Parents/Relatives Resource Centre (Service Brief)

Service Objectives

At present, there are a total of 23 subvented Parents / Relatives Resource Centres (PRCs), including five centres designated for the cares of persons in mental recovery and five of which have been set up with specialised ethnic minority (EM)¹ units. Its objective is to provide community support for the parents and relatives / carers of persons with disabilities. Parents and relatives / carers would learn how to take care of persons with disabilities, exchange experience and establish mutual support. The service would help parents or other family members / relatives / carers to accept their family members with disabilities or with difficulties on upbringing, strengthen the function of family and help parents and relatives / carers to cope with the difficulties and pressure in taking care of their family members with disabilities or with difficulties on upbringing.

PRCs with specialised EM units will also provide tailored services for EM service users in view of their language barrier and cultural difference to facilitate and encourage their use of community services to meet their needs and to promote social inclusion.

Target Group

Parents, relatives and carers of persons with disabilities.

(Including persons in mental recovery/ persons with mental health needs)

Nature of Service

The services include:

- Individual-based support services such as counselling, provision of resource materials, service referrals;
- Support groups and activities such as therapeutic groups, educational programmes, family activities; and
- Community education programmes.

Application Procedure

Application can be made directly to the service units.

Fees and Charges

Family membership fee is \$21 per annum.

Social Welfare Department

Rehabilitation and Medical Social Services Branch July 2025

¹ EM service users not living in the districts served by PRCs with specialised EM units may still make use of the services of those PRCs if so preferred. Or they may choose to use the PRC with specialised EM units in the nearby districts. Regardless of the provision of specialised EM units, all PRCs shall provide non-discriminatory services for EM service users.