

Neighbourhood Support Child Care Project

Service Objective

The Neighbourhood Support Child Care Project (NSCCP) aims to provide needy parents with a flexible form of day child care service at the neighbourhood level and, at the same time, to foster mutual help and care in the community. Since October 2011, NSCCP covers all 18 districts over the territory.

Target Beneficiaries

To meet the caring needs of children aged under 9 whose parents are either working long, unstable and / or unconventional hours, in emergency needs, and / or for various reasons require child care assistance, but lack support network and have financial hardship in securing alternative child care support.

Service Components

There are two service components under the NSCCP :

1. Home-based child care service : provides child care service for children aged under 9 at the child carers' own residence or a suitable place as approved by the operator.
2. Centre-based care group : offers child care service to children aged 3 to under 9 at the service center of the operator.

Operating Hours

Home-based child care service is available from 7:00 a.m. to 11:00 p.m.. Centre-based care group covers the evenings and some weekends.

Fees Charging

Needy families may contact individual operators to obtain details on their respective fee charging schedules. Service users with social needs and financial hardship may apply to operators for fee reduction / waiving.

Service Hotline

For each of the 18 district-based projects, a project-based service hotline with a designated telephone number will be in operation from 9:00 a.m. to 9:00 p.m. on every weekday except public holidays to handle enquiries for service information and child care service request. Outside these operation hours, needy families under special circumstances with urgent child care service may contact SWD Hotline on 2343 2255 for assistance.

List of NSCCP Operators

District	Operating Organisation	Service Hotline	Address
Central & Western	The Tsung Tsin Mission of Hong Kong Social Service	9036 9017	11/F, Kingdom Power Commercial Building, 32-36 Des Voeux Road West, Sheung Wan
Eastern	Baptist Oi Kwan Social Service	3188 9757	Room 1501-03 & 05, Lancashire Centre, 361 Shau Kei Wan Road, Shaukeiwan
Islands	OIWA Limited	3141 7160	G/F, Wing C, Mun Yat House, Yat Tung Estate, Tung Chung
Kowloon City	Tung Wah Group of Hospitals	2714 3838	G/F, Block B, Lok Man Sun Chuen, No. 160, Kau Pui Lung Road, To Kwa Wan
Kwai Tsing	Women Service Association	2489 9929	G/F, 3 Nga Kwai House, Kwai Chung Estate, Kwai Chung
Kwun Tong	Kwun Tong Resident Association	2341 6090	Units L10, G/F., Lower Block, Tsui Nam House, Tsui Ping (North) Estate, Kwun Tong
North	Po Leung Kuk	3563 5161	Unit 16, G/F, Ching Chiu House, Ching Ho Estate, Sheung Shui
Sai Kung	Hong Kong Family Welfare Society	2177 1321	Unit 2, Podium 1, Choi Ming Shopping Centre, Kin Ming Estate, Tseung Kwan O
Sha Tin	Hong Kong Single Parents Association	2994 9527	G/F, Wing B, Pine House, Kwong Yuen Estate, Sha Tin
Sham Shui Po	The Tsung Tsin Mission of Hong Kong Social Service	6575 2897	Tsung Tsin Mission of Hong Kong Full Grace Service Centre, 2/F Sham Tsung Court, 17-19 Wong Chuk Street, Sham Shui Po

District	Operating Organisation	Service Hotline	Address
Southern	Hong Kong Southern District Women's Association	2553 6773	Room 26-28, C2/F, Lei Chak House, Ap Lei Chau Estate, Apleichau
Tai Po	Hong Kong Women Development Association	2623 2725 2623 2748	G/F, No.5-7 Tai Wing House, Tai Yuen Estate, Tai Po
Tsuen Wan	Yan Chai Hospital	2487 1222	Yan Chai Hospital Yim Tsui Yuk Shan Fuk Loi Integrated Community Development Centre, No. 9, G/F, Wing Tai House, Fuk Loi Estate, Tsuen Wan
Tuen Mun	Yan Oi Tong	2466 0312	Room 6-8, 2/F, Commercial Complex, Affluence Garden, 33 Tsing Chung Koon Road, Tuen Mun
Wan Chai	Baptist Oi Kwan Social Service	3413 1664	1/F, 36 Oi Kwan Road, Wan Chai
Wong Tai Sin	Chinese Evangelical Zion Church	2324 0111	G/F, Wing B and C, Man Kin House, Tsz Man Estate, Tsz Wan Shan
Yau Tsim Mong	Tung Wah Group of Hospitals	2392 3256	Shop No.2 & 9, June Garden, 28 Tung Chau Street, Tai Kok Tsui
Yuen Long	Tin Shui Wai Women Association	2447 7780	Rita Liu Multi-Services Centre, 1/F, Ancillary Facilities Block, Tin Yuet Estate, Tin Shui Wai

Family and Child Welfare Branch
Social Welfare Department
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