

社會福利服務 統計數字一覽

**Social Welfare Services
in Figures**

二零一八年版
2018 Edition

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二零一八
2018

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社會福利署 Social Welfare Department ^{1,2}

	員工數目 No. of Staff	
	2016-17	2017-18
中央行政人員 Central Administration Staff	173	189
社會工作人員 Social Work Staff	2 168	2 205
社會保障人員 Social Security Staff	1 735	1 744
秘書及文書人員 Secretarial and Clerical Staff	1 043	1 114
體力勞動人員 Manual Staff	287	292
護士及輔助醫療人員 Nurse and Para-medical Staff	133	134
其他人員 Other Staff	185	178
總人數 Total Strength	5 724	5 856

符號： N.A. 不適用 § 修訂數字
Symbols: Not applicable Revised figures

註： 財政年度由四月一日至三月三十一日。

Notes: The financial year runs from 1 April to 31 March.

所有數字均代表財政年度終結的情況，而劃有「*」符號的數字則代表該年度全年總數。

All figures are as at end of the financial year except where marked with 「*」 which represent 12-month total.

「個案」指處理中的個案。

「Cases」 refer to active cases.

1 社會福利署的員工人數只計算以公務員聘用條款聘用的人員。

Strength of the Social Welfare Department includes persons who are employed on civil service terms of appointment only.

2 不包括受僱於資助服務的人員數目。因為在實施整筆撥款後，受資助機構已無須向社會福利署呈報員工人數及職位。

Excluding the number of staff employing in subvented services as subvented agencies are no longer required to report the rank and number of staff employed to the Social Welfare Department after the implementation of Lump Sum Grant.

II 全年開支 (百萬元) Annual Expenditure (\$ million) *

	政府機構 Government Sector		受資助機構 Subvented Agencies	
	2016-17	2017-18	2016-17	2017-18
政府一般收入帳目 ³ General Revenue Account ³	49,897.08	51,101.51	14,536.99	15,094.05
政府獎券基金撥款 Payment from Lotteries Fund	0.00	0.00	1,329.67	1,459.05
總數 Total	49,897.08	51,101.51	15,866.66	16,553.10

III 社會保障 Social Security**社會福利署 Social Welfare Department**

	個案數目 No. of Cases		發放款項* (百萬元) Payment* (\$million)	
	2016-17	2017-18	2016-17	2017-18
綜合社會保障援助 Comprehensive Social Security Assistance	236 522	231 468	22,307.71	21,699.74
高額傷殘津貼 Higher Disability Allowance	22 333	21 854	937.27	980.82
普通傷殘津貼 Normal Disability Allowance	120 517	125 611	2,766.18	2,922.64
高齡津貼 Old Age Allowance	239 338	249 587	3,884.32	4,136.67
長者生活津貼 Old Age Living Allowance	449 240	483 800	14,279.90	15,331.12
廣東計劃 Guangdong Scheme	14 600	16 689	255.64	260.52
暴力及執法傷亡賠償 Criminal and Law Enforcement Injuries Compensation	139 * ⁴	134 * ⁴	5.83	4.93
交通意外傷亡援助 Traffic Accident Victims Assistance	7 340 * ⁴	6 553 * ⁴	254.49	236.86
緊急救濟 Emergency Relief	180 *	173 *	0.44	0.39
緊急救援基金 Emergency Relief Fund	0 *	1 *	0	0.09

註： 3 開支包括非經常開支及非經營賬目金額。它亦包括福利服務的其他費用(前稱為「僱用服務」)之款項，用以支付由私營機構和非政府機構營辦者提供福利服務的合約費用，這些服務包括安老院舍、改善買位計劃所購買的安老院舍名額、改善家居及社區照顧服務和其他福利服務。

Expenditure covers expenses on Non-recurrent Account and Capital Account. It also covers expenses on other payment for welfare services (formerly known as "hire of services"), which include contract payments for welfare services provided by operators in the private and non-governmental organisations sectors. These services include residential care homes for the elderly, elderly home places purchased under the Enhanced Bought Place Schemes, enhanced home and community care services and other welfare services.

4 數字代表整個財政年度內首次獲批准發放款項的個案數目。
Figures refer to the number of cases authorised for first payment during the financial year.

綜合社會保障援助計劃
Comprehensive Social Security Assistance Scheme

受助人類別 Category	由二零一八年二月一日起生效的標準金額 (每人每月以元計) Standard rate with effect from 1.2.2018 (Amount per person per month (\$))			
	單身人士 Single person	家庭成員 Family member		
60歲或以上的長者 Elderly person aged 60 or above				
健全 / 殘疾程度達 50% Able-bodied / 50% disabled	3,485	3,285		
殘疾程度達 100% 100% disabled	4,215	3,725		
需要經常護理 Requiring constant attendance	5,930	5,440		
60歲以下而健康欠佳 / 殘疾的成人 Ill-health / Disabled adult aged under 60				
健康欠佳 / 殘疾程度達 50% Ill-health / 50% disabled	3,485	3,285		
殘疾程度達 100% 100% disabled	4,215	3,725		
需要經常護理 Requiring constant attendance	5,930	5,440		
殘疾兒童 Disabled child				
殘疾程度達 50% 50% disabled	3,920	3,415		
殘疾程度達 100% 100% disabled	4,650	4,155		
需要經常護理 Requiring constant attendance	6,355	5,870		
	單身人士 Single person	有不超過2名健全成人 / 兒童的家庭 In a family comprising not more than 2 able-bodied adults/children	有3名健全成人 / 兒童的家庭 In a family comprising 3 able-bodied adults/children	有4名或以上健全成人 / 兒童的家庭 In a family comprising 4 or more able-bodied adults/children
60歲以下的健全成人 Able-bodied adult aged under 60				
單親人士 / 須照顧家庭人士 Single parent / Family carer	N.A.	2,665	2,410	2,135
其他健全成人 Other able-bodied adult	2,455	2,190	1,975	1,760
健全兒童 Able-bodied child	2,950	2,445	2,195	1,960

公共福利金計劃
Social Security Allowance Scheme

由二零一八年二月一日起生效的 每月津貼金額 Allowance per month with effect from 1.2.2018		由二零一八年二月一日起生效的 每月津貼金額 Allowance per month with effect from 1.2.2018		
高額傷殘津貼 ⁵ Higher Disability Allowance ⁵ (\$)	普通傷殘津貼 ⁵ Normal Disability Allowance ⁵ (\$)	高齡津貼 Old Age Allowance (\$)	長者生活津貼 Old Age Living Allowance (\$)	廣東計劃 Guangdong Scheme (\$)
3,440	1,720	1,345	2,600	1,345

IV 為違法者、刑釋人士及戒毒康復者提供的服務
Services for Offenders, Ex-offenders and Ex-drug Abusers

社會福利署 Social Welfare Department

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
感化院舍 Probation Home	1	1	39	42
感化服務 Probation Service	} 8 ⁶	} 8 ⁶	1 797	1 788
社會調查(感化服務) Social Enquiries (Probation Service)			4 116 *	3 870 *
社會服務令計劃 Community Service Orders Scheme			974	907
社會調查(社會服務令計劃) Social Enquiries (Community Service Orders Scheme)			2 619 *	2 547 *
羈留服務 Remand	1	1	13	14
感化院 Reformatory School	} 1	} 1	18	16
善後輔導服務 Aftercare Service			9	1
監管釋囚計劃 Post-Release Supervision of Prisoners Scheme	1	1	480	487

註： 5 年齡介乎十二至六十四歲的傷殘津貼受惠人每月可獲發交通補助金 275 元，以鼓勵他們多些外出參與活動，從而促進他們融入社會。

Notes : A monthly supplement of \$275 is payable to Disability Allowance recipients aged 12 to 64 to encourage them to participate more in activities away from home, thereby enhancing their integration into society.

6 由二零一二年七月起，社會福利署為監管及輔導違法者，推行以社區為本的綜合模式服務，把感化服務辦事處、社會服務令辦事處和社區支援服務中心合併為七所「感化及社會服務令辦事處」，為全港各裁判法院提供服務。此外，一所高等及區域法院感化辦事處為區域法院及高等法院提供服務。

The Social Welfare Department has merged its Probation Offices, Community Service Order Offices and Community Support Service Centres into seven Probation and Community Service Orders Offices, to serve all Magistrates' Courts upon implementation of the integrated community-based services for the supervision and counseling of offenders from July 2012. Besides, one High Court and District Court Probation Office serves the District Court and the High Court.

受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
刑釋人士宿舍 Hostel for Ex-offenders	6	6	111	106
刑釋人士社會服務中心 Social Service Centre for Ex-offenders	5	5	4 026	3 470
青年受感化者住宿服務 Residential Service for Young Probationers	1	1	45	28
戒毒治療及康復中心/中途 宿舍 Drug Treatment and Rehabilitation Centre/ Half-way House	12	12	246	257 (院友數目) (no. of residents)
濫用精神藥物者輔導中心 Counselling Centre for Psychotropic Substance Abusers	11	11	2 230	2 306
戒毒輔導服務中心 Centre for Drug Counselling	2	2	261	262
法院社工服務 Court Social Work Service	1	1	192	185

V 家庭服務 Family Services

社會福利署 Social Welfare Department

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
輔導個案 (綜合家庭服務中心) Counselling Cases (Integrated Family Service Centre)	41	41	24 105	25 346
保護家庭及兒童服務課 Family and Child Protective Services Unit	11	11	4 478	4 405
寄養家庭登記 Foster Home Registration	1	1	899	865
領養 Adoption	2	2	237 ⁷	233 ⁷
受社會福利署署長監護的兒童 /受高等法院監護的兒童 Wards of Director of Social Welfare/Wards of High Court	N.A.	N.A.	615	635 (受監護的兒童數目) (no. of wards)
露宿者登記 Street Sleepers Registration	N.A.	N.A.	924	1 127 (已登記的露宿者數目) (no. of street sleepers registered)

註：⁷ 數字包括其他與領養有關的個案，例如：對準領養家庭進行家庭調查。

Note: Figures include other cases in relation to adoption, e.g. conducting home assessment on prospective adoptive family.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
收容所 Places of Refuge	1	1	57 (院友數目) (no. of residents)	50
家務指導服務 Family Aide	35 (工作者數目) (no. of workers)	35	2 186 *	2 530 *
熱線電話服務 Hotline Service	1	1	162 467 *	173 618 *

受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
輔導個案 (綜合家庭服務中心) Counselling Cases (Integrated Family Service Centre)	24	24	16 170	16 123
日間幼兒中心 Child Care Centre (Day)	12	12	738	744
住宿幼兒中心 Child Care Centre (Residential)	3	3	191 (院友數目) (no. of residents)	203
兒童院 Children's Home	6	6	459 (院友數目) (no. of residents)	473
男童院或宿舍 Boys' Home or Hostel	8	8	579 (院友數目) (no. of residents)	575
女童院或宿舍 Girls' Home or Hostel	6	7	233 (院友數目) (no. of residents)	212
兒童之家 Small Group Home	108	112	804	835
寄養安排及督導 Foster Care Placement and Supervision	11 (機構數目) (no. of agencies)	11	922	898
海外領養 Adoption (Intercountry)	1	1	36 ⁸	44 ⁸
婦女庇護中心 Refuge Centre for Women	5	5	715 * (入住個案數目) (no. of live-in cases)	661 *
臨時收容中心或宿舍 Temporary Shelter or Hostel	6	6	61 432 * (人次) (no. of attendances)	65 230 *
家務指導服務 Family Aide	13 (工作者數目) (no. of workers)	13	853 *	827 *
家務生活教育 Family Life Education	22 (工作者數目) (no. of workers)	21	1 493 * (活動數目) (no. of programmes)	1 464 *

註： ⁸ 數字包括其他與領養有關的個案，例如：對準領養家庭進行家庭調查。

Note : Figures include other cases in relation to adoption, e.g. conducting home assessment on prospective adoptive family.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
家庭危機支援中心 Family Crisis Support Centre	1	1	475 *	784 *
			(入住個案數目) (no. of live-in cases)	
危機介入及支援中心 Multi-purpose Crisis Intervention and Support Centre	1	1	320 *	294 *
			(入住個案數目) (no. of live-in cases)	

VI 安老服務 Services for the Elders

社會福利署 Social Welfare Department

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
安老院牌照事務處 Licensing Office of Residential Care Homes for the Elderly	1	1	730	734
			(領有牌照的安老院數目) (total no. of licensed homes)	
長者咭計劃 Senior Citizen Card Scheme	9 927	10 062	1 769 316	1 871 100
	(參與機構的總數) (total no. of organisations participated)		(已發出長者咭的總數) (total no. of cards issued)	

受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
長者宿舍 Hostel for the Elderly	1	0	2	0
安老院 Home for the Aged	62	54	361	260
護理安老院 ⁹ Care and Attention Home for the Elderly ⁹	121	121	14 236 §	14 394
護養院 Nursing Home	6	6	1 517	1 511
合約院舍 Contract Home	28	30	2 121	2 266
長者活動中心 Social Centre for the Elderly	1	1	2 933	2 865
			(會員人數) (no. of members)	
長者鄰舍中心 Neighbourhood Elderly Centre	169	169	143 612 §	147 667
			(會員人數) (no. of members)	
長者地區中心 District Elderly Community Centre	41	41	70 242	71 899
			(會員人數) (no. of members)	
長者日間護理中心 Day Care Centre for the Elderly	73	76	3 463 §	3 515

註： 9 包括提供持續照顧服務的護理安老院宿位。

Note : Including care and attention places providing continuum of care.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
家務助理服務 Home Help Services	1 (隊數) (no. of teams)	1	79	81
綜合家居照顧服務 Integrated Home Care Services	60 (隊數) (no. of teams)	60	18 664 (普通個案數目) (no. of ordinary cases)	18 463 (傷殘及體弱個案數目) (no. of frail cases)
長者支援服務隊 Support Team for the Elderly	41 (隊數) (no. of teams)	41	54 565	53 066
改善家居及社區照顧服務 Enhanced Home and Community Care Services	34 (隊數) (no. of teams)	34	7 135	7 112

VII 醫務社會工作服務 Medical Social Services ¹⁰

社會福利署 Social Welfare Department

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
醫務社會服務部 Medical Social Services Units	35	35	189 482 *	194 322 *
			(處理個案數目) (no. of cases served)	

VIII 社區發展 Community Development

受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
社區中心 Community Centre	13	13	68 443 (會員人數) (no. of members)	71 511
鄰舍層面社區發展計劃 Neighbourhood Level Community Development Project	17	17	251 425 *	247 955 *
			(參加活動人次) (no. of programme attendances)	

IX 為青少年提供的服務 Services for Young People

受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
兒童中心 Children Centre	5	5	7 129 (會員人數) (no. of members)	8 797

註： ¹⁰ 醫院管理局提供的醫務社會工作服務不計算在內。

Note : Excluding Medical Social Services provided by the Hospital Authority.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
青年中心 Youth Centre	4	4	3 271 §	3 255 (會員人數) (no. of members)
青少年中心 Children and Youth Centre	14	13	22 420	20 156 (會員人數) (no. of members)
綜合青少年服務中心 Integrated Children and Youth Services Centre	138	139	315 779	331 596 (會員人數) (no. of members)
學校社會工作服務 School Social Work Service	465	464	15 665	15 504 (學校數目) (no. of schools covered)
青少年外展隊 Youth Outreaching Team	19	19	6 584	6 584
青少年深宵外展服務 Overnight Outreaching Service for Young Night Drifters	18	18	17 083 *	17 850 * (接受服務的夜遊青少年人數) (no. of young night drifters served)
社區支援服務計劃 Community Support Service Scheme	5	5	2 299	2 226

X 康復服務 Rehabilitation Services

受資助機構 Subvented Agencies

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
幼稚園暨幼兒中心兼收計劃 Integrated Programme in Kindergarten-cum-Child Care Centre	330	330	1 964	1 976
特殊幼兒中心 Special Child Care Centre	39	39	1 817	1 811
早期教育及訓練中心 Early Education and Training Centre	46	48	3 101	3 316
住宿特殊幼兒中心 Residential Special Child Care Centre	6	6	102	101
兒童之家(輕度弱智兒童) Small Group Home for Mildly Mentally Handicapped Children	26	28	64	74
精神健康綜合社區中心 Integrated Community Centre for Mental Wellness	24	24	27 019	27 651 (會員人數) (no. of members)
中途宿舍 Halfway House	36	36	1 443	1 422
長期護理院 Long Stay Care Home	7	7	1 550	1 568

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
綜合職業訓練中心 Integrated Vocational Training Centre	2	2	399	380
殘疾人士在職培訓計劃 On the Job Training Programme for People with Disabilities	14	14	422 * (參與人數) (no. of participants served)	408 * (參與人數) (no. of participants served)
「陽光路上」培訓計劃 Sunnyway-On the Job Training Programme for Young People with Disabilities	15	15	329 * (參與人數) (no. of participants served)	325 * (參與人數) (no. of participants served)
綜合職業訓練中心 (住宿服務) Integrated Vocational Training Centre (Residential Service)	1	1	75	75
綜合職業康復服務中心 Integrated Vocational Rehabilitation Services Centre	27	27	4 642	4 746
展能中心 Day Activity Centre	85	85	5 172	5 178
庇護工場 Sheltered Workshop	34	34	5 258	5 234
嚴重殘疾人士護理院 Care and Attention Home for Severely Disabled Persons	21	21	988	979
中度弱智人士宿舍 Hostel for Moderately Mentally Handicapped Persons	43	43	2 416	2 496
嚴重弱智人士宿舍 Hostel for Severely Mentally Handicapped Persons	64	64	3 601	3 600
嚴重肢體傷殘人士宿舍 Hostel for Severely Physically Handicapped Persons	13	13	562	566
輔助宿舍 Supported Hostel	26	27	629	687
殘疾人士地區支援中心 District Support Centre for Persons with Disabilities	16	16	5 987 (會員人數) (no. of members)	6 148 (會員人數) (no. of members)
盲人護理安老院 Care and Attention Home for the Aged Blind	11	11	779	791
視障人士的康復及訓練 Rehabilitation and Training for Visually Impaired Persons	2	2	126 ¹¹	136 ¹¹

註： 11 包括接受康復訓練和定向及行動訓練的服務使用者。

Note: Including service users receiving rehabilitation training and orientation and mobility training.

	服務單位數目 No. of Service Units		個案數目 No. of Cases	
	2016-17	2017-18	2016-17	2017-18
為視覺受損人士而設的傳達 及資訊服務 ¹² Communication and Information Service for Visually Impaired Persons ¹²	1	1	33 109 *	32 032 *
			(借出書本數目) (no. of issues lent)	
聽覺受損人士綜合服務中心 Multi-service Centre for Hearing Impaired Persons	2	2	887	871
殘疾人士社交及康樂中心 ¹³ Social and Recreational Centre for the Disabled ¹³	16	16	22 475	23 465
			(會員人數) (no. of members)	
輔助就業 Supported Employment	26	26	2 067	2 001
嚴重殘疾人士家居照顧服務 Home Care Service for Persons with Severe Disabilities	6	6	3 929 *	4 507 *
嚴重肢體傷殘人士綜合支援 服務 Integrated Support Service for Persons with Severe Physical Disabilities	2	2	982 *	1 148 *

XI 臨床心理服務 Clinical Psychological Services

社會福利署 Social Welfare Department

	數目 No.	
	2016-17	2017-18
心理評估個案 Psychological Assessment Cases	2 253 *	2 323 *
心理治療新個案 New Psychological Treatment Cases	1 006 *	1 085 *
臨床心理學家 Clinical Psychologists	44	44

受資助機構 Subvented Agencies

	數目 No.	
	2016-17	2017-18
心理評估個案 Psychological Assessment Cases	503 *	560 *
心理治療新個案 New Psychological Treatment Cases	313 *§	392 *
臨床心理學家 Clinical Psychologists	11	11

註： 12 機構已逐步把有聲書數碼化，服務使用者可 (i) 向機構借取有聲書，或 (ii) 透過電話及網上系統收聽有聲書。統計數字只包括透過途徑(i)借出的書本。
Notes : Agency has progressively converted talking books into digital format. Hence, service users can (i) borrow talking books from the agency, or (ii) access talking books through Tele-digital Library System. The figure only includes borrowing activities under (i).

13 包括兩間弱智人士 / 傷殘人士體育協會的會員。
Including membership of two sport associations for mentally / physically handicapped.

XII 支援服務 Supporting Services**社會福利署 Social Welfare Department**

	數目 No.	
	2016-17	2017-18
訓練課程 Training Course	775 *	577 *
出席人數 Attendance	19 392 *	22 564 *

**XIII 社會福利署中央轉介系統
Social Welfare Department Central Referral Systems****安老服務(長期護理服務編配系統)
Services for the Elderly (Long Term Care Services Delivery System)**

	輪候服務個案數目 No. of Cases on Waiting List	
	2016-17	2017-18
護理安老院 Care and Attention Home for the Elderly	29 672	31 358
護養院 Nursing Home	6 259	6 553

**康復服務(康復服務中央轉介系統)
Rehabilitation Services
(Central Referral System for Rehabilitation Services)**

	輪候服務個案數目 No. of Cases on Waiting List	
	2016-17	2017-18
早期教育及訓練中心 Early Education and Training Centre	5 217	5 533
幼稚園暨幼兒中心兼收計劃 Integrated Programme in Kindergarten-cum-Child Care Centre	2 048	1 855
特殊幼兒中心 Special Child Care Centre	1 790	2 007
住宿特殊幼兒中心 Residential Special Child Care Centre	33	22
兒童之家(輕度弱智兒童) Small Group Home for Mildly Mentally Handicapped Children	88	70
中途宿舍 Halfway House	721	602
長期護理院 Long Stay Care Home	2 111	2 187
展能中心 Day Activity Centre	1 292	1 381
庇護工場 Sheltered Workshop	2 864	2 818
嚴重弱智人士宿舍 Hostel for Severely Mentally Handicapped Persons	2 384	2 521

輪候服務個案數目
No. of Cases on Waiting List

	2016-17	2017-18
中度弱智人士宿舍 Hostel for Moderately Mentally Handicapped Persons	2 172	2 305
嚴重肢體傷殘人士宿舍 Hostel for Severely Physically Handicapped Persons	649	660
嚴重殘疾人士護理院 Care and Attention Home for Severely Disabled Persons	505	543
輔助宿舍 Supported Hostel	1 830	1 938
盲人護理安老院 Care and Attention Home for the Aged Blind	147	143
輔助就業 Supported Employment	52	38