



水務署
Water Supplies Department

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Dear Supervisor/Operator of residential institutions/day centres/child care centres,

Installation and Use of Wall-mounted Kettles Connected with Inside Service

In response to the recent public concern on the use of the wall-mounted kettle (or other fixed types) connected with the inside service, this Department hereby provides some suggestions on the installation and use of the wall-mounted kettles (or other fixed types) connected with the inside service for your reference.

As wall-mounted kettles (or other fixed types) connected with the inside service is a water using apparatus and not a fitting of the inside service system, suppliers are not required to apply for acceptance letters from this Department. Nevertheless, consent of this Department has to be sought for any installation of wall-mounted kettles (or other fixed types) connected with the inside service. This is to ensure that the drinking water inside the wall-mounted kettles (or other fixed types) connected with the inside service will not flow back causing potential contamination of the inside service system. Regarding the purchase of wall-mounted kettles (or other fixed types), the consumer may choose products with international certification (such as those certified by the WaterMark of Australia or the Water Regulations Advisory Scheme of the UK).

Below are some suggestions on using wall-mounted kettles (or other fixed types) connected with the inside service:

- New kettles should be cleaned thoroughly before use;
- Kettles should be cleansed regularly in order to prevent accumulation of dirt or other impurities;
- Drain away the stored water inside the kettle before use in the morning. To avoid wastage, you may use a container to collect the water for non-drinking purposes; and
- If you are concerned about the lead content in the drinking water inside your kettle, you may engage an accredited laboratory to take water samples for testing.

On basic water sampling procedures for wall-mounted kettles (or other fixed types) connected with the inside service:

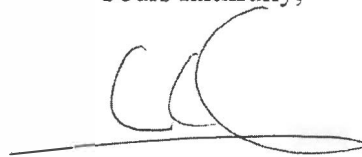
- Take a water sample only after cooling down the water inside the kettle naturally;
- Fill water into a polyethylene sample bottle (250ml) and do it carefully to prevent overflow;

- Put the cap back on the sample bottle and ensure it is tightly closed, and put on labels (with sampling location, date and time); and
- Store the water sample in an icebox with freezer packs and deliver it to the laboratory on the same day.

For information about accredited laboratories, please visit the website of the Innovation and Technology Commission: www.itc.gov.hk/en/quality/hkas/doc/Testing_of_lead_and_other_heavy_metals_in_water.pdf.

For other enquiries, please contact our “Customer Technical Enquiry Centre“ at 2824 5000.

Yours faithfully,

A handwritten signature in black ink, consisting of several loops and a long horizontal stroke at the end.

(LI Kan Kay)
for Water Authority

c.c.
Social Welfare Department