

# **The Residential Care Services Scheme in Guangdong – The Pilot Medical Subsidy Arrangement**

## **Service Brief**

The Social Welfare Department (SWD) has commissioned China Taiping Life Insurance (Hong Kong) Company Limited (Taiping Life (Hong Kong)) to assist the Hong Kong Special Administrative Region (HKSAR) Government in implementing the “Residential Care Services Scheme in Guangdong – Pilot Medical Subsidy Arrangement” for two years starting from December 22 this year.

Since the commencement date of the pilot arrangement, elderly participants of the Residential Care Services Scheme in Guangdong (the Scheme) can apply for the subsidy concerning their self-paid medical expenses incurred at any designated medical institutions (including clinics, hospitals, and pharmacy stores) within the Guangdong-Hong Kong-Macao Greater Bay Area (GBA) under the coverage of the National Basic Medical Insurance Policy.

## **Service Objectives**

To provide medical subsidies to the elderly participants under the Scheme with an aim to enhancing healthcare support to them.

## **Service Users**

The elderly persons participating in the Scheme and residing in the residential care homes for the elderly under the Scheme.

## **The Coverage of Medical Expenses**

Under the Pilot Medical Subsidy Arrangement, the elderly participants of the Scheme can apply for subsidy, on reimbursement basis, concerning their self-paid medical expenses incurred at any designated medical institutions within the GBA under the coverage of the National Basic Medical Insurance Policy.

An elderly participant who has already obtained subsidy as provided by the Government of the HKSAR for the Hong Kong people (such as Health Care Voucher, the Pilot Scheme for Supporting Patients of the Hospital Authority in the GBA, etc.) when receiving the medical services in the Mainland China, he/she cannot apply for the subsidy under the Pilot Medical Subsidy Arrangement for reimbursing the expenses of the medical services concerned.

An elderly participant who has purchased other medical insurances (not including

the Basic Medical Insurance for Urban and Rural Residents and the Urban-customised Commercial Medical Insurance) must first make claim from his/ her purchased insurance for reimbursement of the expenses after receiving the medical services. He/ She can apply for subsidy under the Pilot Medical Subsidy Arrangement to reimburse the unreimbursed expenses under his/her self-purchased insurance.

**Claim Limit of Medical Subsidies** (for each financial year, i.e. from 1st April to 31st March of next year)

- Outpatient: RMB 10,000 per person in a year
- Inpatient: RMB 30,000 per person in a year

### **Service Fee**

The participation of the Pilot Medical Subsidy Arrangement is free of charge.

### **Information of the Operating Organisation**

China Taiping Life Insurance (Hong Kong) Company Limited  
Customer Hotline: (852) 800 961 589 (Hong Kong); and  
(86) 95589, press 9 (Mainland China)

Social Welfare Department  
Elderly Branch  
December 2025