Neighbourhood Support Child Care Project

Service Objective
The Neighbourhood Support Child Care Project (NSCCP) aims to provide needy parents with a flexible form of day child care service at the neighbourhood level and, at the same time, to foster mutual help and care in the community. Since October 2011, NSCCP covers all 18 districts over the territory.

Target Beneficiaries
To meet the caring needs of children aged under 9 whose parents are either working long, unstable and / or unconventional hours, in emergency needs, and / or for various reasons require child care assistance, but lack support network and have financial hardship in securing alternative child care support.

Service Components
There are two service components under the NSCCP:
1. Home-based child care service: provides child care service for children aged under 9 at the child carers’ own residence or a suitable place as approved by the operator.
2. Centre-based care group: offers child care service to children aged 3 to under 9 at the service center of the operator.

Operating Hours
Home-based child care service is available from 7:00 a.m. to 11:00 p.m.. Centre-based care group covers the evenings and some weekends.

Fees Charging
Needy families may contact individual operators to obtain details on their respective fee charging schedules. Service users with social needs and financial hardship may apply to operators for fee reduction / waiving.

Service Hotline
For each of the 18 district-based projects, a project-based service hotline with a designated telephone number will be in operation from 9:00 a.m. to 9:00 p.m. on every weekday except public holidays to handle enquiries for service information and child care service request. Outside these operation hours, needy families under special circumstances with urgent child care service may contact SWD Hotline on 2343 2255 for assistance.
<table>
<thead>
<tr>
<th>District</th>
<th>Operating Organisation</th>
<th>Service Hotline</th>
<th>Address</th>
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</thead>
<tbody>
<tr>
<td>Central &amp; Western</td>
<td>The Tsung Tsin Mission of Hong Kong Social Service</td>
<td>9036 9017</td>
<td>11/F, Kingdom Power Commercial Building, 32-36 Des Voeux Road West, Sheung Wan</td>
</tr>
<tr>
<td>Eastern</td>
<td>Baptist Oi Kwan Social Service</td>
<td>3188 9757</td>
<td>Room 1501-03 &amp; 05, Lancashire Centre, 361 Shau Kei Wan Road, Shaukeiwan</td>
</tr>
<tr>
<td>Islands</td>
<td>OIWA Limited</td>
<td>3141 7160</td>
<td>G/F, Wing C, Mun Yat House, Yat Tung Estate, Tung Chung</td>
</tr>
<tr>
<td>Kowloon City</td>
<td>Tung Wah Group of Hospitals</td>
<td>2714 3838</td>
<td>G/F, Block B, Lok Man Sun Chuen, No. 160, Kau Pui Lung Road, To Kwa Wan</td>
</tr>
<tr>
<td>Kwai Tsing</td>
<td>Women Service Association</td>
<td>2489 9929</td>
<td>G/F, 13 Pak Kwai House, Kwai Chung Estate, Kwai Chung</td>
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<tr>
<td>Kwun Tong</td>
<td>Kwun Tong Resident Association</td>
<td>2341 6090</td>
<td>Units L10, G/F., Lower Block, Tsui Nam House, Tsui Ping (North) Estate, Kwun Tong</td>
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<tr>
<td>North</td>
<td>Po Leung Kuk</td>
<td>3563 5161</td>
<td>Unit 16, G/F, Ching Chiu House, Ching Ho Estate, Sheung Shui</td>
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<tr>
<td>Sai Kung</td>
<td>Hong Kong Family Welfare Society</td>
<td>2177 1321</td>
<td>Unit 2, Podium 1, Choi Ming Shopping Centre, Kin Ming Estate, Tseung Kwan O</td>
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<tr>
<td>Sha Tin</td>
<td>Hong Kong Single Parents Association</td>
<td>2994 9527</td>
<td>G/F, Wing B, Pine House, Kwong Yuen Estate, Sha Tin</td>
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<tr>
<td>Sham Shui Po</td>
<td>The Tsung Tsin Mission of Hong Kong Social Service</td>
<td>6575 2897</td>
<td>Tsung Tsin Mission of Hong Kong Full Grace Service Centre, 2/F Sham Tsung Court, 17-19 Wong Chuk Street, Sham Shui Po</td>
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<tr>
<td>District</td>
<td>Operating Organisation</td>
<td>Service Hotline</td>
<td>Address</td>
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<tr>
<td>Southern</td>
<td>Hong Kong Southern District Women’s Association</td>
<td>2553 6773</td>
<td>Room 26-28, C2/F, Lei Chak House, Ap Lei Chau Estate, Apleichau</td>
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<tr>
<td>Tai Po</td>
<td>Hong Kong Women Development Association</td>
<td>2623 2725</td>
<td>G/F, No.5-7 Tai Wing House, Tai Yuen Estate, Tai Po</td>
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<tr>
<td>Tsuen Wan</td>
<td>Yan Chai Hospital</td>
<td>2487 1222</td>
<td>Yan Chai Hospital Yim Tsui Yuk Shan Fuk Loi Integrated Community Development Centre, No. 9, G/F, Wing Tai House, Fuk Loi Estate, Tsuen Wan</td>
</tr>
<tr>
<td>Tuen Mun</td>
<td>Yan Oi Tong</td>
<td>2466 0312</td>
<td>Room 6-8, 2/F, Commercial Complex, Affluence Garden, 33 Tsing Chung Koon Road, Tuen Mun</td>
</tr>
<tr>
<td>Wan Chai</td>
<td>Baptist Oi Kwan Social Service</td>
<td>3413 1664</td>
<td>1/F, 36 Oi Kwan Road, Wan Chai</td>
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<tr>
<td>Wong Tai Sin</td>
<td>Chinese Evangelical Zion Church</td>
<td>2324 0111</td>
<td>G/F, Wing B and C, Man Kin House, Tsz Man Estate, Tsz Wan Shan &amp; G/F, No.2, Wing C, Lok On House, Tsz Lok Estate, Tsz Wan Shan</td>
</tr>
<tr>
<td>Yau Tsim Mong</td>
<td>Tung Wah Group of Hospitals</td>
<td>2392 3256</td>
<td>Shop No.2 &amp; 9, June Garden, 28 Tung Chau Street, Tai Kok Tsui</td>
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<tr>
<td>Yuen Long</td>
<td>Tin Shui Wai Women Association</td>
<td>2447 7780</td>
<td>Rita Liu Multi-Services Centre, 1/F, Ancillary Facilities Block, Tin Yuet Estate, Tin Shui Wai</td>
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Family and Child Welfare Branch
Social Welfare Department
September 2019