

● Statistics

Number of Referrals Received for Assessments

- For 2022-23 (as at 31 October 2022), a total of 25 301 referrals were received for assessments. The distribution of source of referral is as follows:

Organisation	Service Type	No. of Referrals	Percentage
Social Welfare Department	Placement Units under Standardised Care Need Assessment Management Offices (Elderly Services)	4 410	17.4%
	Medical Social Services Unit	2 562	10.1%
	Integrated Family Service Centre	760	3.0%
	Others (e.g. Family and Child Protective Services Unit)	72	0.3%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	14 789	58.5%
	Integrated Family Service Centre	607	2.4%
Hospital Authority	Medical Social Services Unit	2 101	8.3%
Total		25 301	100%

Number of Assessment Completed

- For 2022-23 (as at 31 October 2022), a total of 23 011 assessments were completed. The distribution of assessments completed is set out as follows:

Organisation	Service Type	No. of Assessments Completed	Percentage
Social Welfare Department	Standardised Care Need Assessment Management Offices (Elderly Services)	9 629	41.9%
	Medical Social Services Unit	2 609	11.3%
	Integrated Family Service Centre	737	3.2%

	Others (e.g. Family and Child Protective Services Unit)	49	0.2%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	9 271	40.3%
	Integrated Family Service Centre	532	2.3%
Hospital Authority	Medical Social Services Unit	184	0.8%
Total		23 011	100%

Appeal / Pre-appeal Mediation

- For 2022-23 (as at 31 October 2022), a total of 22 referrals were received for pre-appeal mediation. Of the 22 cases referred for pre-appeal mediation, 0 case finally lodged an appeal against the assessment results. Details are as follows:

Cases for Pre-appeal Mediation

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	18	81.8%
Service Providers (Residential Care Institutions)	3	13.6%
Service Providers (Community Care Services Units)	1	4.6%
Total	22	100%

Mediation Results	No. of Cases	Percentage
Settled	14	63.6%
Not Settled	0	0.0%
Withdrawn	4	18.2%
Mediation in process	4	18.2%
Total	22	100%

Appeal Cases

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	0	0%
Service Providers (Residential Care Institutions)	0	0%
Service Providers (Community Care Services Units)	0	0%
Total	0	100%

Appeal Results	No. of Cases	Percentage
Established	0	0%
Not Established	0	0%
Withdrawn	0	0%
Total	0	100%

Number of Accredited Assessors

- As at 31 October 2022, there are a total of 2 091 trained and accredited assessors of interRAI-HC 9.3. Of them, 1 821 are serving assessors and their distribution is as follows:

Organisation	No. of Accredited Assessors	Percentage
Social Welfare Department	712	39.1%
Non-governmental Organisations	1 015	55.7%
Hospital Authority	94	5.2%
Total	1 821	100%