services for Ethnic Minorities

Welfare Assistance

- For welfare assistance or service enquiry, please approach our reception counter. You will then be arranged to meet our intake worker/responsible caseworker.

Telephone Interpretation Service

- If you would like to use telephone interpretation service for specific languages (i.e. Bahasa Indonesia, Tagalog, Thai, Hindi, Nepali, Punjabi, Urdu and Vietnamese), please tell our intake worker/responsible caseworker for arrangement.
- Alternatively, you may contact Centre for Harmony and Enhancement of Ethnic Minority Residents for assistance via the following hotline from 8am to 10pm, Mondays to Sundays except public holidays -
 - 3755 6811 (for Bahasa Indonesia),
 - 3755 6822 (for Nepali),
 - 3755 6833 (for Urdu),
 - 3755 6844 (for Punjabi),
 - 3755 6855 (for Tagalog),
 - 3755 6866 (for Thai),
 - 3755 6877 (for Hindi) or
 - 3755 6888 (for Vietnamese).
- The above telephone interpretation services are free of charge.

Social Welfare Department