Outreaching Service
To organize supportive, educational or therapeutic groups for target service users. To foster cooperation among various professionals in the district to combat child abuse. To deal with enquiries concerning child abuse, spouse/cohabitant battering and custody/child abuse and/or spouse/cohabitant battering elements have subsided, or. To provide statutory supervision, counselling and coordinate follow-up services such as work out welfare plans for the victims and their families through multi-disciplinary case investigation. The service will terminate upon the mutual agreement between the service user and the protective services unit or under the following situations:

1. Victim of child abuse, spouse/cohabitant battering, abusers and their family members.
2. Children and their families affected by custody/guardianship disputes or child abduction.
3. To provide crisis intervention.

Target Service Users

The Family and Child Protective Services Units of the Social Welfare Department provide services to children, individuals and main family members affected by the following problems: 1) child abuse, 2) spouse/cohabitant battering, 3) custody/guardianship disputes including child abduction matters, and to receive reports on child abuse and spouse/cohabitant battering to seek early assistance through publicity and public education activities.

Entry of the Service

 Victims of child abuse or spouse/cohabitant battering, abusers and their family members may approach or be referred by other agencies to the concerned Family and Child Protective Services Unit for assistance. Children and their families affected by custody/guardianship disputes or child abduction matter are referred for services and treatments to the Courts, Secretary for Justice or other concerned authorities in accordance with the relevant Ordinances.

Exit of the Service

The service will terminate upon the mutual agreement between the service user and the social worker or under the following situations: child abuse and/or spouse/cohabitant battering elements have subsided, or. Victim of child abuse has reached the age of 18 or does not live in Hong Kong over a long period, or. the child custody/guardianship matters have been settled by the Courts or the Supervision Order Granting by the Courts has expired.