

Home-based Community Care Services

Home Care Services for Frail Elderly Persons

Home Care Services for Frail Elderly Persons are home-based community care services providing a range of care and support services to frail elderly persons aged 60 or above living in the community and who are assessed and recommended for Community Care Services or Residential Care Services under the Standardised Care Need Assessment Mechanism for Elderly Services. The services aim at facilitating service users to continue ageing in place for as long as possible and maintaining their optimal level of functioning, while providing various kinds of support and assistance to carers.

Scope of Services

- Services provided to frail cases include:
 - Care management and assessment
 - Personal care
 - Basic and special nursing care
 - Rehabilitation exercises
 - Meal service
 - Home safety assessment and home modification suggestions
 - Speech therapy
 - Home respite service
 - Household cleaning
 - Transportation and escort services
 - Counselling
 - Carer support services and carer training
 - Arranging or referral for centre-based/ residential respite services
 - 24-hour emergency support
- The scope and frequency of services will be designed by the Home Care and Support Services Teams (HCSSTs) / Home Care Services Teams (HCSTs) according to the needs of individual frail elderly persons.

Target Service Users

- Elderly persons
 - Aged 60 or above living in the community and not receiving institutional service; and
 - Assessed and recommended for Community Care Services or Residential Care Services under the Standardised Care Need Assessment Mechanism for Elderly Services.
- Carers of the service users of Home Care Services for Frail Elderly Persons

Fees

- Fees are determined according to the service users' family household financial status, and may be adjusted.

Enquiry

- HCSSTs/ HCSTs
- Integrated Family Service Centres / Integrated Services Centres
- Medical Social Services Units
- District Elderly Community Centres / Neighbourhood Elderly Centres
- Social Welfare Department (SWD) hotline : 2343 2255
- Designated Hotline for Carer Support: 182 183
- Enquiry telephone numbers and addresses of the Service Teams/ Centres/ Units can be downloaded from the SWD homepage at www.swd.gov.hk