

## Statistics

### Number of Referrals Received for MDS-HC Assessments

- As at 30 June 2021, a total of 525 805 referrals were received for MDS-HC assessments. The distribution of source of referral is as follows:

Organisation	Service Type	No. of Referrals	Percentage
Social Welfare Department	Placement Units under Standardised Care Need Assessment Management Offices (Elderly Services)	100 685	19.2%
	Medical Social Services Unit	55 079	10.5%
	Integrated Family Service Centre	22 099	4.2%
	Others (e.g. Family and Child Protective Services Unit)	1 351	0.3%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	256 208	48.7%
	Integrated Family Service Centre	12 835	2.4%
Hospital Authority	Medical Social Services Unit	77 548	14.7%
<b>Total</b>		<b>525 805</b>	<b>100%</b>

### Number of Assessment Completed

- As at 30 June 2021, a total of 478 487 MDS-HC assessments were completed. The distribution of assessments completed is set out as follows:

Organisation	Service Type	No. of Assessments Completed	Percentage
Social Welfare Department	Standardised Care Need Assessment Management Offices (Elderly Services)	290 373	60.7%
	Medical Social Services Unit	52 523	11%
	Integrated Family Service Centre	19 941	4.2%

	Others (e.g. Family and Child Protective Services Unit)	1 557	0.3%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	99 873	20.9%
	Integrated Family Service Centre	10 390	2.1%
Hospital Authority	Medical Social Services Unit	3 830	0.8%
<b>Total</b>		<b>478 487</b>	<b>100%</b>

### Appeal / Pre-appeal Mediation

- As at 30 June 2021, a total of 1 846 referrals were received for pre-appeal mediation. Of the 1 846 cases referred for pre-appeal mediation, two cases finally lodged an appeal against the MDS-HC assessment results. Details are as follows:

#### Cases for Pre-appeal Mediation

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	1 362	73.8%
Service Providers (Residential Care Institutions)	456	24.7%
Service Providers (Community Care Services Units)	28	1.5%
<b>Total</b>	<b>1 846</b>	<b>100%</b>

Disagreed Areas (each disagreement may involve more than one area)	No. of Cases	Percentage
Impairment Level	1 660	76.9%
Health Condition	184	8.5%
Environmental Condition	52	2.4%
Coping Condition	180	8.4%
Others	83	3.8%
<b>Total</b>	<b>2 159</b>	<b>100%</b>

<b>Mediation Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Settled	1 780	96.4%
Not Settled	2	0.1%
Withdrawn	57	3.1%
Mediation in process	7	0.4%
<b>Total</b>	<b>1 846</b>	<b>100%</b>

### Appeal Cases

<b>Party Showing Disagreement towards Assessment Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Service Users	2	100%
Service Providers (Residential Care Institutions)	0	0%
Service Providers (Community Care Services Units)	0	0%
<b>Total</b>	<b>2</b>	<b>100%</b>

<b>Disagreed Areas (each disagreement may involve more than one area)</b>	<b>No. of Cases</b>	<b>Percentage</b>
Impairment Level	2	100%
Health Condition	0	0%
Environmental Condition	0	0%
Coping Condition	0	0%
Others	0	0%
<b>Total</b>	<b>2</b>	<b>100%</b>

<b>Appeal Results</b>	<b>No. of Cases</b>	<b>Percentage</b>
Established	0	0%
Not Established	2	100%
Withdrawn	0	0%
<b>Total</b>	<b>2</b>	<b>100%</b>

### Number of Accredited Assessors

- As at 30 June 2021, there are a total of 3 471 trained and accredited assessors. Of them, 2 279 are serving assessors and their distribution is as follows:

<b>Organisation</b>	<b>No. of Accredited Assessors</b>	<b>Percentage</b>
Social Welfare Department	1 227	53.8%
Non-governmental Organisations	921	40.5%
Hospital Authority	131	5.7%
Total	<b>2 279</b>	<b>100%</b>