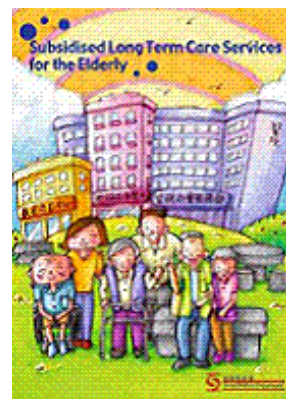


CENTRAL WAITING LIST FOR SUBSIDISED LONG TERM CARE SERVICES

● Background

To actualise the policy initiatives of “ageing in place” and “continuum of care” and streamline the application procedures, the Social Welfare Department has implemented a Central Waiting List for subsidised long term care services since 28 November 2003 to facilitate elders’ registration of the request for subsidised long term care services at single entry points. Underpinning the Central Waiting List is a centralised registration system whereby the Standardised Care Need Assessment



Management Offices serve as focal points of contact for elders to register their needs and make applications for subsidised long term care services under the welfare system which are matched in accordance with elders’ care needs as ascertained by the standardised care need assessment tool.

● Scope

Long term care services cover the following services subsidised by the government:

(a) Community Care Services (CCS)

- (i) Integrated Home Care Services (Frail Cases) [(IHCS)(FC)]
- (ii) Enhanced Home and Community Care Services (EHCCS)
- (iii) Day Care Centre for the Elderly / Day Care Unit for the Elderly (D/E/DCU)

(Note: In terms of service type, IHCS(FC) and EHCCS are home-based services whereas D/E / DCU are centre-based services.)

(b) Residential Care Services (RCS)

- (i) Care and Attention (C&A) Home
- (ii) Nursing Home (NH)

● Application Procedures

The Central Waiting List accepts requests for long term care services only on a referral basis. Applicants or persons acting on behalf of the applicants may

approach the following referring offices for raising the request:

- (a) Integrated Family Service Centres (IFSCs)/Integrated Services Centres (ISCs);
- (b) Medical Social Services Units (MSSUs);
- (c) District Elderly Community Centres (DECCs)/Neighbourhood Elderly Centres (NECs);
- (d) Others service units e.g. Family and Child Protective Service Units (FCPSU), Integrated Services for Street Sleepers, etc.

For service users of subsidised places under the Enhanced Bought Place Scheme (EBPS) and service users of Day Care Centres for the Elderly, they may approach the referring offices listed above to raise their requests for other long term care services if the services they are receiving no longer meet their care needs.

Existing users of the following services may raise their request with their service providers for long term care services if they find the services they are receiving no longer meeting their care needs and the service providers acting as responsible workers may make appropriate referrals in respect of their users' needs:

- (a) Subvented Residential Care Homes for the Elderly (RCHEs) / Contract Homes;
- (b) Integrated Homes Care Services (IHCS) Teams, Enhanced Home and Community Care Services (EHCCS); and
- (c) Day Care Units for the Elderly attached to DECCs/RCHEs.