

Brief on the Pilot Scheme for Elderly Recipients of Comprehensive Social Security Assistance to Reside in Residential Care Homes in Guangdong

1. Background and Objectives

- The Government has launched a Pilot Scheme for “Elderly Recipients of Comprehensive Social Security Assistance (“CSSA”) to Reside in Residential Care Homes in Guangdong” (“the Pilot Scheme”) on 1 October 2025 funded by the Community Care Fund (“CCF”). The three-year Pilot Scheme subsidises elderly CSSA recipients who choose to retire in Guangdong Province to reside in residential care homes for the elderly (“RCHes”) (“designated RCHes”) under the Residential Care Services Scheme in Guangdong (“GDRCS Scheme”), with a view to enhancing their quality of life.
- The Pilot Scheme is implemented by the Social Welfare Department (“SWD”), offering a total of 1 000 quotas. SWD has commissioned the New Home Association as the Approved Service Provider (“ASP”) to assist in its implementation. The services provided include processing applications, assisting in monitoring approved cases, promoting and publicising the Pilot Scheme, and delivering other related services.

2. Eligibility Criteria

- Elderly beneficiaries must be:
 1. CSSA recipients who are eligible for or currently participating in the Portable Comprehensive Social Security Assistance Scheme (“PCSSA Scheme”)¹;
 2. going to reside in or already residing in designated RCHes (please refer to the list at Annex); and
 3. not receiving any other subsidy for residential care services from SWD or other organisations concurrently.

3. Application Procedures

- Starting from **1 October 2025**, applicants may submit their applications to the ASP (for enquiries, please refer to paragraph 7 below) or the respective social security field unit responsible for their CSSA cases. If the applicant has been medically certified to be unfit to make a statement, the application form should be signed by his/her CSSA/PCSSA appointee, who is authorised by SWD to act on his/her behalf.

¹ In addition to passing the income and asset tests of the CSSA Scheme, applicants for the PCSSA Scheme must also:

- (a) be Hong Kong permanent residents who have lived in Hong Kong for at least seven years;
- (b) be aged 65 or above; and
- (c) have received CSSA continuously for at least one year immediately prior to the date of application (applicants with breaks in payment totaling no more than ten days within the one-year period are regarded as meeting this requirement).

- Applicants/appointees should submit the completed Pilot Scheme application form with copies of the following required documents for ASP's verification:
 - ♦ The applicant's Hong Kong Identity Card/other valid identity document(s);
 - ♦ The appointee's identity document(s), if the application is submitted by an appointee who is not an SWD social worker;
 - ♦ Documentary proof of the applicant's designated Hong Kong bank account for receiving CSSA/PCSSA payments (the account holder's name and bank account number must be clearly shown); and
 - ♦ Documentary proof of the appointee's designated Hong Kong bank account for receiving CSSA/PCSSA payments (the account holder's name and bank account number must be clearly shown), if the application is submitted by an appointee who is not an SWD social worker.

4. Approval of Application

- Upon receipt of the Pilot Scheme application form, the ASP will contact the applicant/appointee and verify the relevant documents.
- The applicant/appointee or his/her family members are required to select a suitable RCHE from the list of designated RCHEs participating in the Pilot Scheme (please refer to the Annex) and arrange for admission on his/her/their own².
- The ASP will seek written confirmation from the designated RCHE regarding whether the applicant will reside or is already residing in the designated RCHE.
- The applicant/appointee should provide a written declaration stating that the elderly beneficiary will continuously reside in the designated RCHE (i.e. for no fewer than 15 days in each calendar month) while receiving the Pilot Scheme subsidy. **Failure to do so may result in ineligibility for the subsidy of HK\$5,000 for that month.**

5. Disbursement of Subsidy

- Under the Pilot Scheme, each elderly beneficiary will receive a monthly subsidy of HK\$5,000³.
- During the three-year period of the Pilot Scheme, the amount of subsidy will remain unchanged.
- SWD will credit the Pilot Scheme subsidy to the elderly beneficiary's/appointee's designated Hong Kong bank account for receiving CSSA/PCSSA payments on a monthly basis.
- SWD will issue a notification letter to inform the elderly beneficiary/appointee of the application result and the disbursement arrangements.

² Where necessary, the ASP may assist the elderly in completing the admission procedures for the designated RCHE through tripartite communication.

³ Each elderly beneficiary is entitled to a fixed monthly subsidy of HK\$5,000 under the Pilot Scheme. Any extra residential costs incurred by moving to another designated RCHE must be borne by the elderly beneficiary. SWD will not disburse the subsidy more than once within the same month.

6. Terms and Conditions for Receipt of the Pilot Scheme Subsidy

- The applicant/appointee must read the “Declaration and Undertaking by the Applicant/Appointee” in Part 5 of the Pilot Scheme application form carefully before signing it to confirm his/her agreement prior to submission. In addition, the information provided by the applicant/appointee must be true and complete. Any changes to the relevant information must be reported to the ASP/SWD as soon as possible.
- During receipt of the Pilot Scheme subsidy, the elderly beneficiary must pay the home fees on his/her own each month, reside in the designated RCHE for no fewer than 15 days in each calendar month, and not leave the Guangdong Province for more than 180 days in a year (i.e. meeting the prevailing residence requirement of the PCSSA Scheme).
- In case the elderly beneficiary is no longer eligible for the Pilot Scheme subsidy (e.g. withdrawn from the PCSSA Scheme, resided in the designated RCHE for fewer than 15 days in each calendar month), or there are any changes in circumstances during receipt of the Pilot Scheme subsidy (e.g. defaulting on the payment of home fees for the designated RCHE) which rendered the elderly beneficiary ineligible, the elderly beneficiary/appointee must report immediately to the ASP to arrange for the stoppage of the subsidy.
- In general, during the three-year implementation period of the Pilot Scheme, each elderly beneficiary may re-apply for the Pilot Scheme or switch to another designated RCHE for **once in each case** under the following **two** circumstances: (1) the elderly beneficiary directly relocates to another designated RCHE, or re-applies for the Pilot Scheme after withdrawing from it, on the condition that he/she continues to participate in the PCSSA Scheme; and (2) the elderly beneficiary re-applies for the PCSSA Scheme and the Pilot Scheme after withdrawing from both.
- The ASP/SWD will conduct checks on beneficiary cases and require the applicant/appointee to submit proof of monthly home-fee payments to verify the eligibility of elderly CSSA recipients for the Pilot Scheme subsidy. The applicant/appointee is required to retain monthly home-fee receipts and other documents issued by the designated RCHE for submission to the ASP/SWD upon request for verification. If the required information is not provided, or if an overpayment under the Pilot Scheme is identified by the ASP/SWD, the beneficiary/appointee concerned must repay the overpaid amount.
- Elderly beneficiaries/appointees must co-operate with the ASP/SWD in completing questionnaire surveys and participating in evaluation studies for the Pilot Scheme.

7. Enquiries

- Approved Service Provider

Approved Service Provider	:	New Home Association
Address	:	7/F, Sin Hua Bank Building, 122 Wo Yi Hop Road, Kwai Chung, New Territories
Telephone no.	:	852 2815 7399
Weixin (mobile no.)	:	852 6970 8263
Fax no.	:	852 3565 5863
Email	:	gds_pcssa@nha.org.hk
Office hours	:	9:15 a.m. to 6 p.m., Monday to Friday (break from 1 p.m. to 2 p.m.) (except Public Holidays)

- Community Care Fund Team, Social Welfare Department

Address	:	Room 1007, 10/F, Wu Chung House, 213 Queen's Road East, Wan Chai, Hong Kong
Telephone no.	:	852 3422 3090
Fax no.	:	852 3427 9890
Email	:	ccfenq@swd.gov.hk
Office hours	:	9 a.m. to 6 p.m., Monday to Friday (break from 1 p.m. to 2 p.m.) (except Public Holidays)
SWD hotline	:	852 2343 2255
SWD website	:	www.swd.gov.hk
CCF website	:	www.communitycarefund.hk

**List of Residential Care Homes for the Elderly (RCHEs)
Participating in the Residential Care Services Scheme in Guangdong¹**

Name of RCHE	Address
Shenzhen	
1. Hong Kong Jockey Club Shenzhen Society for Rehabilitation Yee Hong Heights at Yantian, Shenzhen	1 Qingyun Road, Yantian District, Shenzhen
2. Shum-Yip Yiju Elder-Care Operation (Shenzhen) Company Ltd	743 Zhoushi Road, Hangcheng Sub-district, Bao'an District, Shenzhen
3. Shenzhen Foresea Life Insurance Warm Home	1099 Xinan Sixth Road, Haibin Community, Xinan Street, Baoan District, Shenzhen
4. Shenzhen Expressway Shengao Lekang Health Service (Shenzhen) Co., Ltd (Guangming Social Welfare Institute)	101 Guangming Social Welfare Institute, Biming Road, Guangming Street, Guangming District, Shenzhen
5. Sharing Community (Longcheng)	Group 3, Group 4, Tianhao Huating, Longcheng Street, Longgang District, Shenzhen
Zhaoqing	
6. Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly at Zhaoqing	Fushou Terrace, Baitu, Gaoyao, Zhaoqing City, Guangdong, PRC
Zhongshan	
7. Zhongshan Torch Development Zone Yikang Senior Services Center	Qiguan East Road, Torch Development Zone, Zhongshan
Foshan	
8. Foshan Canopusland Co, Ltd	24 North Fenjiang Road, Chancheng District, Foshan
9. Foshan Changxianghui Elderly Services Company Ltd	1 Zongyi Nan Road, Luocun, Shishan Town, Nanhai District, Foshan
10. Hetai Center	3 Shuiyun Road, Junlan Community, Beijiao Town, Shunde District, Foshan
11. Foshan Nanhai Taoyuan Welfare Centre Co., Ltd	1 Zhuangyuan Road, Luocun Village, Shishan Town, Nanhai District, Foshan
12. Foshan Healthcare	Foshan Home for the Elderly, 12 Ma'an Street, Jiangwan Er Road, Chancheng District, Foshan
13. Lunjiao Hospital of Shunde Foshan	1 Xincheng South Road, Lunjiao Sub-district Office Changjiao Resident Committee, Shunde District, Foshan

¹ The list is current as of September 2025. The latest list of RCHEs can be found on Social Welfare Department's website at:

https://www.swd.gov.hk/en/pubsvc/elderly/cat_residentcare/subrccheplace/guangdong/index.html

Name of RCHE	Address
Guangzhou	
14. Home For The Aged Nansha (Yinian Medical Senior Citizen)	North Side of Qilin Middle School, Huangge Town, Nansha District, Guangzhou
15. Yishou Enjoylife Elderly Care Guangdong Guangzhou Luhujiazhanghui Nursing Home Branch	64-1 Hengzhigang Road, Yuexiu District, Guangzhou
16. Guangzhou Chunxuanmao Chenchong Senior Living Service Co, Ltd	200 Chenchong Road, Panyu District, Guangzhou
17. Guangzhou Tianyue Hexihui Home for the Elderly	6 Renrui New Street, Pazhou, Haizhu District, Guangzhou
18. Guangzhou Chunxuanmao Senior Living Services Co., Ltd	Building G, 18 Kelin Road, Tianhe District, Guangzhou
19. Guangzhou Clifford Care Home	111, 107 (Warehouse Building 2), Jinfu Road, Zhongcun, Panyu District, Guangzhou
20. Guangzhou Jiangyi Eldercare Services Co., Ltd	Room 01, Floors 1-9, 139 Nanzhou Road, Haizhu District, Guangzhou
Jiangmen	
21. Jiangmen Xinhui Elderly Care Center	68 Nanan Road Lane 3, Huicheng Street, Xinhui District, Jiangmen
Zhuhai	
22. Harmony Garden•Nurturing Living	99 Cuiqian South Road, Xiangzhou, Zhuhai
Huizhou	
23. Azure (Guangdong) Elderly Care Limited	Azure (Guangdong) Elderly Care Limited, Shuitangmian Road, Aotou, Daya Bay District, Huizhou
24. Huizhou Social Welfare Institute (Huizhou Social Welfare Service Center)	8 Fu'an Road, Gutang'ao Avenue, Huicheng District, Huizhou