

Statistics

Number of Referrals Received for Assessments

- For 2022-23 (as at 31 May 2022), a total of 6 969 referrals were received for assessments. The distribution of source of referral is as follows:

Organisation	Service Type	No. of Referrals	Percentage
Social Welfare Department	Placement Units under Standardised Care Need Assessment Management Offices (Elderly Services)	1 325	19.0%
	Medical Social Services Unit	675	9.7%
	Integrated Family Service Centre	209	3.0%
	Others (e.g. Family and Child Protective Services Unit)	15	0.2%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	3 973	57.0%
	Integrated Family Service Centre	156	2.2%
Hospital Authority	Medical Social Services Unit	616	8.9%
Total		6 969	100%

Number of Assessment Completed

- For 2022-23 (as at 31 May 2022), a total of 5 569 assessments were completed. The distribution of assessments completed is set out as follows:

Organisation	Service Type	No. of Assessments Completed	Percentage
Social Welfare Department	Standardised Care Need Assessment Management Offices (Elderly Services)	2 141	23.6%
	Medical Social Services Unit	687	10.7%
	Integrated Family Service Centre	171	2.8%

	Others (e.g. Family and Child Protective Services Unit)	8	0.1%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	2 380	54.2%
	Integrated Family Service Centre	125	2.3%
Hospital Authority	Medical Social Services Unit	57	6.3%
Total		5 569	100%

Appeal / Pre-appeal Mediation

- For 2022-23 (as at 31 May 2022), a total of 4 referrals were received for pre-appeal mediation. Of the 4 cases referred for pre-appeal mediation, 0 case finally lodged an appeal against the assessment results. Details are as follows:

Cases for Pre-appeal Mediation

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	2	50.0%
Service Providers (Residential Care Institutions)	1	25.0%
Service Providers (Community Care Services Units)	1	25.0%
Total	4	100%

Mediation Results	No. of Cases	Percentage
Settled	3	75.0%
Not Settled	0	0.0%
Withdrawn	1	25.0%
Mediation in process	0	0.0%
Total	4	100%

Appeal Cases

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	0	0%
Service Providers (Residential Care Institutions)	0	0%
Service Providers (Community Care Services Units)	0	0%
Total	0	100%

Appeal Results	No. of Cases	Percentage
Established	0	0%
Not Established	0	0%
Withdrawn	0	0%
Total	0	100%

Number of Accredited Assessors

- As at 31 May 2022, there are a total of 2 036 trained and accredited assessors of interRAI-HC 9.3. Of them, 1 787 are serving assessors and their distribution is as follows:

Organisation	No. of Accredited Assessors	Percentage
Social Welfare Department	717	40.1%
Non-governmental Organisations	977	54.7%
Hospital Authority	93	5.2%
Total	1 787	100%