

RCSV Form 1 (September 2023) For SWD use only					
Application no.					
Date of receipt					

Residential Care Service Voucher Scheme for the Elderly Application Form

	pncanon	T, OI III									
Note: 1. Please read carefully the "Brief of the Residential Care Service Voucher Scheme for the Elderly" and the "Personal Information Collection Statement" in page 9 of this application form. Please complete this form in block letters with a blue or black pen. Please cross out any incorrect entries and sign against the amendment(s) for confirmation. Do not use correction materials such as correction fluid or tapes for obliteration. Please put a tick "✓" in the appropriate box "□" and delete whichever is inappropriate in fields marked with an asterisk "∗".										Enquiry	
person" stated in item 6 of Part 6, the Elderly Person should complete and sign the "Consent to Transfer Personal Data". *The elderly person who has been medically certified by public hospital or clinic to be unfit to make a statement on his/her own, an appointee will be appointed by the Director of Social Welfare to act										Telephone No.: 3107 3280/ 3107 3290	
3.	3. Please return the completed application form together with all the required documents as mentioned in Part 5 of this form to the Residential Care Service Voucher Office by post or by hand. Address: Rooms 2701-07, 27/F, Two Chinachem Exchange Square, 338 King's Road, North Point, Hong Kong										
Pa	rt 1: Personal	Particular	rs of the Elder	ly P	erson	(the Ap	plicant)				
Na	me in Chinese_			Nam	e in Eı	nglish					
Но	ng Kong				Gend	ler		Date	e of birth		
Ide	entity Card nun	nber			☐Ma	ale	Female		/	(day/month/year)	
Ma	rital status 🔲	Single	Married	Γ	Sepai	rated	Dialect spo	ken		<u> </u>	
		Divorced	□Widowed		_ r]Cohal		Cantones	_	Others (Please spec	cify):	
Re	sidential teleph	one numbe	r			Mobile	phone numb	er			
Res	sidential addres	ss									
Co	rrespondence a	ddress (if d	lifferent from r	eside	ntial a	nddress)					
Cu	rrent living	Living :	alone at home				iving with do	mestic	helper(s) only		
cor	ndition	Living	with *family me	embei	ber(s)/					the Elderly	
		relative	(s) and friend(s))	(RCHE)						
		Others	(Please specify): _								
Ty	pe of housing		tenement				wnership Sch			Purchase Scheme	
			rental housing						tions		
□* Private RCHE/RCHE operated by non-governmental organisations (Name:)											
		(IName	·						_)		
igna	ature/Thumbpr	int of the *	applicant/fami	ly m	ember	/relative	/friend/appo	intee/g	guardian:		

D.		• •	rship of the	property and provide a copy	y of proof of the
Person possess		rship) Elderly Person is a sole-o	owner (i.e. 10	00% ownership)	
any residential	o whersing.	☐Elderly Person is a joint-	•	o, o o whership)	
property?		Others (Please specify):			
	□No (Elder	ly Person does not possess an			
Part 2. Parsonal	·	•	•	iend/Appointee/Guardian	(the Main
Contact Person o		·	KCIAUIVC/TT	ichu/Appointee/Guartilan	(the Main
Name of the *fami	ly member/re	elative/friend/appointee/gua	ardian		
in Chinese			in English_	T	
Hong Kong Identit (not applicable to s Welfare Departmen	social workers	oer s appointed as guardians by		Living with the Elderly Per	rson
Relationship with the Elderly Person	Spouse	☐Child ☐Relative ☐F		Others (Please specify):	
Residential addres	_				
Residential telepho	one number		Mobile pho	ne number	
Part 3: Compreh received by the E		· ·	Social Secu	rity Allowance currently	For SWD Use Only
		rity Assistance (CSSA) Sch	eme		
1. Comprehensive			CIIIC		
-		iving CSSA as a *singleton		case (see Note 1)	
☐ The Elderly		iving CSSA as a *singleton		case (see Note 1)	
☐ The Elderly CSSA case	Person is rece reference no.	iving CSSA as a *singleton	case/ family		
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☐ The Elderly CSSA case CSSA payr (CSSA payr being the A Assistance 2. Social Security ☐ Old Age Li	Person is rece reference no. ment expiry da ment expiry of Annex of "No ")	iving CSSA as a *singleton ite: // date is shown in "Waiver of tification of Successful App SSA) Scheme ce	(day/monf Medical Cholication" or	nth/year) narge for CSSA Recipients", "Notification of Revision of	
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CSSA case CSSA payr (CSSA payr (CSSA payr being the A Assistance 2. Social Security Old Age Li Higher Dis Guangdong 3. Non-CSSA Part 4: Income a	Person is rece reference no. ment expiry da ment expiry of Annex of "No ") Allowance (S ving Allowan ability Allowa g Scheme A/Non-SSA re and Assets of	iving CSSA as a *singleton ite:// date is shown in "Waiver of tiffication of Successful App SSA) Scheme ce Old ince No Fuge: Scipient	case/ family(day/mon f Medical Ch plication" or d Age Allowa prmal Disability	nth/year) narge for CSSA Recipients", "Notification of Revision of	on (in Hong Kong
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CSSA case CSSA payr (CSSA payr (CSSA payr being the A Assistance 2. Social Security Old Age Li Higher Dis Guangdong 3. Non-CSSA Part 4: Income a dollars) ar (I) Is the Elderly Willing to dis respectively) (A	Person is rece reference no. ment expiry da ment expiry of Annex of "No "") Allowance (S ving Allowan ability Allowa g Scheme A/Non-SSA re nd Assets of e required] Person willi sclose his/her Please comple	iving CSSA as a *singleton ite: /_ /_ date is shown in "Waiver of tiffication of Successful App SSA) Scheme ce	(day/moner of Medical Charles of Medical Charle	anth/year) narge for CSSA Recipients", "Notification of Revision of ance anty Allowance and assets of the Elderly Personates." sets? Ind Note 3 for definition of "inc	ome" and "assets"
CSSA case CSSA payr (CSSA payr (CSSA payr being the A Assistance 2. Social Security Old Age Li Higher Dis Guangdong 3. Non-CSSA Part 4: Income a dollars) ar (I) Is the Elderly Willing to dis respectively) (A	Person is rece reference no. ment expiry da ment expiry of Annex of "No "") Allowance (S ving Allowan ability Allowa g Scheme A/Non-SSA re end Assets of e required] Person willi sclose his/her Please comple disclose his/	iving CSSA as a *singleton ite: /_ /_ date is shown in "Waiver of tiffication of Successful App SSA) Scheme ce	(day/moner of Medical Charles of Medical Charle	anth/year) narge for CSSA Recipients", "Notification of Revision of ance ance and assets of the Elderly Personant Sets? ad Note 3 for definition of "inc w and provide relevant suppor	ome" and "assets"

(II) Income						
(including income from the Mainland or overs contributions from chifriends and Social Secur	seas, but excluding ildren, relatives or	For SWD use only	(including assets in Hong Mainland or overseas)	For SWD use only		
1. Wages from employment, income from handiwork, business, etc	□ No □ Yes \$		7. Cash in hand	☐ No ☐ Yes \$		
2. Retirement benefits/pensions	☐ No ☐ Yes \$		8. Savings in bank/financial institutions	☐ No☐ Yes\$		
3. Net income from rent	☐ No ☐ Yes \$		9. Land/non-owner occupied property	☐ No☐ Yes\$		
4. Payout from annuity scheme(s)	☐ No ☐ Yes \$		10. Investment in stocks and shares (including bonds, trust funds and accrued retirement benefits)	☐ No ☐ Yes \$		
5. Monthly payment received under reverse mortgage scheme(s)	☐ No ☐ Yes \$		11. Commercial vehicle(s) (e.g. taxi and public light bus and its business licence)	☐ No☐ Yes\$		
6. Others (Please specify)	☐ No ☐ Yes \$		12. Gold bars and gold coins, etc.	□ No□ Yes\$		
Total value (Item 1 to Item 6)	Total \$		Total value (Item 7 to Item 12)	Total \$		
For SWD use only	Co-payment level:		Date: Responsible officer:			
Remark						
his/her CSS Residential information	SA payment validity Care Service Vouch	period is les er Scheme for	Social Security Assistance ss than six months prior to the Elderly (the Scheme), for assessment and investig	the date of applicat the Elderly Person m	ion for the ast provide	
application	for the Scheme and	l his/her inco	idity period is more than me and assets remain uncl information on income and	hanged after his/her a	application	

	te 2:	"Income" includes wages from employment, income from handiwork, business, etc. (including salaries, wages, monthly commissions or bonuses received, and monthly income from self-employment); retirement benefits/pensions; net income from rent; monthly payments received under reverse mortgage scheme(s) and payout from annuity scheme(s) (normally on a monthly basis). The surrender value (if any) after surrendering the annuity scheme(s) will be counted as assets. Contributions from family members, relatives or friends, and Social Security Allowance are excluded , but any unspent amount accumulated as savings/cash in hand will be treated as "assets".
	te 3:	"Assets" include cash in hand; savings in bank/financial institutions (including current/saving accounts of Hong Kong currency/foreign currencies, demand deposit, fixed deposit and other accounts); land and non-owner occupied properties (i) (including land and real estates of any use in and outside Hong Kong, such as residential property/business premises/commercial building/plant and factory/parking space/land/other types of properties); investments in stocks and shares (including stocks, shares, warrants, bonds and debentures, trust fund, accrued retirement benefits(2), other investments); commercial vehicle(s) (e.g. taxi and public light bus and its business licence); and gold bars, gold coins, etc. Columbarium niche for self-use in future, the pre-surrender value of annuity scheme(s) and the cash value of insurance schemes are excluded. (i) If the Elderly Person is living in his/her sole-owned or joint-owned property at the time of application, that property will be treated as a "non-owner occupied property" and counted as an asset after the admission of the Elderly Person to Recognised Service Providers under the Scheme. (2) Accrued retirement benefits refer to the retirement benefits currently held in Mandatory Provident Fund ("MPF") Scheme(s) or other retirement scheme(s). For an estimate of the total amount of such accrued benefits, reference can be made to the latest benefit statement(s) issued by MPF trustee(s) or other retirement schemes trustee(s)/administrator(s) or information obtained through other valid documents. For Elderly Persons aged below 65, the accrued retirement benefits are disregarded in the asset test while the monthly mandatory contributions to MPF Scheme(s) or other retirement scheme(s) are disregarded in the income test. The Elderly Person may refer to the co-payment table in the attachment and estimate his/her own co-payment level. Please note that the result shall only be finalised upon assessment and confirmation by SWD. The co-payment level will also be clearly stated by SW
Pai	rt 5: D	Pocuments Required for Application (Please put a tick "✓" in the appropriate boxes)
I he	ereby r	return the completed application form together with the supporting documents as below stated:
		of the Elderly Person's Hong Kong Identity Card
		of the *family member/relative/friend/guardian's Hong Kong Identity Card (not applicable to social
	1 .	ters appointed as guardians by SWD) (if applicable)
		es of proof of ownership of the residential properties as mentioned in Part 1 (e.g. land record which ains the historical and current information of a property issued by the Land Registry and the latest mand for Rates and/or Government Rent" issued by the Rating and Valuation Department)
	Copi	es of proof of the Elderly Person's "income" and "assets" as mentioned in Part 4
	Cons	sent to transfer personal data (only applicable when the application form is neither signed by the
	COIL	
		rly Person, the appointee, nor the "relevant person" stated in Item 6 under Part 6)

Part 6: Declaration and Undertaking by the Elderly Person/Family Member/Relative/Friend/Appointee/Guardian

- 1. I, the undersigned, declare that I am the Elderly Person as shown in Part 1 of this application form or the family member/relative/friend/appointee/guardian as shown in Part 2.
- 2. I hereby certify that the above statements are true and correct to the best of my knowledge and belief.
- 3. I have read/have been read and explained the Brief of the Residential Care Service Voucher Scheme for the Elderly (the Scheme) and the "Personal Information Collection Statement" section of this application form and fully understand the content.
- 4. I undertake to inform my/the Elderly Person's family members and other relevant persons that their personal data will be provided to the Social Welfare Department (SWD) for the purpose of this application.
- 5. I consent to any investigation carried out by SWD as to the eligibility of my application for the Scheme, including but not limited to obtaining my personal data and records from the Social Security Field Units and/or other service units under SWD, other government departments, non-governmental organisations (NGOs), public organisations (e.g. the Hospital Authority), public utility companies, banks and other parties for verification. Consent is also given to the Social Security Field Units and/or other service units under SWD, other government departments, NGOs, public organisations (e.g. the Hospital Authority), public utility companies, banks and other parties for providing the required data and records to SWD.
- 6. If the Elderly Person is incapable of managing his/her own affairs, or mentally incapacitated within the meaning of section 2 of the Mental Health Ordinance (Cap. 136), I confirm that I *am/am not the "relevant person" in relation to the Elderly Person under the Personal Data (Privacy) Ordinance (Cap. 486).
 - * Please delete as appropriate
 - # According to section 2 of the Personal Data (Privacy) Ordinance (Cap. 486), "relevant person", in relation to an individual, means-
 - (a) where the individual is a minor, a person who has parental responsibility for the minor;
 - (b) where the individual is incapable of managing his own affairs, a person who has been appointed by a court to manage those affairs;
 - (c) where the individual is mentally incapacitated within the meaning of section 2 of the Mental Health Ordinance (Cap. 136)-
 - (i) a person appointed under section 44A, 59O or 59Q of that Ordinance to be the guardian of that individual; or
 - (ii) if the guardianship of that individual is vested in, or the functions of the appointed guardian are to be performed by, the Director of Social Welfare or any other person under section 44B(2A) or (2B) or 59T(1) or (2) of that Ordinance, the Director of Social Welfare or that other person.

*Name of the *applicant/family member/relative/friend/appointee/guardian:
*Signature/Thumbprint of the *applicant/family member/relative/friend/appointee/guardian:
Date:

- 7. If I am a "relevant person" in relation to the Elderly Person under the Personal Data (Privacy) Ordinance (Cap. 486), I confirm that the Elderly Person is incapable of understanding the purpose of using his/her personal data as described in paragraph 5 above or deciding whether to give the prescribed consent in relation to the purpose. I hereby, on behalf of the Elderly Person, give the prescribed consent to SWD for obtaining his/her personal data from the Social Security Field Units and/or other service units under SWD, other government departments, NGOs, public organisations (e.g. the Hospital Authority), public utility companies, banks and other parties for investigation as to the eligibility and verification of the Elderly Person's application for the Scheme. I hereby, on behalf of the Elderly Person, also give the prescribed consent to the Social Security Field Units and/or other service units under SWD, other government departments, NGOs, public organisations (e.g. the Hospital Authority), public utility companies, banks and other parties for providing the required data and records to SWD.
- 8. I confirm that I have consulted all CSSA family members residing with me/the Elderly Person as mentioned in Item 1 under Part 3 of this application form, and have secured their prescribed consent that SWD may use their personal data in its possession concerning my/the Elderly Person's "CSSA family case" for such purposes as verifying the data collected by SWD for the Scheme and investigating into my/the Elderly Person's income and assets for determining the co-payment level, with a view to providing the subsidy or service suitable to me/the Elderly person.
- 9. I understand and agree that SWD has the right to conduct a comprehensive review of the application submitted by me/the Elderly Person in the course of processing the application or after the receipt of voucher services by me/the Elderly Person, to ensure that all data submitted by me are true, complete and accurate. I also understand that I/the Elderly Person am/is required to co-operate with SWD fully, including provision of detailed information of financial situation and other information for review by SWD. SWD shall otherwise have the right to disqualify me/the Elderly Person and/or request refund of the service subsidies paid for me/the Elderly Person by SWD. I also understand and undertake that any overpayment of voucher service subsidies for me/the Elderly Person as verified by SWD shall be refunded.

*Name of the *applicant/family member/relative/friend/appointee/guardian:	
*Signature/Thumbprint of the *applicant/family member/relative/friend/appointee/guardian: _	
Date:	

- 10. I declare that all data in the application form and other data submitted/to be submitted regarding the Scheme are true and correct, and I undertake to notify SWD as soon as possible of any change in the data submitted, including but not limited to any changes on income and assets. I understand that I may be liable to prosecution if I knowingly or wilfully make any false statement, withhold any data or mislead SWD in any other manner, not reporting the changes of income and assets information with an intent to obtain the subsidised voucher services of the Scheme or for the Elderly Person to obtain the same. I understand that deliberate provision of false information or omission of information in order to obtain the subsidised voucher services of the Scheme by deception is a criminal offence. Apart from becoming ineligible for the subsidised voucher services of the Scheme, I/the Elderly Person may be liable to prosecution and, on conviction, imprisonment for a maximum of 14 years under the Theft Ordinance (Cap. 210).
- 11. If I/the Elderly Person accept(s) the Scheme and am/is issued a voucher, I understand and agree that SWD will change the status of application submitted by me/the Elderly Person for Long Term Care (LTC) services on the Central Waiting List (CWL) into "inactive case" during the trial period. If I/the Elderly Person continues to use the voucher service provided by Recognised Service Providers upon the expiry of the trial period, I/the Elderly Person will be deemed to have opted for the Scheme and my/the Elderly Person's application on the CWL will be closed. If I/the Elderly Person chooses to opt out of the Scheme during the trial period, or have not used the voucher during or upon expiry of the trial period, my/the Elderly Person's original status on the CWL will be resumed. In this situation, I/the Elderly Person will be deemed as having opted out of the Scheme and my/the Elderly Person's original position on the CWL will be resumed.
- 12. If I/the Elderly Person have/has been receiving CSSA, I understand that I/the Elderly Person am/is not entitled for both CSSA and the voucher subsidy concurrently, but eligible for SSA (subject to meeting the prescribed eligibility criteria of the respective allowances). I/the Elderly Person agree(s) that SWD will recover any overpaid amount of social security payment by deduction from future social security entitlement. If I/the Elderly Person stop(s) receiving the voucher subsidy from the Scheme and resume(s) application for CSSA payment, I/the Elderly Person agree(s) that SWD will provide the data and record collected for the Scheme, including but not limited to my/the Elderly Person's Medical Assessment Forms (if applicable) and information on income and assets, to the social security field units under SWD for my/the Elderly Person's application for CSSA. I understand that I/the Elderly Person will not be entitled to SSA from the date of receiving CSSA, and agree that SWD will recover any verified overpayment by deduction from my/the Elderly Person's future CSSA entitlement.

*Name of the *applicant/family member/relative/friend/appointee/guardian:
*Signature/Thumbprint of the *applicant/family member/relative/friend/appointee/guardian:
Date:

Pai	rt 7: Comi	munication !	Mean	as .			
*I /	the elderly	y person wis	h/wis]	hes to receive notification of the application progress	and	d vou	icher issuance
thro	ough the fo	ollowing met	hod(s):			
(Se	lect one m	ethod only)					
	Post	(The messa	ige wi	ll be sent to the correspondence address by post)			
	Email	(Please pro	vide e	email address:)
*I /	the elderly	y person wis	h/wis	hes to receive voucher-related notification(s) via SM	S:		
	Yes	(Please pro	vide S	SMS enable telephone number:)		No
Sel	ection of L	Language:					
	Chinese			English			
				y member/relative/friend/appointee/guardian:			
		-		*applicant/family member/relative/friend/appointee/g	guar	dian	:

Personal Information Collection Statement

Please read this statement before you provide any personal data¹ to the Social Welfare Department.

Purposes of Collection

1. The personal data provided by you will be used by the Social Welfare Department (SWD) and/or the recognised service providers (RSPs), or non-governmental organisations (NGOs) commissioned by SWD for purposes including but not limited to handling your/the Elderly Person's application, assessing and investigating your/the Elderly Person's eligibility for the application, providing subsidised services to you/the Elderly Person through the Recognised Service Providers (if applicable), making referral to/arrangement with the Social Security Field Units for you/the Elderly Person to apply for the Comprehensive Social Security Assistance Scheme, Private Partnership Programmes or Social Security Allowance Scheme, or arranging you/the Elderly Person to apply for the Medical Fee Waiver/Samaritan Fund/Community Care Fund Medical Assistance Programme or other medical assistance programmes (if applicable) and related services, monitoring and reviewing of services, handling complaints relating to the services provided to you/the Elderly Person, conducting research and surveys, compiling statistics and discharging statutory duties, with a view to providing you/the Elderly Person with the assistance or service required. The provision of personal data to SWD is strictly voluntary. However, if you fail to provide the personal data requested of you, SWD may not be able to process your application or provide assistance/service to you/the Elderly Person.

Classes of Transferees

- 2. The personal data you provide will be made available to persons working in SWD on a need-to-know basis. They may also be disclosed to the parties or in the circumstances listed below for the purposes mentioned in paragraph 1 above:
 - (a) Other parties (such as government bureaux/departments, the Hospital Authority, NGOs and public utility companies, RSPs, etc) if they are involved in:
 - (i) processing and/or assessing any application from you/the Elderly Person for the provision of service/assistance to you/the Elderly Person by SWD and/or RSPs or NGOs commissioned by SWD mentioned in paragraph 1 above;
 - (ii) the provision of service/assistance to you/the Elderly Person by SWD and/or RSPs or NGOs commissioned by SWD mentioned in paragraph 1 above; or
 - (iii) monitoring and reviewing of the services provided by SWD and/or RSP or NGOs commissioned by SWD mentioned in paragraph 1 above, or compiling statistics, or conducting research and surveys;
 - (b) Complaint handling authorities (such as the Office of The Ombudsman, Office of the Privacy Commissioner for Personal Data, Social Workers Registration Board, Legislative Council, etc.), if they are handling complaints about the service or assistance provided to you/the Elderly Person by SWD;
 - (c) Where such disclosure is authorised or required by law; or
 - (d) Where you have given your prescribed consent to such disclosure.

Access to Personal Data

3. You have the right to request access to and correction of your personal data held by SWD in accordance with the Personal Data (Privacy) Ordinance (Cap. 486). A fee is charged for supplying copies of personal data. Requests for access to and correction of personal data collected by SWD should be addressed to -

Post title : Senior Social Work Officer (Residential Care Service Voucher)
Address : Residential Care Service Voucher Office, Social Welfare Department

Rooms 2701-07, 27/F, Two Chinachem Exchange Square, 338 King's Road, North

Point, Hong Kong

Telephone number : 3107 3280/3107 3290

Under the Personal Data (Privacy) Ordinance (Cap. 486), personal data means any data -

- (a) relating directly or indirectly to a living individual;
- (b) from which it is practicable for the identity of the individual to be directly or indirectly ascertained; and
- (c) in a form in which access to or processing of the data is practicable.

Consent to Transfer Personal Data

(If the application form of the "Residential Care Service Voucher Scheme for the Elderly" <u>is</u> neither signed by the Elderly Person nor the "relevant person" in relation to the Elderly Person under the Personal Data (Privacy) Ordinance (Cap. 486) (Please refer to Item 6 in Part 6 of the application form for "Residential Care Service Voucher Scheme for the Elderly", the Elderly Person must sign this "Consent Form".

I,	(Hong	Kong	Identity	Document	No.:
				, hereby	give
consent to any investigations into the circumstance	s relating	g to the	eligibility	of my applic	cation
of the Scheme being carried out by the SWD, inc	cluding b	out not	limited to	asking the S	Social
Security Field Units and/or other service units und	er the SV	WD, oth	er govern	ment departn	nents,
non-governmental organisations (NGOs), public or	ganisatio	ns (sucl	n as the H	ospital Autho	ority),
public utility companies, banks and other parties to	verify r	ny perso	onal data.	I also cons	ent to
the Social Security Field Units and/or other servi-	ce units	under t	he SWD,	other govern	ıment
departments, NGOs, public organisations (such	as the	Hospita	l Authori	ty), public 1	ıtility
companies, banks and other parties providing the re	equested	data and	l records to	o the SWD.	
*Signature/Thumbprint of the Elderly Person	:				_
Name of the Elderly Person	:				_
Date	:				

A copy of this consent form is as valid as the original

^{*} Delete whichever is inappropriate