Residential Care Service Voucher (RCSV) Scheme for the Elderly

Features

01 Money-following-the-user

Provide elderly persons with greater flexibility to freely choose and switch among residential care homes for the elderly (RCHEs) under the Scheme according to their needs.

02 Users pay in accordance with affordability

Elderly persons with lower affordability will pay less while the Government pays the remaining amount of the voucher value.

03 Six-month trial period

Elderly persons can try to adapt to life in RCHEs.

Eligibility Criteria

Elderly persons who have been assessed and **recommended for residential care services (RCS)** under Social Welfare Department's (SWD) Standardised Care Need Assessment Mechanism for Elderly Services and are waitlisting for **care and attention places** or **nursing home places** on the Central Waiting List (CWL) for Subsidised Long Term Care (LTC) Services.

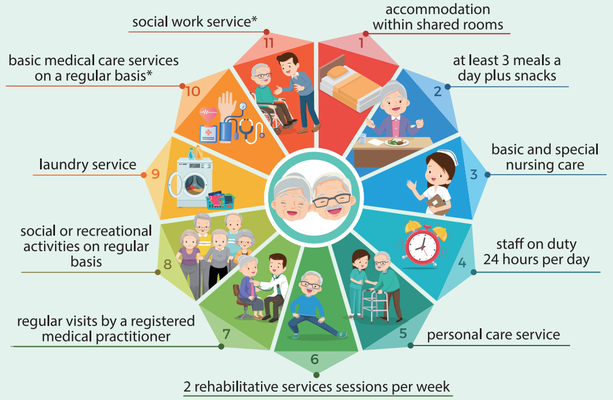
Recognised Service Providers (RSPs)

- RSPs (RCHEs participating in the Scheme) must be providing non-subsidised places and have to meet the requirements specified by SWD on space standard, staffing and track record.
- Currently there are different types of RSPs, including subvented homes, contract homes, self-financing homes run by non-governmental organisations, Category EA1 homes under the Enhanced Bought Place Scheme and private RCHEs.

SWD Elderly Information Website
www.elderlyinfo.swd.gov.hk/en

Scope of Service

RSPs provide individual voucher holders with a "standard service package" covered by the voucher value as follows –



*Only applicable to voucher holders of nursing home places.

Top-up Payment (Optional)

Voucher holders may make a top-up payment of up to 150% of the prevailing voucher value to **purchase additional services** (including single/double-room dormitory, additional physiotherapy / occupational therapy sessions and acupuncture, etc.) from RSPs.



Co-payment Arrangement

- Each voucher applicant will be assessed on the basis of his/her **individual** financial condition, in order to determine their co-payment level. A sliding scale of co-payment at 8 levels is shown below –

User co-payment percentage of voucher value								
Level	0	1	2	3	4	5	6	7
Percentage	0%	10%	20%	30%	40%	50%	62.5%	75%

- RCSV applicants who choose not to take the means test will pay the highest co-payment amount (Level 7).
- RCSV users may still receive Social Security Allowance, including Old Age Living Allowance/Old Age Allowance/Normal Disability Allowance, subject to their eligibility under the respective schemes.

How to Apply

- SWD will send invitation letters to the eligible elderly persons on the CWL for subsidised LTC services, inviting them to join the Scheme.
- The invited eligible elderly persons can submit the completed application form together with supporting documents to Residential Care Service Voucher Office of SWD at Rooms 2701-07, 27/F, Two Chinachem Exchange Square, 338 King's Road, North Point, Hong Kong by post or in person.
- The invited eligible elderly persons can also submit online application via the Voucher Information System for the Elderly (VISE).

Voucher Information System for the Elderly
https://vise.swd.gov.hk/vise/en

Enquiry

- SWD Residential Care Service Voucher Office
  (Telephone: 3107 3280/3107 3290)
  (from Monday to Friday, 9:30 am to 1:00 pm and 2:30 pm to 5:00 pm, except public holidays)
- Responsible workers of the elderly persons
- Please visit SWD Homepage and SWD Elderly Information Website for the details of the Scheme and the information of RSPs

SWD Homepage
www.swd.gov.hk/en/pubsvc/elderly/cat_residentcare/psrcsv/

Social Welfare Department
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社會福利署 Social Welfare Department

政府資助計劃 Government-funded programme

長者院舍照顧服務券計劃 Residential Care Service Voucher Scheme for the Elderly

長者院舍照顧服務券計劃
Residential Care Service Voucher Scheme for the Elderly

為長者提供一個額外的選擇！



「長者院舍照顧服務券（院舍券）計劃」

計劃特點

01 錢跟人走

增加選擇的靈活性，長者可按需要自由選擇及轉換計劃下的安老院。

02 能者多付

讓負擔能力較低的長者支付較低比例的費用，政府則支付院舍券面值的餘額。

03 六個月試用期

讓長者嘗試適應院舍生活。

參加資格



合資格參加者是經社會福利署（社署）的安老服務統一評估機制被評為適合院舍照顧服務及正在資助長期護理服務中央輪候冊（中央輪候冊）上輪候護理安老宿位或護養院宿位的長者。



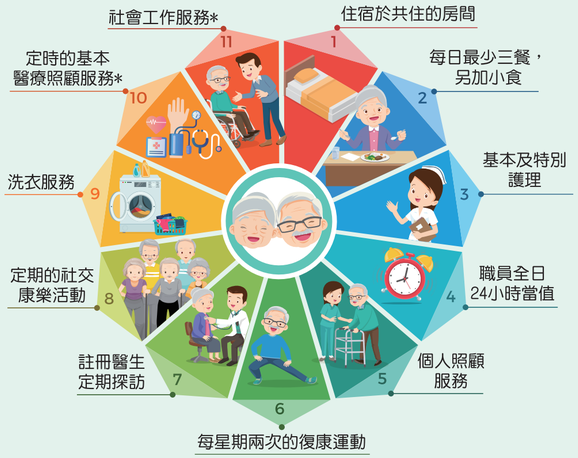
認可服務單位

- 認可服務單位（即參與計劃的安老院）必須正在提供非資助宿位，並符合社署規定的空間、人手及過往服務記錄的指定要求。
- 現時認可服務單位的種類包括：津助院舍、合約院舍、非政府機構營辦的自負盈虧院舍、「改善買位計劃」甲一級院舍及私營安老院。

社署長者資訊網
www.elderlyinfo.swd.gov.hk/tc

服務範圍

認可服務單位為個別院舍券持有人提供院舍券面值下的「標準服務」如下：



*只適用於護養院宿位的院舍券持有人

額外付款（可自由選擇）



院舍券持有人可向認可服務單位額外付款以購買額外服務，包括：

單人/雙人房寢室、額外物理治療/職業治療節數及針灸等，而額外付款的款額上限為當時院舍券面值的150%。

共同付款安排

- 院舍券申請人以個人為單位接受經濟狀況審查，定出其共同付款級別。八個層遞式共同付款級別如下：

使用者須承擔院舍券面值的共同付款百分比								
級別	0	1	2	3	4	5	6	7
百分比	0%	10%	20%	30%	40%	50%	62.5%	75%

- 如院舍券申請人選擇不接受經濟狀況審查，便須繳付最高共同付款級別（級別7）的付款金額。
- 如符合相關申請資格，院舍券持有人在使用院舍券服務後仍可申領公共福利金，包括長者生活津貼/高齡津貼/普通傷殘津貼。





申請方法



- 社署會根據中央輪候冊上資助長期護理服務的申請日期，分批發信邀請合資格長者申請院舍券。
- 獲邀請的合資格長者可填妥申請表格連同所需文件寄回或交回：香港北角英皇道338號華懋交易廣場2期27樓2701-07室社署院舍照顧服務券辦事處。
- 獲邀請的合資格長者亦可於「長者服務券資訊系統」填寫及遞交網上申請表。



長者服務券資訊系統
https://vise.swd.gov.hk/vise/tc



查詢

- **社署院舍照顧服務券辦事處**
  （電話：3107 3280 / 3107 3290）
  （星期一至星期五上午9時30分至下午1時、下午2時30分至下午5時，公眾假期除外）
- 跟進長者長期護理服務的負責工作員
- 有關計劃的詳情及最新資訊，請瀏覽院舍券計劃網頁
  https://www.swd.gov.hk/tc/pubsvc/elderly/cat_residentcare/psrcsv/

社會福利署
2026年7月印製