

Year 2021-22 Services Highlight

Social Work Professional Training

- Organised 128 training programmes covering topics such as professional knowledge and skills in promoting service users' psychological wellness and building up stress resilience; helping elders with dementia and their carers; and risk assessment and intervention skills in handling complicated child protection cases

Social Security Staff Training

- Organised 58 training programmes covering topics such as case investigation and information verification for the proper handling of social security applications, as well as management, customer services and communication skills for staff of social security service units. .

Induction and Orientation Training

- Organised 4 orientation programmes for 145 staff of different grades with topics ranging from job-related knowledge to workplace conduct.
- Organised induction training programmes on 5 core services for social work and social security staff newly posted to the respective service units, so as to equip them with the knowledge and skills required for carrying out the duties of the new posts.

Management and Leadership Training

- Organised a Management Development Programme for Middle Managers for 53 supervisory officers, as well as a Foundation Management Course for Social Security Officer II