

Parents/Relatives Resource Centre Pusat Sumber Daya Orang Tua/Kerabat

Service Objectives

At present, there are a total of 19 subvented Parents / Relatives Resource Centres (PRCs), five of which have been set up with specialised ethnic minority (EM) units. Its objective is to provide community support for the parents and relatives / carers of persons with disabilities. With assistance from staff of the centre, parents and relatives / carers would learn how to take care of their family members with disabilities or with difficulties on upbringing, exchange experience and establish mutual support. The service would help parents or other family members / relatives / carers to accept their family members with disabilities or with difficulties on upbringing, strengthen the function of family and help parents and relatives / carers to cope with the difficulties and pressure in taking care of their family members with disabilities or with difficulties on upbringing.

PRCs with specialised EM units¹ will also provide tailored services for EM service users in view of their language barrier and cultural difference to facilitate and encourage their use of community services to meet their needs and to promote social inclusion.

Tujuan Layanan

Saat ini, total terdapat 19 Pusat Sumber Daya Orang Tua/Kerabat (PRC) bersubsidi, lima di antaranya telah dilengkapi dengan unit etnis minoritas (EM) khusus. Tujuannya adalah memberikan dukungan masyarakat bagi orang tua dan kerabat / pengasuh para penyandang cacat. Dengan bantuan dari staf pusat ini, orang tua dan kerabat / pengasuh akan belajar bagaimana merawat anggota keluarga mereka yang menyandang cacat atau yang kesulitan dalam mendidik, bertukar pengalaman dan membentuk dukungan timbal balik. Layanan ini akan membantu orang tua atau anggota keluarga lainnya / kerabat / pengasuh untuk menerima anggota keluarga yang menyandang cacat atau yang kesulitan dalam mendidik, memperkuat fungsi keluarga dan membantu orang tua dan kerabat / pengasuh mengatasi kesulitan dan tekanan dalam merawat anggota keluarga mereka yang menyandang cacat atau yang kesulitan dalam pengasuhan.

PRC dengan unit EM khusus¹ juga akan menyediakan layanan yang dirancang khusus bagi pengguna layanan EM mengingat kendala bahasa dan perbedaan budaya mereka guna memfasilitasi dan mendorong mereka menggunakan layanan masyarakat untuk memenuhi kebutuhan mereka dan meningkatkan penyertaan sosial.

Target Group

¹ EM service users not living in the districts served by PRCs with specialised EM units may still make use of the services of those PRCs if so preferred. Or they may choose to use the PRC with specialised EM units in the nearby districts. Regardless of the provision of specialised EM units, all PRCs shall provide non-discriminatory services for EM service users.

¹ Pengguna layanan EM yang tidak tinggal di distrik yang dilayani oleh PRC dengan unit EM khusus boleh tetap memanfaatkan layanan PRC itu jika lebih disukai. Atau mereka boleh memilih menggunakan PRC dengan unit EM khusus di distrik terdekat. Terlepas dari penyediaan unit EM khusus, semua PRC harus menyediakan layanan nondiskriminatif bagi pengguna layanan EM.

Parents, relatives and carers of persons with disabilities

Kelompok Sasaran

Orang tua, kerabat dan pengasuh penyandang cacat

Nature of Service

The services include:

- Support services such as individual, group and mass activities;
- Resource materials; and
- Community education programmes

Sifat Pelayanan

Layanan ini meliputi:

- Layanan pendukung seperti kegiatan perorangan, kelompok dan massa;
- Materi sumber daya; dan
- Program pendidikan masyarakat

Application Procedure

Application can be made directly to the service units. The application is free of charge.

Prosedur Permohonan

Permohonan dapat diajukan langsung ke unit layanan. Permohonan tidak dipungut biaya.

Social Welfare Department

Rehabilitation and Medical Social Services Branch

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Departemen Kesejahteraan Sosial

Cabang Layanan Rehabilitasi dan Sosial Medis

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